
DATE: JANUARY 2020

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall Ridership for E&D

As of January 2020, the monthly average ridership for E&D services decreased by 4.5% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Michael's Place, and NW Pilot Project. Other programs saw declines due to unique circumstances. For instance, Clackamas Consortium Veteran Volunteers program had a 67.3% decline, Impact NW TriMet ADS Support program had a 78.3% decline, and Ride Connection's East TriMet ADS Support program declined 79.9%. Other programs experienced notable gains, such as Neighborhood's House SW RideAbout program (88.5%) Ride Connection's SPD program (165.2%), and Ride Connection's Tualatin E&D program (35.3%).

2. Total Costs

Monthly cost decreased in January by 0.7% compared to the previous year. Notable cost increases occurred in Clackamas Consortium STF program (32%), Metropolitan Family Service Gateway Shuttle program (37.5%) and their N/NE RideAbout program (30.8%). Additionally these programs also had increases: Ride Connection's Beaverton/Hillsboro SPD program (220.6%), Ride Connection's East Mid County program (30.2%) and their TriMet Volunteer program (33.6%).

3. The network Cost Per Trip (CPT)

As of January 2020, the network CPT increased by 4.04% from the previous year to \$20.64/trip from \$19.84/trip.

RIDEWISE

1. Service Delivery Analysis:
 - Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 61
 - Number of individuals successfully exited out of one-on-one travel training – 20.
 - i. Prior participants returning to learn a new route – 9.
 - Percentage of change from January 2020– 20 % decrease in the number of successful customers was noted for January 2019.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 –0. Average training hours per individual trained one-on-one during January 2019– 11.25
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
Number of events: 1
Presentations/events:
 - Parkrose High School Family Resource Night
4. Ride Ambassador Program. 17 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach.
5. Riders' Clubs. The RideWise program supported 2 Rider's Club activities with 21 participants.
6. Referral Sources. There were 31 referrals in January 2020. 1 referral was from new agencies or new sources at agencies with which a relationship has already been established, 0 referrals were the result of our travel options counseling efforts.
7. School Program. 432 received training during the month of January. There were 4,078 trips taken as a group, 159 one-on-one trips. 155 teachers and support staff reported 1,846 hours of training.

SANDY AREA METRO (SAM)

1. Ridership was up in January 2020 as compared to January 2019, an overall increase of 11.04%. SAM services provided 10,974 rides in January 2020, compared to 9,883 in January 2019. 8,074 of those rides

were on the SAM Gresham route, an increase of 8.07%. The SAM Estacada route is experiencing increases in ridership as well, with 47.8% increase in ridership. The Shopper Shuttle increased by 111.7% providing over 1,000 rides in January.

2. SAM *rides* experienced a decrease of 24%, likely due to a combination of more available shopper shuttle hours and dispatch/scheduler changes. The Elderly and Disabled medical rides program (ED) also saw a decrease of 9.4%.
3. At the January Oregon Transit Association (OTA) Board meeting, Transit Director Andi Howell was voted OTA President. This position is for a term of two years.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Overall Dial-a-Ride ridership was up slightly compared to this timeframe last year. The graph below provides the salient points between last year and the same time-period this year for DAR:

January Highlights

	2019	2020
ADA Paratransit	517	539
Wheel Chair Trips	83	72
Out-of-Town DAR	257	286
Total Riders	857	897

2. SMART presented our Safe Routes to School (SRTS) Programs/events at the Annual Transportation Options Group of Oregon (TOGO) meeting. It was a great opportunity to share with the state transportation options community what SMART SRTS activities we have done in 2019 and our plans for 2020.
3. SMART/Fleet is pleased to announce the appointment of Mary “Anne” MacCracken to the position of Transit Management Analyst, effective Monday, January 27. Anne will serve as lead relative to our National Transit Database reporting, as well as overseeing all internal and external surveying.

CANBY AREA TRANSIT (CAT)

1. During the month of January total CAT ridership was up by 9.2% year to date. During the same time period Demand Responsive trips were up by 8.8% and fixed-route was down by -10.3%.
2. Overall ridership continues to trend upward since additional service was added to the fixed-route in April of 2018. However, fixed route ridership has been lower than the prior year during the winter months.
3. In October CAT provided 353 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Total SCTD system ridership in January 2020 was up compared to the previous month, over 8%. SCTD provided over 4,477 rides for the month, with the Clackamas Community College route providing over 66% of all rides.
2. Saturday service on the Molalla City route saw an average of 31 rides per day.
3. Elderly and Disabled ridership was down in January over the prior month, dropping about 19%, with 1,316 rides for the month. The Canby route showed a slight decline in E&D rides for the period, about 10.7%. Saturday service on the Molalla City route is providing elderly and disabled customers a transit option that was not previously available. Nearly a quarter of the total Saturday rides on this service were taken by E&D riders.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

RideWise Performance Report - January 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	10	43	2,236	\$74,503.52		
Total	122	81	4,490	\$149,591.87		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	3					

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jan 20	Jan 19	% Change	FY20-TD	FY19-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	87,890	84,800	3.6%	86,583	83,830	3.3%
Bus-Frequent Service*	<u>99,460</u>	<u>99,400</u>	0.1%	<u>98,554</u>	<u>96,620</u>	2.0%
Subtotal All Bus	187,350	184,200	1.7%	185,137	180,450	2.6%
MAX	116,100	119,200	-2.6%	118,326	120,900	-2.1%
Commuter Rail	<u>1,335</u>	<u>1,420</u>	-6.0%	<u>1,391</u>	<u>1,520</u>	-8.5%
Fixed Route Total	304,785	304,800	0.0%	304,854	302,870	0.7%
<u>Paratransit</u>						
LIFT& Cabs	3,219	3,325	-3.2%	3,211	3,332	-3.6%
System Total	308,004	308,145	0.0%	308,065	306,202	0.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	503,300	484,000	4.0%	500,079	483,805	3.4%
Bus-Frequent Service*	<u>611,300</u>	<u>608,000</u>	0.5%	<u>610,953</u>	<u>598,013</u>	2.2%
Subtotal All Bus	1,114,600	1,092,000	2.1%	1,111,031	1,081,818	2.7%
MAX	704,800	727,000	-3.1%	732,067	750,404	-2.4%
Commuter Rail	<u>6,675</u>	<u>7,100</u>	-6.0%	<u>6,957</u>	<u>7,600</u>	-8.5%
Fixed Route Total	1,826,105	1,826,090	0.0%	1,850,056	1,839,822	0.6%
Frequent Bus % of Total Bus	54.8%	55.7%	-0.8%	55.0%	55.3%	-0.3%
<u>Paratransit</u>						
LIFT & Cabs	18,170	18,822	-3.5%	18,259	18,940	-3.6%
System Total	1,844,275	1,844,912	0.0%	1,868,315	1,858,762	0.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.79	\$4.82	-0.62%	\$4.77	\$4.76	0.21%
Bus-Frequent Service*	\$3.49	\$3.52	-0.85%	\$3.50	\$3.44	1.74%
Subtotal All Bus	\$4.07	\$4.09	-0.49%	\$4.07	\$4.03	0.99%
MAX	\$3.62	\$3.33	8.71%	\$3.28	\$3.17	3.47%
Commuter Rail	\$28.87	\$19.30	49.59%	\$21.21	\$18.49	14.71%
Fixed Route Total	\$3.99	\$3.85	3.64%	\$3.82	\$3.74	2.14%
<u>Paratransit</u>						
LIFT & Cabs	\$40.72	\$36.69	10.98%	\$41.73	\$38.74	7.72%
System Total	\$4.35	\$4.18	4.07%	\$4.19	\$4.09	2.44%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

i

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,912,780	4,809,960	2.1%	4,789,694	4,723,814	1.4%
Monthly Cost	\$20,015,763	\$19,694,821	1.6%	\$19,814,613	\$18,901,880	4.8%
Monthly Vehicle Mile	2,285,867	2,234,602	2.3%	2,231,628	2,139,877	4.3%
On-Time Performance	88.6%	89.4%	-0.8%	86.6%	86.6%	0.0%
Cost per Ride	\$4.07	\$4.09	-0.5%	\$4.14	\$4.00	3.5%
Cost per Mile	\$8.76	\$8.81	-0.6%	\$8.88	\$8.83	0.6%
Miles per Roadcall	13,290	14,799	-10.2%	15,808	14,314	10.4%
Light Rail (MAX)						
Monthly Rides	3,106,470	3,201,280	-3.0%	3,191,105	3,246,974	-1.7%
Monthly Cost	\$11,245,673	\$10,649,610	5.6%	\$10,676,626	\$10,346,797	3.2%
Monthly Vehicle Mile	397,109	398,379	-0.3%	386,334	385,002	0.3%
On-Time Performance	90.3%	90.9%	-0.6%	89.8%	89.3%	0.5%
Cost per Ride	\$3.62	\$3.33	8.7%	\$3.35	\$3.19	5.0%
Cost per Mile	\$28.32	\$26.73	5.9%	\$27.64	\$26.87	2.9%
Miles per Roadcall	5,593	6,225	-10.2%	5,906	6,193	-4.6%
Commuter Rail (WES)						
Monthly Rides	29,370	31,240	-6.0%	29,981	33,342	-10.1%
Monthly Costs	\$847,864	\$602,860	40.6%	\$644,735	\$613,726	5.1%
Monthly Vehicle Mile	10,319	10,349	-0.3%	9,931	9,821	1.1%
On Time Performance	97.7%	99.9%	-2.2%	96.3%	92.9%	3.4%
Cost per Ride	\$28.87	\$19.30	49.6%	\$21.50	\$18.41	16.8%
Cost per Mile	\$82.17	\$58.25	41.1%	\$64.92	\$62.49	3.9%
Miles per Roadcall	10,319	10,349	-0.3%	23,835	14,731	61.8%
Paratransit LIFT and Cab						
Monthly Rides	80,115	83,008	-3.5%	78,642	82,661	-4.9%
Monthly Cost	\$3,262,373	\$3,045,416	7.1%	\$3,221,536	\$3,154,517	2.1%
Monthly Vehicle Mile	695,829	668,477	4.1%	667,180	672,094	-0.7%
On-Time Performance	89.5%	92.2%	-2.7%	89.4%	91.2%	-1.8%
Cost per Ride	\$40.72	\$36.69	11.0%	\$40.96	\$38.16	7.3%
Cost per Mile	\$4.69	\$4.56	2.9%	\$4.83	\$4.69	3.0%
Miles per Roadcall	6,889	5,969	15.4%	5,702	6,478	-12.0%

RIDE CONNECTION*	Jan 2020	Jan 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	31,210	32,470	-3.9%	31,377	33,666	-6.8%
Monthly Cost	\$643,960	\$626,468	2.8%	\$636,329	\$633,016	0.5%
Monthly Vehicle Mile	129,060	131,481	-1.8%	124,046	140,543	-11.7%
New Riders This Month	677	846	-20.0%	1,155.3	1,319.8	-12.5%
Cost per Ride	\$20.63	\$19.29	6.9%	\$20.28	\$18.80	7.9%
Cost per Mile	\$4.99	\$4.76	4.8%	\$5.13	\$4.50	14.0%
Miles per Ride	4.1	4.0	2.5%	4.0	4.2	-4.8%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, May 7, 2020

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,033	1,169	-11.6%	1,096	981	11.7%
Monthly Cost	\$17,012	\$18,246	-6.8%	\$18,514	\$15,277	21.2%
Monthly Vehicle Mile	5,336	6,095	-12.5%	5,633	5,107	10.3%
New Riders This Month	26	92	-71.7%	77.8	80.9	-3.8%
Cost per Ride	\$16.47	\$15.61	5.5%	\$16.90	\$15.57	8.5%
Cost per Mile	\$3.19	\$2.99	6.7%	\$3.29	\$2.99	10.0%
Miles per Ride	5.2	5.2	0.0%	5.1	5.2	-1.9%
King City Shuttle						
Monthly Rides	395	361	9.4%	324	389	-16.7%
Monthly Cost	\$9,647	\$9,353	3.1%	\$8,828	\$9,179	-3.8%
Monthly Vehicle Mile	2,111	1,597	32.2%	1,660	1,973	-15.9%
New Riders This Month	13	10	30.0%	21.3	14.8	43.9%
Cost per Ride	\$24.42	\$25.91	-5.8%	\$27.28	\$23.63	15.4%
Cost per Mile	\$4.57	\$5.86	-22.0%	\$5.32	\$4.65	14.4%
Miles per Ride	5.3	4.4	20.5%	5.1	5.1	0.0%
Title XIX Non Medical						
Monthly Rides	159	75	112.0%	101	55	83.6%
Monthly Cost	\$6,284	\$2,856	120.0%	\$4,620	\$2,048	125.6%
Monthly Vehicle Mile	1,714	776	120.9%	1,070	623	71.7%
New Riders This Month	19	11	72.7%	12.2	6.6	84.8%
Cost per Ride	\$39.52	\$38.07	3.8%	\$45.90	\$37.17	23.5%
Cost per Mile	\$3.67	\$3.68	-0.3%	\$4.32	\$3.29	31.3%
Miles per Ride	10.8	10.3	4.9%	10.6	11.3	-6.2%
STF Service						
Monthly Rides	482	599	-19.5%	509	629	-19.1%
Monthly Cost	\$11,262	\$11,458	-1.7%	\$12,500	\$12,310	1.5%
Monthly Vehicle Mile	2,908	2,737	6.2%	2,602	2,811	-7.4%
New Riders This Month	21	36	-41.7%	44.7	61.3	-27.1%
Cost per Ride	\$23.37	\$19.13	22.2%	\$24.55	\$19.56	25.5%
Cost per Mile	\$3.87	\$4.19	-7.6%	\$4.80	\$4.38	9.6%
Miles per Ride	6.0	4.6	30.4%	5.1	4.5	13.3%
TriMet Service						
Monthly Rides	131	157	-16.6%	119	173	-31.2%
Monthly Cost	\$2,748	\$3,311	-17.0%	\$2,740	\$3,052	-10.2%
Monthly Vehicle Mile	649	769	-15.6%	659	846	-22.1%
New Riders This Month	11	16	-31.3%	12.3	17.4	-29.3%
Cost per Ride	\$20.98	\$21.09	-0.5%	\$23.12	\$17.69	30.7%
Cost per Mile	\$4.23	\$4.31	-1.9%	\$4.16	\$3.61	15.2%
Miles per Ride	5.0	4.9	2.0%	5.6	4.9	14.3%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	0	N/A	0.0	59	-100.0%
Monthly Cost	\$0	(\$285)	-100.0%	\$0	\$1,848	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	194	-100.0%
New Riders This Month	0	0	N/A	0.0	1.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$31.11	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.53	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.3	N/A
General Public						
Monthly Rides	622	734	-15.3%	703	901	-22.0%
Monthly Cost	\$18,596	\$21,095	-11.8%	\$20,784	\$24,664	-15.7%
Monthly Vehicle Mile	5,092	5,847	-12.9%	5,913	7,228	-18.2%
New Riders This Month	2	14	-85.7%	20	20	0.0%
Cost per Ride	\$29.90	\$28.74	4.0%	\$29.59	\$27.36	8.2%
Cost per Mile	\$3.65	\$3.61	1.1%	\$3.51	\$3.41	2.9%
Miles per Ride	8.2	8.0	2.5%	8.4	8.0	5.0%
Multnomah Co. ADS Premium						
Monthly Rides	160	180	-11.1%	218	169	29.0%
Monthly Cost	\$2,251	\$3,715	-39.4%	\$4,199	\$4,198	0.0%
Monthly Vehicle Mile	174	789	-77.9%	778	907	-14.2%
New Riders This Month	4	4	0.0%	13	12	8.3%
Cost per Ride	\$14.07	\$20.64	-31.8%	\$19.25	\$24.79	-22.3%
Cost per Mile	\$12.94	\$4.71	174.7%	\$5.40	\$4.63	16.6%
Miles per Ride	1.1	4.4	-75.0%	3.6	5.4	-33.3%
STF Service						
Monthly Rides	803	962	-16.5%	736	781	-5.8%
Monthly Cost	\$17,800	\$26,198	-32.1%	\$17,034	\$21,596	-21.1%
Monthly Vehicle Mile	3,609	5,876	-38.6%	3,367	4,702	-28.4%
New Riders This Month	110	132	-16.7%	110	133	-17.3%
Cost per Ride	\$22.17	\$27.23	-18.6%	\$23.13	\$27.65	-16.3%
Cost per Mile	\$4.93	\$4.46	10.5%	\$5.06	\$4.59	10.2%
Miles per Ride	4.5	6.1	-26.2%	4.6	6.0	-23.3%
Title XIX Non Medical						
Monthly Rides	1,419	1,624	-12.6%	1,509	1,679	-10.1%
Monthly Cost	\$33,308	\$37,592	-11.4%	\$34,296	\$37,842	-9.4%
Monthly Vehicle Mile	7,124	8,237	-13.5%	7,477	8,610	-13.2%
New Riders This Month	42	50	-16.0%	69	84	-17.9%
Cost per Ride	\$23.47	\$23.15	1.4%	\$22.73	\$22.54	0.8%
Cost per Mile	\$4.68	\$4.56	2.6%	\$4.59	\$4.40	4.3%
Miles per Ride	5.0	5.1	-2.0%	5.0	5.1	-2.0%
Wa Co DAVS						
Monthly Rides	118	127	-7.1%	166	125	32.8%
Monthly Cost	\$3,566	\$4,074	-12.5%	\$4,784	\$3,857	24.0%
Monthly Vehicle Mile	976	1,018	-4.1%	1,196	959	24.7%
New Riders This Month	7	8	-12.5%	17	13	30.8%
Cost per Ride	\$30.22	\$32.08	-5.8%	\$28.79	\$30.75	-6.4%
Cost per Mile	\$3.65	\$4.00	-8.8%	\$4.00	\$4.02	-0.5%
Miles per Ride	8.3	8.0	3.8%	7.2	7.6	-5.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	329	245	34.3%	309	272	13.6%
Monthly Cost	\$3,053	\$2,198	38.9%	\$2,791	\$2,178	28.1%
Monthly Vehicle Mile	736	770	-4.4%	731	910	-19.7%
New Riders This Month	12	7	71.4%	13.9	11.1	25.2%
Cost per Ride	\$9.28	\$8.97	3.5%	\$9.04	\$8.00	13.0%
Cost per Mile	\$4.15	\$2.85	45.6%	\$3.82	\$2.39	59.8%
Miles per Ride	2.2	3.1	-29.0%	2.4	3.3	-27.3%
Estacada Senior Center						
Monthly Rides	254	158	60.8%	233	194	20.1%
Monthly Cost	\$2,181	\$1,392	56.7%	\$2,007	\$1,460	37.5%
Monthly Vehicle Mile	520	246	111.6%	473	370	27.8%
New Riders This Month	4	0	N/A	4.7	2.9	62.1%
Cost per Ride	\$8.58	\$8.81	-2.6%	\$8.63	\$7.51	14.9%
Cost per Mile	\$4.19	\$5.66	-26.0%	\$4.24	\$3.94	7.6%
Miles per Ride	2.0	1.6	25.0%	2.0	1.9	5.3%
Gladstone Senior Center						
Monthly Rides	204	180	13.3%	198	212	-6.6%
Monthly Cost	\$2,104	\$1,596	31.8%	\$1,941	\$1,579	22.9%
Monthly Vehicle Mile	405	355	14.1%	454	477	-4.8%
New Riders This Month	8	0	N/A	10.8	9.7	11.3%
Cost per Ride	\$10.31	\$8.86	16.4%	\$9.83	\$7.44	32.1%
Cost per Mile	\$5.19	\$4.49	15.6%	\$4.27	\$3.31	29.0%
Miles per Ride	2.0	2.0	0.0%	2.3	2.2	4.5%
Hoodland Senior Center						
Monthly Rides	102	125	-18.4%	120	133	-9.8%
Monthly Cost	\$3,051	\$2,833	7.7%	\$3,372	\$3,057	10.3%
Monthly Vehicle Mile	1,460	1,316	10.9%	1,489	1,564	-4.8%
New Riders This Month	1	0	N/A	2.8	1.9	47.4%
Cost per Ride	\$29.91	\$22.66	32.0%	\$28.14	\$23.01	22.3%
Cost per Mile	\$2.09	\$2.15	-2.8%	\$2.26	\$1.95	15.9%
Miles per Ride	14.3	10.5	36.2%	12.4	11.8	5.1%
Lake Oswego Adult Comm. Center						
Monthly Rides	188	328	-42.7%	272	368	-26.1%
Monthly Cost	\$1,633	\$2,792	-41.5%	\$2,299	\$2,701	-14.9%
Monthly Vehicle Mile	452	731	-38.2%	659	939	-29.8%
New Riders This Month	6	5	20.0%	5.8	10.2	-43.1%
Cost per Ride	\$8.69	\$8.51	2.1%	\$8.46	\$7.34	15.3%
Cost per Mile	\$3.61	\$3.82	-5.5%	\$3.49	\$2.88	21.2%
Mile per Ride	2.4	2.2	9.1%	2.4	2.6	-7.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	732	690	6.1%	744	786	-5.3%
Monthly Cost	\$8,129	\$7,906	2.8%	\$8,236	\$7,781	5.8%
Monthly Vehicle Mile	1,641	1,415	16.0%	1,599	1,876	-14.8%
New Riders This Month	7	3	133.3%	23.2	23.5	-1.3%
Cost per Ride	\$11.10	\$11.46	-3.1%	\$11.06	\$9.90	11.7%
Cost per Mile	\$4.95	\$5.59	-11.4%	\$5.15	\$4.15	24.1%
Miles per Ride	2.2	2.1	4.8%	2.1	2.4	-12.5%
Molalla Senior Center						
Monthly Rides	388	397	-2.3%	412	442	-6.8%
Monthly Cost	\$4,597	\$4,512	1.9%	\$5,281	\$4,827	9.4%
Monthly Vehicle Mile	900	940	-4.3%	999	1,080	-7.5%
New Riders This Month	3	4	-25.0%	11.3	9.1	24.2%
Cost per Ride	\$11.85	\$11.36	4.3%	\$12.80	\$10.92	17.2%
Cost per Mile	\$5.11	\$4.80	6.5%	\$5.29	\$4.47	18.3%
Miles per Ride	2.3	2.4	-4.2%	2.4	2.4	0.0%
Pioneer Senior Center						
Monthly Rides	672	640	5.0%	692	710	-2.5%
Monthly Cost	\$6,470	\$6,205	4.3%	\$6,512	\$5,721	13.8%
Monthly Vehicle Mile	1,042	1,779	-41.4%	1,800	1,965	-8.4%
New Riders This Month	15	14	7.1%	21.3	22.8	-6.6%
Cost per Ride	\$9.63	\$9.70	-0.7%	\$9.41	\$8.06	16.7%
Cost per Mile	\$6.21	\$3.49	77.9%	\$3.62	\$2.91	24.4%
Miles per Ride	1.6	2.8	-42.9%	2.6	2.8	-7.1%
Sandy Senior Center						
Monthly Rides	265	283	-6.4%	281	258	8.9%
Monthly Cost	\$3,130	\$3,300	-5.2%	\$3,099	\$2,914	6.3%
Monthly Vehicle Mile	1,105	1,312	-15.8%	1,342	1,548	-13.3%
New Riders This Month	1	12	-91.7%	8.8	9.7	-9.3%
Cost per Ride	\$11.81	\$11.66	1.3%	\$11.02	\$11.31	-2.6%
Cost per Mile	\$2.83	\$2.52	12.3%	\$2.31	\$1.88	22.9%
Miles per Ride	4.2	4.6	-8.7%	4.8	6.0	-20.0%
Transportation Reaching People						
Monthly Rides	1,817	1,793	1.3%	1,710	1,800	-5.0%
Monthly Cost	\$38,569	\$26,779	44.0%	\$38,831	\$30,198	28.6%
Monthly Vehicle Mile	15,737	13,231	18.9%	12,684	10,617	19.5%
New Riders This Month	31	28	10.7%	46.3	61.8	-25.1%
Cost per Ride	\$21.23	\$14.94	42.1%	\$22.71	\$16.78	35.3%
Cost per Mile	\$2.45	\$2.02	21.3%	\$3.06	\$2.84	7.7%
Miles per Ride	8.7	7.4	17.6%	7.4	5.9	25.4%
Transp Reaching People-School/Work(1)						
Monthly Rides	58	51	13.7%	51	48	6.3%
Monthly Cost	\$677	\$1,003	-32.4%	\$945	\$1,614	-41.4%
Monthly Vehicle Mile	633	374	69.4%	537	422	27.3%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$11.68	\$19.66	-40.6%	\$18.53	\$33.46	-44.6%
Cost per Mile	\$1.07	\$2.68	-60.1%	\$1.76	\$3.82	-53.9%
Miles per Ride	10.9	7.3	49.3%	10.5	8.8	19.3%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	6	-100.0%	18	82	-78.0%
Monthly Cost	\$0	\$120	-100.0%	\$219	\$511	-57.1%
Monthly Vehicle Mile	0	19	-100.0%	31	184	-83.2%
New Riders This Month	0	0	N/A	1.8	2.5	-28.0%
Cost per Ride	N/A	\$19.93	N/A	\$12.47	\$6.22	100.5%
Cost per Mile	N/A	\$6.29	N/A	\$7.07	\$2.78	154.3%
Miles per Ride	N/A	3.2	N/A	1.8	2.2	-18.2%
Multnomah Co. ADS Premium						
Monthly Rides	1	3	-66.7%	1	5	-80.0%
Monthly Cost	\$63	\$104	-39.3%	\$43	\$68	-36.8%
Monthly Vehicle Mile	7	17	-58.8%	11	29	-62.1%
New Riders This Month	1	0	N/A	0.9	0.5	80.0%
Cost per Ride	\$63.33	\$34.76	82.2%	\$30.33	\$14.87	104.0%
Cost per Mile	\$9.05	\$6.13	47.6%	\$3.79	\$2.38	59.2%
Miles per Ride	7	5.7	22.8%	8.0	6.3	27.0%
STF Discretionary						
Monthly Rides	251	375	-33.1%	305	436	-30.0%
Monthly Cost	\$6,591	\$8,550	-22.9%	\$7,299	\$7,046	3.6%
Monthly Vehicle Mile	844	1,107	-23.8%	1,033	1,490	-30.7%
New Riders This Month	10	18	-44.4%	23.0	34.0	-32.4%
Cost per Ride	\$26.28	\$22.80	15.3%	\$23.97	\$16.18	48.1%
Cost per Mile	\$7.81	\$7.72	1.2%	\$7.06	\$4.73	49.3%
Miles per Ride	3.4	3.0	13.3%	3.4	3.4	0.0%
STF Service						
Monthly Rides	585	614	-4.7%	601	580	3.6%
Monthly Cost	\$15,379	\$12,533	22.7%	\$11,995	\$15,932	-24.7%
Monthly Vehicle Mile	1,969	1,840	7.0%	2,039	1,997	2.1%
New Riders This Month	22	18	22.2%	39.9	38.7	3.1%
Cost per Ride	\$26.28	\$20.41	28.8%	\$19.94	\$27.49	-27.5%
Cost per Mile	\$7.81	\$6.81	14.7%	\$5.88	\$7.98	-26.3%
Miles per Ride	3.4	3.0	13.3%	3.4	3.4	0.0%
TriMet Service						
Monthly Rides	2,684	2,510	6.9%	2,485	2,474	0.4%
Monthly Cost	\$2,703	\$1,119	141.6%	\$5,007	\$5,214	-4.0%
Monthly Vehicle Mile	4,459	5,424	-17.8%	4,359	5,143	-15.2%
New Riders This Month	14	20	-30.0%	19.2	27.4	-29.9%
Cost per Ride	\$1.01	\$0.45	124.4%	\$2.01	\$2.11	-4.7%
Cost per Mile	\$0.61	\$0.21	190.5%	\$1.15	\$1.01	13.9%
Miles per Ride	1.7	2.2	-22.7%	1.8	2.1	-14.3%
Veterans Volunteers						
Monthly Rides	238	225	5.8%	203	180	12.8%
Monthly Cost	\$1,636	\$1,561	4.8%	\$1,325	\$1,134	16.8%
Monthly Vehicle Mile	2,589	2,461	5.2%	2,047	1,866	9.7%
New Riders This Month	11	11	0.0%	12.9	13.5	-4.4%
Cost per Ride	\$6.87	\$6.94	-1.0%	\$6.54	\$6.30	3.8%
Cost per Mile	\$0.63	\$0.63	0.0%	\$0.65	\$0.61	6.6%
Miles per Ride	10.9	10.9	0.0%	10.1	10.4	-2.9%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
David's Harp - STF Service						
Monthly Rides	170	268	-36.6%	184	251	-26.7%
Monthly Cost	\$682	\$1,163	-41.4%	\$1,062	\$1,413	-24.8%
Monthly Vehicle Mile	167	275	-39.3%	209	331	-36.9%
New Riders This Month	0	3	-100.0%	5.6	6.2	-9.7%
Cost per Ride	\$4.01	\$4.34	-7.6%	\$5.76	\$5.64	2.1%
Cost per Mile	\$4.08	\$4.23	-3.5%	\$5.07	\$4.28	18.5%
Miles per Ride	1.0	1.0	0.0%	1.1	1.3	-15.4%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	30	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,430	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	184	-100.0%
New Riders This Month	0	0	N/A	0.0	3.2	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$80.99	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$13.21	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.1	N/A
Providence Elderplace - STF Service						
Monthly Rides	10,344	0	N/A	862	124	597.0%
Monthly Cost	\$275,814	\$0	N/A	\$22,985	\$1,111	1968.3%
Monthly Vehicle Mile	32,778	0	N/A	2,732	438	523.7%
New Riders This Month	38	0	N/A	3.2	13.9	-77.2%
Cost per Ride	\$26.66	N/A	N/A	\$26.66	\$8.99	196.6%
Cost per Mile	\$8.41	N/A	N/A	\$8.41	\$2.54	231.1%
Miles per Ride	3.2	N/A	N/A	3.2	3.5	-8.6%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	448	490	-8.6%	416	524	-20.6%
Monthly Cost	\$2,512	\$3,548	-29.2%	\$2,811	\$3,418	-17.8%
Monthly Vehicle Mile	3,417	3,990	-14.4%	3,214	3,650	-11.9%
New Riders This Month	0	0	N/A	1.8	11.3	-84.1%
Cost per Ride	\$5.61	\$7.24	-22.5%	\$6.77	\$6.52	3.8%
Cost per Mile	\$0.74	\$0.89	-16.9%	\$0.87	\$0.94	-7.4%
Miles per Ride	7.6	8.1	-6.2%	7.7	7.0	10.0%
Urban League - N/NE Shuttle						
Monthly Rides	309	0	N/A	243	193	25.9%
Monthly Cost	\$7,313	\$28	26017.9%	\$4,600	\$3,246	41.7%
Monthly Vehicle Mile	1,041	0	N/A	1,037	605	71.4%
New Riders This Month	0	0	N/A	6.0	0.8	650.0%
Cost per Ride	\$23.67	N/A	N/A	\$18.97	\$16.81	12.8%
Cost per Mile	\$7.02	N/A	N/A	\$4.44	\$5.36	-17.2%
Miles per Ride	3.4	N/A	N/A	4.3	3.1	38.7%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	23	21	9.5%	25	12	108.3%
Monthly Cost	\$423	\$250	69.2%	\$367	\$219	67.6%
Monthly Vehicle Mile	195	51	282.4%	113	35	222.9%
New Riders This Month	3	0	N/A	1.9	1.3	46.2%
Cost per Ride	\$18.37	\$11.89	54.5%	\$14.50	\$17.62	-17.7%
Cost per Mile	\$2.17	\$4.90	-55.7%	\$3.25	\$6.24	-47.9%
Miles per Ride	8.5	2.4	254.2%	4.5	2.8	60.7%
Gateway Shuttle						
Monthly Rides	179	195	-8.2%	149	160	-6.9%
Monthly Cost	\$1,766	\$1,213	45.6%	\$1,223	\$890	37.4%
Monthly Vehicle Mile	235	208	13.0%	189	221	-14.5%
New Riders This Month	4	3	33.3%	4.4	5.8	-24.1%
Cost per Ride	\$9.87	\$6.22	58.7%	\$8.24	\$5.55	48.5%
Cost per Mile	\$7.52	\$5.83	29.0%	\$6.46	\$4.03	60.3%
Miles per Ride	1.3	1.1	18.2%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	458	432	6.0%	569	488	16.6%
Monthly Cost	\$6,788	\$5,644	20.3%	\$6,360	\$6,245	1.8%
Monthly Vehicle Mile	1,556	1,366	13.9%	1,731	1,574	10.0%
New Riders This Month	7	9	-22.2%	16.8	14.7	14.3%
Cost per Ride	\$14.82	\$13.07	13.4%	\$11.18	\$12.79	-12.6%
Cost per Mile	\$4.36	\$4.13	5.6%	\$3.67	\$3.97	-7.6%
Miles per Ride	3.4	3.2	6.3%	3.0	3.2	-6.3%
Multnomah Co. ADS Premium						
Monthly Rides	0	3	-100.0%	0.2	2.4	-91.7%
Monthly Cost	\$0	\$19	-100.0%	\$1	\$12	-91.7%
Monthly Vehicle Mile	0	36	-100.0%	2	48	-95.8%
New Riders This Month	0	2	-100.0%	0.2	0.4	-50.0%
Cost per Ride	N/A	\$6.35	N/A	\$6.35	\$5.04	26.0%
Cost per Mile	N/A	\$0.53	N/A	\$0.64	\$0.25	156.0%
Miles per Ride	N/A	12.0	N/A	10.0	20.0	-50.0%
N/NE Shuttle						
Monthly Ride	1,108	773	43.3%	978	853	14.7%
Monthly Cost	\$29,483	\$31,858	-7.5%	\$31,114	\$23,781	30.8%
Monthly Vehicle Mile	4,235	3,169	33.6%	4,126	3,199	29.0%
New Riders This Month	26	31	-16.1%	48.8	48.8	0.0%
Cost per Ride	\$26.61	\$41.21	-35.4%	\$31.81	\$27.87	14.1%
Cost per Mile	\$6.96	\$10.05	-30.7%	\$7.54	\$7.43	1.5%
Miles per Ride	3.8	4.1	-7.3%	4.2	3.7	13.5%
STF Service						
Monthly Ride	388	558	-30.5%	444	635	-30.1%
Monthly Cost	\$17,416	\$13,100	32.9%	\$11,942	\$16,278	-26.6%
Monthly Vehicle Mile	2,451	3,471	-29.4%	2,315	3,981	-41.8%
New Riders This Month	28	38	-26.3%	42.0	56.8	-26.1%
Cost per Ride	\$44.89	\$23.48	91.2%	\$26.87	\$25.65	4.8%
Cost per Mile	\$7.11	\$3.77	88.6%	\$5.16	\$4.09	26.2%
Miles per Ride	6.3	6.2	1.6%	5.2	6.3	-17.5%
TriMet Service						
Monthly Ride	567	592	-4.2%	613	642	-4.5%
Monthly Cost	\$9,617	\$8,077	19.1%	\$7,916	\$8,894	-11.0%
Monthly Vehicle Mile	3,776	3,489	8.2%	3,286	3,359	-2.2%
New Riders This Month	31	41	-24.4%	41.8	40.0	4.5%
Cost per Ride	\$16.96	\$13.64	24.3%	\$12.91	\$13.85	-6.8%
Cost per Mile	\$2.55	\$2.32	9.9%	\$2.41	\$2.65	-9.1%
Miles per Ride	6.7	5.9	13.6%	5.4	5.2	3.8%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	341	291	17.2%	301	324	-7.1%
Monthly Cost	\$7,935	\$9,293	-14.6%	\$8,063	\$6,955	15.9%
Monthly Vehicle Mile	1,462	1,360	7.5%	1,357	911	49.0%
New Riders This Month	34	34	0.0%	25.1	31.3	-19.8%
Cost per Ride	\$23.27	\$31.94	-27.1%	\$26.82	\$21.45	25.0%
Cost per Mile	\$5.43	\$6.83	-20.5%	\$5.94	\$7.64	-22.3%
Miles per Ride	4.3	4.7	-8.5%	4.5	2.8	60.7%
SW Shuttle Service						
Monthly Rides	204	106	92.5%	138	73	89.0%
Monthly Cost	\$2,568	\$1,911	34.4%	\$2,106	\$2,215	-4.9%
Monthly Vehicle Mile	459	254	80.7%	336	136	147.1%
New Riders This Month	4	2	100.0%	10.8	1.9	468.4%
Cost per Rider	\$12.59	\$18.03	-30.2%	\$15.29	\$30.31	-49.6%
Cost per Mile	\$5.59	\$7.52	-25.7%	\$6.27	\$16.33	-61.6%
Miles per Ride	2.3	2.4	-4.2%	2.4	1.9	26.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	52	70	-25.7%	29	134	-78.4%
Monthly Cost	\$657	\$310	111.8%	\$193	\$530	-63.6%
Monthly Vehicle Mile	18	32	-43.8%	13	88	-85.2%
New Riders This Month	0	0	N/A	0.1	0.2	-50.0%
Cost per Ride	\$12.63	\$4.43	185.1%	\$6.67	\$3.96	68.4%
Cost per Mile	\$36.47	\$9.69	276.5%	\$15.27	\$6.01	154.1%
Miles per Ride	0.3	0.5	-24.3%	0.4	0.7	-42.9%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	1	1.8	-50.0%
Monthly Cost	\$0	\$0	N/A	\$5	\$11	-54.5%
Monthly Vehicle Mile	0	0	N/A	6	12	-50.0%
New Riders This Month	0	0	N/A	0.5	0.5	0.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.05	5.0%
Cost per Mile	N/A	N/A	N/A	\$0.79	\$0.88	-10.2%
Miles per Ride	N/A	N/A	N/A	8.0	6.9	15.9%
STF Discretionary						
Monthly Rides	643	644	-0.2%	635	604	5.1%
Monthly Cost	\$17,282	\$12,941	33.5%	\$12,723	\$12,578	1.2%
Monthly Vehicle Mile	2,035	1,974	3.1%	2,050	2,250	-8.9%
New Riders This Month	22	21	4.8%	26.5	33.7	-21.4%
Cost per Ride	\$26.88	\$20.09	33.8%	\$20.04	\$20.81	-3.7%
Cost per Mile	\$8.49	\$6.56	29.4%	\$6.21	\$5.59	11.1%
Miles per Ride	3.2	3.1	3.2%	3.2	3.7	-13.5%
STF Service						
Monthly Rides	447	429	4.2%	434	409	6.1%
Monthly Cost	\$10,192	\$9,684	5.2%	\$8,899	\$9,012	-1.3%
Monthly Vehicle Mile	1,378	1,415	-2.6%	1,364	1,678	-18.7%
New Riders This Month	27	13	107.7%	22.2	25.8	-14.0%
Cost per Ride	\$22.80	\$22.57	1.0%	\$20.51	\$22.01	-6.8%
Cost per Mile	\$7.40	\$6.84	8.2%	\$6.52	\$5.37	21.4%
Miles per Ride	3.1	3.3	-6.1%	3.1	4.1	-24.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER **12-Month Averages**

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
----------	----------	----------	----------	--------------	---------------	----------

Multnomah Co. ADS Premium

Monthly Ride	0	2	-100.0%	1.5	0.8	87.5%
Monthly Cost	\$15	\$142	-89.2%	\$68	\$57	19.3%
Monthly Vehicle Mile	0	16	-100.0%	14	9	55.6%
New Riders This Month	0	0	N/A	0.8	0.5	60.0%
Cost per Ride	N/A	\$71.08	N/A	\$45.42	\$68.84	-34.0%
Cost per Mile	N/A	\$8.89	N/A	\$4.98	\$6.32	-21.2%
Miles per Ride	N/A	8	N/A	9.1	10.9	-16.5%

STF Service

Monthly Ride	212	269	-21.2%	222	322	-31.0%
Monthly Cost	\$9,244	\$11,043	-16.3%	\$10,336	\$11,995	-13.8%
Monthly Vehicle Mile	1,379	1,831	-24.7%	1,210	2,179	-44.5%
New Riders This Month	30	45	-33.3%	47	49	-4.1%
Cost per Ride	\$43.61	\$41.05	6.2%	\$46.59	\$37.26	25.0%
Cost per Mile	\$6.70	\$6.03	11.1%	\$8.54	\$5.50	55.3%
Miles per Ride	6.5	6.8	-4.4%	5.5	6.8	-19.1%

Title XIX Non Medical

Monthly Ride	0	2	-100.0%	0.1	0.8	-87.5%
Monthly Cost	\$0	\$9	-100.0%	\$18	\$46	-60.9%
Monthly Vehicle Mile	0	8	-100.0%	2	6	-66.7%
New Riders This Month	0	1	-100.0%	0.1	0.6	-83.3%
Cost per Ride	N/A	\$4.25	N/A	\$212.91	\$60.88	249.7%
Cost per Mile	N/A	\$1.06	N/A	\$10.65	\$7.61	39.9%
Miles per Ride	N/A	4	N/A	20.0	8.0	150.0%

Downtown RideAbout

Monthly Ride	216	188	14.9%	189	178	6.1%
Monthly Cost	\$1,488	\$2,225	-33.1%	\$2,228	\$2,262	-1.5%
Monthly Vehicle Mile	143	140	2.1%	146	125	16.8%
New Riders This Month	3	3	0.0%	7	7	0.0%
Cost per Ride	\$6.89	\$11.84	-41.8%	\$11.81	\$12.71	-7.1%
Cost per Mile	\$10.41	\$15.89	-34.5%	\$15.30	\$18.06	-15.3%
Miles per Ride	0.7	0.7	0.0%	0.8	0.7	14.3%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	155	132	17.4%	122	92	32.6%
Monthly Cost	\$6,748	\$4,745	42.2%	\$4,977	\$2,982	66.9%
Monthly Vehicle Mile	1,283	1,059	21.2%	978	675	44.9%
New Riders This Month	2	3	-33.3%	4	4	0.0%
Cost per Ride	\$43.53	\$35.95	21.1%	\$40.69	\$32.30	26.0%
Cost per Mile	\$5.26	\$4.48	17.4%	\$5.09	\$4.42	15.2%
Miles per Ride	8.3	8.0	3.8%	8.0	7.3	9.6%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	670	558	20.1%	553	544	1.7%
Monthly Cost	\$11,434	\$11,885	-3.8%	\$9,624	\$11,983	-19.7%
Monthly Vehicle Mile	4,346	3,324	30.7%	3,233	2,929	10.4%
New Riders This Month	9	21	-57.1%	20	26	-23.1%
Cost per Ride	\$17.07	\$21.30	-19.9%	\$17.40	\$22.04	-21.1%
Cost per Mile	\$2.63	\$3.58	-26.5%	\$2.98	\$4.09	-27.1%
Miles per Ride	6.5	6.0	8.3%	5.8	5.4	7.4%
Title XIX Non Medical						
Monthly Rides	11	6	83.3%	17.1	6.2	175.8%
Monthly Cost	\$367	\$195	88.2%	\$575	\$199	188.9%
Monthly Vehicle Mile	96	54	77.8%	115	66	74.2%
New Riders This Month	3	0	N/A	2.3	1.4	64.3%
Cost per Ride	\$33.41	\$32.54	2.7%	\$33.64	\$32.32	4.1%
Cost per Mile	\$3.83	\$3.62	5.9%	\$5.01	\$3.04	64.8%
Miles per Ride	8.7	9.0	-3.0%	6.7	10.6	-36.8%
Veterans Volunteers						
Monthly Rides	167	187	-10.7%	177	189	-6.3%
Monthly Cost	\$1,595	\$1,905	-16.3%	\$1,631	\$1,723	-5.3%
Monthly Vehicle Mile	2,339	2,966	-21.1%	2,397	2,797	-14.3%
New Riders This Month	4	2	100.0%	6	7	-14.3%
Cost per Ride	\$9.55	\$10.19	-6.2%	\$0.68	\$9.13	1.1%
Cost per Mile	\$0.68	\$0.64	6.2%	\$9.23	\$0.62	9.7%
Miles per Ride	14.0	15.9	-11.7%	13.6	14.8	-8.1%
Wa Co DAVS						
Monthly Rides	8	1	700.0%	6	2	200.0%
Monthly Cost	\$181	\$50	262.0%	\$207	\$88	135.2%
Monthly Vehicle Mile	79	8	887.5%	41	20	105.0%
New Riders This Month	1	0	N/A	0.8	0.5	60.0%
Cost per Ride	\$22.67	\$49.51	-54.2%	\$37.00	\$36.25	2.1%
Cost per Mile	\$2.30	\$6.19	-62.9%	\$5.03	\$4.33	16.2%
Miles per Ride	9.9	8.0	23.4%	7.4	8.4	-11.9%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	0	N/A	0	270	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,271	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	349	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.70	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.65	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.3	N/A
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	0	107	-100.0%	5	113	-95.6%
Monthly Cost	\$0	\$991	-100.0%	\$219	\$1,711	-87.2%
Monthly Vehicle Mile	0	724	-100.0%	33	847	-96.1%
New Riders This Month	0	24	-100.0%	0.0	22.2	-100.0%
Cost per Ride	N/A	\$9.26	N/A	\$43.85	\$15.11	190.2%
Cost per Mile	N/A	\$1.37	N/A	\$6.64	\$2.02	228.7%
Miles per Ride	N/A	6.8	N/A	6.6	7.5	-12.0%
Edwards Center-(Clack., Wash.)						
Monthly Rides	0	1,350	-100.0%	702	1,223	-42.6%
Monthly Cost	\$0	\$1,875	-100.0%	\$1,403	\$2,755	-49.1%
Monthly Vehicle Mile	0	950	-100.0%	647	1,455	-55.5%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	N/A	\$1.39	N/A	\$2.00	\$2.25	-11.1%
Cost per Mile	N/A	\$1.97	N/A	\$2.17	\$1.89	14.8%
Miles per Ride	N/A	0.7	N/A	0.9	1.2	-25.0%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	0	N/A	0	311	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$348	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	208	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.12	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.68	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
Providence Elderplace						
Monthly Rides	0	10,185	-100.0%	9,224	9,803	-5.9%
Monthly Cost	\$0	\$263,112	-100.0%	\$253,385	\$264,702	-4.3%
Monthly Vehicle Mile	0	32,233	-100.0%	28,417	38,730	-26.6%
New Riders This Month	0	37	-100.0%	156.3	150.4	3.9%
Cost per Ride	N/A	\$25.83	N/A	\$27.47	\$27.00	1.7%
Cost per Mile	N/A	\$8.16	N/A	\$8.92	\$6.83	30.6%
Miles per Ride	N/A	3.2	N/A	3.1	4.0	-22.5%
Tualatin Valley Workshop						
Monthly Rides	0	0	N/A	0	158	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,186	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	711	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$7.50	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.67	N/A
Miles per Ride	N/A	N/A	N/A	N/A	4.5	N/A
West Linn						
Monthly Ride	0	0	N/A	0	38	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$159	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	66	-100.0%
New Riders This Month	0	0	N/A	0.0	0.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.14	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.40	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.7	N/A

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jan 2020	Jan 2019	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,674	6,328	-10.3%	6,097	5,377	13.4%
Monthly Cost	\$51,897	\$56,690	-8.5%	\$53,044	\$49,327	7.5%
Monthly Vehicle Miles	17,676	18,000	-1.8%	17,772	15,741	12.9%
On-Time Performance	99.9%	99.8%	0.1%	99.5%	99.8%	-0.3%
Cost per Ride	\$9.15	\$8.96	2.1%	\$8.70	\$9.17	-5.1%
Cost per Mile	\$2.94	\$3.15	-6.7%	\$2.98	\$3.13	-4.8%
Miles per Roadcall	17,676	18,000	-1.8%	17,772	15,741	12.9%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,292	1,187	8.8%	1,336	1,377	-3.0%
Monthly Cost	\$33,252	\$30,166	10.2%	\$30,408	\$30,923	-1.7%
Monthly Vehicle Miles	6,113	4,463	37.0%	5,888	5,551	6.1%
On-Time Performance	96.0%	91.0%	5.0%	91.1%	95.1%	-4.0%
Cost per Ride	\$25.74	\$25.41	1.3%	\$22.76	\$22.45	1.4%
Cost per Mile	\$5.44	\$6.76	-19.5%	\$5.16	\$5.57	-7.4%
Miles per Roadcall	6,113	4,463	37.0%	5,888	5,551	6.1%
Molalla(SCTD)-Deviated Fixed Route						
Monthly Rides	4,477	7,622	-41.3%	7,359	7,588	-3.0%
Monthly Cost	\$70,293	\$58,838	19.5%	\$56,431	\$53,996	4.5%
Monthly Vehicle Miles	25,374	22,480	12.9%	22,167	21,846	1.5%
On-Time Performance	0.0%	95.0%	-95.0%	88.6%	95.6%	-7.0%
Cost per Ride	\$15.70	\$7.72	103.4%	\$7.67	\$7.12	7.7%
Cost per Mile	\$2.77	\$2.62	5.7%	\$2.55	\$2.47	3.2%
Miles per Roadcall	12,687	22,480	-43.6%	22,167	21,846	1.5%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,934	8,519	16.6%	9,499	9,139	3.9%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,967	23,803	0.7%	23,227	21,829	6.4%
On-Time Performance	97.9%	97.9%	0.0%	96.1%	96.9%	-0.8%
Cost per Ride	\$6.54	\$7.63	-14.3%	\$6.84	\$7.11	-3.8%
Cost per Mile	\$2.71	\$2.73	-0.7%	\$2.80	\$2.98	-6.0%
Miles per Roadcall	23,967	23,803	0.7%	23,227	21,829	6.4%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,040	1,364	-23.8%	1,167	1,314	-11.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,665	7,548	-11.7%	6,971	7,207	-3.3%
On-Time Performance	93.6%	95.5%	-1.9%	94.1%	94.4%	-0.3%
Cost per Ride	\$19.23	\$14.66	31.2%	\$17.13	\$15.22	12.5%
Cost per Mile	\$3.00	\$2.65	13.2%	\$2.87	\$2.78	3.2%
Miles per Roadcall	6,665	7,548	-11.7%	6,971	7,207	-3.3%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,595	25,424	-7.2%	23,443	24,035	-2.5%
Monthly Cost	\$352,654	\$423,156	-16.7%	\$346,779	\$344,417	0.7%
Monthly Vehicle Miles	44,981	52,396	-14.2%	44,363	47,466	-6.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.95	\$16.64	-10.2%	\$14.79	\$14.33	3.2%
Cost per Mile	\$7.84	\$8.08	-3.0%	\$7.82	\$7.26	7.7%
Miles per Roadcall	44,981	52,396	-14.2%	44,363	47,466	-6.5%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,474	1,417	4.0%	1,479	1,546	-4.3%
Monthly Cost	\$62,234	\$74,675	-16.7%	\$61,198	\$90,650	-32.5%
Monthly Vehicle Miles	5,466	6,114	-10.6%	5,412	5,542	-2.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$42.22	\$52.70	-19.9%	\$41.39	\$58.65	-29.4%
Cost per Mile	\$11.38	\$12.21	-6.8%	\$11.31	\$16.36	-30.9%
Miles per Roadcall	5,466	6,114	-10.6%	5,412	5,542	-2.3%