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**DATE: JUNE 2019**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership for E&D. As of June 2019, the monthly average ridership for E&D services decreased by 2.0% compared to the previous year. Part of this can be attributed to programs being phased out, such as Dahlia Dialysis and Albertina Kerr. Other programs saw declines due to unique circumstances. For instance, MFS saw a 61.6% decline in its STF service. Other programs experienced notable gains, such as MFS' N/NE rideabout (64.8%).
2. Total Costs. Monthly cost increased in June 2019 by 14% compared to the previous year. Notable cost increases occurred in the Washington County DAVS program (32.8%), downtown Rideabout service (138.6%), and the MFS N/NE Rideabout (65.6%).
3. The network Cost Per Trip (CPT). As of June 2019, the network CPT increased by 16.37% from the previous year to \$21.35/trip from \$18.35/trip.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 94 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 52 individuals successfully exited out of one-on-one travel training with 16 of whom were prior participants, returned to learn a new route. There was a 10.3% decrease in successful customer over the same time period as last year.
3. Under the age of 60, a total of 45 persons successfully exited out of one-on-one travel training with an average of 6.39 training hours per person.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. This month, there was one event held:

- RideWise staff met with staff and recorded a video about our program for Portland State University's Orientation and Mobility Program.
- 5. Ride Ambassador Program. 45.50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
- 6. Riders' Clubs. The RideWise program supported seven Rider's Club activities with 33 participants.
- 7. Referral Sources. There were 39 referrals in June 2018. Eight referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and two referrals were the result of our travel options counseling efforts.
- 8. School Program. 266 students received training during the month of June. There were 1,962 trips taken as a group and 129 one-on-one trips. 96 teachers and support staff reported 918 hours of training.

## **SANDY AREA METRO (SAM)**

1. Transit staff released a RFP for the replacement of a Freightliner vehicle in our fleet. This vehicle is primarily used for the Estacada route. The RFP is due July 15th from vendors. The RFP is to replace the high floor Freightliner with a low floor trolley style bus. At the end of June, Sandy staff met with Gillig representatives to finalize specifications for the two new Gillig category A vehicles, expected at the end of December 2019.

Two new vehicles for the STAR dial-a-ride program were expected in late June but have been delayed. Staff expects these vehicles by August.

2. An architectural team from Soderstrom Architects was chosen to design the two new bus barns at the Operations Center. In July, Sandy staff will present a pre-application proposal to the City for permits. Upon City approval, Sandy transit will release a RFQ for construction of the new bus barns.
3. Staff continued to work with the consulting team on the Transit Master Plan update. In June, the consultant Michelle Poyourow presented results from the stakeholder meeting and public outreach to both the Planning Commission and City Council. Consultants that specialize in public

engagement and City staff will present current priority topics to the public at Mountain Festival for feedback. An on-line survey will also be presented to the public and stakeholders one week after Mountain Festival in July.

4. SAM Services provided a total of 10,490 rides in June, a 7.09% decrease from June of 2018. SAM Gresham experienced a 9.8% decrease. SAM Estacada, with 690 rides, experienced a 17.5% increase and the shopper shuttle had 662 rides, an increase of 18.4%.
5. STAR had a decrease of 10.9%, likely due to the Shopper Shuttle. E&D had a slight decline of 4.9%, 58 riders compared to 61 in 2018.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Increases in the ADA paratransit are a major contributing factor to the large increase in our ADA paratransit program and a decrease in our 60+ General Public programs. The graph below provides the salient points between last year and the same time period this year:

	<b>2018</b>	<b>2019</b>
ADA Paratransit	371	488
Wheel Chair Trips	43	92
Out-of-Town DAR	213	290
<b>Total Riders</b>	<b>627</b>	<b>870</b>

2. SMART's two 35' battery electric buses were placed in service June 27, with little to no difficulty. SMART has also taken delivery of three new CNG buses. These are 21 passenger vehicles used on a variety of in town routes. The arrival of these three buses, combined with the two battery-electric buses, brings SMART's fleet to 40% alternative fuel.

## **CANBY AREA TRANSIT (CAT)**

1. During the month of June, total CAT ridership was up by 9.62% as compared to June of 2018. During the same period Demand Responsive trips were down by 5.93% and fixed-route was up by 14.22%. During fiscal year 2018/2019 CAT provided 82,255 rides (66,126 on fixed-route/16,129 on demand response).
2. The midday service between Wilsonville and Canby, which started in June of 2018, provided 192 midday rides in the month of June 2019. This service is operated by SMART via an IGA between the two Cities. The grant funds ended in June of 2019. SMART is continuing to provide the

service with other resources. A total of 1,822 midday rides were provided during fiscal year 2018/2019.

3. The increase in service hours implemented in April of 2018 increased ridership during its first year of service and it seems to be continuing to boost ridership beyond the first year. The added midday service between Canby and Wilsonville may also have an impact on overall CAT ridership, resulting in a nearly a 10% increase in ridership overall.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total System ridership in June declined over the same period in 2018 by about 4%, most significantly on the Molalla City (City) Route (down over 10%).
2. Elderly and Disabled ridership was also down slightly in June, dropping by about 3% over the same period of the previous year, most significantly on the City Route.

### **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jun 19	Jun 18	% Change	FY2019	FY2018	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	85,150	86,300	-1.3%	84,622	87,120	-2.9%
Bus-Frequent Service*	<u>98,620</u>	<u>94,400</u>	4.5%	<u>98,215</u>	<u>96,650</u>	1.6%
Subtotal All Bus	183,770	180,700	1.7%	182,837	183,770	-0.5%
MAX	122,400	122,300	0.1%	120,923	121,100	-0.1%
Commuter Rail	<u>1,480</u>	<u>1,620</u>	-8.6%	<u>1,503</u>	<u>1,630</u>	-7.8%
Fixed Route Total	307,650	304,700	1.0%	305,262	306,500	-0.4%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,195	3,383	-5.6%	3,288	3,473	-5.3%
<b>System Total</b>	<b>310,845</b>	<b>308,113</b>	<b>0.9%</b>	<b>308,550</b>	<b>309,973</b>	<b>-0.5%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	495,900	501,700	-1.2%	487,974	502,991	-3.0%
Bus-Frequent Service*	<u>619,400</u>	<u>589,000</u>	5.2%	<u>607,891</u>	<u>597,814</u>	1.7%
Subtotal All Bus	1,115,300	1,090,700	2.3%	1,095,865	1,100,805	-0.4%
MAX	788,600	776,500	1.6%	750,795	752,429	-0.2%
Commuter Rail	<u>7,400</u>	<u>8,100</u>	-8.6%	<u>7,515</u>	<u>8,160</u>	-7.9%
Fixed Route Total	1,911,330	1,875,320	1.9%	1,854,174	1,861,394	-0.4%
Frequent Bus % of Total Bus	55.5%	54.0%	1.5%	55.5%	54.3%	1.2%
<b><u>Paratransit</u></b>						
LIFT & Cabs	18,315	19,313	-5.2%	18,718	19,661	-4.8%
<b>System Total</b>	<b>1,929,645</b>	<b>1,894,633</b>	<b>1.8%</b>	<b>1,872,892</b>	<b>1,881,055</b>	<b>-0.4%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$5.70	\$5.32	7.14%	\$4.89	\$4.48	9.15%
Bus-Frequent Service*	\$4.06	\$3.81	6.56%	\$3.50	\$3.24	8.02%
Subtotal All Bus	\$4.78	\$4.50	6.22%	\$4.12	\$3.81	8.14%
MAX	\$4.09	\$3.73	9.65%	\$3.28	\$2.95	11.19%
Commuter Rail	\$26.35	\$23.14	13.87%	\$19.63	\$18.21	7.80%
Fixed Route Total	\$4.58	\$4.26	7.51%	\$3.84	\$3.52	9.09%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$40.74	\$34.58	17.81%	\$39.26	\$37.62	4.36%
<b>System Total</b>	<b>\$4.91</b>	<b>\$4.57</b>	<b>7.44%</b>	<b>\$4.19</b>	<b>\$3.88</b>	<b>7.99%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,657,750	4,648,010	0.2%	4,707,710	4,728,122	-0.4%
Monthly Cost	\$22,273,802	\$20,868,711	6.7%	\$19,358,189	\$17,968,293	7.7%
Monthly Vehicle Mile	2,155,899	2,083,293	3.5%	2,182,986	2,085,248	4.7%
On-Time Performance	85.3%	85.0%	0.3%	86.9%	85.6%	1.3%
Cost per Ride	\$4.78	\$4.49	6.5%	\$4.11	\$3.80	8.2%
Cost per Mile	\$10.33	\$10.02	3.1%	\$8.87	\$8.62	2.9%
Miles per Roadcall	14,373	16,801	-14.5%	14,191	14,633	-3.0%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,331,050	3,322,950	0.2%	3,234,782	3,242,225	-0.2%
Monthly Cost	\$13,637,658	\$12,406,364	9.9%	\$10,602,081	\$9,595,170	10.5%
Monthly Vehicle Mile	383,695	379,996	1.0%	387,481	380,008	2.0%
On-Time Performance	87.2%	90.0%	-2.8%	89.3%	88.5%	0.8%
Cost per Ride	\$4.09	\$3.73	9.7%	\$3.28	\$2.96	10.8%
Cost per Mile	\$35.54	\$32.65	8.9%	\$27.36	\$25.25	8.4%
Miles per Roadcall	6,090	4,691	29.8%	6,370	5,135	24.1%
<b>Commuter Rail (WES)</b>						
Monthly Rides	29,600	34,020	-13.0%	31,946	34,536	-7.5%
Monthly Costs	\$780,080	\$787,202	-0.9%	\$614,018	\$626,538	-2.0%
Monthly Vehicle Mile	9,379	9,849	-4.8%	9,777	9,876	-1.0%
On Time Performance	99.0%	95.1%	3.9%	94.8%	94.3%	0.5%
Cost per Ride	\$26.35	\$23.14	13.9%	\$19.22	\$18.14	6.0%
Cost per Mile	\$83.17	\$79.93	4.1%	\$62.80	\$63.44	-1.0%
Miles per Roadcall	9,379	9,849	-4.8%	29,331	9,116	221.8%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	75,604	81,807	-7.6%	80,185	84,090	-4.6%
Monthly Cost	\$3,079,732	\$2,828,913	8.9%	\$3,143,106	\$3,159,956	-0.5%
Monthly Vehicle Mile	637,837	659,020	-3.2%	656,225	691,383	-5.1%
On-Time Performance	89.3%	90.6%	-1.3%	90.8%	91.4%	-0.6%
Cost per Ride	\$40.74	\$34.58	17.8%	\$39.20	\$37.58	4.3%
Cost per Mile	\$4.83	\$4.29	12.6%	\$4.79	\$4.57	4.8%
Miles per Roadcall	6,378	6,525	-2.3%	5,925	6,851	-13.5%

RIDE CONNECTION*	Jun 2019	Jun 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	31,499	35,115	-10.3%	32,497	34,115	-4.7%
Monthly Cost	\$626,949	\$658,580	-4.8%	\$630,188	\$628,183	0.3%
Monthly Vehicle Mile	116,300	158,608	-26.7%	125,658	154,753	-18.8%
New Riders This Month	708	835	-15.2%	1,219.8	1,301.8	-6.3%
Cost per Ride	\$19.90	\$18.75	6.1%	\$19.39	\$18.41	5.3%
Cost per Mile	\$5.39	\$4.15	29.9%	\$5.02	\$4.06	23.6%
Miles per Ride	3.7	4.5	-17.8%	3.9	4.5	-13.3%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, October 29, 2019

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Jun 2019	Jun 2018	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	1,178	929	26.8%	1,079	857	25.9%
Monthly Cost	\$20,098	\$13,341	50.6%	\$17,442	\$12,638	38.0%
Monthly Vehicle Mile	5,667	4,465	26.9%	5,604	4,495	24.7%
New Riders This Month	57	57	0.0%	88.4	51.8	70.7%
Cost per Ride	\$17.06	\$14.36	18.8%	\$16.17	\$14.74	9.7%
Cost per Mile	\$3.55	\$2.99	18.7%	\$3.11	\$2.81	10.7%
Miles per Ride	4.8	4.8	0.0%	5.2	5.2	0.0%
<b>King City Shuttle</b>						
Monthly Rides	428	446	-4.0%	372	383	-2.9%
Monthly Cost	\$9,646	\$7,784	23.9%	\$9,001	\$8,488	6.0%
Monthly Vehicle Mile	1,982	2,245	-11.7%	1,767	1,966	-10.1%
New Riders This Month	28	8	250.0%	15.1	12.0	25.8%
Cost per Ride	\$22.54	\$17.45	29.2%	\$24.17	\$22.18	9.0%
Cost per Mile	\$4.87	\$3.47	40.3%	\$5.09	\$4.32	17.8%
Miles per Ride	4.6	5.0	-8.0%	4.7	5.1	-7.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	53	27	96.3%	57	72	-20.8%
Monthly Cost	\$3,176	\$1,189	167.1%	\$2,409	\$2,200	9.5%
Monthly Vehicle Mile	592	341	73.6%	591	799	-26.0%
New Riders This Month	2	2	0.0%	7.0	9.1	-23.1%
Cost per Ride	\$59.92	\$44.04	36.1%	\$41.96	\$30.77	36.4%
Cost per Mile	\$5.36	\$3.49	53.6%	\$4.08	\$2.75	48.4%
Miles per Ride	11.2	12.6	-11.1%	10.3	11.2	-8.0%
<b>STF Service</b>						
Monthly Rides	475	674	-29.5%	567	623	-9.0%
Monthly Cost	\$15,546	\$11,896	30.7%	\$12,477	\$12,057	3.5%
Monthly Vehicle Mile	1,776	2,581	-31.2%	2,537	2,868	-11.5%
New Riders This Month	20	45	-55.6%	49.6	56.7	-12.5%
Cost per Ride	\$32.73	\$17.65	85.4%	\$22.00	\$19.34	13.8%
Cost per Mile	\$8.75	\$4.61	89.8%	\$4.92	\$4.20	17.1%
Miles per Ride	3.7	3.8	-2.6%	4.5	4.6	-2.2%
<b>TriMet Service</b>						
Monthly Rides	122	160	-23.8%	155	140	10.7%
Monthly Cost	(\$1,243)	\$2,996	-141.5%	\$2,807	\$3,076	-8.7%
Monthly Vehicle Mile	658	958	-31.3%	728	1,343	-45.8%
New Riders This Month	6	7	-14.3%	14.9	15.8	-5.7%
Cost per Ride	(\$10.19)	\$18.72	-154.4%	\$18.06	\$21.97	-17.8%
Cost per Mile	(\$1.89)	\$3.13	-160.4%	\$3.86	\$2.29	68.6%
Miles per Ride	5.4	6.0	-10.0%	4.7	9.6	-51.0%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	79	-100.0%	6	167	-96.4%
Monthly Cost	\$0	\$2,373	-100.0%	\$179	\$5,138	-96.5%
Monthly Vehicle Mile	0	251	-100.0%	22	576	-96.2%
New Riders This Month	0	2	-100.0%	1	4	-75.0%
Cost per Ride	N/A	\$30.03	N/A	\$28.27	\$30.75	-8.1%
Cost per Mile	N/A	\$9.45	N/A	\$8.14	\$8.92	-8.7%
Miles per Ride	N/A	3.2	N/A	3.5	3.4	2.9%
<b>General Public</b>						
Monthly Rides	783	940	-16.7%	786	957	-17.9%
Monthly Cost	\$23,486	\$25,220	-6.9%	\$22,540	\$24,662	-8.6%
Monthly Vehicle Mile	6,695	7,290	-8.2%	6,564	7,431	-11.7%
New Riders This Month	15	7	114.3%	22	15	46.7%
Cost per Ride	\$30.00	\$26.83	11.8%	\$28.67	\$25.77	11.3%
Cost per Mile	\$3.51	\$3.46	1.4%	\$3.43	\$3.32	3.3%
Miles per Ride	8.6	7.8	10.3%	8.3	7.8	6.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	228	172	32.6%	189	133	42.1%
Monthly Cost	\$4,668	\$4,558	2.4%	\$4,484	\$3,358	33.5%
Monthly Vehicle Mile	914	973	-6.1%	981	695	41.2%
New Riders This Month	13	10	30.0%	13	11	18.2%
Cost per Ride	\$20.47	\$26.50	-22.8%	\$23.67	\$25.30	-6.4%
Cost per Mile	\$5.11	\$4.68	9.2%	\$4.57	\$4.83	-5.4%
Miles per Ride	4.0	5.7	-29.8%	5.2	5.2	0.0%
<b>STF Service</b>						
Monthly Rides	684	578	18.3%	798	792	0.8%
Monthly Cost	\$15,311	\$15,444	-0.9%	\$21,329	\$20,367	4.7%
Monthly Vehicle Mile	3,130	3,521	-11.1%	4,398	4,629	-5.0%
New Riders This Month	84	108	-22.2%	122	133	-8.3%
Cost per Ride	\$22.39	\$26.72	-16.2%	\$26.73	\$25.71	4.0%
Cost per Mile	\$4.89	\$4.39	11.4%	\$4.85	\$4.40	10.2%
Miles per Ride	4.6	6.1	-24.6%	5.5	5.8	-5.2%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,601	1,789	-10.5%	1,641	1,590	3.2%
Monthly Cost	\$36,489	\$39,186	-6.9%	\$37,370	\$35,424	5.5%
Monthly Vehicle Mile	8,049	9,054	-11.1%	8,368	8,300	0.8%
New Riders This Month	29	40	-27.5%	71	72	-1.4%
Cost per Ride	\$22.79	\$21.90	4.1%	\$22.77	\$22.28	2.2%
Cost per Mile	\$4.53	\$4.33	4.6%	\$4.47	\$4.27	4.7%
Miles per Ride	5.0	5.1	-2.0%	5.1	5.2	-1.9%
<b>Wa Co DAVS</b>						
Monthly Rides	183	120	52.5%	143	112	27.7%
Monthly Cost	\$5,134	\$4,010	28.0%	\$4,391	\$3,369	30.3%
Monthly Vehicle Mile	1,170	1,047	11.7%	1,062	879	20.8%
New Riders This Month	7	7	0.0%	13	11	18.2%
Cost per Ride	\$28.06	\$33.41	-16.0%	\$30.65	\$30.19	1.5%
Cost per Mile	\$4.39	\$3.83	14.6%	\$4.13	\$3.83	7.8%
Miles per Ride	6.4	8.7	-26.4%	7.4	7.9	-6.3%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	271	266	1.9%	293	233	25.8%
Monthly Cost	\$2,371	\$2,128	11.4%	\$2,438	\$1,863	30.9%
Monthly Vehicle Mile	628	829	-24.2%	783	975	-19.7%
New Riders This Month	8	9	-11.1%	11.2	8.7	28.7%
Cost per Ride	\$8.75	\$8.00	9.4%	\$8.33	\$8.00	4.1%
Cost per Mile	\$3.78	\$2.57	47.1%	\$3.11	\$1.91	62.8%
Miles per Ride	2.3	3.1	-25.8%	2.7	4.2	-35.7%
<b>Estacada Senior Center</b>						
Monthly Rides	257	152	69.1%	201	201	0.0%
Monthly Cost	\$2,120	\$1,140	86.0%	\$1,583	\$1,504	5.3%
Monthly Vehicle Mile	314	375	-16.3%	381	517	-26.3%
New Riders This Month	0	0	N/A	2.5	3.1	-19.4%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.87	\$7.50	4.9%
Cost per Mile	\$6.75	\$3.04	122.0%	\$4.15	\$2.91	42.6%
Miles per Ride	1.2	2.5	-52.0%	1.9	2.6	-26.9%
<b>Gladstone Senior Center</b>						
Monthly Rides	139	277	-49.8%	196	205	-4.4%
Monthly Cost	\$1,147	\$2,117	-45.8%	\$1,555	\$1,556	-0.1%
Monthly Vehicle Mile	269	740	-63.6%	449	443	1.4%
New Riders This Month	1	8	-87.5%	8.1	6.8	19.1%
Cost per Ride	\$8.25	\$7.64	8.0%	\$7.94	\$7.59	4.6%
Cost per Mile	\$4.26	\$2.86	49.0%	\$3.46	\$3.51	-1.4%
Miles per Ride	1.9	2.7	-29.6%	2.3	2.2	4.5%
<b>Hoodland Senior Center</b>						
Monthly Rides	111	121	-8.3%	123	129	-4.7%
Monthly Cost	\$3,445	\$2,920	18.0%	\$2,829	\$3,387	-16.5%
Monthly Vehicle Mile	1,549	3,723	-58.4%	1,183	1,749	-32.4%
New Riders This Month	0	0	N/A	2.0	2.1	-4.8%
Cost per Ride	\$31.04	\$24.13	28.6%	\$23.09	\$26.17	-11.8%
Cost per Mile	\$2.22	\$0.78	184.6%	\$2.39	\$1.94	23.2%
Miles per Ride	14.0	30.8	-54.5%	9.7	13.5	-28.1%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	371	384	-3.4%	370	312	18.6%
Monthly Cost	\$3,061	\$2,880	6.3%	\$2,852	\$2,339	21.9%
Monthly Vehicle Mile	814	795	2.4%	895	939	-4.7%
New Riders This Month	0	0	N/A	8.3	8.1	2.5%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.70	\$7.50	2.7%
Cost per Mile	\$3.76	\$3.62	3.9%	\$3.19	\$2.49	28.1%
Mile per Ride	2.2	2.1	4.8%	2.4	3.0	-20.0%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**

**12-Month Averages**

<b>Programs</b>	<b>Jun 2019</b>	<b>Jun 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Milwaukie Senior Center</b>						
Monthly Rides	806	707	14.0%	766	852	-10.1%
Monthly Cost	\$8,656	\$7,413	16.8%	\$7,881	\$8,239	-4.3%
Monthly Vehicle Mile	1,822	2,175	-16.2%	1,595	2,395	-33.4%
New Riders This Month	13	29	-55.2%	22.8	28.1	-18.9%
Cost per Ride	\$10.74	\$10.49	2.4%	\$10.29	\$9.67	6.4%
Cost per Mile	\$4.75	\$3.41	39.3%	\$4.94	\$3.44	43.6%
Miles per Ride	2.3	3.1	-25.8%	2.1	2.8	-25.0%
<b>Molalla Senior Center</b>						
Monthly Rides	486	445	9.2%	450	403	11.7%
Monthly Cost	\$7,521	\$5,327	41.2%	\$5,493	\$4,859	13.0%
Monthly Vehicle Mile	1,049	1,399	-25.0%	974	1,340	-27.3%
New Riders This Month	9	5	80.0%	10.6	8.3	27.7%
Cost per Ride	\$15.48	\$11.97	29.3%	\$12.20	\$12.05	1.2%
Cost per Mile	\$7.17	\$3.81	88.2%	\$5.64	\$3.63	55.4%
Miles per Ride	2.2	3.1	-29.0%	2.2	3.3	-33.3%
<b>Pioneer Senior Center</b>						
Monthly Rides	718	778	-7.7%	704	642	9.7%
Monthly Cost	\$6,504	\$6,219	4.6%	\$5,967	\$5,337	11.8%
Monthly Vehicle Mile	2,053	2,551	-19.5%	1,746	2,153	-18.9%
New Riders This Month	17	19	-10.5%	22.8	21.9	4.1%
Cost per Ride	\$9.06	\$7.99	13.4%	\$8.48	\$8.31	2.0%
Cost per Mile	\$3.17	\$2.44	29.9%	\$3.42	\$2.48	37.9%
Miles per Ride	2.9	3.3	-12.1%	2.5	3.4	-26.5%
<b>Sandy Senior Center</b>						
Monthly Rides	245	222	10.4%	273	246	11.0%
Monthly Cost	\$2,685	\$2,703	-0.7%	\$2,991	\$3,130	-4.4%
Monthly Vehicle Mile	1,071	1,545	-30.7%	1,340	1,656	-19.1%
New Riders This Month	4	1	300.0%	9.8	10.3	-4.9%
Cost per Ride	\$10.96	\$12.18	-10.0%	\$10.97	\$12.75	-14.0%
Cost per Mile	\$2.51	\$1.75	43.4%	\$2.23	\$1.89	18.0%
Miles per Ride	4.4	7.0	-37.1%	4.9	6.7	-26.9%
<b>Transportation Reaching People</b>						
Monthly Rides	1,497	1,571	-4.7%	1,791	1,641	9.1%
Monthly Cost	\$40,613	\$39,067	4.0%	\$33,115	\$26,016	27.3%
Monthly Vehicle Mile	10,561	9,356	12.9%	11,177	11,186	-0.1%
New Riders This Month	33	31	6.5%	61.8	60.3	2.5%
Cost per Ride	\$27.13	\$24.87	9.1%	\$18.49	\$15.86	16.6%
Cost per Mile	\$3.85	\$4.18	-7.9%	\$2.96	\$2.33	27.0%
Miles per Ride	7.1	6.0	18.3%	6.2	6.8	-8.8%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	48	48	0.0%	48	72	-33.3%
Monthly Cost	\$1,083	\$4,259	-74.6%	\$1,239	\$1,665	-25.6%
Monthly Vehicle Mile	429	422	1.6%	425	608	-30.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$22.57	\$88.73	-74.6%	\$25.68	\$23.08	11.3%
Cost per Mile	\$2.52	\$10.09	-75.0%	\$2.92	\$2.74	6.6%
Miles per Ride	8.9	8.8	1.1%	8.8	8.4	4.8%

**(1) This program replaced the discontinued JARC, effective July 2014.**

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Jun 2019	Jun 2018	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	97	-100.0%	39	57	-31.6%
Monthly Cost	\$904	(\$3,907)	-123.1%	\$308	\$257	19.8%
Monthly Vehicle Mile	0	141	-100.0%	73	151	-51.7%
New Riders This Month	0	0	N/A	1.7	2.0	-15.0%
Cost per Ride	N/A	(\$40.28)	N/A	\$7.92	\$4.53	74.8%
Cost per Mile	N/A	(\$27.71)	N/A	\$4.24	\$1.71	148.0%
Miles per Ride	N/A	1.5	N/A	1.9	2.7	-29.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	2	-100.0%	3	19	-84.2%
Monthly Cost	\$12	\$93	-87.1%	\$61	\$33	84.8%
Monthly Vehicle Mile	0	30	-100.0%	21	33	-36.4%
New Riders This Month	0	0	N/A	0.8	1.1	-27.3%
Cost per Ride	N/A	\$46.35	N/A	\$22.36	\$1.79	1149.2%
Cost per Mile	N/A	\$3.09	N/A	\$2.98	\$1.00	198.0%
Miles per Ride	N/A	15.0	N/A	7.5	1.8	316.7%
<b>STF Discretionary</b>						
Monthly Rides	362	434	-16.6%	371	562	-34.0%
Monthly Cost	\$11,831	\$11,506	2.8%	\$8,513	\$10,245	-16.9%
Monthly Vehicle Mile	1,420	1,790	-20.7%	1,210	2,034	-40.5%
New Riders This Month	57	24	137.5%	31.4	49.6	-36.7%
Cost per Ride	\$32.68	\$26.51	23.3%	\$22.96	\$18.24	25.9%
Cost per Mile	\$8.33	\$6.43	29.5%	\$7.04	\$5.04	39.7%
Miles per Ride	3.9	4.1	-4.9%	3.3	3.6	-8.3%
<b>STF Service</b>						
Monthly Rides	592	701	-15.5%	606	492	23.2%
Monthly Cost	\$8,758	\$17,957	-51.2%	\$11,031	\$15,280	-27.8%
Monthly Vehicle Mile	1,932	2,868	-32.6%	1,956	1,816	7.7%
New Riders This Month	62	32	93.8%	37.9	33.3	13.8%
Cost per Ride	\$14.79	\$25.62	-42.3%	\$18.21	\$31.04	-41.3%
Cost per Mile	\$4.53	\$6.26	-27.6%	\$5.64	\$8.42	-33.0%
Miles per Ride	3.3	4.1	-19.5%	3.2	3.7	-13.5%
<b>TriMet Service</b>						
Monthly Rides	2,359	2,604	-9.4%	2,487	2,449	1.6%
Monthly Cost	\$2,607	\$5,171	-49.6%	\$6,545	\$5,429	20.6%
Monthly Vehicle Mile	3,816	5,668	-32.7%	4,899	5,230	-6.3%
New Riders This Month	7	19	-63.2%	24.3	26.9	-9.7%
Cost per Ride	\$1.10	\$1.99	-44.7%	\$2.63	\$2.22	18.5%
Cost per Mile	\$0.68	\$0.91	-25.3%	\$1.34	\$1.04	28.8%
Miles per Ride	1.6	2.2	-27.3%	2.0	2.1	-4.8%
<b>Veterans Volunteers</b>						
Monthly Rides	130	155	-16.1%	185	158	17.1%
Monthly Cost	\$1,028	\$905	13.6%	\$1,228	\$939	30.8%
Monthly Vehicle Mile	1,364	1,675	-18.6%	1,902	1,591	19.5%
New Riders This Month	6	6	0.0%	13.8	12.8	7.8%
Cost per Ride	\$7.91	\$5.84	35.4%	\$6.65	\$5.96	11.6%
Cost per Mile	\$0.75	\$0.54	38.9%	\$0.65	\$0.59	10.2%
Miles per Ride	10.5	10.8	-2.8%	10.3	10.1	2.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	227	219	3.7%	231	230	0.4%
Monthly Cost	\$1,613	\$1,202	34.2%	\$1,225	\$1,684	-27.3%
Monthly Vehicle Mile	276	237	16.5%	289	306	-5.6%
New Riders This Month	0	1	-100.0%	5.8	6.1	-4.9%
Cost per Ride	\$7.10	\$5.49	29.3%	\$5.31	\$7.33	-27.6%
Cost per Mile	\$5.84	\$5.07	15.2%	\$4.23	\$5.50	-23.1%
Miles per Ride	1.2	1.1	9.1%	1.3	1.3	0.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	134	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$10,521	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	859	-100.0%
New Riders This Month	0	0	N/A	0.0	20.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$78.81	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$12.25	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.4	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	294	-100.0%	0	288	-100.0%
Monthly Cost	\$0	\$2,865	-100.0%	\$0	\$2,701	-100.0%
Monthly Vehicle Mile	0	1,053	-100.0%	0	969	-100.0%
New Riders This Month	0	28	-100.0%	0.0	57.7	-100.0%
Cost per Ride	N/A	\$9.75	N/A	N/A	\$9.36	N/A
Cost per Mile	N/A	\$2.72	N/A	N/A	\$2.79	N/A
Miles per Ride	N/A	3.6	N/A	N/A	3.4	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	469	385	21.8%	530	461	15.0%
Monthly Cost	\$3,246	\$3,033	7.0%	\$3,619	\$2,759	31.2%
Monthly Vehicle Mile	3,444	3,031	13.6%	3,891	2,801	38.9%
New Riders This Month	0	22	-100.0%	2.7	19.1	-85.9%
Cost per Ride	\$6.92	\$7.88	-12.2%	\$6.83	\$5.98	14.2%
Cost per Mile	\$0.94	\$1.00	-6.0%	\$0.93	\$0.99	-6.1%
Miles per Ride	7.3	7.9	-7.6%	7.3	6.1	19.7%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	207	395	-47.6%	102	337	-69.7%
Monthly Cost	\$3,154	\$5,467	-42.3%	\$2,169	\$4,302	-49.6%
Monthly Vehicle Mile	897	1,175	-23.7%	397	949	-58.2%
New Riders This Month	15	2	650.0%	3.0	5.1	-41.2%
Cost per Ride	\$15.24	\$13.84	10.1%	\$21.28	\$12.75	66.9%
Cost per Mile	\$3.52	\$4.65	-24.3%	\$5.47	\$4.53	20.8%
Miles per Ride	4.3	3.0	43.3%	3.9	2.8	39.3%

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

Programs	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	40	0	N/A	26	11	136.4%
Monthly Cost	\$164	\$0	N/A	\$367	\$376	-2.4%
Monthly Vehicle Mile	122	0	N/A	76	27	181.5%
New Riders This Month	0	0	N/A	1.3	1.0	30.0%
Cost per Ride	\$4.10	N/A	N/A	\$14.14	\$33.91	-58.3%
Cost per Mile	\$1.35	N/A	N/A	\$4.80	\$13.96	-65.6%
Miles per Ride	3.1	N/A	N/A	2.9	2.4	20.8%
<b>Gateway Shuttle</b>						
Monthly Rides	145	177	-18.1%	158	161	-1.9%
Monthly Cost	\$847	\$1,743	-51.4%	\$826	\$840	-1.7%
Monthly Vehicle Mile	187	327	-42.8%	203	221	-8.1%
New Riders This Month	0	7	-100.0%	5.2	5.3	-1.9%
Cost per Ride	\$5.84	\$9.85	-40.7%	\$5.24	\$5.21	0.6%
Cost per Mile	\$4.53	\$5.33	-15.0%	\$4.07	\$3.81	6.8%
Miles per Ride	1.3	1.8	-27.8%	1.3	1.4	-7.1%
<b>Mid Multnomah County</b>						
Monthly Rides	532	608	-12.5%	504	552	-8.7%
Monthly Cost	\$6,092	\$5,226	16.6%	\$6,234	\$6,248	-0.2%
Monthly Vehicle Mile	1,570	1,764	-11.0%	1,557	1,512	3.0%
New Riders This Month	7	3	133.3%	15.7	11.9	31.9%
Cost per Ride	\$11.45	\$8.59	33.3%	\$12.38	\$11.31	9.5%
Cost per Mile	\$3.88	\$2.96	31.1%	\$4.01	\$4.13	-2.9%
Miles per Ride	3.0	2.9	3.4%	3.1	2.7	14.8%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	2	0	N/A
Monthly Cost	\$0	\$0	N/A	\$12	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	48	0	N/A
New Riders This Month	0	0	N/A	0.4	0.0	N/A
Cost per Ride	N/A	N/A	N/A	\$5.04	N/A	N/A
Cost per Mile	N/A	N/A	N/A	\$0.25	N/A	N/A
Miles per Ride	N/A	N/A	N/A	20.0	N/A	N/A
<b>N/NE Shuttle</b>						
Monthly Ride	1,118	1,008	10.9%	962	724	32.9%
Monthly Cost	\$63,736	\$22,220	186.8%	\$32,187	\$16,475	95.4%
Monthly Vehicle Mile	5,677	3,884	46.2%	3,804	2,479	53.4%
New Riders This Month	36	33	9.1%	47.3	37.9	24.8%
Cost per Ride	\$57.01	\$22.04	158.7%	\$33.46	\$22.77	46.9%
Cost per Mile	\$11.23	\$5.72	96.3%	\$8.46	\$6.65	27.2%
Miles per Ride	5.1	3.9	30.8%	4.0	3.4	17.6%
<b>STF Service</b>						
Monthly Ride	242	617	-60.8%	496	690	-28.1%
Monthly Cost	(\$22,828)	\$8,151	-380.1%	\$10,480	\$17,383	-39.7%
Monthly Vehicle Mile	735	4,167	-82.4%	2,863	3,923	-27.0%
New Riders This Month	12	42	-71.4%	46.0	55.3	-16.8%
Cost per Ride	(\$94.33)	\$13.21	-814.1%	\$21.14	\$25.20	-16.1%
Cost per Mile	(\$31.06)	\$1.96	-1684.7%	\$3.66	\$4.43	-17.4%
Miles per Ride	3.0	6.8	-55.9%	5.8	5.7	1.8%
<b>TriMet Service</b>						
Monthly Ride	621	632	-1.7%	604	799	-24.4%
Monthly Cost	\$7,509	\$12,647	-40.6%	\$7,594	\$7,774	-2.3%
Monthly Vehicle Mile	3,139	3,365	-6.7%	3,077	4,409	-30.2%
New Riders This Month	31	29	6.9%	39.9	46.6	-14.4%
Cost per Ride	\$12.09	\$20.01	-39.6%	\$12.57	\$9.73	29.2%
Cost per Mile	\$2.39	\$3.76	-36.4%	\$2.47	\$1.76	40.3%
Miles per Ride	5.1	5.3	-3.8%	5.1	5.5	-7.3%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	280	402	-30.3%	317	355	-10.7%
Monthly Cost	\$7,615	\$3,171	140.1%	\$9,432	\$5,290	78.3%
Monthly Vehicle Mile	1,082	834	29.7%	1,189	887	34.0%
New Riders This Month	14	22	-36.4%	35.6	23.0	54.8%
Cost per Ride	\$27.20	\$7.89	244.7%	\$29.78	\$14.89	100.0%
Cost per Mile	\$7.04	\$3.80	85.3%	\$7.93	\$5.97	32.8%
Miles per Ride	3.9	2.1	85.7%	3.8	2.5	52.0%
<b>SW Shuttle Service</b>						
Monthly Rides	139	65	113.8%	94	74	27.0%
Monthly Cost	\$1,925	\$2,898	-33.6%	\$1,612	\$1,734	-7.0%
Monthly Vehicle Mile	269	111	142.3%	179	144	24.3%
New Riders This Month	11	0	N/A	5.8	2.3	152.2%
Cost per Rider	\$13.85	\$44.58	-68.9%	\$17.13	\$23.54	-27.2%
Cost per Mile	\$7.16	\$26.11	-72.6%	\$8.98	\$12.04	-25.4%
Miles per Ride	1.9	1.7	11.8%	1.9	2.0	-5.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	0	N/A	0	79	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$336	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	63	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.27	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.37	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.8	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

Programs	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	272	-100.0%	85	99	-14.1%
Monthly Cost	\$0	\$1,133	-100.0%	\$350	\$435	-19.5%
Monthly Vehicle Mile	0	188	-100.0%	48	74	-35.1%
New Riders This Month	0	0	N/A	0.1	0.3	-66.7%
Cost per Ride	N/A	\$4.17	N/A	\$4.11	\$4.40	-6.6%
Cost per Mile	N/A	\$6.03	N/A	\$7.26	\$5.85	24.1%
Miles per Ride	N/A	0.7	N/A	0.6	0.8	-25.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	2	10	-80.0%	1	1.8	-50.0%
Monthly Cost	\$13	\$64	-79.7%	\$4	\$11	-63.6%
Monthly Vehicle Mile	14	69	-79.7%	4	12	-66.7%
New Riders This Month	2	1	100.0%	0.4	0.5	-20.0%
Cost per Ride	\$6.35	\$6.35	0.0%	\$6.35	\$6.05	5.0%
Cost per Mile	\$0.91	\$0.92	-1.1%	\$0.85	\$0.89	-4.5%
Miles per Ride	7.0	6.9	1.4%	7.4	6.8	8.8%
<b>STF Discretionary</b>						
Monthly Rides	665	534	24.5%	636	587	8.3%
Monthly Cost	\$11,744	\$15,246	-23.0%	\$12,294	\$14,158	-13.2%
Monthly Vehicle Mile	1,889	2,530	-25.3%	2,082	2,257	-7.8%
New Riders This Month	10	20	-50.0%	29.6	30.9	-4.2%
Cost per Ride	\$17.66	\$28.55	-38.1%	\$19.34	\$24.14	-19.9%
Cost per Mile	\$6.22	\$6.03	3.2%	\$5.91	\$6.27	-5.7%
Miles per Ride	2.8	4.7	-40.4%	3.3	3.8	-13.2%
<b>STF Service</b>						
Monthly Rides	444	371	19.7%	424	408	3.9%
Monthly Cost	\$7,840	\$9,726	-19.4%	\$8,874	\$10,561	-16.0%
Monthly Vehicle Mile	1,261	1,614	-21.9%	1,504	1,713	-12.2%
New Riders This Month	7	17	-58.8%	23.7	28.6	-17.1%
Cost per Ride	\$17.66	\$26.22	-32.6%	\$20.94	\$25.91	-19.2%
Cost per Mile	\$6.22	\$6.03	3.2%	\$5.90	\$6.17	-4.4%
Miles per Ride	2.8	4.4	-36.4%	3.5	4.2	-16.7%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	0	0	N/A	1	1	42.9%
Monthly Cost	\$4	\$3	65.4%	\$76	\$108	-29.6%
Monthly Vehicle Mile	0	0	N/A	10	6	66.7%
New Riders This Month	0	0	N/A	1	0	N/A
Cost per Ride	N/A	N/A	N/A	\$76.37	\$162.41	-53.0%
Cost per Mile	N/A	N/A	N/A	\$8.04	\$18.05	-55.5%
Miles per Ride	N/A	N/A	N/A	9.5	9.0	5.6%
<b>STF Service</b>						
Monthly Ride	247	328	-24.7%	226	462	-51.0%
Monthly Cost	\$8,968	\$12,227	-26.7%	\$9,941	\$17,724	-43.9%
Monthly Vehicle Mile	1,282	2,101	-39.0%	1,432	3,416	-58.1%
New Riders This Month	31	30	3.3%	39	81	-51.9%
Cost per Ride	\$36.31	\$37.28	-2.6%	\$43.94	\$38.40	14.4%
Cost per Mile	\$7.00	\$5.82	20.3%	\$6.94	\$5.19	33.7%
Miles per Ride	5.2	6.4	-18.8%	6.3	7.4	-14.9%
<b>Title XIX Non Medical</b>						
Monthly Ride	0	1	-100.0%	1	0	133.3%
Monthly Cost	\$1	\$14	-92.3%	\$37	\$31	19.4%
Monthly Vehicle Mile	0	12	-100.0%	5	4	25.0%
New Riders This Month	0	1	-100.0%	1	0	N/A
Cost per Ride	N/A	\$14.27	N/A	\$55.47	\$93.39	-40.6%
Cost per Mile	N/A	\$1.19	N/A	\$7.40	\$8.49	-12.8%
Miles per Ride	N/A	12.0	N/A	7.5	11.0	-31.8%
<b>Downtown RideAbout</b>						
Monthly Ride	189	180	5.0%	198	55	262.3%
Monthly Cost	\$2,638	\$1,837	43.6%	\$2,736	\$678	303.5%
Monthly Vehicle Mile	139	140	-0.7%	134	45	197.8%
New Riders This Month	0	4	-100.0%	8	1	700.0%
Cost per Ride	\$13.96	\$10.20	36.9%	\$13.83	\$12.42	11.4%
Cost per Mile	\$18.98	\$13.12	44.7%	\$20.43	\$15.18	34.6%
Miles per Ride	0.7	0.8	-12.5%	0.7	0.8	-12.5%



**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jun 2019</b>	<b>Jun 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	118	89	32.6%	110	69	59.4%
Monthly Cost	\$4,697	\$2,097	124.0%	\$3,849	\$1,849	108.2%
Monthly Vehicle Mile	820	618	32.7%	845	460	83.7%
New Riders This Month	0	2	-100.0%	4	3	33.3%
Cost per Ride	\$39.80	\$23.56	68.9%	\$35.12	\$26.96	30.3%
Cost per Mile	\$5.73	\$3.39	69.0%	\$4.55	\$4.02	13.2%
Miles per Ride	6.9	6.9	0.0%	7.7	6.7	14.9%
<b>STF Service</b>						
Monthly Rides	444	644	-31.1%	510	573	-11.0%
Monthly Cost	\$5,738	\$13,769	-58.3%	\$10,090	\$14,080	-28.3%
Monthly Vehicle Mile	2,757	3,413	-19.2%	2,844	2,951	-3.6%
New Riders This Month	14	26	-46.2%	20	29	-31.0%
Cost per Ride	\$12.92	\$21.38	-39.6%	\$19.78	\$24.58	-19.5%
Cost per Mile	\$2.08	\$4.03	-48.4%	\$3.55	\$4.77	-25.6%
Miles per Ride	6.2	5.3	17.0%	5.6	5.2	7.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	15	0	N/A	11	0	N/A
Monthly Cost	\$454	\$2	22600.0%	\$310	\$49	532.7%
Monthly Vehicle Mile	107	0	N/A	98	2	4800.0%
New Riders This Month	3	0	N/A	2	0	N/A
Cost per Ride	\$30.26	N/A	N/A	\$27.11	\$147.90	-81.7%
Cost per Mile	\$4.24	N/A	N/A	\$3.16	\$31.14	-89.9%
Miles per Ride	7.1	N/A	N/A	8.6	4.8	79.2%
<b>Veterans Volunteers</b>						
Monthly Rides	169	170	-0.6%	181	188	-3.7%
Monthly Cost	\$1,734	\$1,363	27.2%	\$1,724	\$1,720	0.2%
Monthly Vehicle Mile	2,472	2,400	3.0%	2,651	2,843	-6.8%
New Riders This Month	4	2	100.0%	7	5	40.0%
Cost per Ride	\$10.26	\$8.02	27.9%	\$0.65	\$9.17	3.8%
Cost per Mile	\$0.70	\$0.57	23.5%	\$9.52	\$0.61	6.6%
Miles per Ride	14.6	14.1	3.6%	14.6	15.2	-3.9%
<b>Wa Co DAVS</b>						
Monthly Rides	1	1	0.0%	3	2	50.0%
Monthly Cost Monthly	\$48	\$20	140.0%	\$109	\$58	87.9%
Vehicle Mile New Riders	5	10	-50.0%	24	11	118.2%
This Month Cost per	0	0	N/A	1	0	N/A
Ride	\$48.28	\$19.95	142.0%	\$34.44	\$32.86	4.8%
Cost per Mile	\$9.66	\$2.00	384.0%	\$4.61	\$5.11	-9.8%
Miles per Ride	5.0	10.0	-50.0%	7.5	6.4	17.2%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	246	-100.0%	55	716	-92.3%
Monthly Cost	\$0	\$1,537	-100.0%	\$273	\$3,025	-91.0%
Monthly Vehicle Mile	0	425	-100.0%	74	1,356	-94.5%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$6.25	N/A	\$4.96	\$4.23	17.3%
Cost per Mile	N/A	\$3.62	N/A	\$3.69	\$2.23	65.5%
Miles per Ride	N/A	1.7	N/A	1.3	1.9	-31.6%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	143	-100.0%	82	89	-7.9%
Monthly Cost	\$0	\$2,510	-100.0%	\$1,379	\$1,138	21.2%
Monthly Vehicle Mile	0	1,024	-100.0%	599	630	-4.9%
New Riders This Month	0	31	-100.0%	15.6	15.8	-1.3%
Cost per Ride	N/A	\$17.55	N/A	\$16.80	\$12.84	30.8%
Cost per Mile	N/A	\$2.45	N/A	\$2.30	\$1.81	27.1%
Miles per Ride	N/A	7.2	N/A	7.3	7.1	2.8%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,273	1,459	-12.7%	1,211	1,179	2.7%
Monthly Cost	\$2,030	\$3,502	-42.0%	\$2,049	\$3,616	-43.3%
Monthly Vehicle Mile	814	1,933	-57.9%	1,003	1,853	-45.9%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.59	\$2.40	-33.8%	\$1.69	\$3.07	-45.0%
Cost per Mile	\$2.49	\$1.81	37.6%	\$2.04	\$1.95	4.6%
Miles per Ride	0.6	1.3	-53.8%	0.8	1.6	-50.0%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	702	-100.0%	0	747	-100.0%
Monthly Cost	\$0	\$796	-100.0%	\$0	\$809	-100.0%
Monthly Vehicle Mile	0	473	-100.0%	0	486	-100.0%
New Rider This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	N/A	\$1.13	N/A	N/A	\$1.08	N/A
Cost per Mile	N/A	\$1.68	N/A	N/A	\$1.67	N/A
Miles per Ride	N/A	0.7	N/A	N/A	0.7	N/A
<b>Providence Elderplace</b>						
Monthly Rides	9,785	9,967	-1.8%	10,005	9,266	8.0%
Monthly Cost	\$271,293	\$285,506	-5.0%	\$270,616	\$255,029	6.1%
Monthly Vehicle Mile	27,618	51,338	-46.2%	30,926	47,336	-34.7%
New Riders This Month	33	32	3.1%	150.5	134.8	11.6%
Cost per Ride	\$27.73	\$28.65	-3.2%	\$27.05	\$27.52	-1.7%
Cost per Mile	\$9.82	\$5.56	76.6%	\$8.75	\$5.39	62.3%
Miles per Ride	2.8	5.2	-46.2%	3.1	5.1	-39.2%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	260	-100.0%	27	223	-87.9%
Monthly Cost	\$0	\$2,369	-100.0%	\$253	\$2,354	-89.3%
Monthly Vehicle Mile	0	1,387	-100.0%	157	1,098	-85.7%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$9.11	N/A	\$9.48	\$10.58	-10.4%
Cost per Mile	N/A	\$1.71	N/A	\$1.61	\$2.14	-24.8%
Miles per Ride	N/A	5.3	N/A	5.9	4.9	20.4%
<b>West Linn</b>						
Monthly Ride	0	58	-100.0%	5	79	-93.7%
Monthly Cost	\$0	\$344	-100.0%	\$28	\$315	-91.1%
Monthly Vehicle Mile	0	177	-100.0%	14	127	-89.0%
New Riders This Month	0	4	-100.0%	0.3	0.8	-62.5%
Cost per Ride	N/A	\$5.94	N/A	\$5.74	\$3.97	44.6%
Cost per Mile	N/A	\$1.95	N/A	\$1.92	\$2.48	-22.6%
Miles per Ride	N/A	3.1	N/A	3.0	1.6	87.5%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Jun 2019	Jun 2018	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	5,584	5,220	7.0%	6,026	4,706	28.0%
Monthly Cost	\$49,494	\$50,248	-1.5%	\$53,730	\$40,089	34.0%
Monthly Vehicle Miles	15,861	16,547	-4.1%	17,449	13,423	30.0%
On-Time Performance	99.8%	99.9%	-0.2%	99.5%	99.9%	-0.4%
Cost per Ride	\$8.86	\$9.63	-8.0%	\$8.92	\$8.52	4.7%
Cost per Mile	\$3.12	\$3.04	2.6%	\$3.08	\$2.99	3.0%
Miles per Roadcall	15,861	16,547	-4.1%	17,449	13,423	30.0%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,387	1,347	3.0%	1,314	1,436	-8.5%
Monthly Cost	\$29,743	\$28,356	4.9%	\$30,479	\$29,299	4.0%
Monthly Vehicle Miles	5,506	5,214	5.6%	5,536	5,564	-0.5%
On-Time Performance	88.0%	99.9%	-11.9%	91.4%	99.9%	-8.5%
Cost per Ride	\$21.44	\$21.05	1.9%	\$23.20	\$20.41	13.7%
Cost per Mile	\$5.40	\$5.44	-0.7%	\$5.51	\$5.27	4.6%
Miles per Roadcall	5,506	5,214	5.6%	5,536	5,564	-0.5%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	7,323	7,620	-3.9%	7,669	7,486	2.4%
Monthly Cost	\$50,190	\$50,244	-0.1%	\$55,515	\$52,040	6.7%
Monthly Vehicle Miles	20,824	21,923	-5.0%	21,795	21,742	0.2%
On-Time Performance	98.0%	98.0%	0.0%	95.4%	96.9%	-1.5%
Cost per Ride	\$6.85	\$6.59	3.9%	\$7.24	\$6.95	4.2%
Cost per Mile	\$2.41	\$2.29	5.2%	\$2.55	\$2.39	6.7%
Miles per Roadcall	20,824	21,923	-5.0%	21,795	21,742	0.2%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,387	10,057	-6.7%	9,000	9,552	-5.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,660	21,785	4.0%	22,489	21,954	2.4%
On-Time Performance	93.6%	87.1%	6.5%	97.4%	97.1%	0.3%
Cost per Ride	\$6.92	\$6.46	7.1%	\$7.22	\$6.80	6.2%
Cost per Mile	\$2.87	\$2.98	-3.7%	\$2.89	\$2.96	-2.4%
Miles per Roadcall	22,660	21,785	4.0%	22,489	21,954	2.4%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,103	1,234	-10.6%	1,270	1,155	10.0%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,397	6,953	-8.0%	7,205	7,197	0.1%
On-Time Performance	95.9%	95.0%	0.9%	94.4%	95.2%	-0.8%
Cost per Ride	\$18.13	\$16.21	11.8%	\$15.74	\$17.31	-9.1%
Cost per Mile	\$3.13	\$2.88	8.7%	\$2.78	\$2.78	0.0%
Miles per Roadcall	6,397	6,953	-8.0%	7,205	7,197	0.1%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	22,589	25,124	-10.1%	23,647	20,753	13.9%
Monthly Cost	\$290,896	\$287,909	1.0%	\$360,491	\$334,116	7.9%
Monthly Vehicle Miles	35,388	49,842	-29.0%	46,837	46,239	1.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$12.88	\$11.46	12.4%	\$15.24	\$16.10	-5.3%
Cost per Mile	\$8.22	\$5.78	42.2%	\$7.70	\$7.23	6.5%
Miles per Roadcall	35,388	49,842	-29.0%	46,837	46,239	1.3%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,484	1,721	-13.8%	1,426	1,822	-21.7%
Monthly Cost	\$51,335	\$50,808	1.0%	\$63,620	\$89,242	-28.7%
Monthly Vehicle Miles	5,011	5,496	-8.8%	5,495	5,903	-6.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$34.59	\$29.52	17.2%	\$44.61	\$48.97	-8.9%
Cost per Mile	\$10.24	\$9.24	10.8%	\$11.58	\$15.12	-23.4%
Miles per Roadcall	5,011	5,496	-8.8%	5,495	5,903	-6.9%

### RideWise Performance Report - June 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	41	307	15,964	\$531,920.48		
One-on-one travel training general trips	11	52	2,704	\$90,097.28		
Specialized travel training (contractor)						
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	52	359	18,668	\$622,017.76		
Group travel training with schools	0		0	\$0.00		
Group travel training general	9		33	\$1,095.16		
Riders Club participants	33					
Subtotal	42		33	\$1,095.16		
<b>Total</b>	<b>94</b>	<b>359</b>	<b>18,701</b>	<b>\$623,112.92</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	2					
Transitional staff support and pass plan	96	266	26	129	1,962	918
<b>Total</b>	<b>98</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$40,960.49					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	45.50					
Value of volunteer hours monthly	\$1,123.40					
Value of transitional staff hours monthly	\$27,044.28					

### RideWise Performance Report - YTD 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	190	1,148	59,696	\$1,989,070.72		
One-on-one travel training general trips	143	441	22,932	\$764,094.24		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	333	1,589		\$2,753,164.96		
Group travel training with schools	435	0	1,589	\$52,932.82		
Group travel training general	311	29	1,136	\$37,843.92		
Riders Club participants	294	0	0	\$0.00		
Subtotal	1,040		2,724	\$90,776.74		
<b>Total</b>	<b>1,373</b>	<b>1,589</b>	<b>2,724</b>	<b>\$2,843,941.70</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	48	0	0	0	0	0
Transitional staff support only	25	0	0	0	0	0
Transitional staff support and pass plan	1,337	4,039	533	2,954	37,080	18,490
<b>Total</b>	<b>1,410</b>	<b>4,039</b>	<b>533</b>	<b>2,954</b>	<b>37,080</b>	<b>18,490</b>
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$564,063.64					
Annual cost avoidance of trips	\$2,843,941.70					
Total cost avoidance	\$2,279,878.06					
Total trainer hours annual	9,012					
Ride Ambassador hours annual	578					
Value of volunteer hours annual	\$14,264.67					
Value of transitional staff hours annual	\$544,716.87					