
DATE: APRIL 2018

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for April 2018 increased by 4.9% (1,469) compared to April 2017. The Mary's Woods program remains the primary source of trip decrease across the network (-1,176). Neighborhood House saw a significant -47.6% reduction in trips provided (-334). Approximately half the decrease in trips are a direct result of Ride Connection taking over operations of the Downtown RideAbout. NW Pilot Project is no longer a partner and thus also posted a 100% decrease in trips while RC Headquarters gained 374 trips. RC East County continues to post well, especially after the addition of two PT drivers. Also of note is Tualatin Valley Workshop's had a 685.7% increase (+384) after adding two vehicles to their fleet within the past year.
2. Total costs in April 2018 increased by 11.4% (+\$63,251) for Ride Connection's network of E&D services compared to April 2017. Most increases in costs across reporting agencies are tied to an increase in trips and/or mileage. A notable exception in April 2018 is MFS with a \$15,097 gain (+34.6%) over the previous year, with only a 5.6% increase in trips and an extra 21.1% in mileage.
3. The network Cost per Trip (CPT) for April 2018 (\$19.60) increased by 6.2% per trip compared to April 2017 (\$18.46). RC Headquarters posted great numbers for CPT this month with a 44.9% reduction (-\$21.35). This drastic change is likely a result of more efficient group trips through the Downtown RideAbout. RC Tualatin also posted a -37.4% decrease in CPT (-\$13.61) due to additional volunteer driver hours.

RIDEWISE

1. Service Delivery Analysis. A total of 252 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.

2. A total of 22 individuals successfully exited out of one-on-one travel training, nine of whom were prior participants returning to learn a new route. There was a decrease of 26.7% of successful customers over the same time period as last year. Under the age of 60, a total of 19 persons successfully exited out of the one on one training, with an average of 12.01 hours per individual.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of five events was held.
 - RideWise staff attended the Clackamas Community College Disability Awareness Event.
 - RideWise staff attended the planning meeting for Multnomah County's Developmental Disabilities Resource Fair.
 - RideWise held a Hop Presentation at The Rose Apartments.
 - RideWise met with Allen Hines from the Real Choice Initiative.
 - RideWise attended the Multnomah County Transition Team meeting.
 - RideWise attended a meeting held by TriMet for outreach related to workshops on how to spend their HB2017 funds.
4. Ride Ambassador Program. 93.50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
5. Riders' Clubs. The RideWise program supported 11 Rider's Club activities with 68 participants.
6. Referral Sources. There were 38 referrals in April 2018. Five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and six referrals were the result of our travel options counseling efforts.
7. School Program. 448 students received training during the month of April. There were 3,433 trips taken as a group and 410 one on one trips. 230 teachers and support staff reported a total of 2,406 hours of training.

SANDY AREA METRO (SAM)

1. After a slight decrease in ridership last month, SAM has resumed a healthy increase in ridership. SAM provided 11,316 rides in April 2018 compared to 10,488 rides in April 2017, an overall increase of 7.9%.
2. The SAM-Gresham route experienced a 5.2% increase in ridership. The new SAM Shopper has experienced 118.2% increase from April 2017. This consistent increase in service proves it's important in meeting the needs of Sandy residents.
3. The Estacada route remained consistent with last year, increasing only by one rider. It went from 569 riders to 570 riders. The steady ridership reinforces the necessity of providing a commuter link into Sandy and Gresham.
4. STAR experienced a 16.8% increase in ridership as compared to 2017 with 1,314 scheduled rides last month.
5. The Elderly and Disabled program (out-of-town medical rides) decreased by 19.6% due to increased dialysis treatment available in Sandy.
6. SAM staff attended a regional tourism meeting focused on increasing tourism with carless travel options. Staff will continue to attend and participate in future meetings as a vital link in the tourism industry. In addition to planning for future opportunities, staff also participated in training to reinforce proper reporting of submissions to the State.
7. SAM also partnered with the Sandy Library for El día de los niños/El día de los libros (Day of the Child/Day of the Book). The trolley provided a shuttle to and from Vista Loop (an apartment complex with a high percentage of Latino families) and staff occupied a booth where they were able to share transportation options with library patrons.

April	2017	2018
Fixed Route	9,271	9,928
Dial-a-ride (general public and ADA)	1,125	1,314
Out-of-town ED	92	74
Total Riders	10,488	11,316

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's Out-of-Town Dial-a-Ride in April is down just slightly over last year at this time. Overall ridership is down over last year, due to the "Villebois Shuttle" becoming a fixed route service. The graph below provides the salient points between last year and the same time period this year:

	2017	2018
ADA Paratransit	279	235
Wheel Chair Trips	53	27
Out-of-Town DAR	297	215
Total Riders	629	477

2. SMART has on-boarded nine drivers in the month of April after a lengthy recruitment and interview process. They are currently going through a six week training period to learn about safe driving, obtain a commercial driver license and learn SMART's routes. Tim Viets, new supervisor and trainer, is doing an exceptional job readying these new drivers.

CANBY AREA TRANSIT (CAT)

1. During the month of April, total year to date CAT ridership was down by 3.30% as compared to April of 2017. During the same period last year, Demand Responsive trips were up by 21.99%. In the month of April 2018, total CAT ridership was up 7.77% when compared to April of 2017. The downward trend that began with the TriMet bus service changes and the opening of the Orange Line will impact CAT ridership during the current fiscal year.
2. On April 2nd, CAT added nine service hours per day to the Route 99X and increased the span of service by 2 hours per day. This service improvement was recommended by our Transit Master Plan. CAT commuter service now operates Monday through Friday between 5:00 am and 10:45 pm.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down this month by 582 rides over last year. The decrease in ridership is due to the continued construction on Highway 213 at Union Mills and the Mulino Hill landside. This construction is expected to continue for several months.
2. The new administrative office building is ready for occupancy.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Apr 18	Apr 17	% Change	FY18-TD	FY17-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	91,230	92,400	-1.3%	86,694	86,680	0.0%
Bus-Frequent Service*	<u>100,850</u>	<u>102,800</u>	-1.9%	<u>96,460</u>	<u>98,980</u>	-2.5%
Subtotal All Bus	192,080	195,200	-1.6%	183,154	185,660	-1.3%
MAX	123,500	125,500	-1.6%	120,858	124,060	-2.6%
Commuter Rail	<u>1,590</u>	<u>1,780</u>	-10.7%	<u>1,638</u>	<u>1,770</u>	-7.5%
Fixed Route Total	317,170	322,500	-1.7%	305,650	311,490	-1.9%
<u>Paratransit</u>						
LIFT& Cabs	3,590	3,666	-2.1%	3,473	3,489	-0.5%
System Total	320,760	326,146	-1.7%	309,123	314,979	-1.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	522,400	532,700	-1.9%	500,288	500,800	-0.1%
Bus-Frequent Service*	<u>617,400</u>	<u>635,300</u>	-2.8%	<u>596,241</u>	<u>613,230</u>	-2.8%
Subtotal All Bus	1,139,800	1,168,000	-2.4%	1,096,529	1,114,030	-1.6%
MAX	753,500	779,900	-3.4%	748,645	770,882	-2.9%
Commuter Rail	<u>7,950</u>	<u>8,900</u>	-10.7%	<u>8,188</u>	<u>8,855</u>	-7.5%
Fixed Route Total	1,901,280	1,956,800	-2.8%	1,853,362	1,893,767	-2.1%
Frequent Bus % of Total Bus	54.2%	54.4%	-0.2%	54.4%	55.0%	-0.7%
<u>Paratransit</u>						
LIFT & Cabs	20,324	20,680	-1.7%	19,653	19,642	0.1%
System Total	1,921,604	1,977,480	-2.8%	1,873,015	1,913,409	-2.1%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.47	\$3.95	13.16%	\$4.41	\$4.03	9.43%
Bus-Frequent Service*	\$3.18	\$2.86	11.19%	\$3.19	\$2.93	8.87%
Subtotal All Bus	\$3.77	\$3.36	12.20%	\$3.74	\$3.42	9.36%
MAX	\$3.13	\$2.58	21.32%	\$2.88	\$2.56	12.50%
Commuter Rail	\$18.97	\$19.73	-3.85%	\$17.92	\$16.83	6.48%
Fixed Route Total	\$3.58	\$3.12	14.74%	\$3.45	\$3.13	10.22%
<u>Paratransit</u>						
LIFT & Cabs	\$38.42	\$35.91	6.99%	\$38.00	\$36.27	4.77%
System Total	\$3.95	\$3.45	14.49%	\$3.81	\$3.47	9.80%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,829,070	4,864,000	-0.7%	4,758,706	4,800,533	-0.9%
Monthly Cost	\$18,200,119	\$16,322,312	11.5%	\$17,608,580	\$16,386,712	7.5%
Monthly Vehicle Mile	2,086,756	2,004,096	4.1%	2,081,446	2,032,632	2.4%
On-Time Performance	86.5%	83.5%	3.0%	84.9%	80.7%	4.2%
Cost per Ride	\$3.77	\$3.36	12.2%	\$3.70	\$3.41	8.5%
Cost per Mile	\$8.72	\$8.14	7.1%	\$8.46	\$8.06	5.0%
Miles per Roadcall	14,593	15,183	-3.9%	13,853	10,879	27.3%
Light Rail (MAX)						
Monthly Rides	3,197,600	3,272,000	-2.3%	3,231,023	3,322,965	-2.8%
Monthly Cost	\$9,998,598	\$8,434,294	18.5%	\$9,452,640	\$8,482,931	11.4%
Monthly Vehicle Mile	377,505	376,416	0.3%	377,501	372,582	1.3%
On-Time Performance	90.3%	88.8%	1.5%	88.1%	84.8%	3.3%
Cost per Ride	\$3.13	\$2.58	21.3%	\$2.93	\$2.55	14.9%
Cost per Mile	\$26.49	\$22.41	18.2%	\$25.04	\$22.77	10.0%
Miles per Roadcall	6,741	3,802	77.3%	4,819	1,654	191.4%
Commuter Rail (WES)						
Monthly Rides	33,390	35,600	-6.2%	35,020	37,525	-6.7%
Monthly Costs	\$633,484	\$596,656	6.2%	\$616,237	\$548,994	12.2%
Monthly Vehicle Mile	9,878	9,349	5.7%	9,913	9,874	0.4%
On Time Performance	95.4%	94.8%	0.6%	94.4%	95.4%	-1.0%
Cost per Ride	\$18.97	\$16.76	13.2%	\$17.60	\$14.63	20.3%
Cost per Mile	\$64.13	\$63.82	0.5%	\$62.17	\$55.60	11.8%
Miles per Roadcall	4,939	9,349	-47.2%	7,930	7,899	0.4%
Paratransit LIFT and Cab						
Monthly Rides	86,126	85,063	1.2%	84,847	85,029	-0.2%
Monthly Cost	\$3,308,867	\$3,054,611	8.3%	\$3,176,435	\$3,038,728	4.5%
Monthly Vehicle Mile	737,965	725,736	1.7%	702,984	724,937	-3.0%
On-Time Performance	91.7%	90.4%	1.3%	91.2%	90.4%	0.8%
Cost per Ride	\$38.42	\$35.91	7.0%	\$37.44	\$35.74	4.8%
Cost per Mile	\$4.48	\$4.21	6.4%	\$4.52	\$4.19	7.9%
Miles per Roadcall	8,581	9,072	-5.4%	6,820	7,050	-3.3%

RIDE CONNECTION*	Apr 2018	Apr 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	34,670	34,681	0.0%	34,220	34,976	-2.2%
Monthly Cost	\$654,380	\$612,875	6.8%	\$633,914	\$621,363	2.0%
Monthly Vehicle Mile	157,023	161,139	-2.6%	156,576	162,416	-3.6%
New Riders This Month	1,032	661	56.1%	1,260.7	1,338.6	-5.8%
Cost per Ride	\$18.87	\$17.67	6.8%	\$18.52	\$17.77	4.2%
Cost per Mile	\$4.17	\$3.80	9.7%	\$4.05	\$3.83	5.7%
Miles per Ride	4.5	4.6	-2.2%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, May 24, 2018

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,012	647	56.4%	838	726	15.4%
Monthly Cost	\$14,175	\$7,354	92.8%	\$11,586	\$7,522	54.0%
Monthly Vehicle Mile	5,070	3,430	47.8%	4,447	3,861	15.2%
New Riders This Month	76	21	261.9%	46.0	28.4	62.0%
Cost per Ride	\$14.01	\$11.37	23.2%	\$13.83	\$10.36	33.5%
Cost per Mile	\$2.80	\$2.14	30.8%	\$2.61	\$1.95	33.8%
Miles per Ride	5.0	5.3	-5.7%	5.3	5.3	0.0%
King City Shuttle						
Monthly Rides	350	318	10.1%	382	319	19.7%
Monthly Cost	\$8,483	\$5,362	58.2%	\$8,345	\$6,003	39.0%
Monthly Vehicle Mile	2,111	1,183	78.4%	1,932	1,216	58.9%
New Riders This Month	5	7	-28.6%	12.7	8.3	53.0%
Cost per Ride	\$24.24	\$16.86	43.8%	\$21.86	\$18.84	16.0%
Cost per Mile	\$4.02	\$4.53	-11.3%	\$4.32	\$4.94	-12.6%
Miles per Ride	6.0	3.7	62.2%	5.1	3.8	34.2%
Title XIX Non Medical						
Monthly Rides	51	120	-57.5%	88	10	780.0%
Monthly Cost	\$1,672	\$2,421	-30.9%	\$2,348	\$197	1091.9%
Monthly Vehicle Mile	625	1,020	-38.7%	935	85	1000.0%
New Riders This Month	2	0	N/A	11.2	0.0	N/A
Cost per Ride	\$32.78	\$20.18	62.4%	\$26.55	\$19.68	34.9%
Cost per Mile	\$2.68	\$2.37	13.1%	\$2.51	\$2.31	8.7%
Miles per Ride	12.3	8.5	44.7%	10.6	8.5	24.7%
STF Service						
Monthly Rides	740	436	69.7%	567	459	23.5%
Monthly Cost	\$13,209	\$8,497	55.5%	\$11,252	\$9,287	21.2%
Monthly Vehicle Mile	3,481	2,732	27.4%	2,777	2,974	-6.6%
New Riders This Month	82	12	583.3%	50.2	22.4	124.1%
Cost per Ride	\$17.85	\$19.49	-8.4%	\$19.86	\$20.25	-1.9%
Cost per Mile	\$3.79	\$3.11	21.9%	\$4.05	\$3.12	29.8%
Miles per Ride	4.7	6.3	-25.4%	4.9	6.5	-24.6%
TriMet Service						
Monthly Rides	140	155	-9.7%	145	156	-7.1%
Monthly Cost	\$2,662	\$3,361	-20.8%	\$3,050	\$3,043	0.2%
Monthly Vehicle Mile	841	1,224	-31.3%	1,385	1,223	13.2%
New Riders This Month	21	7	200.0%	15.5	14.4	7.6%
Cost per Ride	\$19.01	\$21.69	-12.4%	\$21.04	\$19.57	7.5%
Cost per Mile	\$3.17	\$2.75	15.3%	\$2.20	\$2.49	-11.6%
Miles per Ride	6.0	7.9	-24.1%	9.6	7.9	21.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	159	243	-34.6%	196	328	-40.2%
Monthly Cost	\$4,712	\$5,757	-18.2%	\$5,710	\$8,912	-35.9%
Monthly Vehicle Mile	473	747	-36.7%	673	1,726	-61.0%
New Riders This Month	1	2	-50.0%	4	13	-69.2%
Cost per Ride	\$29.63	\$23.69	25.1%	\$29.19	\$27.21	7.3%
Cost per Mile	\$9.96	\$7.71	29.2%	\$8.49	\$5.16	64.5%
Miles per Ride	3.0	3.1	-3.2%	3.4	5.3	-35.8%
General Public						
Monthly Rides	1,012	913	10.8%	942	931	1.2%
Monthly Cost	\$26,618	\$23,960	11.1%	\$24,150	\$23,093	4.6%
Monthly Vehicle Mile	7,617	8,166	-6.7%	7,454	7,613	-2.1%
New Riders This Month	6	6	0.0%	14	16	-12.5%
Cost per Ride	\$26.30	\$26.24	0.2%	\$25.64	\$24.80	3.4%
Cost per Mile	\$3.49	\$2.93	19.1%	\$3.24	\$3.03	6.9%
Miles per Ride	7.5	8.9	-15.7%	7.9	8.2	-3.7%
Multnomah Co. ADS Premium						
Monthly Rides	108	237	-54.4%	145	184	-21.2%
Monthly Cost	\$2,567	\$6,270	-59.1%	\$3,611	\$4,150	-13.0%
Monthly Vehicle Mile	511	1,205	-57.6%	728	951	-23.4%
New Riders This Month	8	9	-11.1%	10	15	-33.3%
Cost per Ride	\$23.77	\$26.46	-10.2%	\$24.92	\$22.57	10.4%
Cost per Mile	\$5.02	\$5.20	-3.5%	\$4.96	\$4.37	13.5%
Miles per Ride	4.7	5.1	-7.8%	5.0	5.2	-3.8%
STF Service						
Monthly Rides	786	850	-7.5%	830	1,425	-41.8%
Monthly Cost	\$21,363	\$18,359	16.4%	\$20,529	\$30,967	-33.7%
Monthly Vehicle Mile	4,848	4,986	-2.8%	4,761	8,112	-41.3%
New Riders This Month	119	127	-6.3%	136	282	-51.8%
Cost per Ride	\$27.18	\$21.60	25.8%	\$24.75	\$21.74	13.8%
Cost per Mile	\$4.41	\$3.68	19.8%	\$4.31	\$3.82	12.8%
Miles per Ride	6.2	5.9	5.1%	5.7	5.7	0.0%
Title XIX Non Medical						
Monthly Rides	1,814	1,484	22.2%	1,546	1,265	22.2%
Monthly Cost	\$39,511	\$33,786	16.9%	\$34,194	\$28,522	19.9%
Monthly Vehicle Mile	8,935	8,250	8.3%	8,042	6,987	15.1%
New Riders This Month	86	38	126.3%	69	57	21.1%
Cost per Ride	\$21.78	\$22.77	-4.3%	\$22.12	\$22.55	-1.9%
Cost per Mile	\$4.42	\$4.10	7.8%	\$4.25	\$4.08	4.2%
Miles per Ride	4.9	5.6	-12.5%	5.2	5.5	-5.5%
Wa Co DAVS						
Monthly Rides	125	127	-1.6%	116	133	-12.8%
Monthly Cost	\$3,971	\$3,508	13.2%	\$3,456	\$3,665	-5.7%
Monthly Vehicle Mile	1,089	917	18.8%	914	994	-8.0%
New Riders This Month	10	6	66.7%	10	9	11.1%
Cost per Ride	\$31.76	\$27.62	15.0%	\$29.75	\$27.51	8.1%
Cost per Mile	\$3.65	\$3.83	-4.7%	\$3.78	\$3.69	2.4%
Miles per Ride	8.7	7.2	20.8%	7.9	7.5	5.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	244	246	-0.8%	219	226	-3.1%
Monthly Cost	\$1,952	\$1,968	-0.8%	\$1,752	\$1,805	-2.9%
Monthly Vehicle Mile	929	846	9.8%	986	1,061	-7.1%
New Riders This Month	0	8	-100.0%	7.8	6.8	14.7%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.10	\$2.33	-9.9%	\$1.78	\$1.70	4.7%
Miles per Ride	3.8	3.4	11.8%	4.5	4.7	-4.3%
Estacada Senior Center						
Monthly Rides	196	340	-42.4%	227	210	8.1%
Monthly Cost	\$1,470	\$2,563	-42.6%	\$1,699	\$1,623	4.7%
Monthly Vehicle Mile	580	1,108	-47.7%	580	605	-4.1%
New Riders This Month	3	0	N/A	5.1	5.2	-1.9%
Cost per Ride	\$7.50	\$7.54	-0.5%	\$7.50	\$7.73	-3.0%
Cost per Mile	\$2.53	\$2.31	9.5%	\$2.93	\$2.68	9.3%
Miles per Ride	3.0	3.3	-9.1%	2.6	2.9	-10.3%
Gladstone Senior Center						
Monthly Rides	189	185	2.2%	204	195	4.6%
Monthly Cost	\$1,431	\$1,414	1.2%	\$1,544	\$1,480	4.3%
Monthly Vehicle Mile	392	463	-15.3%	431	457	-5.7%
New Riders This Month	7	3	133.3%	6.3	6.3	0.0%
Cost per Ride	\$7.57	\$7.64	-0.9%	\$7.59	\$7.61	-0.3%
Cost per Mile	\$3.65	\$3.05	19.7%	\$3.58	\$3.24	10.5%
Miles per Ride	2.1	2.5	-16.0%	2.1	2.3	-8.7%
Hoodland Senior Center						
Monthly Rides	140	147	-4.8%	135	121	11.6%
Monthly Cost	\$3,991	\$2,847	40.2%	\$3,461	\$2,626	31.8%
Monthly Vehicle Mile	1,776	1,107	60.5%	1,574	1,214	29.7%
New Riders This Month	0	2	-100.0%	2.1	1.9	10.5%
Cost per Ride	\$28.51	\$19.36	47.3%	\$25.60	\$21.63	18.4%
Cost per Mile	\$2.25	\$2.57	-12.5%	\$2.20	\$2.16	1.9%
Miles per Ride	12.7	7.5	69.3%	11.6	10.0	16.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	0	228	-100.0%	271	225	20.4%
Monthly Cost	\$0	\$1,710	-100.0%	\$2,030	\$1,685	20.5%
Monthly Vehicle Mile	0	816	-100.0%	894	711	25.7%
New Riders This Month	0	0	N/A	6.3	4.1	53.7%
Cost per Ride	N/A	\$7.50	N/A	\$7.50	\$7.50	0.0%
Cost per Mile	N/A	\$2.10	N/A	\$2.27	\$2.37	-4.2%
Mile per Ride	N/A	3.6	N/A	3.3	3.2	3.1%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	881	814	8.2%	894	750	19.2%
Monthly Cost	\$8,583	\$8,148	5.3%	\$8,408	\$7,379	13.9%
Monthly Vehicle Mile	2,521	2,254	11.8%	2,501	2,080	20.2%
New Riders This Month	12	6	100.0%	27.0	19.6	37.8%
Cost per Ride	\$9.74	\$10.01	-2.7%	\$9.41	\$9.84	-4.4%
Cost per Mile	\$3.40	\$3.61	-5.8%	\$3.36	\$3.55	-5.4%
Miles per Ride	2.9	2.8	3.6%	2.8	2.8	0.0%
Molalla Senior Center						
Monthly Rides	442	303	45.9%	385	329	17.0%
Monthly Cost	\$5,265	\$3,038	73.3%	\$4,575	\$3,910	17.0%
Monthly Vehicle Mile	1,552	723	114.7%	1,282	840	52.6%
New Riders This Month	2	4	-50.0%	7.9	7.4	6.8%
Cost per Ride	\$11.91	\$10.03	18.7%	\$11.87	\$11.87	0.0%
Cost per Mile	\$3.39	\$4.20	-19.3%	\$3.57	\$4.66	-23.4%
Miles per Ride	3.5	2.4	45.8%	3.3	2.5	32.0%
Pioneer Senior Center						
Monthly Rides	689	641	7.5%	631	700	-9.9%
Monthly Cost	\$5,584	\$5,347	4.4%	\$5,271	\$5,817	-9.4%
Monthly Vehicle Mile	2,139	1,990	7.5%	2,064	2,145	-3.8%
New Riders This Month	5	6	-16.7%	22.0	24.0	-8.3%
Cost per Ride	\$8.10	\$8.34	-2.9%	\$8.36	\$8.31	0.6%
Cost per Mile	\$2.61	\$2.69	-3.0%	\$2.55	\$2.71	-5.9%
Miles per Ride	3.1	3.1	0.0%	3.3	3.1	6.5%
Sandy Senior Center						
Monthly Rides	281	328	-14.3%	249	250	-0.4%
Monthly Cost	\$3,807	\$4,105	-7.3%	\$3,201	\$2,994	6.9%
Monthly Vehicle Mile	1,969	1,903	3.5%	1,636	1,273	28.5%
New Riders This Month	6	10	-40.0%	10.8	12.6	-14.3%
Cost per Ride	\$13.55	\$12.51	8.3%	\$12.85	\$11.95	7.5%
Cost per Mile	\$1.93	\$2.16	-10.6%	\$1.96	\$2.35	-16.6%
Miles per Ride	7.0	5.8	20.7%	6.6	5.1	29.4%
Transportation Reaching People						
Monthly Rides	1,610	2,102	-23.4%	1,726	2,179	-20.8%
Monthly Cost	\$27,574	\$27,384	0.7%	\$24,795	\$25,838	-4.0%
Monthly Vehicle Mile	10,246	21,655	-52.7%	13,440	21,209	-36.6%
New Riders This Month	30	30	0.0%	59.4	59.4	0.0%
Cost per Ride	\$17.13	\$13.03	31.5%	\$14.36	\$11.86	21.1%
Cost per Mile	\$2.69	\$1.26	113.5%	\$1.84	\$1.22	50.8%
Miles per Ride	6.4	10.3	-37.9%	7.8	9.7	-19.6%
Transp Reaching People-School/Work(1)						
Monthly Rides	43	124	-65.3%	87	146	-40.4%
Monthly Cost	\$1,025	\$2,084	-50.8%	\$1,579	\$2,920	-45.9%
Monthly Vehicle Mile	382	1,033	-63.0%	719	1,086	-33.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$23.84	\$16.81	41.8%	\$18.06	\$19.96	-9.5%
Cost per Mile	\$2.68	\$2.02	32.7%	\$2.19	\$2.69	-18.6%
Miles per Ride	8.9	8.3	7.2%	8.2	7.4	10.8%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	252	16	1475.0%	43	34	26.5%
Monthly Cost	\$5,551	\$108	5039.8%	\$575	\$247	132.8%
Monthly Vehicle Mile	583	102	471.6%	128	130	-1.5%
New Riders This Month	20	1	1900.0%	2.0	1.2	66.7%
Cost per Ride	\$22.03	\$6.74	226.9%	\$13.44	\$7.33	83.4%
Cost per Mile	\$9.52	\$1.06	798.1%	\$4.51	\$1.90	137.4%
Miles per Ride	2.3	6.4	-64.1%	3.0	3.9	-23.1%
Multnomah Co. ADS Premium						
Monthly Rides	13	46	-71.7%	27	78	-65.4%
Monthly Cost	\$115	\$44	161.4%	\$27	\$620	-95.6%
Monthly Vehicle Mile	48	105	-54.3%	49	179	-72.6%
New Riders This Month	1	0	N/A	1.2	4.2	-71.4%
Cost per Ride	\$8.88	\$0.96	825.0%	\$0.99	\$8.00	-87.6%
Cost per Mile	\$2.41	\$0.42	473.8%	\$0.55	\$3.46	-84.1%
Miles per Ride	3.7	2.3	60.9%	1.8	2.3	-21.7%
STF Discretionary						
Monthly Rides	504	626	-19.5%	577	483	19.5%
Monthly Cost	\$9,955	\$16,561	-39.9%	\$13,349	\$11,175	19.5%
Monthly Vehicle Mile	1,809	2,380	-24.0%	2,028	1,790	13.3%
New Riders This Month	37	32	15.6%	46.7	37.3	25.2%
Cost per Ride	\$19.75	\$26.46	-25.4%	\$23.15	\$23.14	0.0%
Cost per Mile	\$5.50	\$6.96	-21.0%	\$6.58	\$6.24	5.4%
Miles per Ride	3.6	3.8	-5.3%	3.5	3.7	-5.4%
STF Service						
Monthly Rides	465	204	127.9%	422	351	20.2%
Monthly Cost	\$8,597	\$5,338	61.1%	\$10,324	\$8,220	25.6%
Monthly Vehicle Mile	1,647	644	155.7%	1,476	1,231	19.9%
New Riders This Month	34	15	126.7%	28.5	25.7	10.9%
Cost per Ride	\$18.49	\$26.17	-29.3%	\$24.47	\$23.40	4.6%
Cost per Mile	\$5.22	\$8.29	-37.0%	\$7.00	\$6.68	4.8%
Miles per Ride	3.5	3.2	9.4%	3.5	3.5	0.0%
TriMet Service						
Monthly Rides	2,575	2,478	3.9%	2,434	2,142	13.6%
Monthly Cost	\$6,012	\$6,235	-3.6%	\$5,799	\$6,496	-10.7%
Monthly Vehicle Mile	5,492	5,767	-4.8%	5,275	5,353	-1.5%
New Riders This Month	17	20	-15.0%	26.3	32.3	-18.6%
Cost per Ride	\$2.33	\$2.52	-7.5%	\$2.38	\$3.03	-21.5%
Cost per Mile	\$1.09	\$1.08	0.9%	\$1.10	\$1.21	-9.1%
Miles per Ride	2.1	2.3	-8.7%	2.2	2.5	-12.0%
Veterans Volunteers						
Monthly Rides	154	73	111.0%	152	119	27.7%
Monthly Cost	\$1,032	\$323	219.5%	\$909	\$920	-1.2%
Monthly Vehicle Mile	1,739	643	170.5%	1,532	1,372	11.7%
New Riders This Month	8	7	14.3%	13.1	13.6	-3.7%
Cost per Ride	\$6.70	\$4.43	51.2%	\$5.97	\$7.73	-22.8%
Cost per Mile	\$0.59	\$0.50	18.0%	\$0.59	\$0.67	-11.9%
Miles per Ride	11.3	8.8	28.4%	10.1	11.5	-12.2%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$2,613	-100.0%
David's Harp - STF Service						
Monthly Rides	295	172	71.5%	223	128	74.2%
Monthly Cost	\$2,409	\$1,153	108.9%	\$1,690	\$1,062	59.1%
Monthly Vehicle Mile	331	283	17.0%	308	170	81.2%
New Riders This Month	3	2	50.0%	6.4	4.0	60.0%
Cost per Ride	\$8.17	\$6.70	21.9%	\$7.58	\$8.31	-8.8%
Cost per Mile	\$7.28	\$4.07	78.9%	\$5.49	\$6.25	-12.2%
Miles per Ride	1.1	1.6	-31.3%	1.4	1.3	7.7%
NW Pilot Project - STF Service						
Monthly Rides	0	186	-100.0%	164	166	-1.2%
Monthly Cost	\$0	\$13,398	-100.0%	\$12,986	\$13,062	-0.6%
Monthly Vehicle Mile	0	1,174	-100.0%	1,720	992	73.4%
New Riders This Month	0	7	-100.0%	24.7	21.1	17.1%
Cost per Ride	N/A	\$72.03	N/A	\$79.30	\$78.53	1.0%
Cost per Mile	N/A	\$11.41	N/A	\$7.55	\$13.17	-42.7%
Miles per Ride	N/A	6.3	N/A	10.5	6.0	75.0%
Providence Elderplace - STF Service						
Monthly Rides	334	300	11.3%	296	264	12.1%
Monthly Cost	\$3,013	\$2,591	16.3%	\$3,037	\$2,875	5.6%
Monthly Vehicle Mile	1,349	1,178	14.5%	1,046	894	17.0%
New Riders This Month	60	32	87.5%	58.2	65.8	-11.6%
Cost per Ride	\$9.02	\$8.64	4.4%	\$10.27	\$10.90	-5.8%
Cost per Mile	\$2.23	\$2.20	1.4%	\$2.90	\$3.22	-9.9%
Miles per Ride	4.0	3.9	2.6%	3.5	3.4	2.9%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	525	594	-11.6%	484	483	0.2%
Monthly Cost	\$2,343	\$2,909	-19.5%	\$2,670	\$2,628	1.6%
Monthly Vehicle Mile	2,555	4,060	-37.1%	2,856	3,249	-12.1%
New Riders This Month	18	3	500.0%	16.0	3.0	433.3%
Cost per Ride	\$4.46	\$4.90	-9.0%	\$5.51	\$5.45	1.1%
Cost per Mile	\$0.92	\$0.72	27.8%	\$0.93	\$0.81	14.8%
Miles per Ride	4.9	6.8	-27.9%	5.9	6.7	-11.9%
Urban League - N/NE Shuttle						
Monthly Rides	371	318	16.7%	329	368	-10.6%
Monthly Cost	\$4,859	\$3,897	24.7%	\$4,469	\$4,173	7.1%
Monthly Vehicle Mile	1,125	815	38.0%	919	925	-0.6%
New Riders This Month	0	2	-100.0%	4.8	3.8	26.3%
Cost per Ride	\$13.10	\$12.25	6.9%	\$13.58	\$11.35	19.6%
Cost per Mile	\$4.32	\$4.78	-9.6%	\$4.86	\$4.51	7.8%
Miles per Ride	3.0	2.6	15.4%	2.8	2.5	12.0%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	4,220	3,517	20.0%	5,562	5,366	3.7%
Monthly Cost	\$33,200	\$34,530	-3.9%	\$36,272	\$32,688	11.0%
Monthly Vehicle Mile	18,641	17,661	5.5%	19,256	19,181	0.4%
New Riders This Month	67	254	-73.6%	155.1	192.6	-19.5%
Cost per Ride	\$7.87	\$9.82	-19.9%	\$6.52	\$6.09	7.1%
Cost per Mile	\$1.78	\$1.96	-9.2%	\$1.88	\$1.70	10.6%
Miles per Ride	4.4	5.0	-12.0%	3.5	3.6	-2.8%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	32	-100.0%	20	47	-57.4%
Monthly Cost	\$0	\$1,199	-100.0%	\$583	\$460	26.7%
Monthly Vehicle Mile	0	80	-100.0%	44	92	-52.2%
New Riders This Month	0	0	N/A	1.0	1.3	-23.1%
Cost per Ride	N/A	\$37.47	N/A	\$28.65	\$9.72	194.8%
Cost per Mile	N/A	\$14.99	N/A	\$13.37	\$5.02	166.3%
Miles per Ride	N/A	2.5	N/A	2.1	1.9	10.5%
Gateway Shuttle						
Monthly Rides	145	205	-29.3%	164	198	-17.2%
Monthly Cost	\$631	\$453	39.3%	\$712	\$781	-8.8%
Monthly Vehicle Mile	185	276	-33.0%	212	278	-23.7%
New Riders This Month	3	3	0.0%	4.8	5.8	-17.2%
Cost per Ride	\$4.35	\$2.21	96.8%	\$4.35	\$3.94	10.4%
Cost per Mile	\$3.41	\$1.64	107.9%	\$3.36	\$2.81	19.6%
Miles per Ride	1.3	1.3	0.0%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	513	462	11.0%	569	485	17.3%
Monthly Cost	\$6,352	\$5,163	23.0%	\$6,785	\$5,464	24.2%
Monthly Vehicle Mile	1,808	1,243	45.5%	1,493	1,309	14.1%
New Riders This Month	7	4	75.0%	12.6	12.5	0.8%
Cost per Ride	\$12.38	\$11.18	10.7%	\$11.92	\$11.28	5.7%
Cost per Mile	\$3.51	\$4.15	-15.4%	\$4.55	\$4.18	8.9%
Miles per Ride	3.5	2.7	29.6%	2.6	2.7	-3.7%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	0	9	-100.0%
Monthly Cost	\$0	\$0	N/A	\$18	\$33	-45.5%
Monthly Vehicle Mile	0	0	N/A	4	26	-84.6%
New Riders This Month	0	0	N/A	0.2	0.8	-75.0%
Cost per Ride	N/A	N/A	N/A	\$44.27	\$3.75	1080.5%
Cost per Mile	N/A	N/A	N/A	\$4.92	\$1.26	290.5%
Miles per Ride	N/A	N/A	N/A	9.0	3.0	200.0%
N/NE Shuttle						
Monthly Ride	726	394	84.3%	634	442	43.4%
Monthly Cost	\$16,223	\$11,560	40.3%	\$15,335	\$13,903	10.3%
Monthly Vehicle Mile	3,076	1,007	205.5%	2,026	1,369	48.0%
New Riders This Month	39	7	457.1%	32.5	21.4	51.9%
Cost per Ride	\$22.35	\$29.34	-23.8%	\$24.20	\$31.43	-23.0%
Cost per Mile	\$5.27	\$11.48	-54.1%	\$7.57	\$10.15	-25.4%
Miles per Ride	4.2	2.6	61.5%	3.2	3.1	3.2%
STF Service						
Monthly Ride	809	733	10.4%	704	654	7.6%
Monthly Cost	\$18,949	\$17,393	8.9%	\$17,799	\$17,927	-0.7%
Monthly Vehicle Mile	5,562	3,912	42.2%	3,766	3,806	-1.1%
New Riders This Month	49	46	6.5%	52.7	58.5	-9.9%
Cost per Ride	\$23.42	\$23.73	-1.3%	\$25.29	\$27.42	-7.8%
Cost per Mile	\$3.41	\$4.45	-23.4%	\$4.73	\$4.71	0.4%
Miles per Ride	6.9	5.3	30.2%	5.3	5.8	-8.6%
TriMet Service						
Monthly Ride	698	912	-23.5%	845	870	-2.9%
Monthly Cost	\$16,578	\$7,869	110.7%	\$7,302	\$7,284	0.2%
Monthly Vehicle Mile	4,393	5,893	-25.5%	4,819	5,153	-6.5%
New Riders This Month	27	31	-12.9%	45.7	47.8	-4.4%
Cost per Ride	\$23.75	\$8.63	175.2%	\$8.64	\$8.37	3.2%
Cost per Mile	\$3.77	\$1.34	181.3%	\$1.52	\$1.41	7.8%
Miles per Ride	6.3	6.5	-3.1%	5.7	5.9	-3.4%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	292	433	-32.6%	376	398	-5.5%
Monthly Cost	\$2,507	\$9,967	-74.8%	\$5,930	\$7,463	-20.5%
Monthly Vehicle Mile	667	1,162	-42.6%	944	1,084	-12.9%
New Riders This Month	4	17	-76.5%	24.4	24.7	-1.2%
Cost per Ride	\$8.59	\$23.02	-62.7%	\$15.77	\$18.77	-16.0%
Cost per Mile	\$3.76	\$8.58	-56.2%	\$6.28	\$6.88	-8.7%
Miles per Ride	2.3	2.7	-14.8%	2.5	2.7	-7.4%
SW Shuttle Service						
Monthly Rides	76	99	-23.2%	74	75	-1.3%
Monthly Cost	\$3,397	\$1,541	120.4%	\$1,360	\$1,288	5.6%
Monthly Vehicle Mile	123	193	-36.3%	147	150	-2.0%
New Riders This Month	1	2	-50.0%	2.3	2.4	-4.2%
Cost per Rider	\$44.70	\$15.57	187.1%	\$18.27	\$17.24	6.0%
Cost per Mile	\$27.62	\$7.98	246.1%	\$9.27	\$8.57	8.2%
Miles per Ride	1.6	1.9	-15.8%	2.0	2.0	0.0%
Downtown RideAbout(1)						
Monthly Rides	0	170	-100.0%	110	156	-29.5%
Monthly Cost	\$0	\$930	-100.0%	\$461	\$720	-36.0%
Monthly Vehicle Mile	0	116	-100.0%	83	101	-17.8%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	N/A	\$5.47	N/A	\$4.21	\$4.61	-8.7%
Cost per Mile	N/A	\$8.02	N/A	\$5.57	\$7.14	-22.0%
Miles per Ride	N/A	0.7	N/A	0.8	0.6	33.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	142	66	115.2%	67	60	11.7%
Monthly Cost	\$478	\$1,131	-57.7%	\$359	\$722	-50.3%
Monthly Vehicle Mile	82	85	-3.5%	50	45	11.1%
New Riders This Month	0	3	-100.0%	0.2	0.7	-71.4%
Cost per Ride	\$3.37	\$17.14	-80.3%	\$5.39	\$12.11	-55.5%
Cost per Mile	\$5.83	\$13.31	-56.2%	\$7.23	\$15.95	-54.7%
Miles per Ride	0.6	1.3	-53.8%	0.7	0.8	-12.5%
Multnomah Co. ADS Premium						
Monthly Rides	1	6	-83.3%	1	5.6	-83.3%
Monthly Cost	\$6	\$38	-84.2%	\$4	\$33	-87.9%
Monthly Vehicle Mile	6	45	-86.7%	5	38	-86.8%
New Riders This Month	0	0	N/A	0.4	1.4	-71.4%
Cost per Ride	\$6.35	\$6.35	0.0%	\$5.64	\$5.90	-4.4%
Cost per Mile	\$1.06	\$0.85	24.7%	\$0.81	\$0.88	-8.0%
Miles per Ride	6.0	7.5	-20.0%	7.0	6.7	4.5%
STF Discretionary						
Monthly Rides	599	622	-3.7%	611	630	-3.0%
Monthly Cost	\$14,000	\$7,353	90.4%	\$14,023	\$12,542	11.8%
Monthly Vehicle Mile	2,574	2,368	8.7%	2,285	2,596	-12.0%
New Riders This Month	34	19	78.9%	30.5	35.3	-13.6%
Cost per Ride	\$23.37	\$11.82	97.7%	\$22.96	\$19.90	15.4%
Cost per Mile	\$5.44	\$3.11	74.9%	\$6.14	\$4.83	27.1%
Miles per Ride	4.3	3.8	13.2%	3.7	4.1	-9.8%
STF Service						
Monthly Rides	417	432	-3.5%	424	438	-3.2%
Monthly Cost	\$8,942	\$14,633	-38.9%	\$10,619	\$12,229	-13.2%
Monthly Vehicle Mile	1,644	1,648	-0.2%	1,725	1,855	-7.0%
New Riders This Month	22	24	-8.3%	28.3	31.6	-10.4%
Cost per Ride	\$21.44	\$33.87	-36.7%	\$25.02	\$27.93	-10.4%
Cost per Mile	\$5.44	\$8.88	-38.7%	\$6.16	\$6.59	-6.5%
Miles per Ride	3.9	3.8	2.6%	4.1	4.2	-2.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER **12-Month Averages**

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	1	1	0.0%	1	14	-94.2%
Monthly Cost	\$38	\$10	288.8%	\$113	\$669	-83.1%
Monthly Vehicle Mile	11	11	0.0%	8	165	-95.2%
New Riders This Month	0	1	-100.0%	0	3	-100.0%
Cost per Ride	\$38.05	\$9.84	286.7%	\$135.92	\$48.65	179.4%
Cost per Mile	\$3.46	\$0.89	288.8%	\$14.31	\$4.05	253.3%
Miles per Ride	11.0	11.0	0.0%	9.5	12.0	-20.8%

STF Service

Monthly Ride	515	312	65.1%	457	238	92.0%
Monthly Cost	\$16,153	\$14,837	8.9%	\$17,802	\$8,916	99.7%
Monthly Vehicle Mile	3,242	2,528	28.2%	3,488	2,110	65.3%
New Riders This Month	83	24	245.8%	79	54	46.3%
Cost per Ride	\$31.37	\$47.56	-34.0%	\$38.97	\$37.46	4.0%
Cost per Mile	\$4.98	\$5.87	-15.2%	\$5.10	\$4.23	20.6%
Miles per Ride	6.3	8.1	-22.2%	7.6	8.9	-14.6%

Title XIX Non Medical

Monthly Ride	0	0	N/A	0	26	-98.8%
Monthly Cost	\$0	\$10	-100.0%	\$13	\$816	-98.4%
Monthly Vehicle Mile	0	0	N/A	3	265	-98.9%
New Riders This Month	0	0	N/A	0	4	-100.0%
Cost per Ride	N/A	N/A	N/A	\$50.19	\$31.91	57.3%
Cost per Mile	N/A	N/A	N/A	\$4.71	\$3.08	52.9%
Miles per Ride	N/A	N/A	N/A	10.7	10.4	2.9%

Downtown RideAbout

Monthly Ride	171	0	N/A	28	52	-46.6%
Monthly Cost	\$1,804	\$23	7674.1%	\$324	\$2,423	-86.6%
Monthly Vehicle Mile	159	0	N/A	25	661	-96.2%
New Riders This Month	1	0	N/A	0	2	-100.0%!
Cost per Ride	\$10.55	N/A	N/A	\$11.58	\$46.23	-75.0%
Cost per Mile	\$11.34	N/A	N/A	\$13.10	\$3.67	256.9%
Miles per Ride	0.9	N/A	N/A	0.9	12.6	-92.9%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	40	30	33.3%	66	23	187.0%
Monthly Cost	\$1,619	\$1,146	41.3%	\$1,753	\$815	115.1%
Monthly Vehicle Mile	261	170	53.5%	437	140	212.1%
New Riders This Month	0	0	N/A	3	2	50.0%
Cost per Ride	\$40.48	\$38.20	6.0%	\$26.47	\$35.69	-25.8%
Cost per Mile	\$6.20	\$6.74	-8.0%	\$4.02	\$5.81	-30.8%
Miles per Ride	6.5	5.7	14.0%	6.6	6.1	8.2%
STF Service						
Monthly Rides	604	676	-10.7%	582	556	4.7%
Monthly Cost	\$14,164	\$10,690	32.5%	\$13,782	\$8,442	63.3%
Monthly Vehicle Mile	3,174	2,325	36.5%	2,897	2,020	43.4%
New Riders This Month	29	14	107.1%	25	18	38.9%
Cost per Ride	\$23.45	\$15.81	48.3%	\$23.67	\$15.18	55.9%
Cost per Mile	\$4.46	\$4.60	-3.0%	\$4.76	\$4.18	13.9%
Miles per Ride	5.3	3.4	55.9%	5.0	3.6	38.9%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$12	\$34	-64.7%	\$56	\$45	24.4%
Monthly Vehicle Mile	0	0	N/A	2	3	-33.3%
New Riders This Month	0	0	N/A	0	0	-100.0%
Cost per Ride	N/A	N/A	N/A	\$168.05	\$54.57	208.0%
Cost per Mile	N/A	N/A	N/A	\$35.38	\$13.99	152.9%
Miles per Ride	N/A	N/A	N/A	4.8	3.9	23.1%
Veterans Volunteers						
Monthly Rides	204	208	-1.9%	194		
Monthly Cost	\$1,800	\$1,981	-9.1%	\$1,818		
Monthly Vehicle Mile	3,045	3,559	-14.4%	2,996		
New Riders This Month	1	6	-83.3%	6		
Cost per Ride	\$8.82	\$9.53	-7.4%	\$0.61		
Cost per Mile	\$0.59	\$0.56	6.2%	\$9.36		
Miles per Ride	14.9	17.1	-12.8%	15.4		
Wa Co DAVS						
Monthly Rides	3	1	200.0%	2		
Monthly Cost	\$73	\$59	23.7%	\$63		
Monthly Vehicle Mile	25	3	733.3%	11		
New Riders This Month	0	1	-100.0%	0		
Cost per Ride	\$24.32	\$58.56	-58.5%	\$32.94		
Cost per Mile	\$2.92	\$19.52	-85.0%	\$5.61		
Miles per Ride	8.3	3.0	177.8%	5.9		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	586	463	26.6%	750	643	16.6%
Monthly Cost	\$2,723	\$2,402	13.4%	\$3,381	\$6,823	-50.4%
Monthly Vehicle Mile	847	1,255	-32.5%	1,618	2,821	-42.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.65	\$5.19	-10.4%	\$4.51	\$10.61	-57.5%
Cost per Mile	\$3.22	\$1.91	68.6%	\$2.09	\$2.42	-13.6%
Miles per Ride	1.4	2.7	-48.1%	2.2	4.4	-50.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	71	113	-37.2%	88	157	-43.9%
Monthly Cost	\$944	\$1,431	-34.0%	\$1,005	\$1,832	-45.1%
Monthly Vehicle Mile	679	1,016	-33.2%	636	1,262	-49.6%
New Riders This Month	17	14	21.4%	13.8	22.2	-37.8%
Cost per Ride	\$13.29	\$12.67	4.9%	\$11.41	\$11.65	-2.1%
Cost per Mile	\$1.39	\$1.41	-1.4%	\$1.58	\$1.45	9.0%
Miles per Ride	9.6	9.0	6.7%	7.2	8.0	-10.0%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,210	1,130	7.1%	1,191	1,137	4.7%
Monthly Cost	\$4,157	\$4,005	3.8%	\$3,747	\$4,190	-10.6%
Monthly Vehicle Mile	2,205	2,149	2.6%	1,891	2,176	-13.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.44	\$3.54	-2.8%	\$3.15	\$3.69	-14.6%
Cost per Mile	\$1.89	\$1.86	1.6%	\$1.98	\$1.93	2.6%
Miles per Ride	1.8	1.9	-5.3%	1.6	1.9	-15.8%
Maryville Nursing Home						
Monthly Rides	0	0	N/A	0	16	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$208	N/A
Monthly Vehicle Mile	0	0	N/A	0	28	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$12.73	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$7.34	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.7	N/A
Mary's Woods						
Monthly Rides	0	1,176	-100.0%	159	1,409	-88.7%
Monthly Cost	\$0	\$5,528	-100.0%	\$990	\$5,814	-83.0%
Monthly Vehicle Mile	0	1,577	-100.0%	313	1,695	-81.5%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$4.70	N/A	\$6.21	\$4.13	50.4%
Cost per Mile	N/A	\$3.51	N/A	\$3.16	\$3.43	-7.9%
Miles per Ride	N/A	1.3	N/A	2.0	1.2	66.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	782	716	9.2%	759	687	10.5%
Monthly Cost	\$871	\$930	-6.3%	\$804	\$809	-0.6%
Monthly Vehicle Mile	531	542	-2.0%	489	503	-2.8%
New Rider This Month	0	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$1.11	\$1.30	-14.6%	\$1.06	\$1.18	-10.2%
Cost per Mile	\$1.64	\$1.72	-4.7%	\$1.65	\$1.61	2.5%
Miles per Ride	0.7	0.8	-12.5%	0.6	0.7	-14.3%
Providence Elderplace						
Monthly Rides	9,157	9,244	-0.9%	9,173	9,074	1.1%
Monthly Cost	\$275,441	\$256,444	7.4%	\$263,209	\$249,890	5.3%
Monthly Vehicle Mile	46,496	43,693	6.4%	46,114	40,339	14.3%
New Riders This Month	36	20	80.0%	132.7	131.8	0.7%
Cost per Ride	\$30.08	\$27.74	8.4%	\$28.69	\$27.54	4.2%
Cost per Mile	\$5.92	\$5.87	0.9%	\$5.71	\$6.19	-7.8%
Miles per Ride	5.1	4.7	8.5%	5.0	4.4	13.6%
Tualatin Valley Workshop						
Monthly Rides	350	56	525.0%	167	185	-9.7%
Monthly Cost	\$2,676	\$4,462	-40.0%	\$2,307	\$4,930	-53.2%
Monthly Vehicle Mile	1,387	296	368.6%	927	825	12.4%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$7.65	\$79.68	-90.4%	\$13.81	\$26.59	-48.1%
Cost per Mile	\$1.93	\$15.07	-87.2%	\$2.49	\$5.98	-58.4%
Miles per Ride	4.0	5.3	-24.5%	5.6	4.4	27.3%
West Linn						
Monthly Ride	58	108	-46.3%	72	56	28.6%
Monthly Cost	\$332	\$274	21.2%	\$309	\$278	11.2%
Monthly Vehicle Mile	76	98	-22.4%	111	92	20.7%
New Riders This Month	0	0	N/A	0.4	0.0	N/A
Cost per Ride	\$5.73	\$2.54	125.6%	\$4.32	\$4.94	-12.6%
Cost per Mile	\$4.37	\$2.80	56.1%	\$2.79	\$3.03	-7.9%
Miles per Ride	1.3	0.9	44.4%	1.5	1.6	-6.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Apr 2018	Apr 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,171	4,962	4.2%	4,741	5,082	-6.7%
Monthly Cost	\$52,729	\$34,503	52.8%	\$38,970	\$37,359	4.3%
Monthly Vehicle Miles	16,372	11,353	44.2%	13,077	12,156	7.6%
On-Time Performance	99.9%	99.9%	0.1%	99.9%	99.2%	0.7%
Cost per Ride	\$10.20	\$6.95	46.8%	\$8.22	\$7.35	11.8%
Cost per Mile	\$3.22	\$3.04	5.9%	\$2.98	\$3.07	-2.9%
Miles per Roadcall	16,372	11,353	44.2%	13,077	12,156	7.6%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,514	1,250	21.1%	1,419	2,172	-34.7%
Monthly Cost	\$27,049	\$33,924	-20.3%	\$30,625	\$34,117	-10.2%
Monthly Vehicle Miles	5,402	6,069	-11.0%	5,594	5,083	10.1%
On-Time Performance	99.9%	99.9%	0.1%	99.9%	99.2%	0.7%
Cost per Ride	\$17.87	\$27.14	-34.2%	\$21.58	\$15.71	37.4%
Cost per Mile	\$5.01	\$5.59	-10.4%	\$5.47	\$6.71	-18.5%
Miles per Roadcall	5,402	6,069	-11.0%	5,594	5,083	10.0%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,737	9,219	-16.1%	7,669	8,358	-8.2%
Monthly Cost	\$53,010	\$47,536	11.5%	\$52,254	\$49,873	4.8%
Monthly Vehicle Miles	21,642	20,520	5.5%	21,662	21,322	1.6%
On-Time Performance	98.0%	97.0%	1.0%	96.8%	96.9%	-0.1%
Cost per Ride	\$6.85	\$5.16	32.8%	\$6.81	\$5.97	14.1%
Cost per Mile	\$2.45	\$2.32	5.6%	\$2.41	\$2.34	3.0%
Miles per Roadcall	21,642	20,520	5.5%	21,662	21,322	1.6%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,928	9,271	7.1%	9,522	8,694	9.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,527	21,089	2.1%	22,069	20,999	5.1%
On-Time Performance	99.9%	98.7%	1.2%	98.1%	99.1%	-1.0%
Cost per Ride	\$6.55	\$7.01	-6.6%	\$6.83	\$7.48	-8.7%
Cost per Mile	\$3.02	\$3.08	-1.9%	\$2.95	\$3.10	-4.8%
Miles per Roadcall	21,527	21,089	2.1%	22,069	20,999	5.1%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,388	1,217	14.1%	1,146	1,278	-10.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,513	7,298	2.9%	7,210	7,212	0.0%
On-Time Performance	94.6%	97.9%	-3.3%	95.2%	96.9%	-1.7%
Cost per Ride	\$14.41	\$16.43	-12.3%	\$17.46	\$15.65	11.6%
Cost per Mile	\$2.66	\$2.74	-2.9%	\$2.77	\$2.77	0.0%
Miles per Roadcall	7,513	7,298	2.9%	7,210	7,212	0.0%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,969	23,071	8.2%	20,651	22,957	-10.0%
Monthly Cost	\$309,020	\$320,003	-3.4%	\$338,205	\$325,313	4.0%
Monthly Vehicle Miles	41,541	44,135	-5.9%	46,356	43,992	5.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$12.38	\$13.87	-10.7%	\$16.38	\$14.17	15.6%
Cost per Mile	\$7.44	\$7.25	2.6%	\$7.30	\$7.39	-1.2%
Miles per Roadcall	41,541	44,135	-5.9%	46,356	43,992	5.4%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,870	1,811	3.3%	1,839	2,729	-32.6%
Monthly Cost	\$54,533	\$56,471	-3.4%	\$89,964	\$57,408	56.7%
Monthly Vehicle Miles	5,405	4,798	12.7%	6,171	6,898	-10.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$29.16	\$31.18	-6.5%	\$48.93	\$21.04	132.6%
Cost per Mile	\$10.09	\$11.77	-14.3%	\$14.58	\$8.32	75.2%
Miles per Roadcall	5,405	4,798	12.7%	6,171	6,898	-10.5%

RideWise Performance Report - April 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	11	54	2,808	\$93,562.56		
One-on-one travel training general trips	11	23	1,196	\$39,850.72		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	22	77	4,004	\$133,413.28		
Group travel training with schools	110		402	\$13,385.31		
Group travel training general	52		190	\$6,327.60		
Riders Club participants	68					
Subtotal	230		592	\$19,712.91		
Total	252	77	4,596	\$153,126.19		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	6					
Transitional staff support and pass plan	230	448	77	410	3,433	2,406
Total	240					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$45,926.09					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	93.50					
Value of volunteer hours monthly	\$2,257.09					
Value of transitional staff hours monthly	\$70,873.40					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	134	803	41,756	\$1,391,309.92		
One-on-one travel training general trips	109	319	16,588	\$552,712.16		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	243	1,122		\$1,944,022.08		
Group travel training with schools	581	0	2,122	\$70,698.78		
Group travel training general	482	0	1,760	\$58,652.00		
Riders Club participants	448	0	0	\$0.00		
Subtotal	1,511		3,882	\$129,350.77		
Total	1,754	1,122	3,882	\$2,073,372.85		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	41	0	0	0	0	0
Transitional staff support only	30	0	0	0	0	0
Transitional staff support and pass plan	1,214	3,032	368	1,677	25,655	13,392
Total	1,285					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$474,390.68					
Annual cost avoidance of trips	\$2,073,372.85					
Total cost avoidance	\$1,598,982.17					
Total trainer hours annual	16,946					
Ride Ambassador hours annual	394,530					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					