
DATE: MARCH 2019

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall Ridership for E&D. As of March 2019, the monthly average ridership for E&D services decreased by 0.7% compared to the previous year. Part if this can be attributed to programs being phased out, such as NW Pilot Project and Mary's Woods. Neighborhood House and Urban League also saw notable ridership declines in their STF service. Ridership increased on Villages NW (69.4%) and Ride Connection's E&D service in Tualatin (270.6%).
2. Total Cost. Monthly cost increased in March 2019 by 7.7% compared to the previous year. Notable cost increases occurred in the RC Red/Central Beaverton Rideabout (48.3%), David's Harp (19.2%%) and Ride Connection's Mid-Multnoamh County service (33.2%).
3. The network Cost Per Trip (CPT). As of March 2019, the network CPT increased by 8.49% from the previous year to \$20.17/trip.

RIDEWISE

1. Service Delivery Analysis. A total of 44 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 24 individuals successfully exited out of one-on-one travel training, six of whom were prior participants, returned to learn a new route. There was a 20% increase of successful customers over the same time period from last year.
3. Under the age of 60, a total of 19 persons successfully exited out of one-on-one travel training, with an average of 8.93 training hours per person.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. A total of two events were held:

- Ride Connection hosted a Ticket Exchange event in partnership with TriMet to promote their new Hop program.
 - RideWise attended both the Multnomah County Employment First meeting and the Multnomah County Transition Team meeting
5. Ride Ambassador Program. A total of 39.50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
 6. Riders' Clubs. The RideWise program supported three Rider's Club activities with 20 participants.
 7. Referral Sources. There were 33 referrals in February 2018. Five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and six referrals were the result of our travel options counseling efforts.
 8. School Program. 430 students received training during the month of February. There were 3,535 (checking with RC on number) trips taken as a group, 218 one-on-one trips. 114 teachers and support staff reported 1,758 hours of training.

SANDY AREA METRO (SAM)

1. After a full year of ridership growth, March had a slight decrease in ridership (-1.99%). March 2019, SAM services provided 11,297 rides as compared to March 2018 where SAM provided 11,526 rides. This was primarily due to a decrease in rides on the SAM Gresham route.
2. The SAM-Gresham route experienced a 5.2% decrease in ridership. One possible explanation is construction and changes at the Gresham Transit Center. During the changes, the SAM bus stop was moved slightly north from its previous location.
3. The new SAM Shopper has experienced a 55.4% increase this month.
4. The Estacada route has shown rebound from all of the changes made in 2016 and grew by 25.5%. This route has proven to be an important connection for commuters.

5. STAR experienced a slight (2.5%) increase in ridership as compared to last year with 1,334 scheduled rides last month.
6. The Elderly and Disabled program (out-of-town medical rides) decreased by 30.2% due to increased dialysis treatment available in Sandy.
7. Sandy transit selected a vendor for ITS equipment on the buses. DoubleMap was chosen to install tablets on seven SAM vehicles and three MHX vehicles. Installation included an app and webpage that will show the location of moving buses and estimated arrival times. Other features include interior signage that will visually display the next bus stop and could potentially display advertising. The equipment will use the bus GPS location to announce the next stop automatically. All of the information, including the pre-trip and post-trip entered by drivers will be uploaded to the computer reporting system located in the office reducing the need for office staff to enter the data. The system will be up and running by June, according to the contract, but we actually expect completion sooner.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Increases in the ADA paratransit are a major contributing factor to the large increase in our ADA paratransit program and a decrease in our 60+ and General Public programs. The graph below provides the salient points between last year and the same time period this year:

	2018	2019
ADA Paratransit	233	530
Wheel Chair Trips	26	91
Out-of-Town DAR	242	301
Total Riders	501	922

2. During March’s “all staff” meeting, employees received training and information about expanding routes and service hours. Training for employees focused on empathy in customer service and working with passengers who need additional assistance boarding and alighting. Employees were also recognized for their exemplary services in 2018. The most coveted award, voted on by all employees, is the Employee of the Year Award. Congratulations to Dispatcher Becky Vogt who won Employee of the Year!

CANBY AREA TRANSIT (CAT)

1. During the month of March total CAT ridership was up by 10.83% as compared to March of 2018. During the same period Demand Responsive trips were down by 8.21% and fixed-route was up by 16.7%.
2. Since the addition (in April 2018) of nine service hours per day to the Route 99X, and an increase in the span of service by two hours per day, fixed-route ridership was up by 14.02%. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 186 midday rides in the month of March. This service is operated by SMART via an IGA between the two Cities.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Total System Ridership was mostly flat in March over the same period as last year, with an increase of 2% in rides on the Clackamas Community College route.
2. Even though overall ridership showed little movement, Elderly and Disabled ridership was up by 10% over March 2018. Elderly and Disabled ridership was up on the Clackamas Community College Route by over 23%, while the Molalla City Route and Canby Route E&D ridership dipped slightly.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Mar 19	Mar 18	% Change	FY19-TD	FY18-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	83,450	87,800	-5.0%	83,590	86,190	-3.0%
Bus-Frequent Service*	<u>98,780</u>	<u>97,400</u>	1.4%	<u>96,970</u>	<u>95,970</u>	1.0%
Subtotal All Bus	182,230	185,200	-1.6%	180,560	182,160	-0.9%
MAX	117,350	120,100	-2.3%	120,119	120,560	-0.4%
Commuter Rail	<u>1,405</u>	<u>1,540</u>	-8.8%	<u>1,516</u>	<u>1,640</u>	-7.6%
Fixed Route Total	300,985	307,000	-2.0%	302,195	304,360	-0.7%
<u>Paratransit</u>						
LIFT& Cabs	3,298	3,590	-8.1%	3,297	3,460	-4.7%
System Total	304,283	310,550	-2.0%	305,492	307,820	-0.8%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	482,500	508,400	-5.1%	481,978	497,828	-3.2%
Bus-Frequent Service*	<u>613,500</u>	<u>604,600</u>	1.5%	<u>599,762</u>	<u>593,885</u>	1.0%
Subtotal All Bus	1,096,000	1,113,000	-1.5%	1,081,741	1,091,713	-0.9%
MAX	733,400	750,900	-2.3%	744,620	748,110	-0.5%
Commuter Rail	<u>7,025</u>	<u>7,700</u>	-8.8%	<u>7,581</u>	<u>8,214</u>	-7.7%
Fixed Route Total	1,836,405	1,871,520	-1.9%	1,833,941	1,848,037	-0.8%
Frequent Bus % of Total Bus	56.0%	54.3%	1.7%	55.4%	54.4%	1.0%
<u>Paratransit</u>						
LIFT & Cabs	18,830	20,379	-7.6%	18,741	19,579	-4.3%
System Total	1,855,235	1,891,899	-1.9%	1,852,682	1,867,616	-0.8%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.88	\$5.11	-4.50%	\$4.81	\$4.40	9.32%
Bus-Frequent Service*	\$3.41	\$3.61	-5.54%	\$3.45	\$3.19	8.15%
Subtotal All Bus	\$4.06	\$4.30	-5.58%	\$4.05	\$3.74	8.29%
MAX	\$3.22	\$3.31	-2.72%	\$3.21	\$2.84	13.03%
Commuter Rail	\$23.45	\$21.22	10.51%	\$18.58	\$17.81	4.32%
Fixed Route Total	\$3.79	\$3.97	-4.53%	\$3.77	\$3.44	9.59%
<u>Paratransit</u>						
LIFT & Cabs	\$37.54	\$37.85	-0.82%	\$38.90	\$37.95	2.50%
System Total	\$4.13	\$4.33	-4.62%	\$4.12	\$3.80	8.42%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,751,030	4,927,660	-3.6%	4,695,198	4,761,617	-1.4%
Monthly Cost	\$19,266,926	\$21,164,690	-9.0%	\$18,906,353	\$17,452,096	8.3%
Monthly Vehicle Mile	2,244,212	2,170,894	3.4%	2,154,091	2,074,558	3.8%
On-Time Performance	89.1%	88.4%	0.7%	86.8%	84.7%	2.1%
Cost per Ride	\$4.06	\$4.30	-5.6%	\$4.03	\$3.67	9.8%
Cost per Mile	\$8.59	\$9.75	-11.9%	\$8.78	\$8.41	4.4%
Miles per Roadcall	15,694	15,618	0.5%	14,018	13,892	0.9%
Light Rail (MAX)						
Monthly Rides	3,197,550	3,330,300	-4.0%	3,228,755	3,237,223	-0.3%
Monthly Cost	\$10,280,294	\$11,021,896	-6.7%	\$10,405,748	\$9,322,281	11.6%
Monthly Vehicle Mile	394,434	390,378	1.0%	385,873	377,411	2.2%
On-Time Performance	90.3%	89.4%	0.9%	89.4%	88.0%	1.4%
Cost per Ride	\$3.22	\$3.31	-2.7%	\$3.22	\$2.88	11.8%
Cost per Mile	\$26.06	\$28.23	-7.7%	\$26.97	\$24.70	9.2%
Miles per Roadcall	5,635	6,296	-10.5%	6,037	4,607	31.0%
Commuter Rail (WES)						
Monthly Rides	29,505	33,880	-12.9%	32,677	35,204	-7.2%
Monthly Costs	\$691,967	\$718,991	-3.8%	\$609,259	\$613,168	-0.6%
Monthly Vehicle Mile	9,864	10,349	-4.7%	9,774	9,869	-1.0%
On Time Performance	97.3%	96.2%	1.1%	94.4%	94.3%	0.1%
Cost per Ride	\$23.45	\$21.22	10.5%	\$18.64	\$17.42	7.0%
Cost per Mile	\$70.15	\$69.47	1.0%	\$62.33	\$62.13	0.3%
Miles per Roadcall	9,864	10,349	-4.7%	16,756	8,459	98.1%
Paratransit LIFT and Cab						
Monthly Rides	80,966	89,896	-9.9%	81,527	84,758	-3.8%
Monthly Cost	\$3,039,573	\$3,402,528	-10.7%	\$3,118,470	\$3,155,247	-1.2%
Monthly Vehicle Mile	661,183	723,811	-8.7%	664,581	701,965	-5.3%
On-Time Performance	91.2%	92.3%	-1.1%	91.1%	91.1%	0.0%
Cost per Ride	\$37.54	\$37.85	-0.8%	\$38.25	\$37.23	2.7%
Cost per Mile	\$4.60	\$4.70	-2.1%	\$4.69	\$4.49	4.5%
Miles per Roadcall	5,903	6,463	-8.7%	6,349	6,843	-7.2%

RIDE CONNECTION*	Mar 2019	Mar 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	30,847	35,194	-12.4%	33,186	34,221	-3.0%
Monthly Cost	\$610,985	\$614,042	-0.5%	\$635,012	\$630,455	0.7%
Monthly Vehicle Mile	120,884	160,411	-24.6%	135,036	156,919	-13.9%
New Riders This Month	748	1,006	-25.6%	1,281.7	1,229.8	4.2%
Cost per Ride	\$19.81	\$17.45	13.5%	\$19.13	\$18.42	3.9%
Cost per Mile	\$5.05	\$3.83	31.9%	\$4.70	\$4.02	16.9%
Miles per Ride	3.9	4.6	-15.2%	4.1	4.6	-10.9%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Wednesday, September 4, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,017	899	13.1%	1,016	807	25.9%
Monthly Cost	\$15,653	\$12,425	26.0%	\$16,108	\$11,018	46.2%
Monthly Vehicle Mile	5,025	4,450	12.9%	5,263	4,311	22.1%
New Riders This Month	64	53	20.8%	86.2	41.4	108.2%
Cost per Ride	\$15.39	\$13.82	11.4%	\$15.86	\$13.65	16.2%
Cost per Mile	\$3.11	\$2.79	11.5%	\$3.06	\$2.56	19.5%
Miles per Ride	4.9	4.9	0.0%	5.2	5.3	-1.9%
King City Shuttle						
Monthly Rides	374	360	3.9%	384	379	1.3%
Monthly Cost	\$9,568	\$9,699	-1.4%	\$9,107	\$8,085	12.6%
Monthly Vehicle Mile	1,955	2,213	-11.7%	1,879	1,855	1.3%
New Riders This Month	9	9	0.0%	13.8	12.8	7.8%
Cost per Ride	\$25.58	\$26.94	-5.0%	\$23.74	\$21.32	11.4%
Cost per Mile	\$4.89	\$4.38	11.6%	\$4.85	\$4.36	11.2%
Miles per Ride	5.2	6.1	-14.8%	4.9	4.9	0.0%
Title XIX Non Medical						
Monthly Rides	52	71	-26.8%	50	94	-46.8%
Monthly Cost	\$2,158	\$2,222	-2.9%	\$1,999	\$2,410	-17.1%
Monthly Vehicle Mile	576	949	-39.3%	543	968	-43.9%
New Riders This Month	10	7	42.9%	6.8	11.0	-38.2%
Cost per Ride	\$41.51	\$31.30	32.6%	\$39.78	\$25.60	55.4%
Cost per Mile	\$3.75	\$2.34	60.3%	\$3.68	\$2.49	47.8%
Miles per Ride	11.1	13.4	-17.2%	10.8	10.3	4.9%
STF Service						
Monthly Rides	573	698	-17.9%	607	541	12.2%
Monthly Cost	\$12,964	\$12,767	1.5%	\$12,319	\$10,860	13.4%
Monthly Vehicle Mile	2,821	3,341	-15.6%	2,713	2,715	-0.1%
New Riders This Month	48	54	-11.1%	58.5	44.3	32.1%
Cost per Ride	\$22.63	\$18.29	23.7%	\$20.31	\$20.06	1.2%
Cost per Mile	\$4.60	\$3.82	20.4%	\$4.54	\$4.00	13.5%
Miles per Ride	4.9	4.8	2.1%	4.5	5.0	-10.0%
TriMet Service						
Monthly Rides	143	190	-24.7%	165	146	13.0%
Monthly Cost	\$3,483	\$2,975	17.1%	\$3,145	\$3,108	1.2%
Monthly Vehicle Mile	844	753	12.1%	817	1,417	-42.3%
New Riders This Month	13	11	18.2%	17.0	14.3	18.9%
Cost per Ride	\$24.36	\$15.66	55.6%	\$19.02	\$21.25	-10.5%
Cost per Mile	\$4.13	\$3.95	4.6%	\$3.85	\$2.19	75.8%
Miles per Ride	5.9	4.0	47.5%	4.9	9.7	-49.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	162	-100.0%	35	203	-82.8%
Monthly Cost	\$0	\$5,108	-100.0%	\$1,080	\$5,797	-81.4%
Monthly Vehicle Mile	0	533	-100.0%	109	696	-84.3%
New Riders This Month	0	2	-100.0%	1	4	-75.0%
Cost per Ride	N/A	\$31.53	N/A	\$30.70	\$28.61	7.3%
Cost per Mile	N/A	\$9.58	N/A	\$9.91	\$8.33	19.0%
Miles per Ride	N/A	3.3	N/A	3.1	3.4	-8.8%
General Public						
Monthly Rides	602	971	-38.0%	850	934	-9.0%
Monthly Cost	\$16,981	\$25,130	-32.4%	\$23,515	\$23,928	-1.7%
Monthly Vehicle Mile	4,906	7,344	-33.2%	6,858	7,499	-8.5%
New Riders This Month	7	7	0.0%	20	14	42.9%
Cost per Ride	\$28.21	\$25.88	9.0%	\$27.68	\$25.63	8.0%
Cost per Mile	\$3.46	\$3.42	1.2%	\$3.43	\$3.19	7.5%
Miles per Ride	8.1	7.6	6.6%	8.1	8.0	1.3%
Multnomah Co. ADS Premium						
Monthly Rides	120	126	-4.8%	172	156	10.3%
Monthly Cost	\$2,825	\$2,813	0.4%	\$4,256	\$3,920	8.6%
Monthly Vehicle Mile	673	542	24.2%	934	786	18.8%
New Riders This Month	11	18	-38.9%	12	11	9.1%
Cost per Ride	\$23.54	\$22.33	5.4%	\$24.78	\$25.18	-1.6%
Cost per Mile	\$4.20	\$5.19	-19.1%	\$4.56	\$4.99	-8.6%
Miles per Ride	5.6	4.3	30.2%	5.4	5.0	8.0%
STF Service						
Monthly Rides	728	726	0.3%	784	835	-6.1%
Monthly Cost	\$18,453	\$18,537	-0.5%	\$21,522	\$20,279	6.1%
Monthly Vehicle Mile	3,172	4,032	-21.3%	4,609	4,772	-3.4%
New Riders This Month	77	104	-26.0%	128	136	-5.9%
Cost per Ride	\$25.35	\$25.53	-0.7%	\$27.47	\$24.29	13.1%
Cost per Mile	\$5.82	\$4.60	26.5%	\$4.67	\$4.25	9.9%
Miles per Ride	4.4	5.6	-21.4%	5.9	5.7	3.5%
Title XIX Non Medical						
Monthly Rides	1,693	1,687	0.4%	1,680	1,518	10.7%
Monthly Cost	\$38,329	\$38,189	0.4%	\$37,902	\$33,717	12.4%
Monthly Vehicle Mile	8,377	8,890	-5.8%	8,565	7,984	7.3%
New Riders This Month	32	80	-60.0%	77	65	18.5%
Cost per Ride	\$22.64	\$22.64	0.0%	\$22.56	\$22.21	1.6%
Cost per Mile	\$4.58	\$4.30	6.5%	\$4.42	\$4.22	4.7%
Miles per Ride	4.9	5.3	-7.5%	5.1	5.3	-3.8%
Wa Co DAVS						
Monthly Rides	158	132	19.7%	129	116	11.2%
Monthly Cost	\$4,777	\$3,554	34.4%	\$4,028	\$3,417	17.9%
Monthly Vehicle Mile	1,165	891	30.8%	1,003	900	11.4%
New Riders This Month	6	12	-50.0%	13	9	44.4%
Cost per Ride	\$30.23	\$26.93	12.3%	\$31.16	\$29.38	6.1%
Cost per Mile	\$4.10	\$3.99	2.8%	\$4.02	\$3.80	5.8%
Miles per Ride	7.4	6.8	8.8%	7.8	7.7	1.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	297	210	41.4%	285	219	30.1%
Monthly Cost	\$2,599	\$1,680	54.7%	\$2,316	\$1,753	32.1%
Monthly Vehicle Mile	682	1,354	-49.6%	854	979	-12.8%
New Riders This Month	7	9	-22.2%	10.6	8.5	24.7%
Cost per Ride	\$8.75	\$8.00	9.4%	\$8.14	\$8.00	1.8%
Cost per Mile	\$3.81	\$1.24	207.3%	\$2.71	\$1.79	51.4%
Miles per Ride	2.3	6.4	-64.1%	3.0	4.5	-33.3%
Estacada Senior Center						
Monthly Rides	149	227	-34.4%	189	239	-20.9%
Monthly Cost	\$1,229	\$1,703	-27.8%	\$1,442	\$1,790	-19.4%
Monthly Vehicle Mile	132	614	-78.5%	317	624	-49.2%
New Riders This Month	1	1	0.0%	2.8	4.8	-41.7%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.65	\$7.50	2.0%
Cost per Mile	\$9.31	\$2.77	236.1%	\$4.55	\$2.87	58.5%
Miles per Ride	0.9	2.7	-66.7%	1.7	2.6	-34.6%
Gladstone Senior Center						
Monthly Rides	162	222	-27.0%	212	203	4.4%
Monthly Cost	\$1,337	\$1,691	-21.0%	\$1,601	\$1,543	3.8%
Monthly Vehicle Mile	402	502	-19.9%	477	437	9.2%
New Riders This Month	1	6	-83.3%	9.2	6.0	53.3%
Cost per Ride	\$8.25	\$7.62	8.3%	\$7.57	\$7.59	-0.3%
Cost per Mile	\$3.32	\$3.37	-1.5%	\$3.35	\$3.53	-5.1%
Miles per Ride	2.5	2.3	8.7%	2.3	2.2	4.5%
Hoodland Senior Center						
Monthly Rides	113	167	-32.3%	131	136	-3.7%
Monthly Cost	\$2,693	\$4,195	-35.8%	\$2,924	\$3,365	-13.1%
Monthly Vehicle Mile	368	1,946	-81.1%	1,422	1,518	-6.3%
New Riders This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$23.83	\$25.12	-5.1%	\$22.31	\$24.79	-10.0%
Cost per Mile	\$7.32	\$2.16	238.9%	\$2.06	\$2.22	-7.2%
Miles per Ride	3.3	11.7	-71.8%	10.8	11.2	-3.6%
Lake Oswego Adult Comm. Center						
Monthly Rides	317	313	1.3%	374	290	29.0%
Monthly Cost	\$2,615	\$2,348	11.4%	\$2,797	\$2,173	28.7%
Monthly Vehicle Mile	849	769	10.4%	965	962	0.3%
New Riders This Month	0	6	-100.0%	9.6	6.3	52.4%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.47	\$7.50	-0.4%
Cost per Mile	\$3.08	\$3.05	1.0%	\$2.90	\$2.26	28.3%
Mile per Ride	2.7	2.5	8.0%	2.6	3.3	-21.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	667	945	-29.4%	765	888	-13.9%
Monthly Cost	\$7,022	\$9,157	-23.3%	\$7,709	\$8,371	-7.9%
Monthly Vehicle Mile	1,616	2,605	-38.0%	1,740	2,478	-29.8%
New Riders This Month	12	22	-45.5%	22.8	26.5	-14.0%
Cost per Ride	\$10.53	\$9.69	8.7%	\$10.08	\$9.42	7.0%
Cost per Mile	\$4.35	\$3.51	23.9%	\$4.43	\$3.38	31.1%
Miles per Ride	2.4	2.8	-14.3%	2.3	2.8	-17.9%
Molalla Senior Center						
Monthly Rides	366	496	-26.2%	435	374	16.3%
Monthly Cost	\$4,461	\$5,452	-18.2%	\$4,815	\$4,390	9.7%
Monthly Vehicle Mile	1,062	1,168	-9.1%	1,068	1,213	-12.0%
New Riders This Month	8	6	33.3%	9.5	8.1	17.3%
Cost per Ride	\$12.19	\$10.99	10.9%	\$11.07	\$11.75	-5.8%
Cost per Mile	\$4.20	\$4.67	-10.1%	\$4.51	\$3.62	24.6%
Miles per Ride	2.9	2.4	20.8%	2.5	3.2	-21.9%
Pioneer Senior Center						
Monthly Rides	350	501	-30.1%	710	627	13.2%
Monthly Cost	\$3,215	\$4,102	-21.6%	\$5,825	\$5,252	10.9%
Monthly Vehicle Mile	497	1,800	-72.4%	1,857	2,052	-9.5%
New Riders This Month	0	14	-100.0%	21.5	22.1	-2.7%
Cost per Ride	\$9.19	\$8.19	12.2%	\$8.21	\$8.38	-2.0%
Cost per Mile	\$6.47	\$2.28	183.8%	\$3.14	\$2.56	22.7%
Miles per Ride	1.4	3.6	-61.1%	2.6	3.3	-21.2%
Sandy Senior Center						
Monthly Rides	276	213	29.6%	270	253	6.7%
Monthly Cost	\$4,085	\$2,648	54.2%	\$3,112	\$3,226	-3.5%
Monthly Vehicle Mile	1,790	1,458	22.8%	1,537	1,631	-5.8%
New Riders This Month	0	6	-100.0%	9.8	11.1	-11.7%
Cost per Ride	\$14.80	\$12.43	19.1%	\$11.54	\$12.75	-9.5%
Cost per Mile	\$2.28	\$1.82	25.3%	\$2.03	\$1.98	2.5%
Miles per Ride	6.5	6.8	-4.4%	5.7	6.4	-10.9%
Transportation Reaching People						
Monthly Rides	1,599	1,595	0.3%	1,822	1,767	3.1%
Monthly Cost	\$33,766	\$24,603	37.2%	\$31,273	\$24,779	26.2%
Monthly Vehicle Mile	11,339	9,975	13.7%	10,992	14,391	-23.6%
New Riders This Month	35	41	-14.6%	61.8	59.4	4.0%
Cost per Ride	\$21.12	\$15.43	36.9%	\$17.16	\$14.02	22.4%
Cost per Mile	\$2.98	\$2.47	20.6%	\$2.85	\$1.72	65.7%
Miles per Ride	7.1	6.3	12.7%	6.0	8.1	-25.9%
Transp Reaching People-School/Work(1)						
Monthly Rides	47	62	-24.2%	48	94	-48.9%
Monthly Cost	\$904	\$1,767	-48.8%	\$1,504	\$1,667	-9.8%
Monthly Vehicle Mile	549	586	-6.3%	422	774	-45.5%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$19.24	\$28.49	-32.5%	\$31.40	\$17.70	77.4%
Cost per Mile	\$1.65	\$3.02	-45.4%	\$3.57	\$2.15	66.0%
Miles per Ride	11.7	9.4	24.5%	8.8	8.2	7.3%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	61	-100.0%	74	23	221.7%
Monthly Cost	\$125	\$243	-48.6%	\$489	\$122	300.8%
Monthly Vehicle Mile	0	203	-100.0%	153	88	73.9%
New Riders This Month	0	0	N/A	2.3	0.4	475.0%
Cost per Ride	N/A	\$3.98	N/A	\$6.63	\$5.26	26.0%
Cost per Mile	N/A	\$1.20	N/A	\$3.20	\$1.39	130.2%
Miles per Ride	N/A	3.3	N/A	2.1	3.8	-44.7%
Multnomah Co. ADS Premium						
Monthly Rides	0	7	-100.0%	4	30	-86.7%
Monthly Cost	\$9	\$17	-47.1%	\$69	\$21	228.6%
Monthly Vehicle Mile	0	11	-100.0%	27	54	-50.0%
New Riders This Month	0	0	N/A	0.6	1.1	-45.5%
Cost per Ride	N/A	\$2.40	N/A	\$18.94	\$0.70	2605.7%
Cost per Mile	N/A	\$1.53	N/A	\$2.55	\$0.39	553.8%
Miles per Ride	N/A	1.6	N/A	7.4	1.8	311.1%
STF Discretionary						
Monthly Rides	375	615	-39.0%	400	587	-31.9%
Monthly Cost	\$8,687	\$15,928	-45.5%	\$6,019	\$13,899	-56.7%
Monthly Vehicle Mile	1,327	2,359	-43.7%	1,344	2,076	-35.3%
New Riders This Month	33	53	-37.7%	31.9	46.3	-31.1%
Cost per Ride	\$23.16	\$25.90	-10.6%	\$15.06	\$23.68	-36.4%
Cost per Mile	\$6.55	\$6.75	-3.0%	\$4.48	\$6.70	-33.1%
Miles per Ride	3.5	3.8	-7.9%	3.4	3.5	-2.9%
STF Service						
Monthly Rides	613	566	8.3%	588	400	47.0%
Monthly Cost	\$12,729	\$13,587	-6.3%	\$15,954	\$10,053	58.7%
Monthly Vehicle Mile	2,097	2,217	-5.4%	2,001	1,392	43.8%
New Riders This Month	40	56	-28.6%	37.9	26.9	40.9%
Cost per Ride	\$20.77	\$24.01	-13.5%	\$27.15	\$25.12	8.1%
Cost per Mile	\$6.07	\$6.13	-1.0%	\$7.97	\$7.22	10.4%
Miles per Ride	3.4	3.9	-12.8%	3.4	3.5	-2.9%
TriMet Service						
Monthly Rides	2,497	2,372	5.3%	2,502	2,426	3.1%
Monthly Cost	\$2,943	\$5,061	-41.8%	\$4,832	\$5,818	-16.9%
Monthly Vehicle Mile	4,980	5,228	-4.7%	5,134	5,298	-3.1%
New Riders This Month	19	13	46.2%	27.8	26.6	4.5%
Cost per Ride	\$1.18	\$2.13	-44.6%	\$1.93	\$2.40	-19.6%
Cost per Mile	\$0.59	\$0.97	-39.2%	\$0.94	\$1.10	-14.5%
Miles per Ride	2.0	2.2	-9.1%	2.1	2.2	-4.5%
Veterans Volunteers						
Monthly Rides	185	156	18.6%	185	146	26.7%
Monthly Cost	\$1,456	\$1,070	36.1%	\$1,208	\$850	42.1%
Monthly Vehicle Mile	2,041	1,812	12.6%	1,931	1,441	34.0%
New Riders This Month	10	9	11.1%	13.8	13.0	6.2%
Cost per Ride	\$7.87	\$6.86	14.7%	\$6.52	\$5.84	11.6%
Cost per Mile	\$0.71	\$0.59	20.3%	\$0.63	\$0.59	6.8%
Miles per Ride	11.0	11.6	-5.2%	10.4	9.9	5.1%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
David's Harp - STF Service						
Monthly Rides	194	242	-19.8%	249	213	16.9%
Monthly Cost	\$1,041	\$2,046	-49.1%	\$1,264	\$1,585	-20.3%
Monthly Vehicle Mile	184	379	-51.5%	304	304	0.0%
New Riders This Month	2	1	100.0%	6.1	6.3	-3.2%
Cost per Ride	\$5.36	\$8.46	-36.6%	\$5.08	\$7.45	-31.8%
Cost per Mile	\$5.66	\$5.40	4.8%	\$4.15	\$5.22	-20.5%
Miles per Ride	0.9	1.6	-43.8%	1.2	1.4	-14.3%
NW Pilot Project - STF Service						
Monthly Rides	0	186	-100.0%	0	179	-100.0%
Monthly Cost	\$0	\$14,669	-100.0%	\$0	\$14,103	-100.0%
Monthly Vehicle Mile	0	1,101	-100.0%	0	1,818	-100.0%
New Riders This Month	0	20	-100.0%	0.0	25.3	-100.0%
Cost per Ride	N/A	\$78.86	N/A	N/A	\$78.68	N/A
Cost per Mile	N/A	\$13.32	N/A	N/A	\$7.76	N/A
Miles per Ride	N/A	5.9	N/A	N/A	10.1	N/A
Providence Elderplace - STF Service						
Monthly Rides	0	316	-100.0%	75	293	-74.4%
Monthly Cost	\$0	\$1,865	-100.0%	\$746	\$3,002	-75.1%
Monthly Vehicle Mile	0	861	-100.0%	285	1,031	-72.4%
New Riders This Month	0	30	-100.0%	11.1	55.8	-80.1%
Cost per Ride	N/A	\$5.90	N/A	\$9.92	\$10.25	-3.2%
Cost per Mile	N/A	\$2.17	N/A	\$2.62	\$2.91	-10.0%
Miles per Ride	N/A	2.7	N/A	3.8	3.5	8.6%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	426	478	-10.9%	517	490	5.5%
Monthly Cost	\$2,825	\$2,745	2.9%	\$3,499	\$2,717	28.8%
Monthly Vehicle Mile	2,753	3,478	-20.8%	3,644	2,982	22.2%
New Riders This Month	0	25	-100.0%	7.6	14.8	-48.6%
Cost per Ride	\$6.63	\$5.74	15.5%	\$6.77	\$5.54	22.2%
Cost per Mile	\$1.03	\$0.79	30.4%	\$0.96	\$0.91	5.5%
Miles per Ride	6.5	7.3	-11.0%	7.0	6.1	14.8%
Urban League - N/NE Shuttle						
Monthly Rides	268	335	-20.0%	167	325	-48.6%
Monthly Cost	\$2,828	\$2,891	-2.2%	\$2,610	\$4,389	-40.5%
Monthly Vehicle Mile	899	1,221	-26.4%	535	893	-40.1%
New Riders This Month	15	0	N/A	1.8	5.0	-64.0%
Cost per Ride	\$10.55	\$8.63	22.2%	\$15.64	\$13.52	15.7%
Cost per Mile	\$3.15	\$2.37	32.9%	\$4.88	\$4.91	-0.6%
Miles per Ride	3.4	3.6	-5.6%	3.2	2.8	14.3%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	29	0	N/A	16	23	-30.4%
Monthly Cost	\$422	\$0	N/A	\$281	\$682	-58.8%
Monthly Vehicle Mile	93	0	N/A	48	50	-4.0%
New Riders This Month	0	0	N/A	1.3	1.0	30.0%
Cost per Ride	\$14.55	N/A	N/A	\$17.31	\$29.67	-41.7%
Cost per Mile	\$4.54	N/A	N/A	\$5.89	\$13.58	-56.6%
Miles per Ride	3.2	N/A	N/A	2.9	2.2	31.8%
Gateway Shuttle						
Monthly Rides	161	155	3.9%	161	169	-4.7%
Monthly Cost	\$528	\$828	-36.2%	\$910	\$697	30.6%
Monthly Vehicle Mile	200	246	-18.7%	218	220	-0.9%
New Riders This Month	2	1	100.0%	5.9	4.8	22.9%
Cost per Ride	\$3.28	\$5.34	-38.6%	\$5.65	\$4.14	36.5%
Cost per Mile	\$2.64	\$3.37	-21.7%	\$4.17	\$3.17	31.5%
Miles per Ride	1.2	1.6	-25.0%	1.4	1.3	7.7%
Mid Multnomah County						
Monthly Rides	433	474	-8.6%	487	565	-13.8%
Monthly Cost	\$6,178	\$5,949	3.8%	\$6,217	\$6,686	-7.0%
Monthly Vehicle Mile	1,283	1,443	-11.1%	1,559	1,445	7.9%
New Riders This Month	5	9	-44.4%	14.3	12.3	16.3%
Cost per Ride	\$14.27	\$12.55	13.7%	\$12.75	\$11.83	7.8%
Cost per Mile	\$4.82	\$4.12	17.0%	\$3.99	\$4.63	-13.8%
Miles per Ride	3.0	3.0	0.0%	3.2	2.6	23.1%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	0	N/A
Monthly Cost	\$0	\$0	N/A	\$12	\$18	-33.3%
Monthly Vehicle Mile	0	0	N/A	48	4	1100.0%
New Riders This Month	0	0	N/A	0.4	0.2	100.0%
Cost per Ride	N/A	N/A	N/A	\$5.04	\$44.27	-88.6%
Cost per Mile	N/A	N/A	N/A	\$0.25	\$4.92	-94.9%
Miles per Ride	N/A	N/A	N/A	20.0	9.0	122.2%
N/NE Shuttle						
Monthly Ride	791	712	11.1%	880	606	45.2%
Monthly Cost	\$29,969	\$14,779	102.8%	\$26,196	\$14,946	75.3%
Monthly Vehicle Mile	3,312	2,790	18.7%	3,326	1,854	79.4%
New Riders This Month	22	29	-24.1%	48.1	29.8	61.4%
Cost per Ride	\$37.89	\$20.76	82.5%	\$29.76	\$24.66	20.7%
Cost per Mile	\$9.05	\$5.30	70.8%	\$7.88	\$8.06	-2.2%
Miles per Ride	4.2	3.9	7.7%	3.8	3.1	22.6%
STF Service						
Monthly Ride	510	758	-32.7%	601	698	-13.9%
Monthly Cost	\$12,374	\$24,436	-49.4%	\$14,911	\$17,670	-15.6%
Monthly Vehicle Mile	3,675	5,164	-28.8%	3,737	3,628	3.0%
New Riders This Month	37	43	-14.0%	54.9	52.4	4.8%
Cost per Ride	\$24.26	\$32.24	-24.8%	\$24.82	\$25.33	-2.0%
Cost per Mile	\$3.37	\$4.73	-28.8%	\$3.99	\$4.87	-18.1%
Miles per Ride	7.2	6.8	5.9%	6.2	5.2	19.2%
TriMet Service						
Monthly Ride	714	803	-11.1%	623	863	-27.8%
Monthly Cost	\$7,973	\$6,387	24.8%	\$9,099	\$6,576	38.4%
Monthly Vehicle Mile	3,460	4,052	-14.6%	3,262	4,944	-34.0%
New Riders This Month	28	26	7.7%	40.2	46.0	-12.6%
Cost per Ride	\$11.17	\$7.95	40.5%	\$14.62	\$7.62	91.9%
Cost per Mile	\$2.30	\$1.58	45.6%	\$2.79	\$1.33	109.8%
Miles per Ride	4.8	5.0	-4.0%	5.2	5.7	-8.8%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	332	325	2.2%	321	388	-17.3%
Monthly Cost	\$9,318	\$2,313	302.9%	\$8,026	\$6,552	22.5%
Monthly Vehicle Mile	1,717	703	144.2%	1,040	985	5.6%
New Riders This Month	29	11	163.6%	34.8	25.5	36.5%
Cost per Ride	\$28.07	\$7.12	294.2%	\$25.03	\$16.89	48.2%
Cost per Mile	\$5.43	\$3.29	65.0%	\$7.72	\$6.65	16.1%
Miles per Ride	5.2	2.2	136.4%	3.2	2.5	28.0%
SW Shuttle Service						
Monthly Rides	134	77	74.0%	80	76	5.3%
Monthly Cost	\$1,247	\$3,540	-64.8%	\$2,060	\$1,205	71.0%
Monthly Vehicle Mile	226	166	36.1%	146	153	-4.6%
New Riders This Month	10	1	900.0%	3.6	2.3	56.5%
Cost per Rider	\$9.30	\$45.98	-79.8%	\$25.67	\$15.79	62.6%
Cost per Mile	\$5.52	\$21.33	-74.1%	\$14.09	\$7.90	78.4%
Miles per Ride	1.7	2.2	-22.7%	1.8	2.0	-10.0%
Downtown RideAbout(1)						
Monthly Rides	0	0	N/A	0	124	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$539	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	93	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.82	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	56	77	-27.3%	133	60	121.7%
Monthly Cost	\$433	\$662	-34.6%	\$522	\$414	26.1%
Monthly Vehicle Mile	25	55	-54.5%	86	50	72.0%
New Riders This Month	0	0	N/A	0.2	0.4	-50.0%
Cost per Ride	\$7.74	\$8.59	-9.9%	\$3.92	\$6.86	-42.9%
Cost per Mile	\$17.34	\$12.03	44.1%	\$6.10	\$8.28	-26.3%
Miles per Ride	0.4	0.7	-42.9%	0.6	0.8	-25.0%
Multnomah Co. ADS Premium						
Monthly Rides	2	3	-33.3%	2	1.2	100.0%
Monthly Cost	\$13	\$13	0.0%	\$11	\$7	57.1%
Monthly Vehicle Mile	13	16	-18.8%	12	9	33.3%
New Riders This Month	1	2	-50.0%	0.4	0.4	0.0%
Cost per Ride	\$6.35	\$4.23	50.1%	\$6.35	\$5.90	7.6%
Cost per Mile	\$0.98	\$0.79	24.1%	\$0.89	\$0.81	9.9%
Miles per Ride	6.5	5.3	22.6%	7.1	7.3	-2.7%
STF Discretionary						
Monthly Rides	653	650	0.5%	612	613	-0.2%
Monthly Cost	\$13,879	\$9,733	42.6%	\$12,827	\$13,469	-4.8%
Monthly Vehicle Mile	2,203	2,499	-11.8%	2,211	2,268	-2.5%
New Riders This Month	32	29	10.3%	33.4	29.3	14.0%
Cost per Ride	\$21.25	\$14.97	42.0%	\$20.97	\$21.98	-4.6%
Cost per Mile	\$6.30	\$3.89	62.0%	\$5.80	\$5.94	-2.4%
Miles per Ride	3.4	3.8	-10.5%	3.6	3.7	-2.7%
STF Service						
Monthly Rides	436	451	-3.3%	412	426	-3.3%
Monthly Cost	\$9,968	\$5,136	94.1%	\$9,343	\$11,093	-15.8%
Monthly Vehicle Mile	1,307	1,666	-21.5%	1,567	1,726	-9.2%
New Riders This Month	16	24	-33.3%	25.7	28.4	-9.5%
Cost per Ride	\$22.86	\$11.39	100.7%	\$22.69	\$26.06	-12.9%
Cost per Mile	\$7.63	\$3.08	147.7%	\$5.96	\$6.43	-7.3%
Miles per Ride	3.0	3.7	-18.9%	3.8	4.1	-7.3%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change

Multnomah Co. ADS Premium

Monthly Ride	3	1	200.0%	1	1	25.0%
Monthly Cost	\$148	\$59	149.3%	\$70	\$111	-36.9%
Monthly Vehicle Mile	16	7	128.6%	10	8	25.0%
New Riders This Month	2	1	100.0%	1	1	0.0%
Cost per Ride	\$49.37	\$59.38	-16.9%	\$70.14	\$133.10	-47.3%
Cost per Mile	\$9.26	\$8.48	9.2%	\$7.13	\$14.01	-49.1%
Miles per Ride	5.3	7.0	-24.3%	9.8	9.5	3.2%

STF Service

Monthly Ride	182	453	-59.8%	284	440	-36.0%
Monthly Cost	\$8,774	\$14,692	-40.3%	\$11,137	\$17,692	-37.1%
Monthly Vehicle Mile	935	3,323	-71.9%	1,860	3,428	-45.7%
New Riders This Month	35	76	-53.9%	45	74	-39.2%
Cost per Ride	\$48.21	\$32.43	48.7%	\$39.28	\$40.22	-2.3%
Cost per Mile	\$9.38	\$4.42	112.2%	\$5.99	\$5.16	16.1%
Miles per Ride	5.1	7.3	-30.1%	6.6	7.8	-15.4%

Title XIX Non Medical

Monthly Ride	0	0	N/A	1	0	166.7%
Monthly Cost	(\$314)	\$0	N/A	\$56	\$13	330.8%
Monthly Vehicle Mile	0	0	N/A	6	3	100.0%
New Riders This Month	0	0	N/A	1	0	N/A
Cost per Ride	N/A	N/A	N/A	\$74.33	\$53.62	38.6%
Cost per Mile	N/A	N/A	N/A	\$9.29	\$5.03	84.7%
Miles per Ride	N/A	N/A	N/A	8.0	10.7	-25.2%

Downtown RideAbout

Monthly Ride	168	165	1.8%	194	14	1308.0%
Monthly Cost	\$2,785	\$2,056	35.4%	\$2,506	\$176	1323.9%
Monthly Vehicle Mile	110	138	-20.3%	135	12	1025.0%
New Riders This Month	8	3	166.7%	8	0	N/A
Cost per Ride	\$16.58	\$12.46	33.1%	\$12.90	\$12.78	0.9%
Cost per Mile	\$25.32	\$14.90	69.9%	\$18.60	\$15.28	21.7%
Miles per Ride	0.7	0.8	-12.5%	0.7	0.8	-12.5%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	95	86	10.5%	94	65	44.6%
Monthly Cost	\$3,479	\$2,178	59.7%	\$3,167	\$1,714	84.8%
Monthly Vehicle Mile	733	584	25.5%	712	429	66.0%
New Riders This Month	1	2	-50.0%	4	3	33.3%
Cost per Ride	\$36.62	\$25.32	44.6%	\$33.67	\$26.20	28.5%
Cost per Mile	\$4.75	\$3.73	27.3%	\$4.45	\$3.99	11.5%
Miles per Ride	7.7	6.8	13.2%	7.6	6.6	15.2%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	529	598	-11.5%	535	588	-9.0%
Monthly Cost	\$10,636	\$13,855	-23.2%	\$11,407	\$13,492	-15.5%
Monthly Vehicle Mile	2,963	3,295	-10.1%	2,902	2,826	2.7%
New Riders This Month	17	29	-41.4%	24	24	0.0%
Cost per Ride	\$20.11	\$23.17	-13.2%	\$21.32	\$22.94	-7.1%
Cost per Mile	\$3.59	\$4.20	-14.5%	\$3.93	\$4.77	-17.6%
Miles per Ride	5.6	5.5	1.8%	5.4	4.8	12.5%
Title XIX Non Medical						
Monthly Rides	17	0	N/A	8	0	N/A
Monthly Cost	\$322	\$65	395.4%	\$222	\$58	282.8%
Monthly Vehicle Mile	91	0	N/A	76	2	3700.0%
New Riders This Month	0	0	N/A	2	0	N/A
Cost per Ride	\$18.95	N/A	N/A	\$27.79	\$173.47	-84.0%
Cost per Mile	\$3.54	N/A	N/A	\$2.94	\$36.52	-91.9%
Miles per Ride	5.4	N/A	N/A	9.4	4.8	95.8%
Veterans Volunteers						
Monthly Rides	176	188	-6.4%	185	195	-5.1%
Monthly Cost	\$1,715	\$1,752	-2.1%	\$1,708	\$1,833	-6.8%
Monthly Vehicle Mile	2,490	2,934	-15.1%	2,723	3,038	-10.4%
New Riders This Month	6	6	0.0%	6	6	0.0%
Cost per Ride	\$9.74	\$9.32	4.5%	\$0.63	\$9.42	-2.0%
Cost per Mile	\$0.69	\$0.60	15.3%	\$9.23	\$0.60	5.0%
Miles per Ride	14.1	15.6	-9.3%	14.7	15.6	-5.8%
Wa Co DAVS						
Monthly Rides	7	4	75.0%	2	2	0.0%
Monthly Cost	\$204	\$109	87.2%	\$91	\$62	46.8%
Monthly Vehicle Mile	39	25	56.0%	21	9	133.3%
New Riders This Month	1	0	N/A	1	0	N/A
Cost per Ride	\$29.15	\$27.18	7.3%	\$37.67	\$35.39	6.4%
Cost per Mile	\$5.23	\$4.35	20.3%	\$4.35	\$6.58	-33.9%
Miles per Ride	5.6	6.3	-10.9%	8.7	5.4	61.1%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	667	-100.0%	164	740	-77.8%
Monthly Cost	\$0	\$3,174	-100.0%	\$829	\$3,354	-75.3%
Monthly Vehicle Mile	0	892	-100.0%	234	1,652	-85.8%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$4.76	N/A	\$5.05	\$4.54	11.2%
Cost per Mile	N/A	\$3.56	N/A	\$3.54	\$2.03	74.4%
Miles per Ride	N/A	1.3	N/A	1.4	2.2	-36.4%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	20	69	-71.0%	106	92	15.2%
Monthly Cost	\$930	\$936	-0.6%	\$1,702	\$1,045	62.9%
Monthly Vehicle Mile	122	565	-78.4%	775	664	16.7%
New Riders This Month	0	7	-100.0%	21.0	13.6	54.4%
Cost per Ride	\$46.50	\$13.56	242.9%	\$16.11	\$11.41	41.2%
Cost per Mile	\$7.62	\$1.66	359.0%	\$2.20	\$1.57	40.1%
Miles per Ride	6.1	8.2	-25.6%	7.3	7.3	0.0%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,172	1,210	-3.1%	1,211	1,184	2.3%
Monthly Cost	\$2,208	\$3,770	-41.4%	\$2,475	\$3,735	-33.7%
Monthly Vehicle Mile	960	2,021	-52.5%	1,309	1,887	-30.6%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.88	\$3.12	-39.7%	\$2.04	\$3.15	-35.2%
Cost per Mile	\$2.30	\$1.87	23.0%	\$1.89	\$1.98	-4.5%
Miles per Ride	0.8	1.7	-52.9%	1.1	1.6	-31.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	806	-100.0%	190	754	-74.8%
Monthly Cost	\$0	\$869	-100.0%	\$215	\$809	-73.4%
Monthly Vehicle Mile	0	547	-100.0%	127	490	-74.1%
New Rider This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$1.08	N/A	\$1.13	\$1.07	5.6%
Cost per Mile	N/A	\$1.59	N/A	\$1.70	\$1.65	3.0%
Miles per Ride	N/A	0.7	N/A	0.7	0.6	16.7%
Providence Elderplace						
Monthly Rides	9,866	10,015	-1.5%	9,870	9,180	7.5%
Monthly Cost	\$273,968	\$246,031	11.4%	\$271,638	\$261,626	3.8%
Monthly Vehicle Mile	31,830	51,487	-38.2%	36,020	45,880	-21.5%
New Riders This Month	36	40	-10.0%	150.1	131.3	14.3%
Cost per Ride	\$27.77	\$24.57	13.0%	\$27.52	\$28.50	-3.4%
Cost per Mile	\$8.61	\$4.78	80.1%	\$7.54	\$5.70	32.3%
Miles per Ride	3.2	5.1	-37.3%	3.6	5.0	-28.0%
Tualatin Valley Workshop						
Monthly Rides	0	260	-100.0%	117	143	-18.2%
Monthly Cost	\$0	\$1,838	-100.0%	\$901	\$2,456	-63.3%
Monthly Vehicle Mile	0	1,117	-100.0%	521	836	-37.7%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$7.07	N/A	\$7.68	\$17.23	-55.4%
Cost per Mile	N/A	\$1.65	N/A	\$1.73	\$2.94	-41.2%
Miles per Ride	N/A	4.3	N/A	4.4	5.9	-25.4%
West Linn						
Monthly Ride	0	116	-100.0%	24	76	-68.4%
Monthly Cost	\$0	\$274	-100.0%	\$107	\$304	-64.8%
Monthly Vehicle Mile	0	178	-100.0%	45	113	-60.2%
New Riders This Month	0	2	-100.0%	0.7	0.4	75.0%
Cost per Ride	N/A	\$2.36	N/A	\$4.40	\$4.02	9.5%
Cost per Mile	N/A	\$1.54	N/A	\$2.36	\$2.70	-12.6%
Miles per Ride	N/A	1.5	N/A	1.9	1.5	26.7%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Mar 2019	Mar 2018	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,357	4,878	9.8%	5,491	4,723	16.3%
Monthly Cost	\$49,341	\$38,082	29.6%	\$51,436	\$37,451	37.3%
Monthly Vehicle Miles	16,093	12,479	29.0%	16,434	12,658	29.8%
On-Time Performance	99.9%	99.9%	0.0%	99.8%	99.9%	-0.1%
Cost per Ride	\$9.21	\$7.81	17.9%	\$9.37	\$7.93	18.2%
Cost per Mile	\$3.07	\$3.05	0.7%	\$3.13	\$2.96	5.7%
Miles per Roadcall	16,093	12,479	29.0%	16,434	12,658	29.8%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,282	1,641	-21.9%	1,339	1,397	-4.2%
Monthly Cost	\$28,848	\$32,659	-11.7%	\$30,767	\$31,198	-1.4%
Monthly Vehicle Miles	4,925	6,463	-23.8%	5,376	5,650	-4.8%
On-Time Performance	90.3%	99.9%	-9.6%	93.6%	99.9%	-6.3%
Cost per Ride	\$22.50	\$19.90	13.1%	\$22.97	\$22.33	2.9%
Cost per Mile	\$5.86	\$5.05	16.0%	\$5.72	\$5.52	3.6%
Miles per Roadcall	4,925	6,463	-23.8%	5,376	5,650	-4.8%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,498	7,565	-0.9%	7,570	7,792	-2.8%
Monthly Cost	\$59,673	\$54,411	9.7%	\$54,877	\$51,798	5.9%
Monthly Vehicle Miles	21,794	22,540	-3.3%	21,756	21,568	0.9%
On-Time Performance	97.0%	97.0%	0.0%	95.5%	96.7%	-1.2%
Cost per Ride	\$7.96	\$7.19	10.7%	\$7.25	\$6.65	9.0%
Cost per Mile	\$2.74	\$2.41	13.7%	\$2.52	\$2.40	5.0%
Miles per Roadcall	21,794	22,540	-3.3%	21,756	21,568	0.9%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,628	9,882	-2.6%	9,023	9,467	-4.7%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,871	22,909	4.2%	21,991	22,032	-0.2%
On-Time Performance	97.3%	96.2%	1.1%	97.2%	98.0%	-0.8%
Cost per Ride	\$6.75	\$6.58	2.6%	\$7.20	\$6.87	4.8%
Cost per Mile	\$2.72	\$2.84	-4.2%	\$2.96	\$2.95	0.3%
Miles per Roadcall	23,871	11,455	108.4%	21,991	22,032	-0.2%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,247	1,415	-11.9%	1,299	1,132	14.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,286	7,293	-0.1%	7,282	7,192	1.3%
On-Time Performance	95.2%	94.5%	0.7%	94.4%	95.5%	-1.1%
Cost per Ride	\$16.04	\$14.13	13.5%	\$15.39	\$17.68	-13.0%
Cost per Mile	\$2.74	\$2.74	0.0%	\$2.75	\$2.78	-1.1%
Miles per Roadcall	7,286	7,293	-0.1%	7,282	7,192	1.2%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,970	23,457	2.2%	23,686	20,493	15.6%
Monthly Cost	\$334,675	\$330,767	1.2%	\$346,641	\$339,120	2.2%
Monthly Vehicle Miles	50,295	50,009	0.6%	46,234	46,573	-0.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$13.96	\$14.10	-1.0%	\$14.64	\$16.55	-11.5%
Cost per Mile	\$6.65	\$6.61	0.6%	\$7.50	\$7.28	3.0%
Miles per Roadcall	50,295	50,009	0.6%	46,234	46,573	-0.7%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,406	1,783	-21.1%	1,479	1,834	-19.4%
Monthly Cost	\$59,060	\$58,371	1.2%	\$61,176	\$90,125	-32.1%
Monthly Vehicle Miles	5,309	6,206	-14.5%	5,421	6,121	-11.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$42.01	\$32.74	28.3%	\$41.37	\$49.15	-15.8%
Cost per Mile	\$11.12	\$9.41	18.2%	\$11.28	\$14.72	-23.4%
Miles per Roadcall	5,309	6,206	-14.5%	5,421	6,121	-11.4%

RideWise Performance Report - March 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	5	29	1,508	\$50,246.56		
One-on-one travel training general trips	15	39	2,028	\$67,572.96		
Specialized travel training (contractor)						
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	20	68	3,536	\$117,819.52		
Group travel training						
Group travel training with schools	38		139	\$4,624.02		
Group travel training general	17		62	\$2,068.64		
Riders Club participants	37					
Subtotal	92		201	\$6,692.66		
Total	112	68	3,737	\$124,512.18		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	2					
Transitional staff support and pass plan	128	405	46	233	3,373	1,795
Total	132					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$50,765.56					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	37.00					
Value of volunteer hours monthly	\$913.53					
Value of transitional staff hours monthly	\$52,880.70					

RideWise Performance Report - YTD 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	118	699	36,348	\$1,211,115.36		
One-on-one travel training general trips	106	322	16,744	\$557,910.08		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	224	1,021		\$1,769,025.44		
Group travel training with schools	350	0	1,278	\$42,589.62		
Group travel training general	238	29	869	\$28,960.94		
Riders Club participants	211	0	0	\$0.00		
Subtotal	799		2,147	\$71,550.57		
Total	1,023	1,021	2,147	\$1,840,576.01		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	39	0	0	0	0	0
Transitional staff support only	18	0	0	0	0	0
Transitional staff support and pass plan	959	2,949	341	1,868	25,465	12,785
Total	1,016					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$406,407.44					
Annual cost avoidance of trips	\$1,840,576.01					
Total cost avoidance	\$1,434,168.57					
Total trainer hours annual	6,413					
Ride Ambassador hours annual	425					
Value of volunteer hours annual	\$10,480.91					
Value of transitional staff hours annual	\$376,647.57					