TRIMET

January 2026

Monthly Operations Analysis

February 25, 2026
TriMet Board Meeting

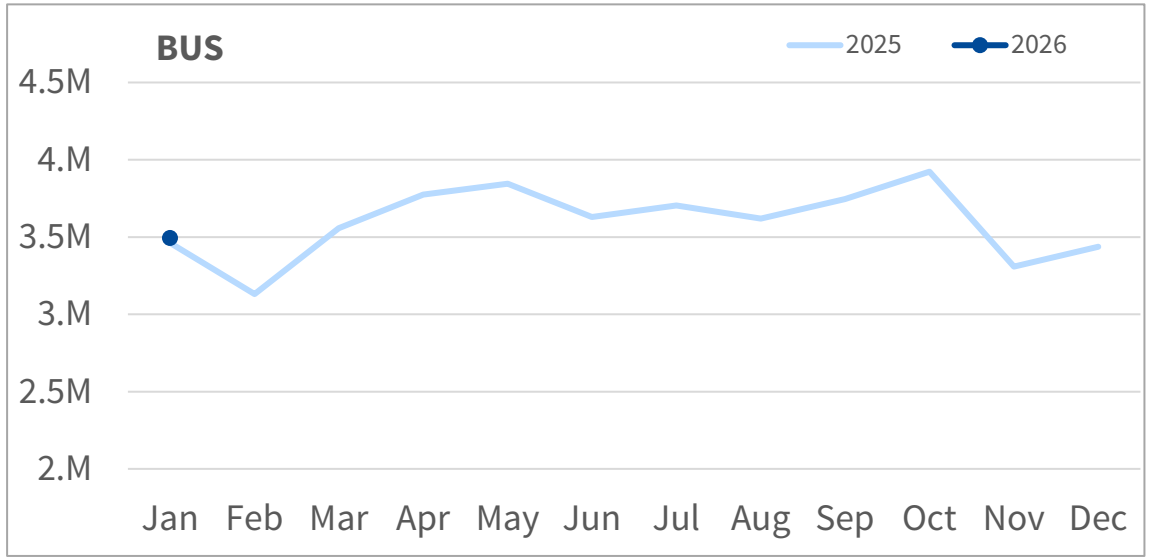
Ridership

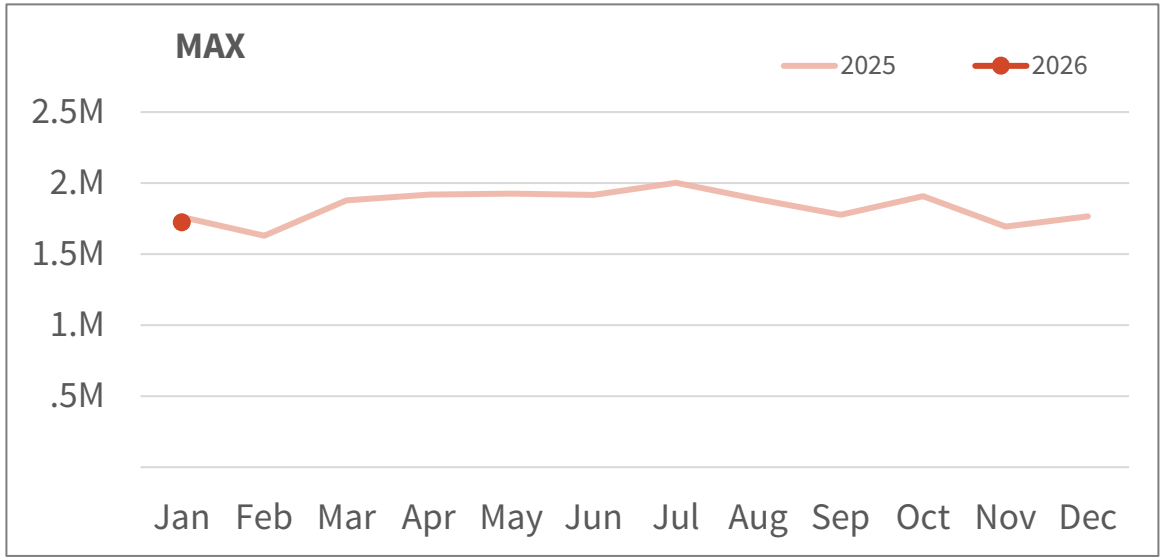
	Week Average			Monthly Total			Year-to-date Total		
	Jan-25	Jan-26	YoY change	Jan-25	Jan-26	YoY change	YTD 2025	YTD 2026	% Δ
BUS	796,595	813,654	2.1%	3,462,597	3,493,021	0.9%	3,462,597	3,493,021	0.9%
MAX	402,479	398,513	-1.0%	1,760,737	1,723,011	-2.1%	1,760,737	1,723,011	-2.1%
ATP	14,634	16,597	13.4%	63,058	69,767	10.6%	63,058	69,767	10.6%
WES	2,365	2,365	0.0%	9,933	9,460	-4.8%	9,933	9,460	-4.8%
TOTAL	1,216,073	1,231,129	1.2%	5,296,685	5,295,259	0.0%	5,296,685	5,295,259	0.0%

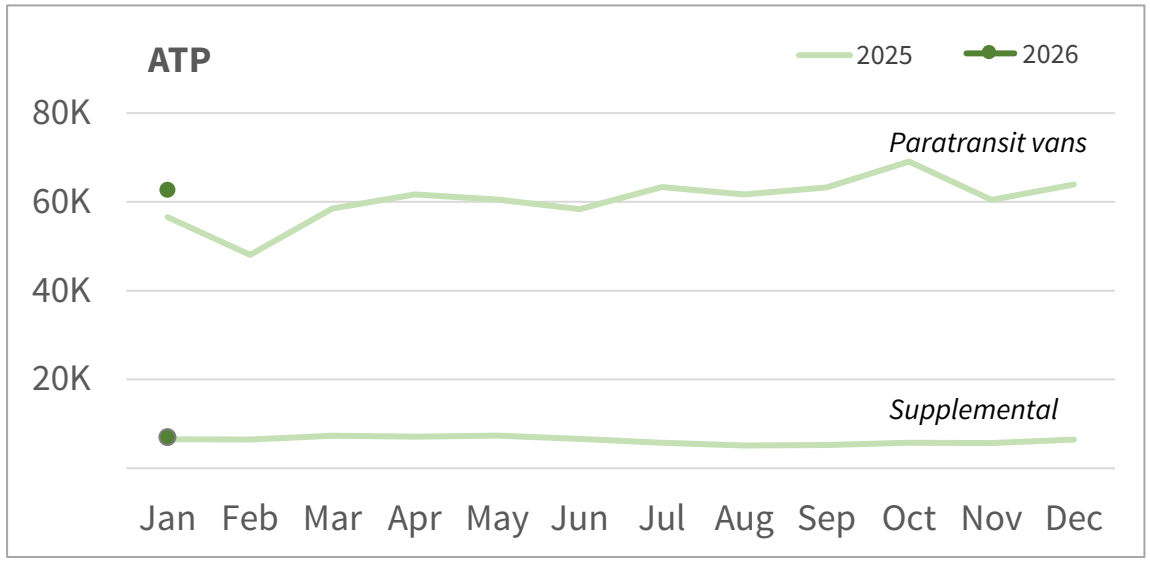
Jan 2025:	**21 Weekdays**	**4 Saturdays**	**6 Sundays/Holiday**
Jan 2026:	**20 Weekdays**	**5 Saturdays**	**6 Sundays/Holiday**

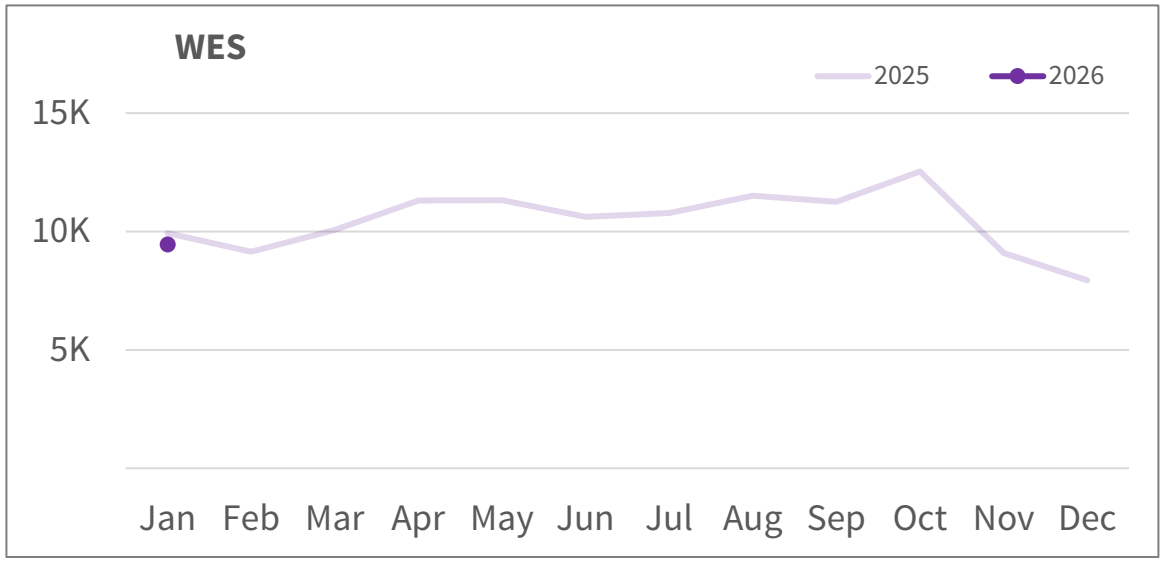
	Weekday Average			Saturday Average			Sunday Average		
	Jan-25	Jan-26	YoY change	Jan-25	Jan-26	YoY change	Jan-25	Jan-26	YoY change
BUS	127,790	123,907	-3.0%	83,431	88,243	5.8%	74,213	75,081	1.2%
MAX	61,929	62,040	0.2%	48,389	47,667	-1.5%	44,445	40,646	-8.5%
ATP	2,523	2,869	13.7%	1,020	1,124	10.2%	999	1,129	13.0%
WES	473	473	0.0%						
TOTAL	192,715	186,270	-3.3%	132,840	137,034	3.2%	119,657	116,856	-2.3%

Ridership


BUS
2025
2026
4.5M
4.M
3.5M
3.M
2.5M
2.M
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec


MAX
2025
2026
2.5M
2.M
1.5M
1.M
.5M
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

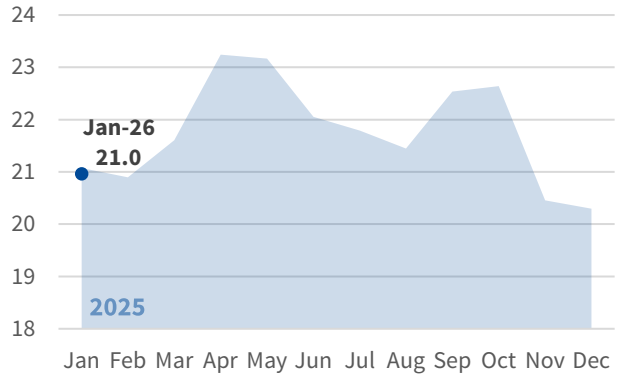

ATP
2025
2026
80K
60K
40K
20K
Paratransit vans
Supplemental
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec


WES
2025
2026
15K
10K
5K
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

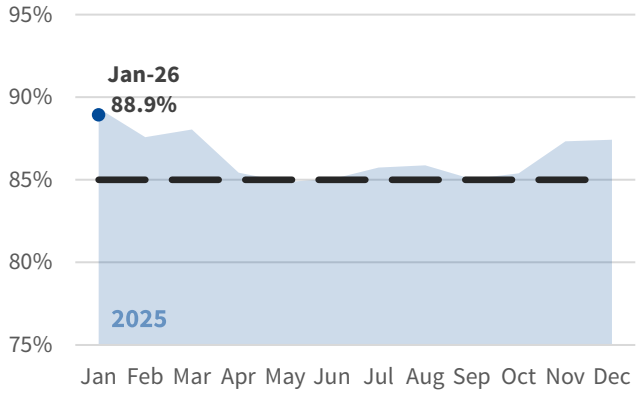
BUS

Above target or prior year is favorable

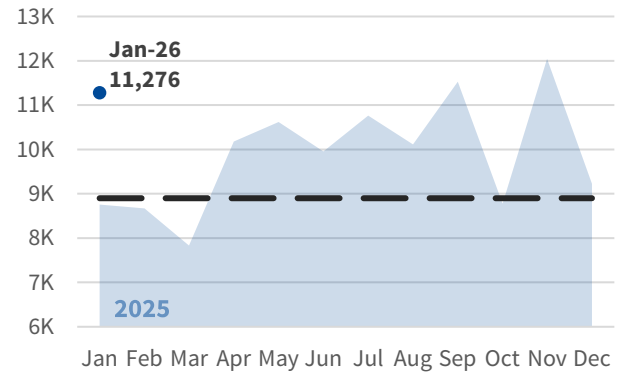
Boarding Rides per Revenue Hour



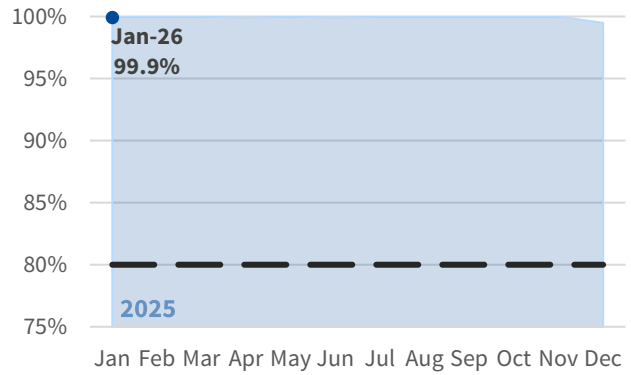
On-Time Performance



Mean Distance Between Failure

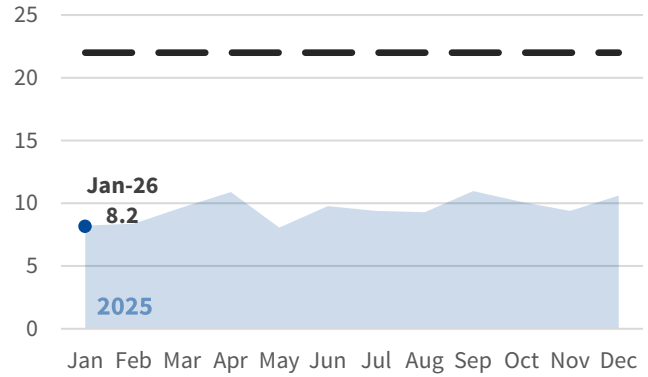


Preventative Maintenance Compliance

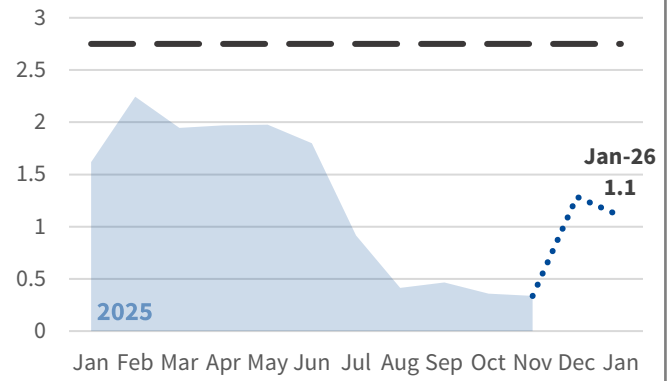


Below target is favorable

Complaints per 100K Boardings



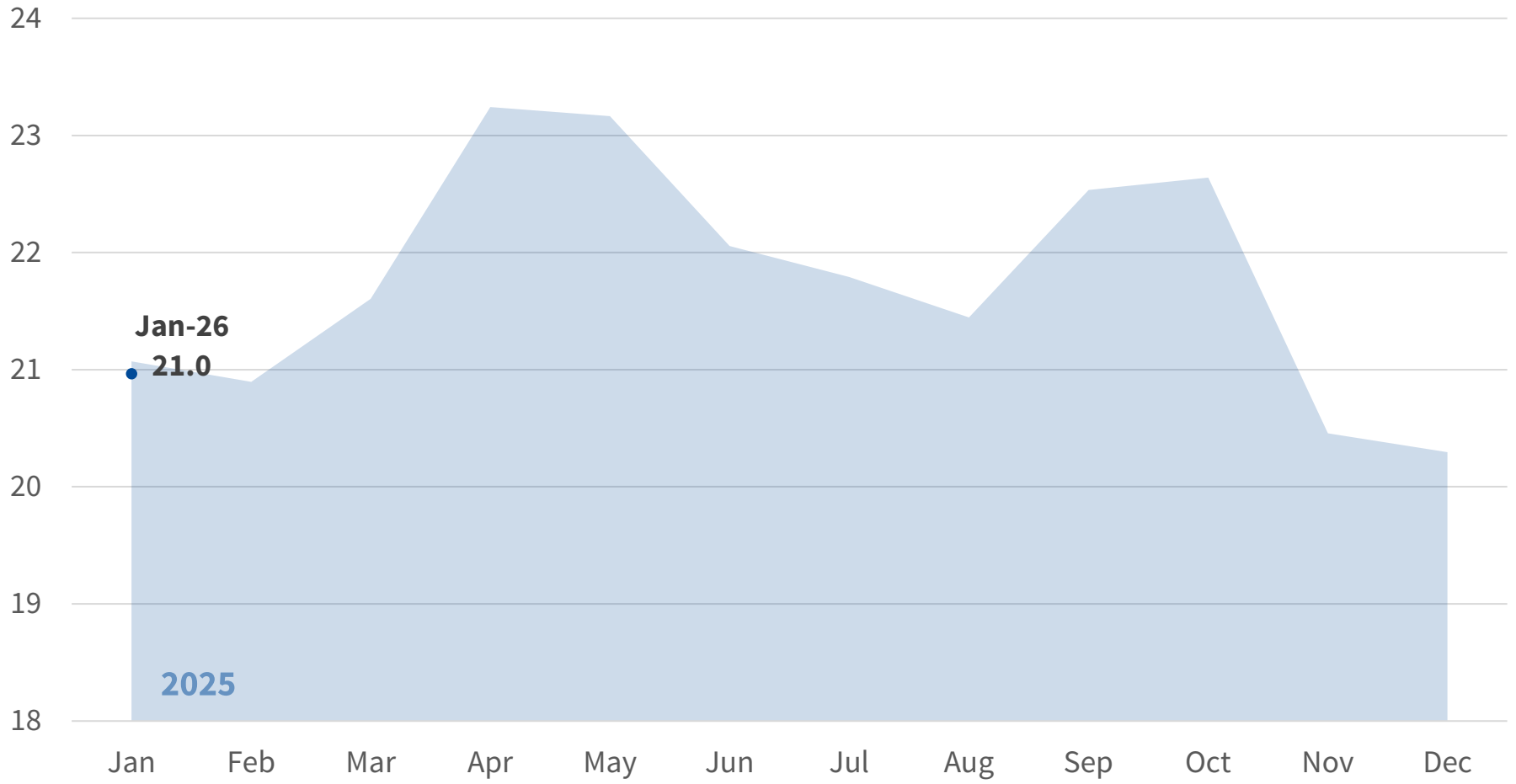
Preventable Collisions* per 100K Miles



**Last two months are projections and subject to change.*

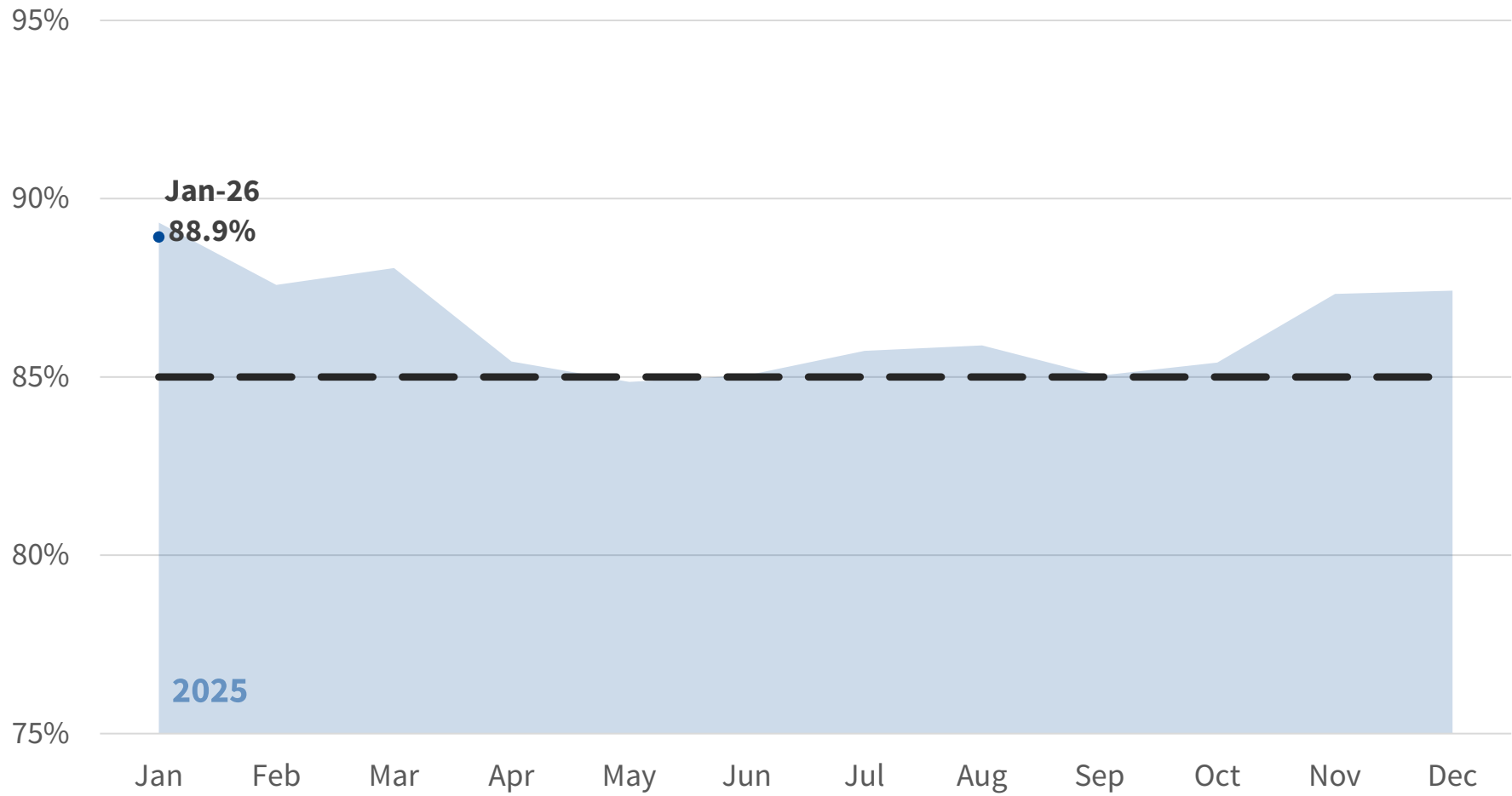
BUS

Boarding Rides per Revenue Hour



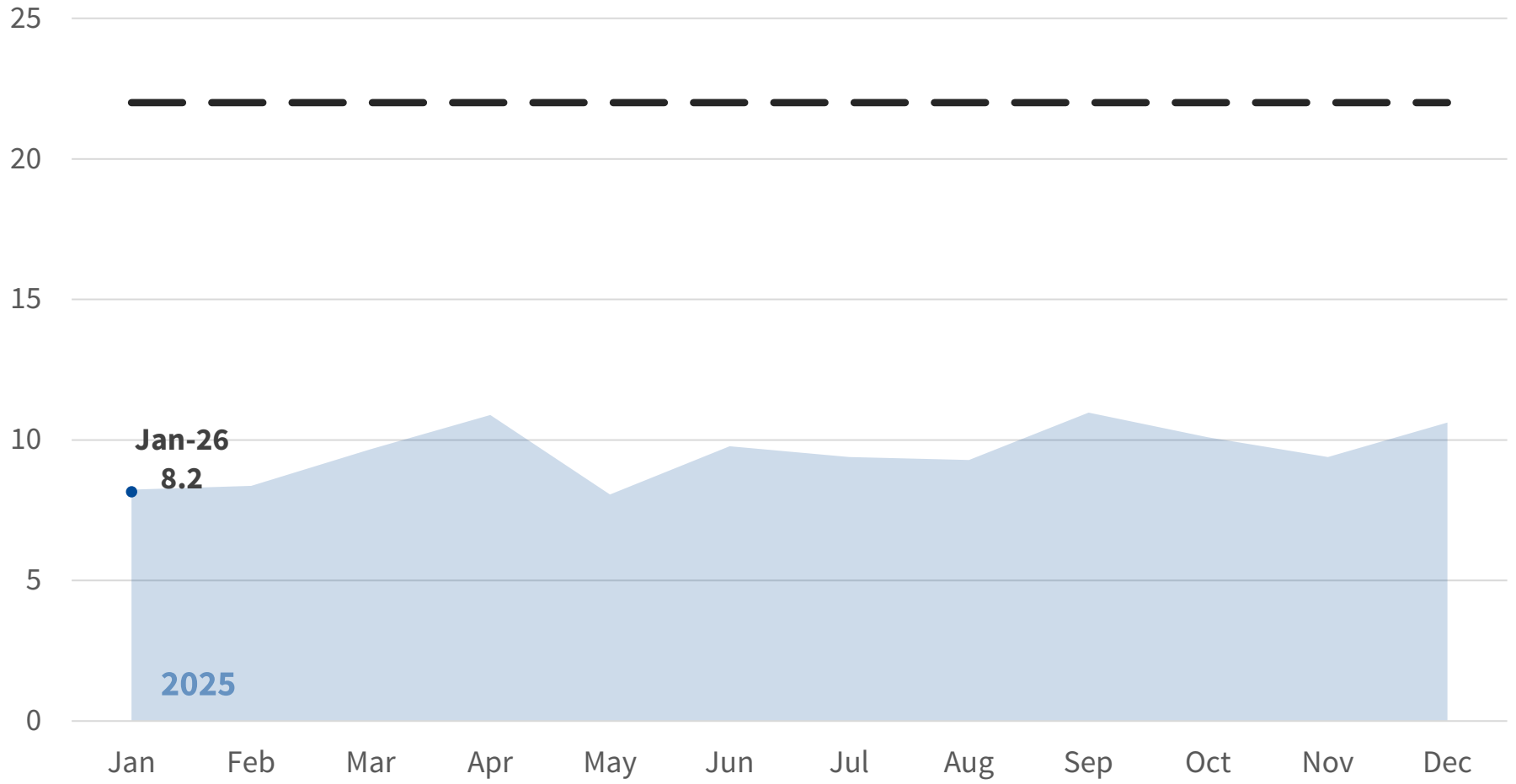
BUS

On-Time Performance



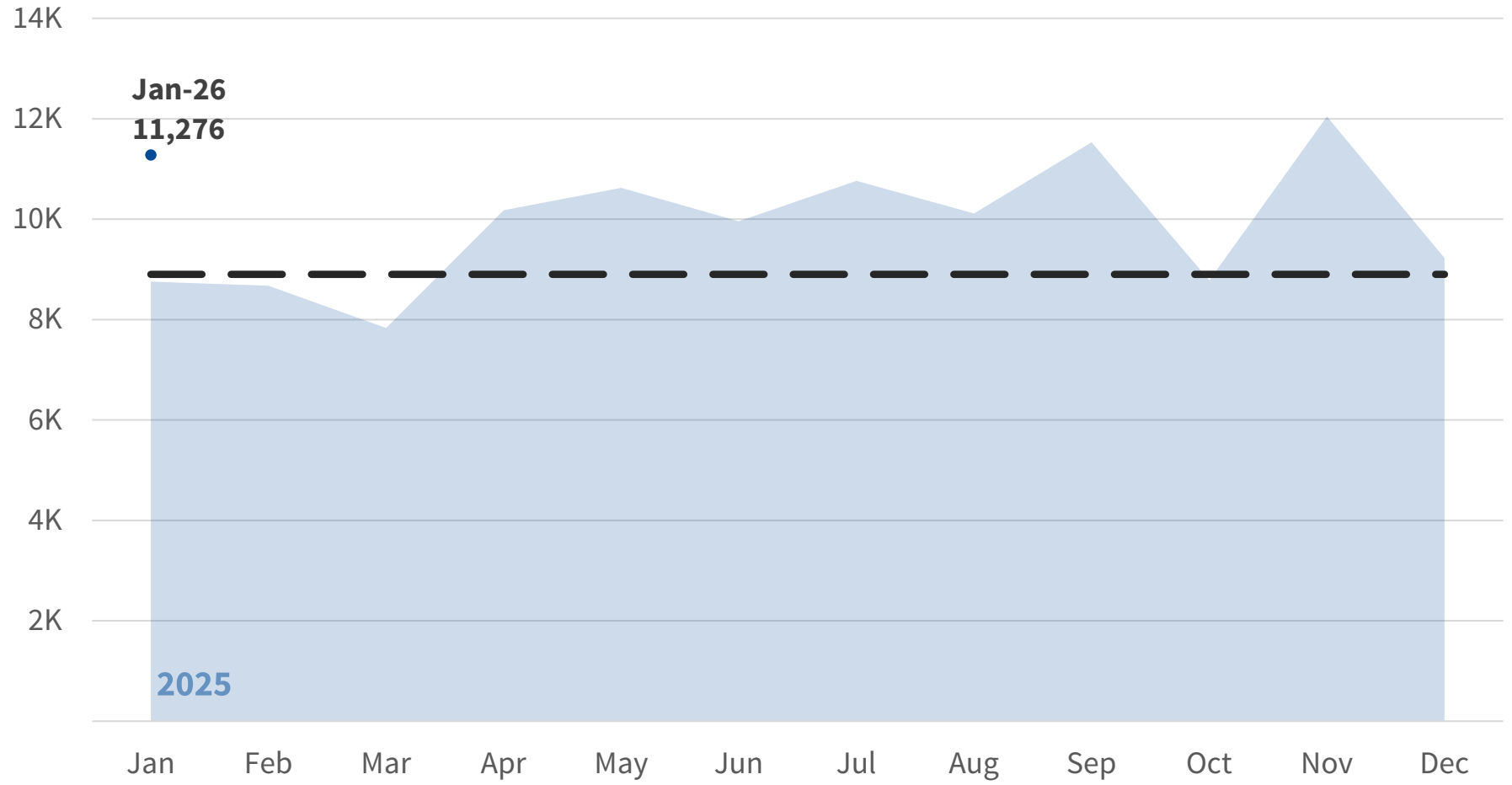
BUS

Complaints per 100K Boardings



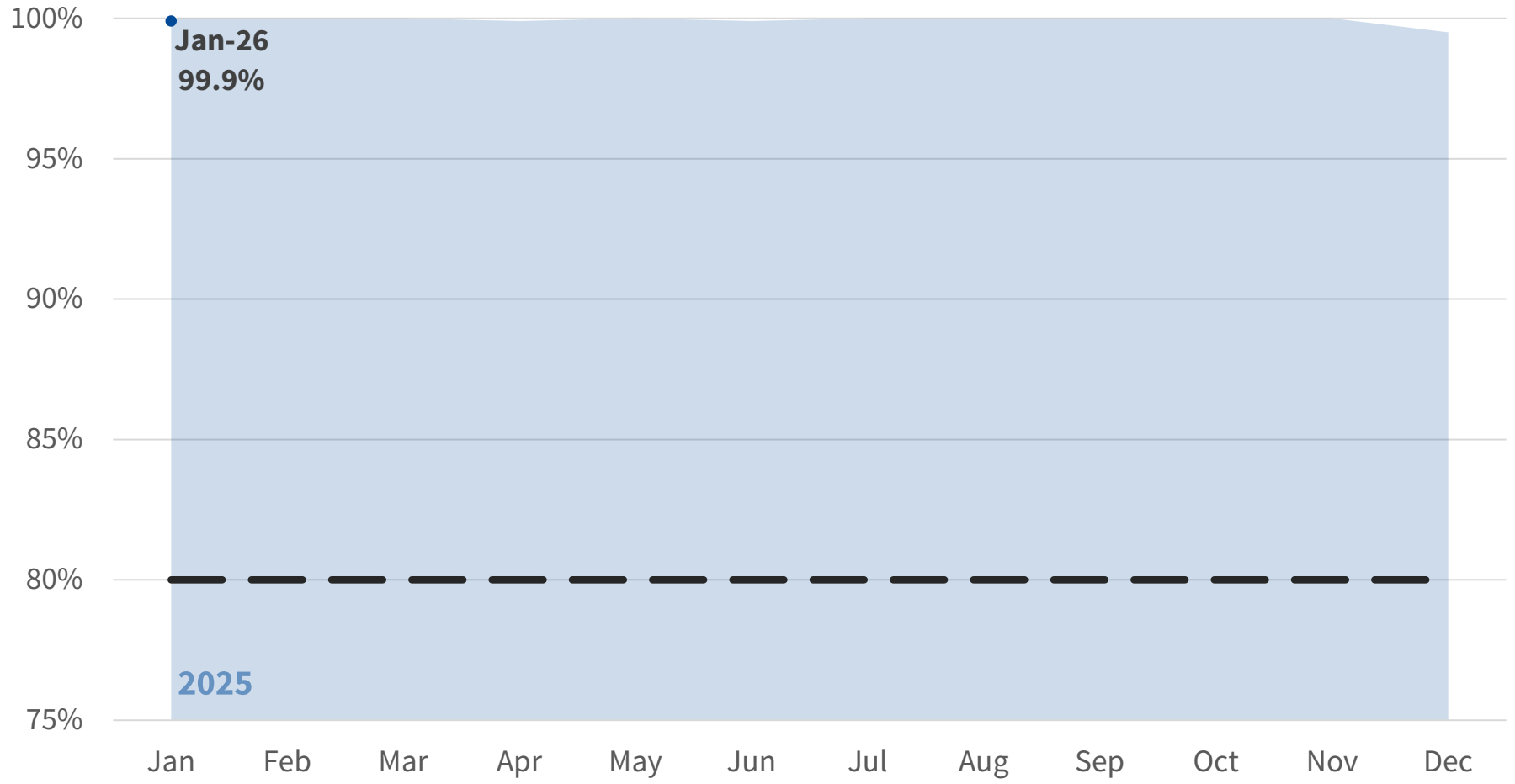
BUS

Mean Distance Between Failure



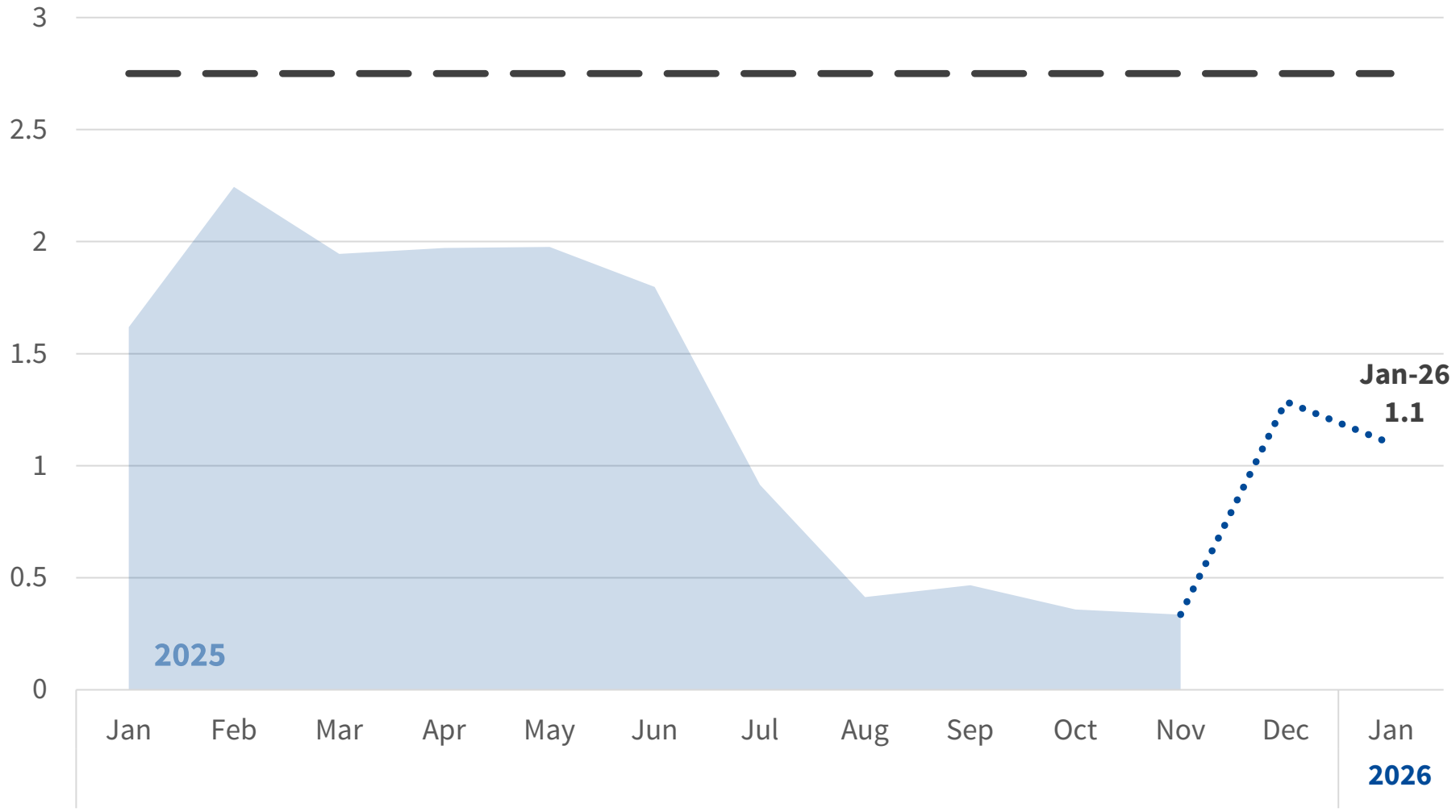
BUS

Preventative Maintenance Compliance



BUS

Preventable Collisions per 100K Miles

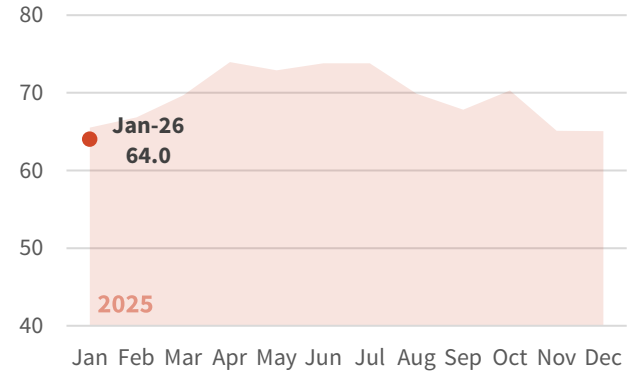


Last two reported months are projected and subject to change after collision review period.

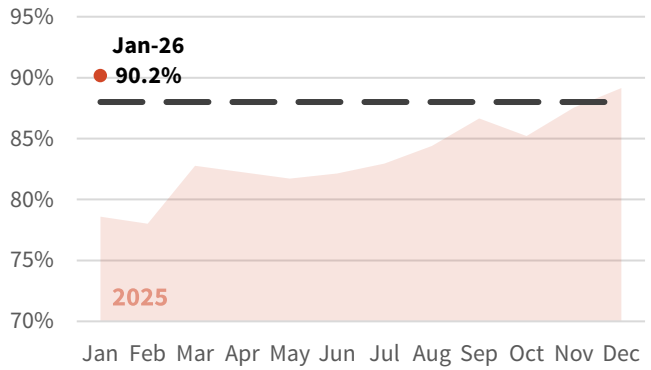
MAX

Above target or prior year is favorable

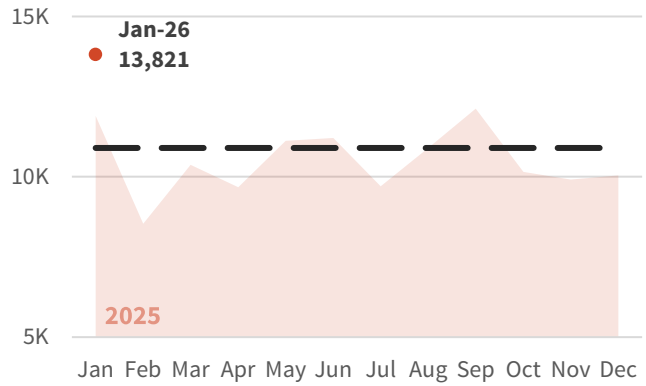
Ridership per Revenue Hour



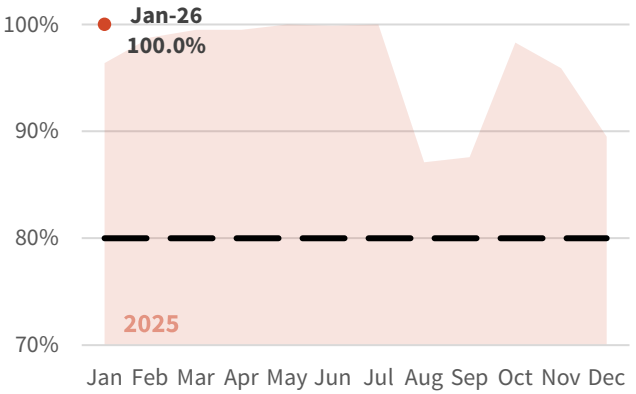
On-Time Performance



Mean Distance Between Failure

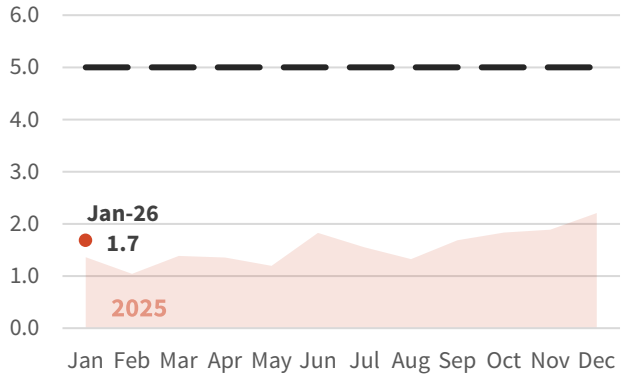


Preventative Maintenance Compliance

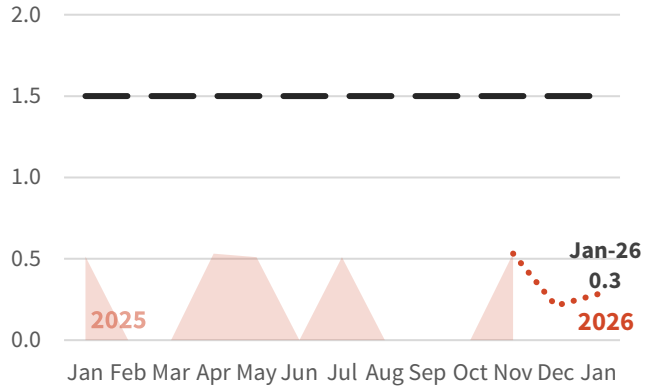


Below target is favorable

Complaints per 100K Boardings



Preventable Collisions per 100K Miles



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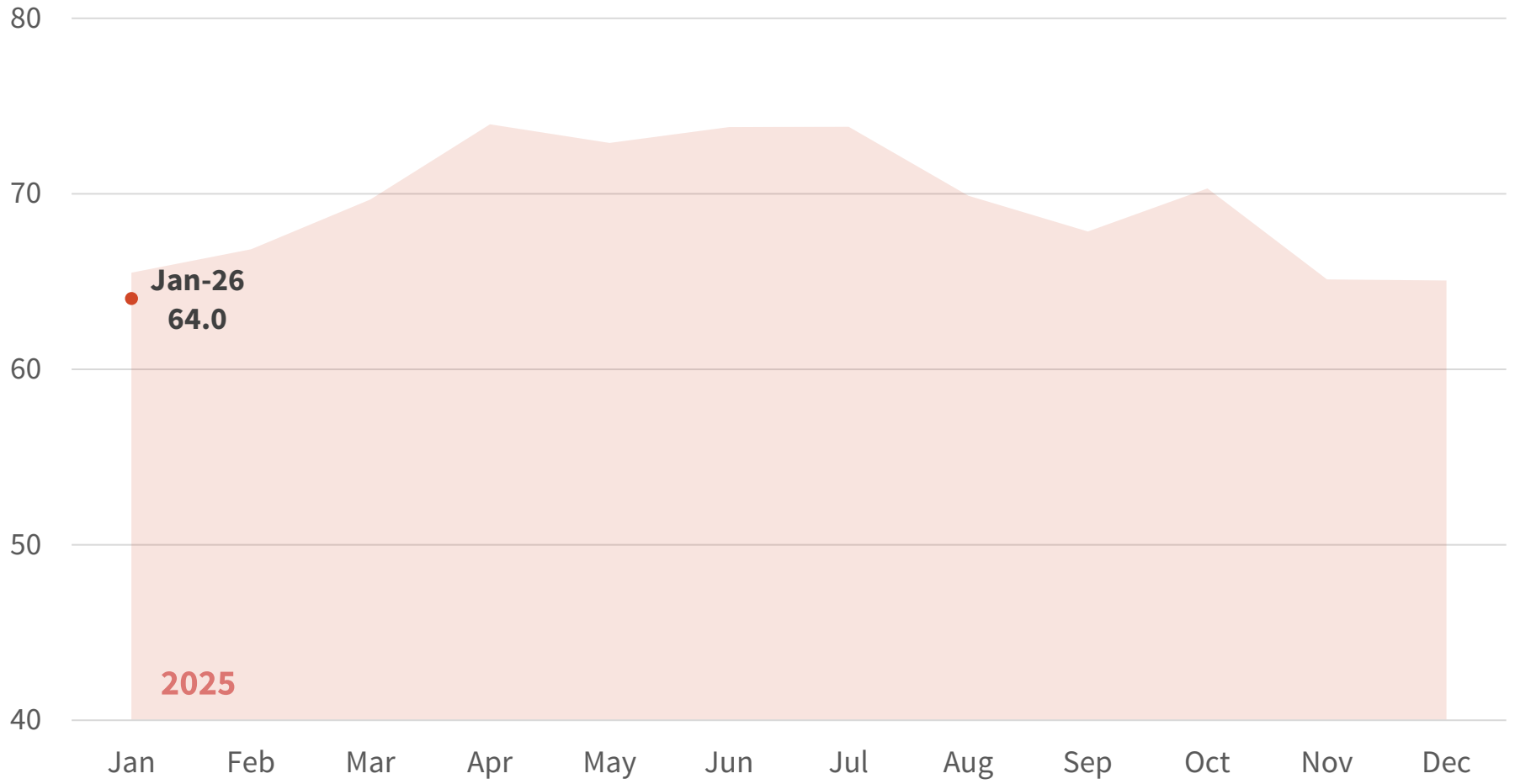
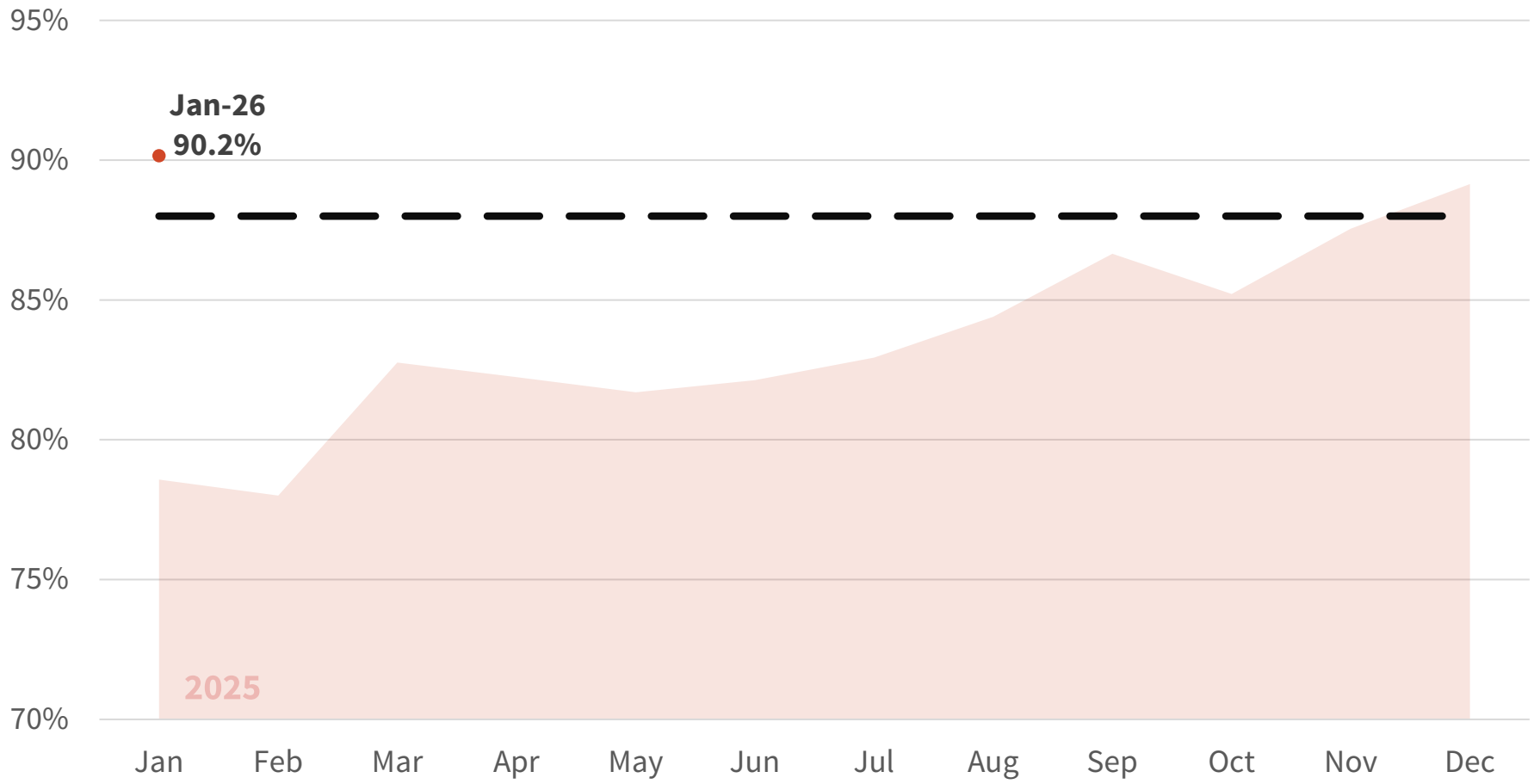
MAX

Boarding Rides per Revenue Hour



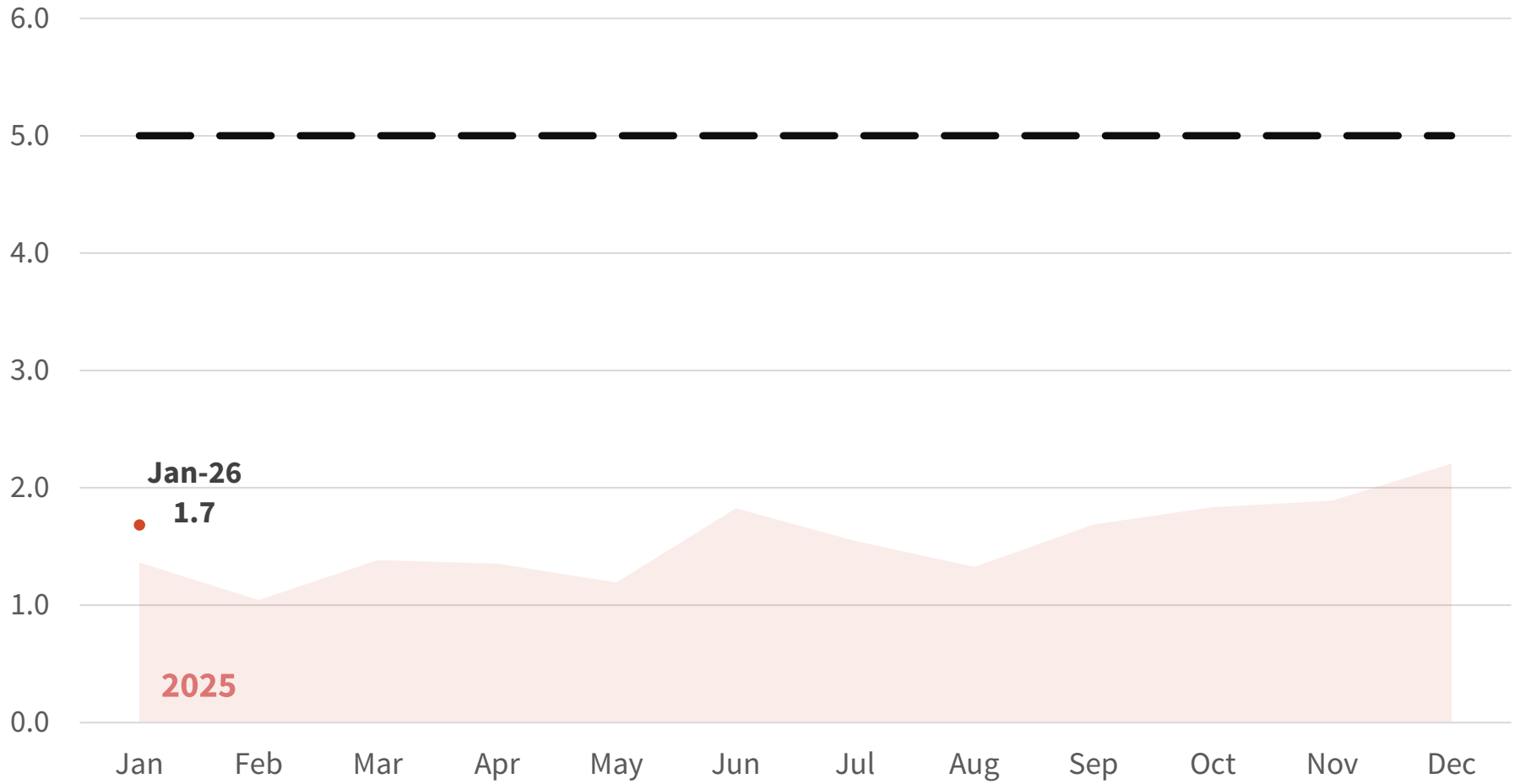
MAX

On-Time Performance



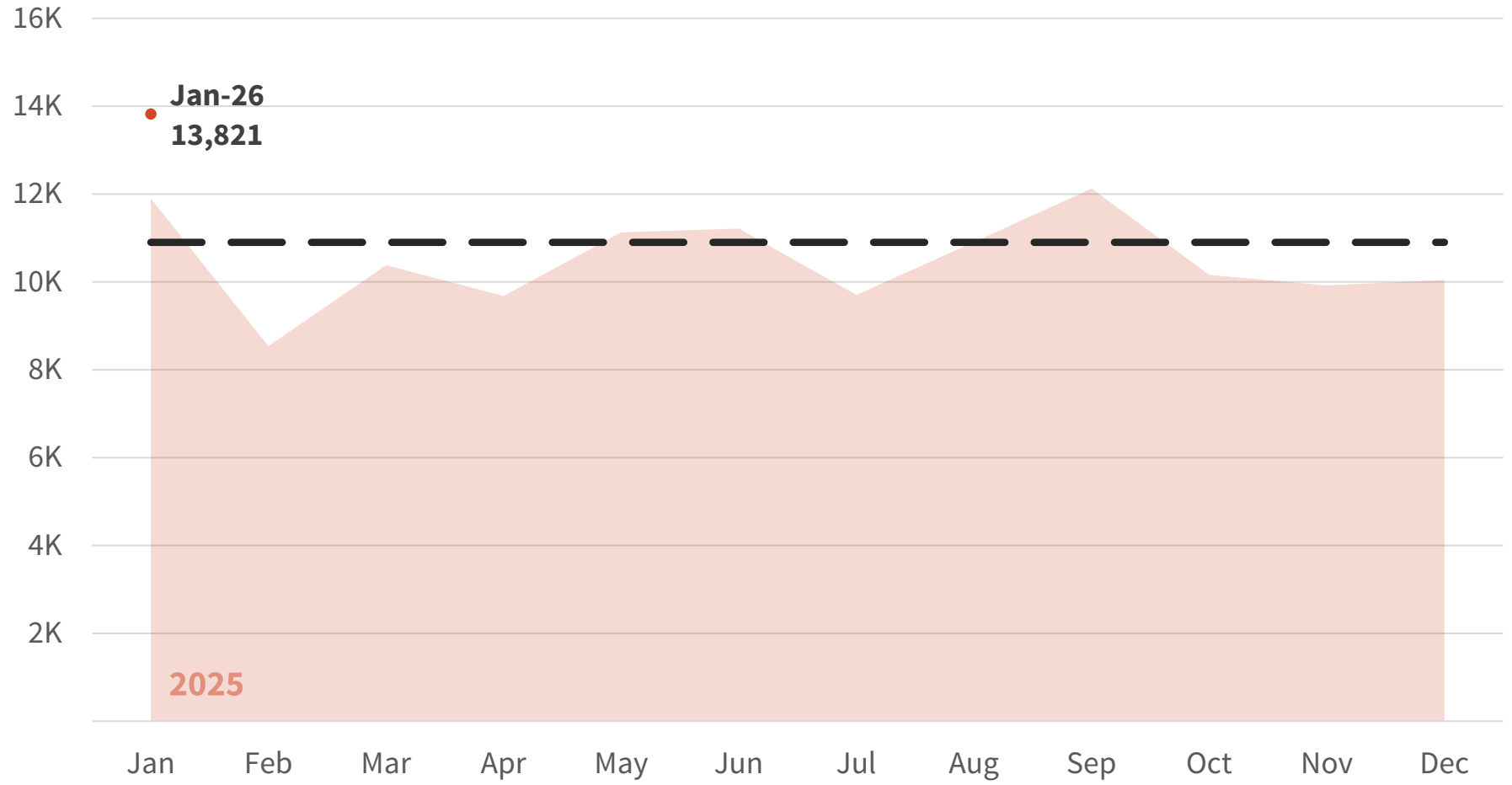
MAX

Complaints per 100K Boardings



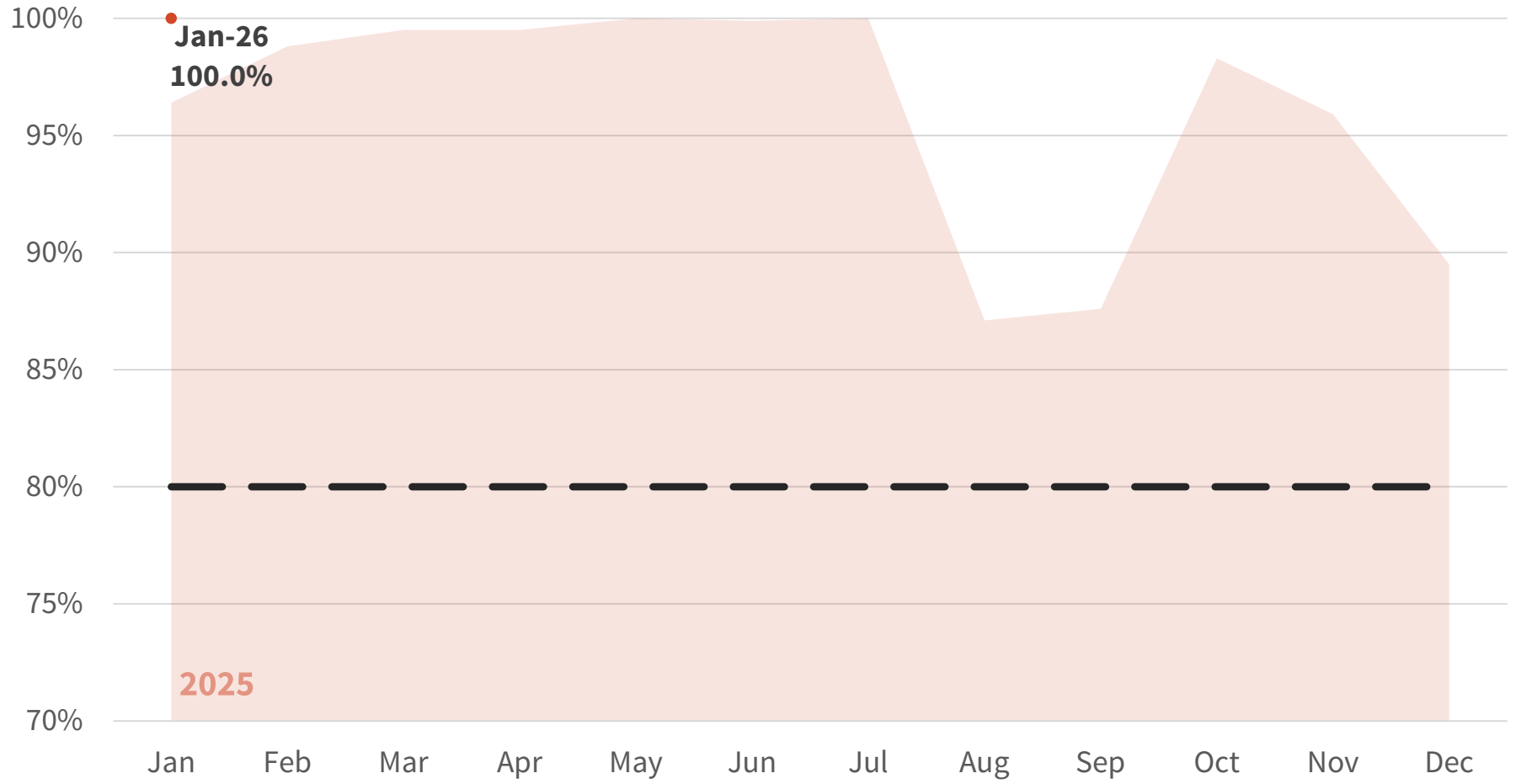
MAX

Mean Distance Between Failure



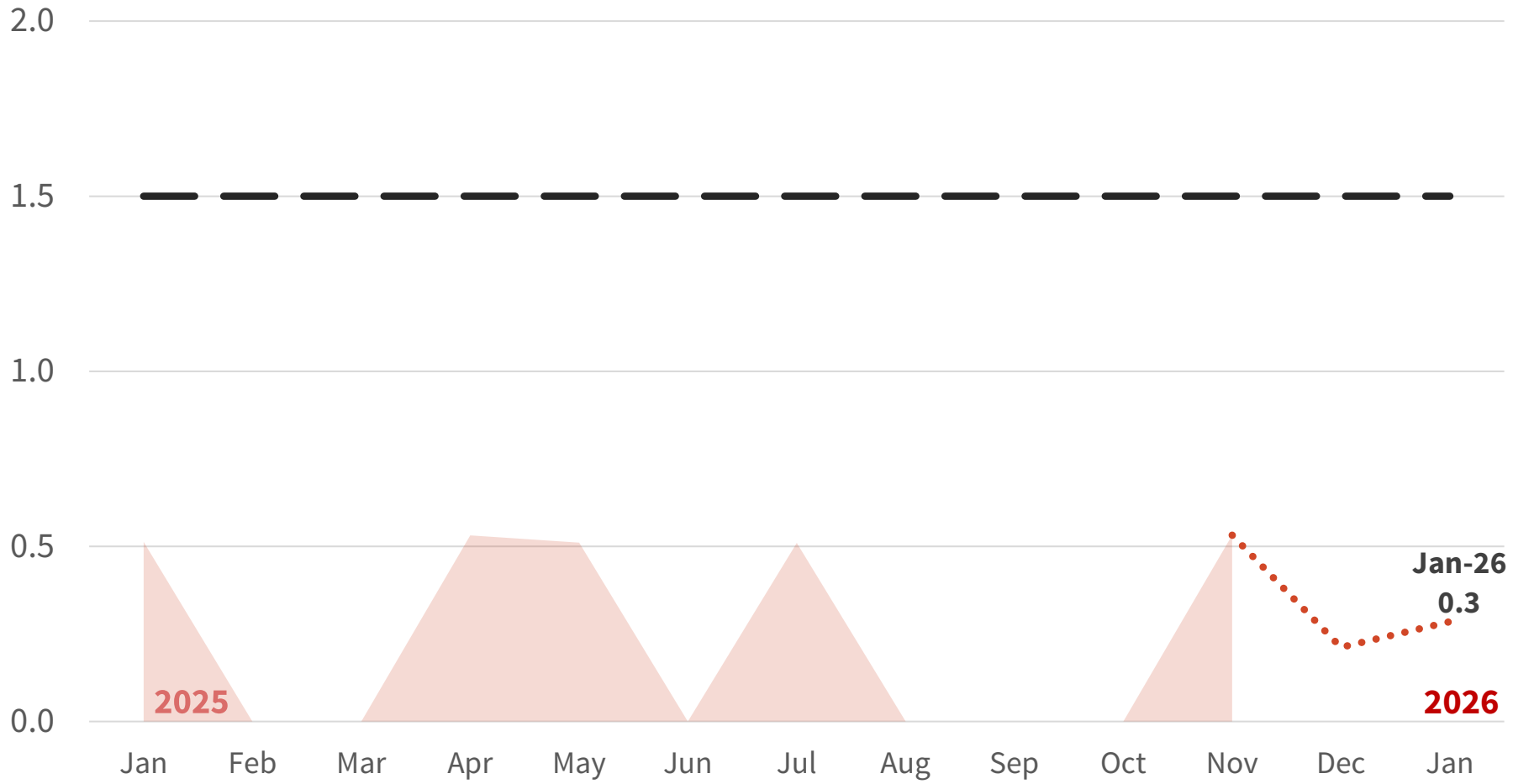
MAX

Preventative Maintenance Compliance



MAX

Preventable Collisions per 100K Miles



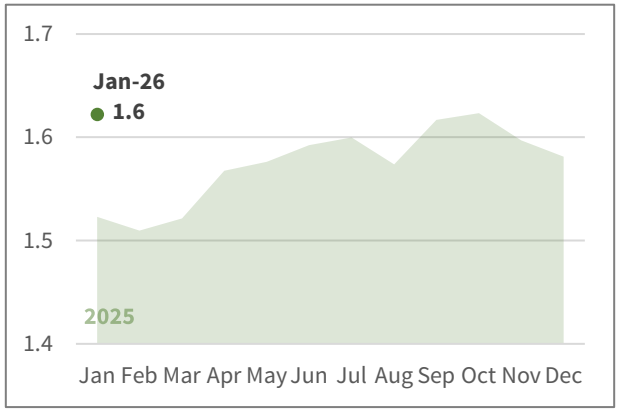
Last two reported months are projected and subject to change after collision review period.

ATP

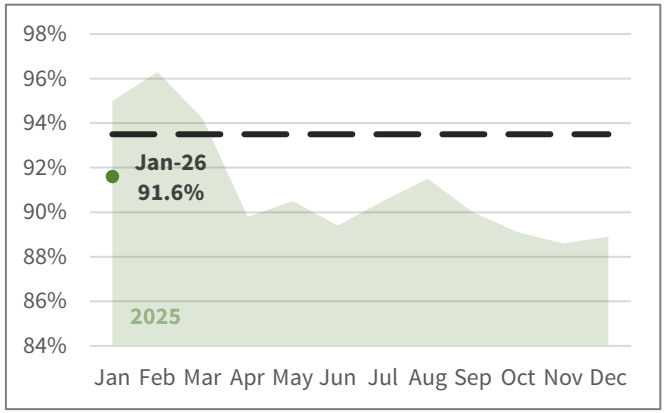
Above target or prior year is favorable

Below target is favorable

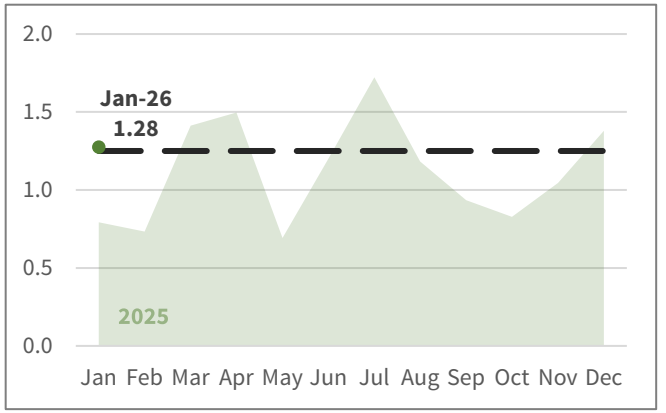
Boarding Rides per Revenue Hour



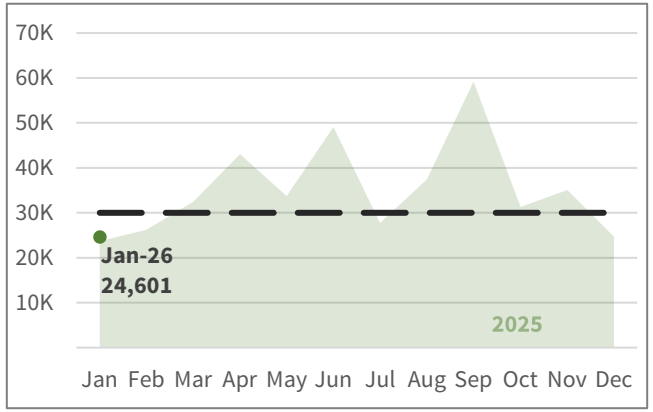
On-Time Performance



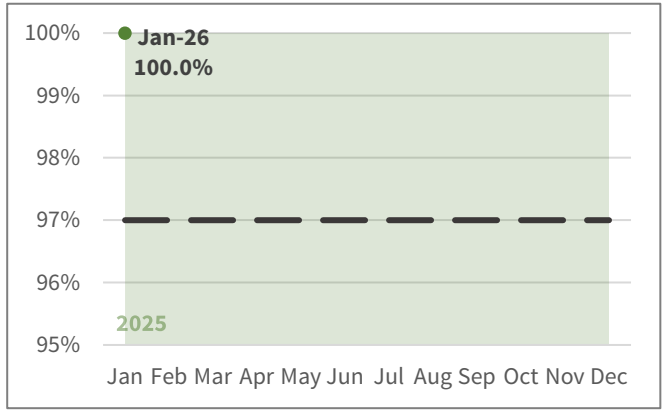
Complaints per 1K Boardings



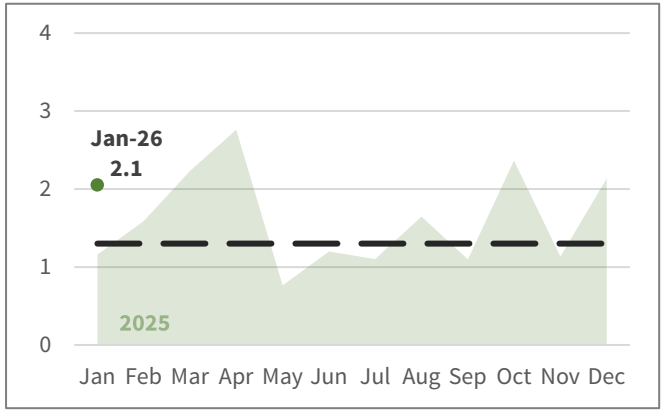
Mean Distance Between Failure



Preventative Maintenance Compliance

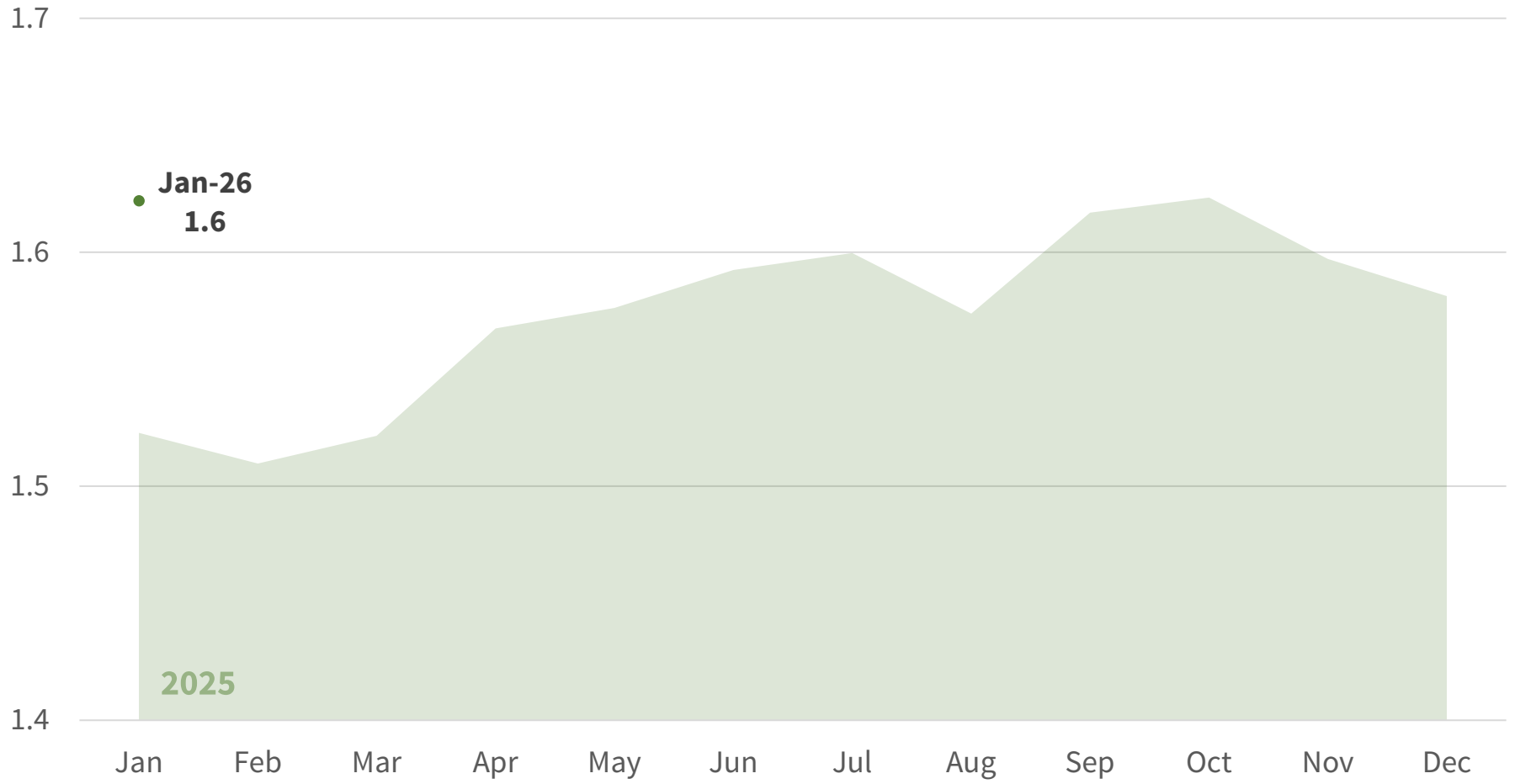


Preventable Collision per 100K Miles



ATP

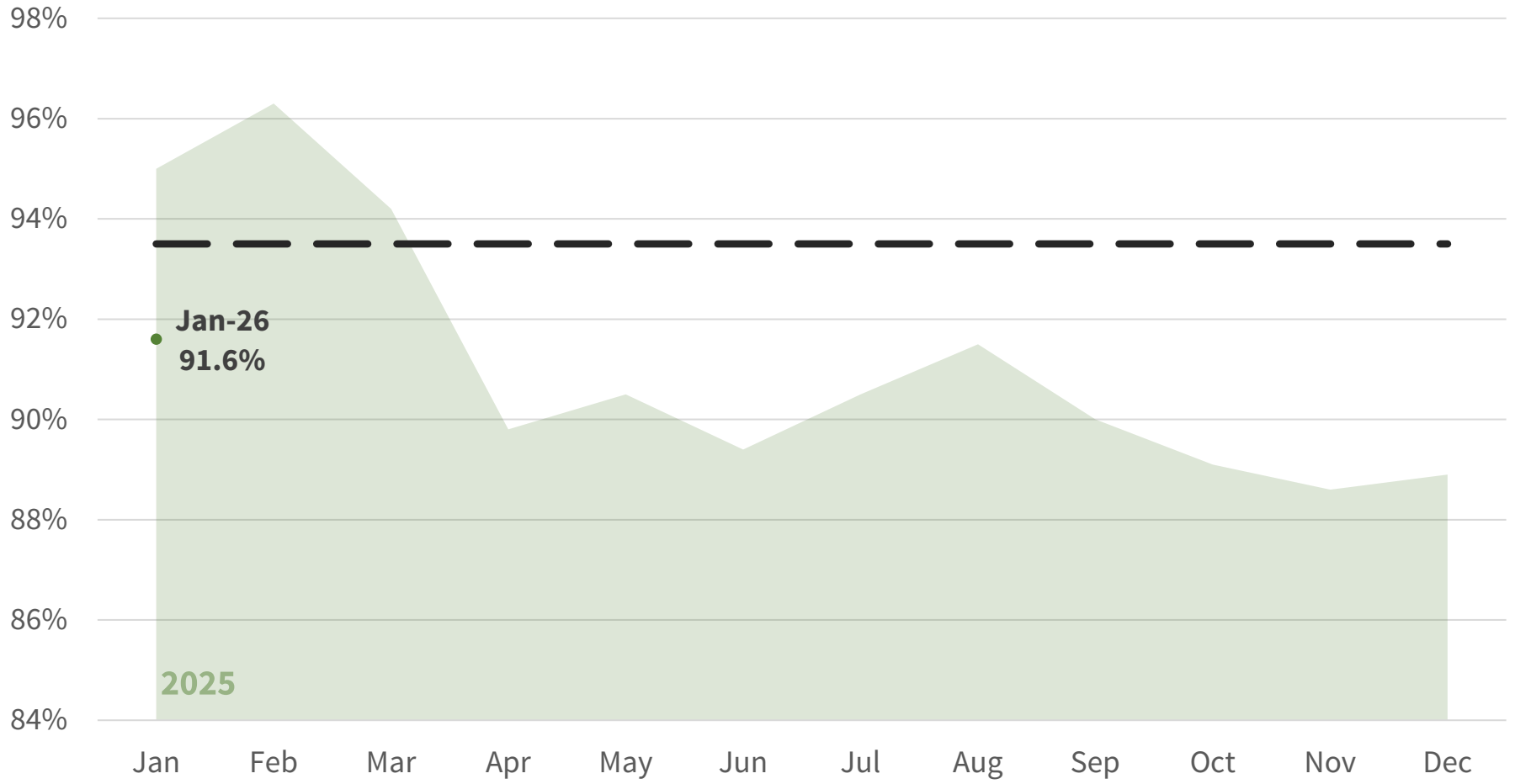
Boarding Rides per Revenue Hour



Paratransit only, Supplemental service excluded

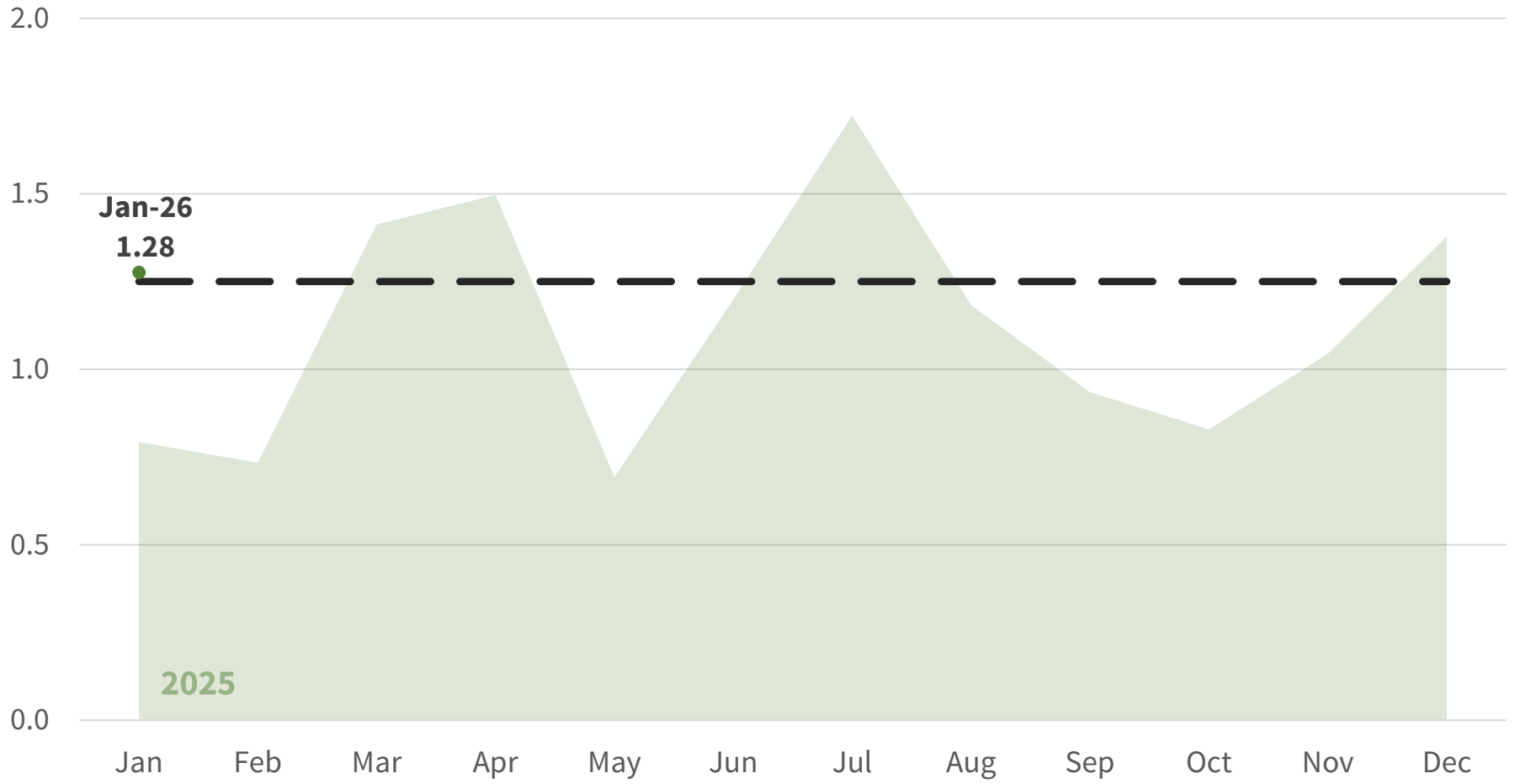
ATP

On-Time Performance



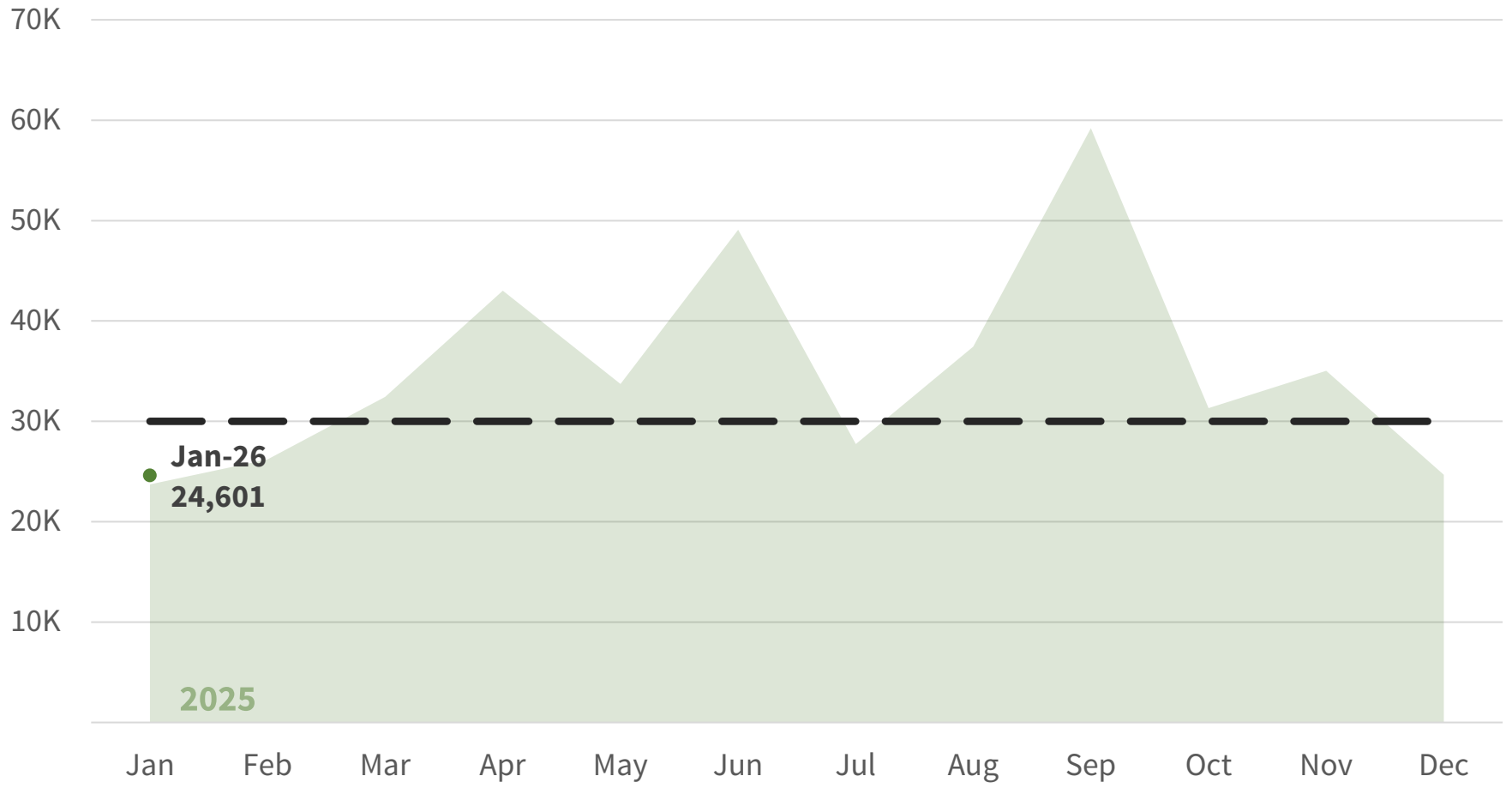
ATP

Complaints per 1K Boardings



ATP

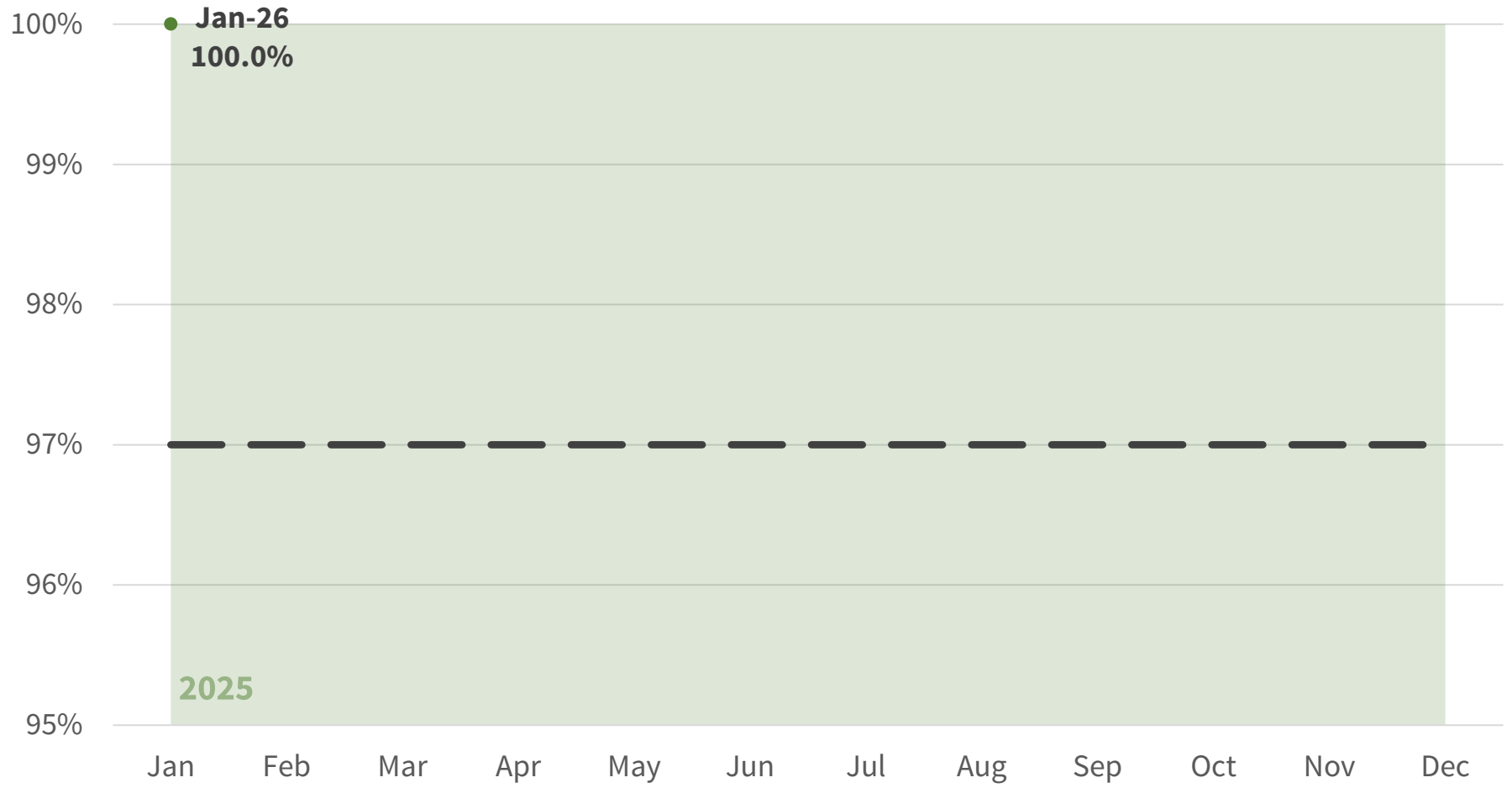
Mean Distance Between Failure



Methodology changed in Jan-2025; for consistency, only data from the new methodology is shown.

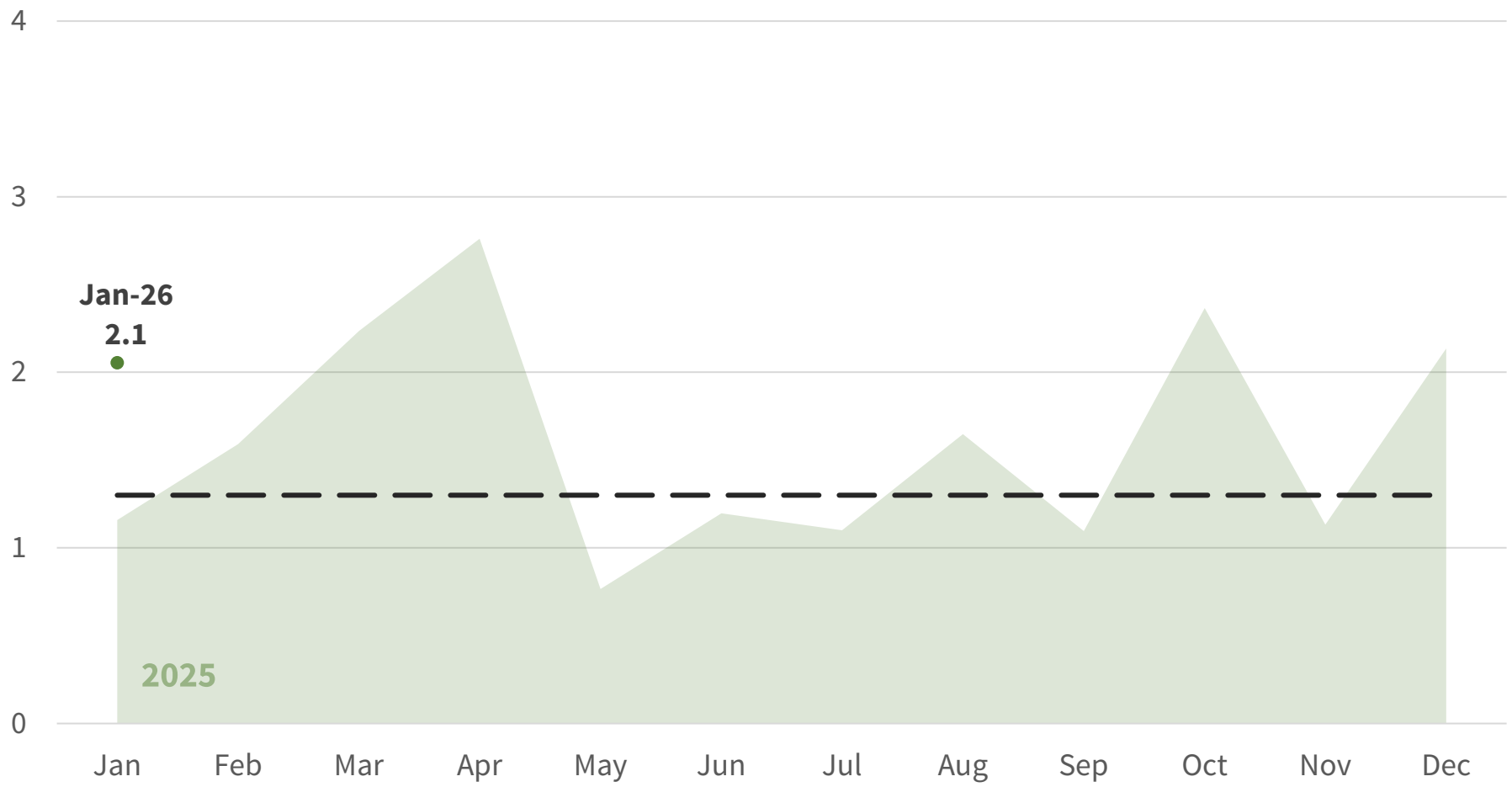
ATP

Preventative Maintenance Compliance



ATP

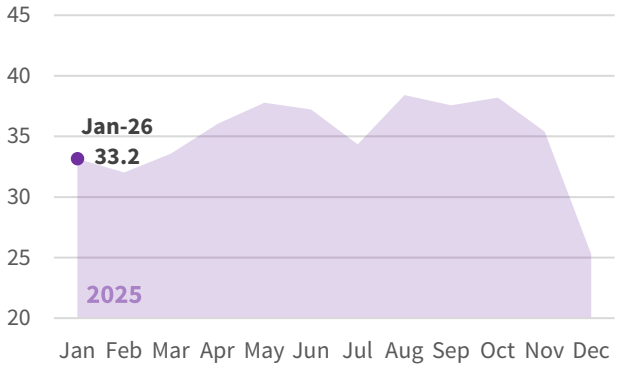
Preventable Collisions per 100K Miles



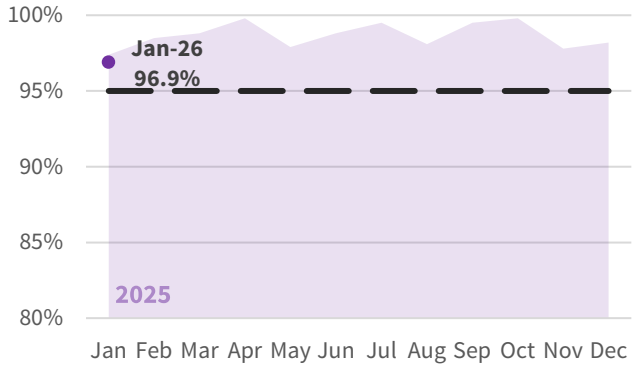
WES

Above target or prior year is favorable

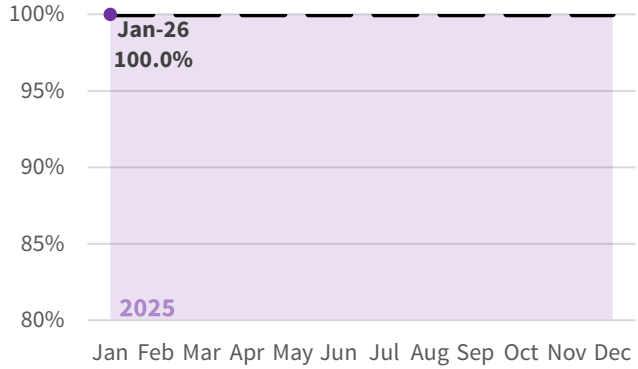
Boarding Rides per Revenue Hour



On-Time Performance

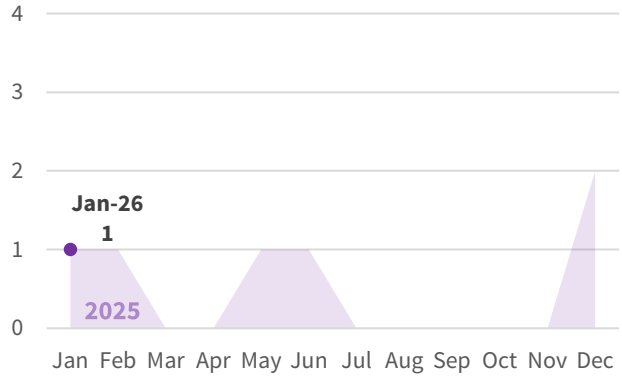


Preventative Maintenance Compliance

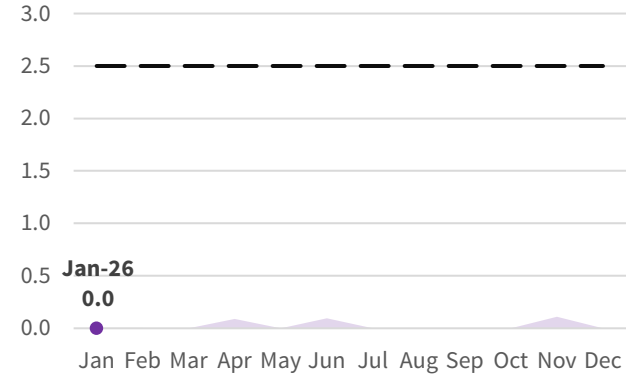


Below target or prior year is favorable

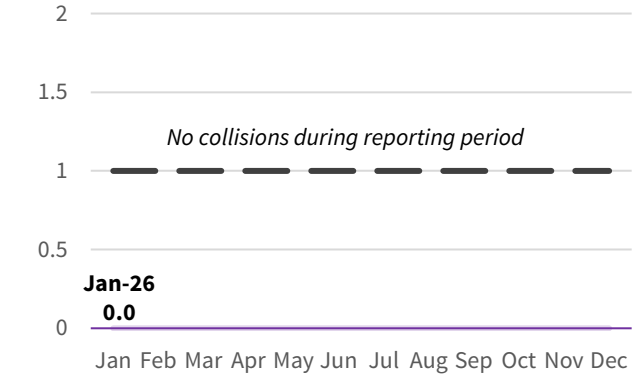
Mechanical Failures



Complaints per 1K Boardings

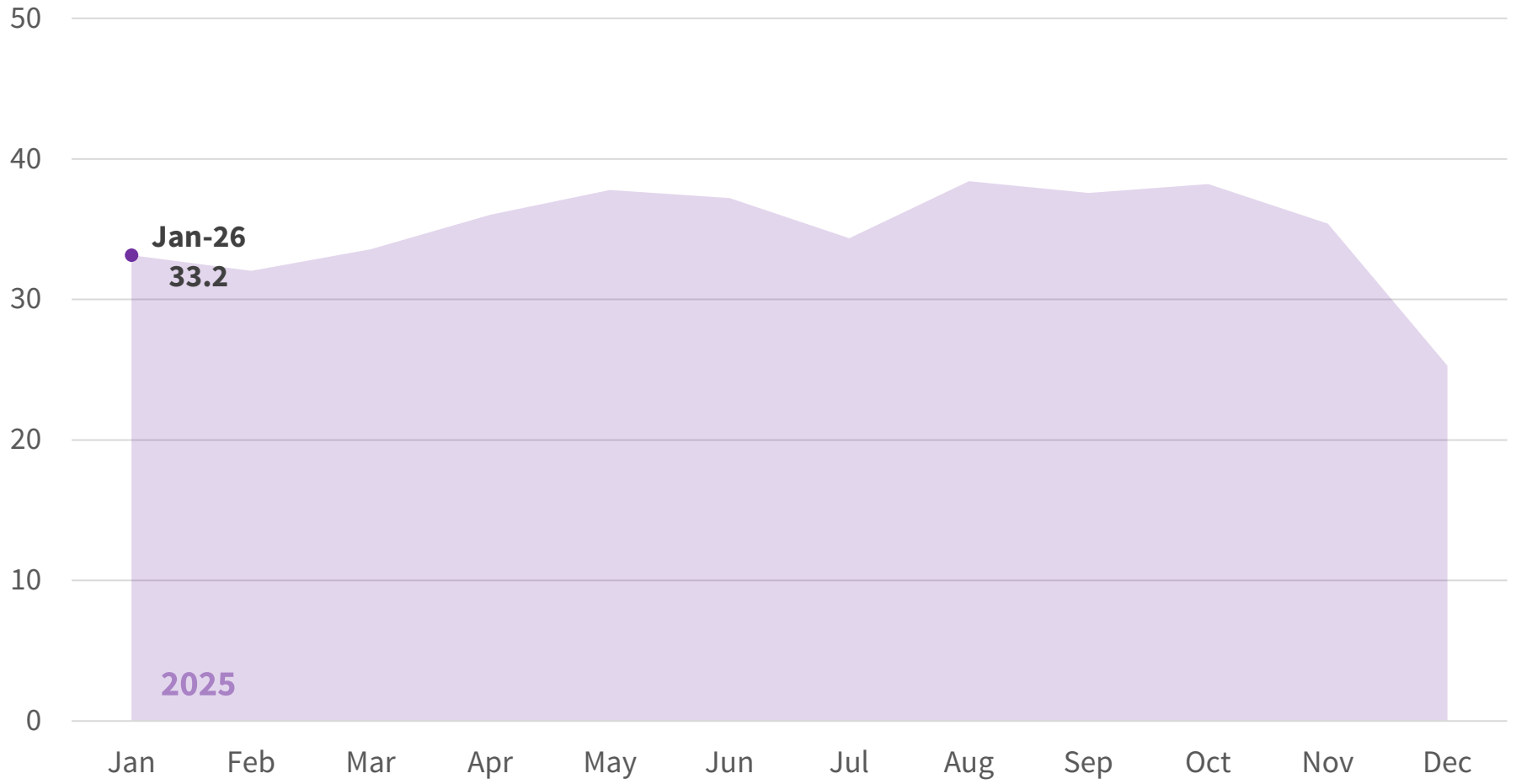


Preventable Collisions per 100K miles



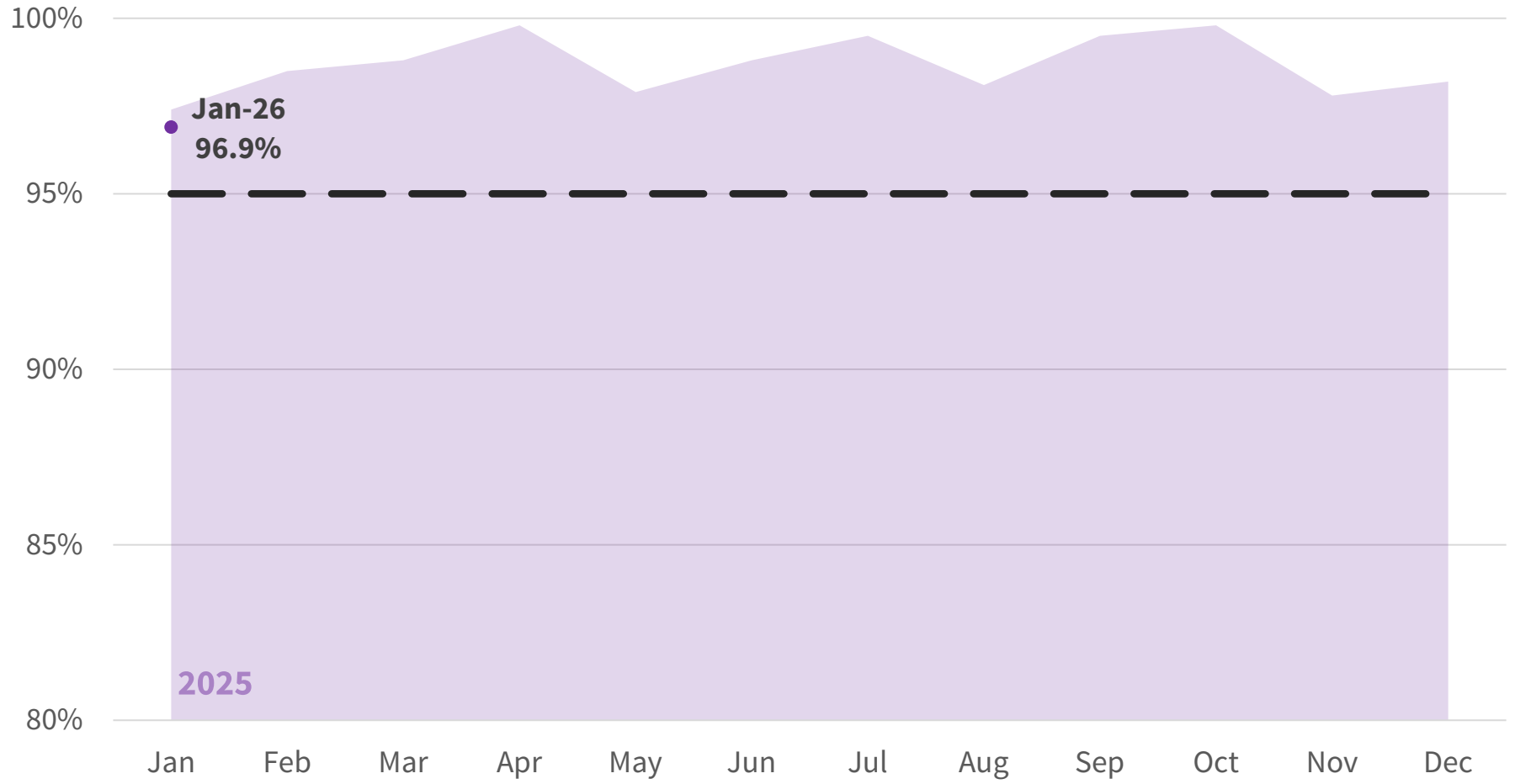
WES

Boarding Rides per Revenue Hour



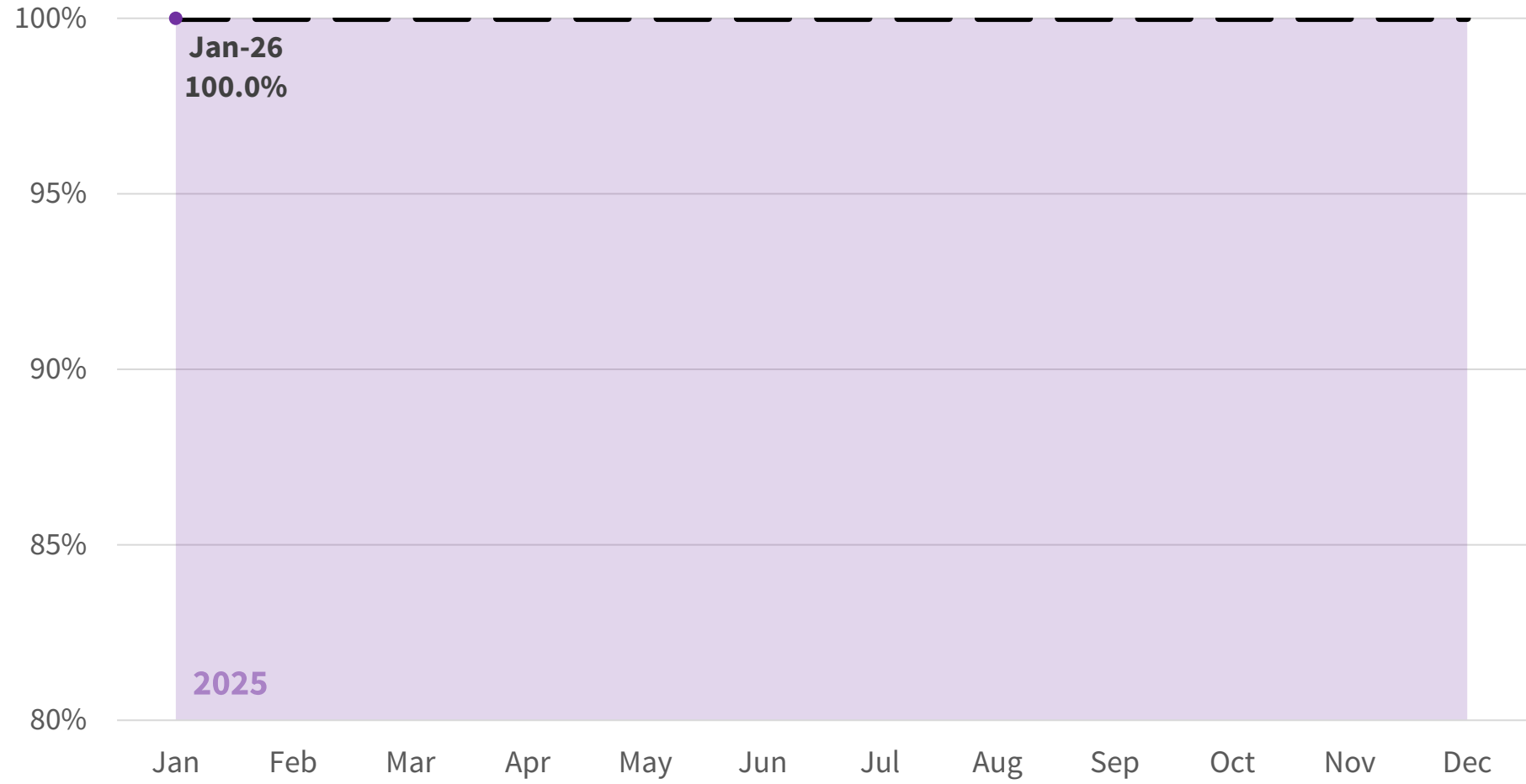
WES

On-Time Performance



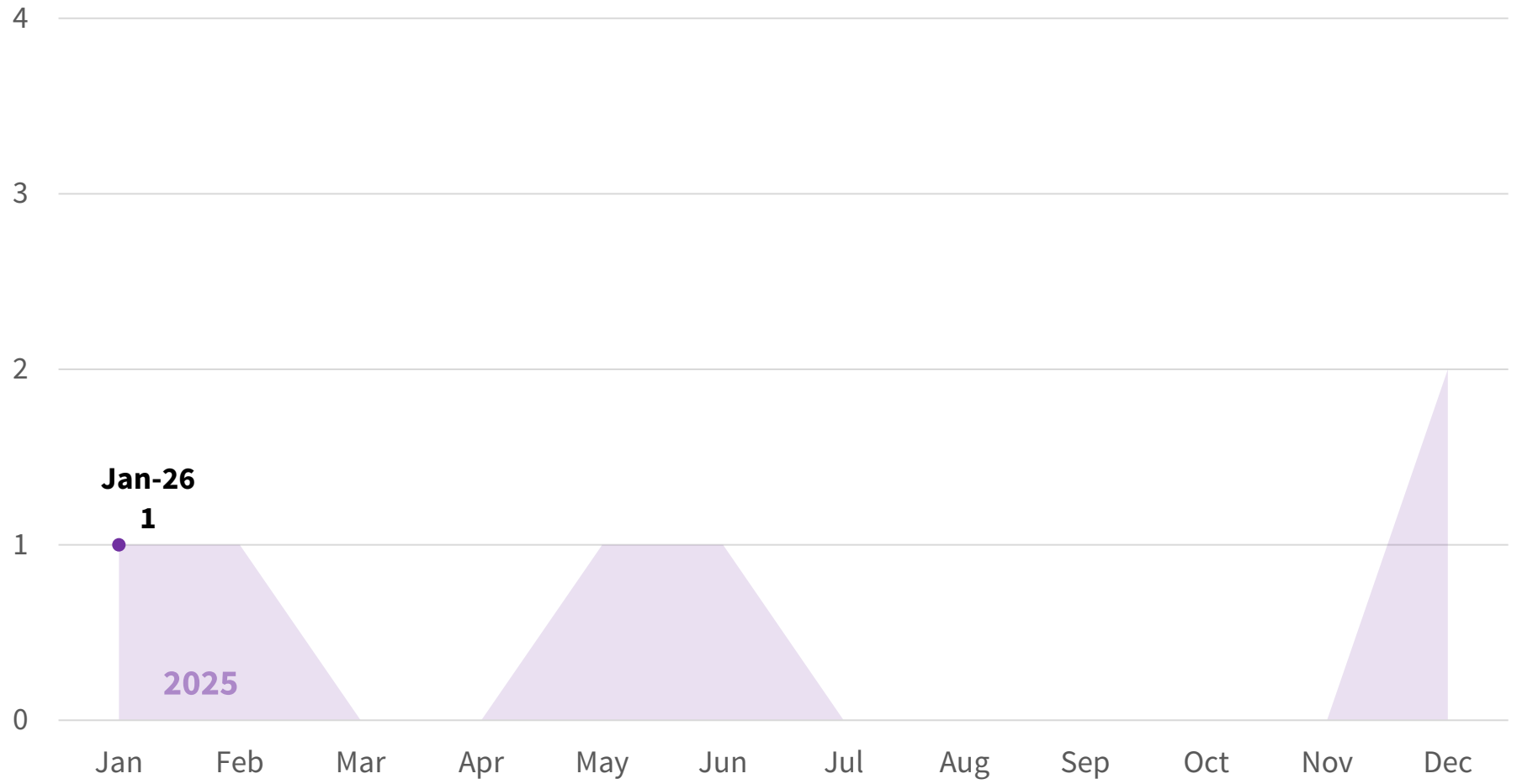
WES

Preventative Maintenance Compliance



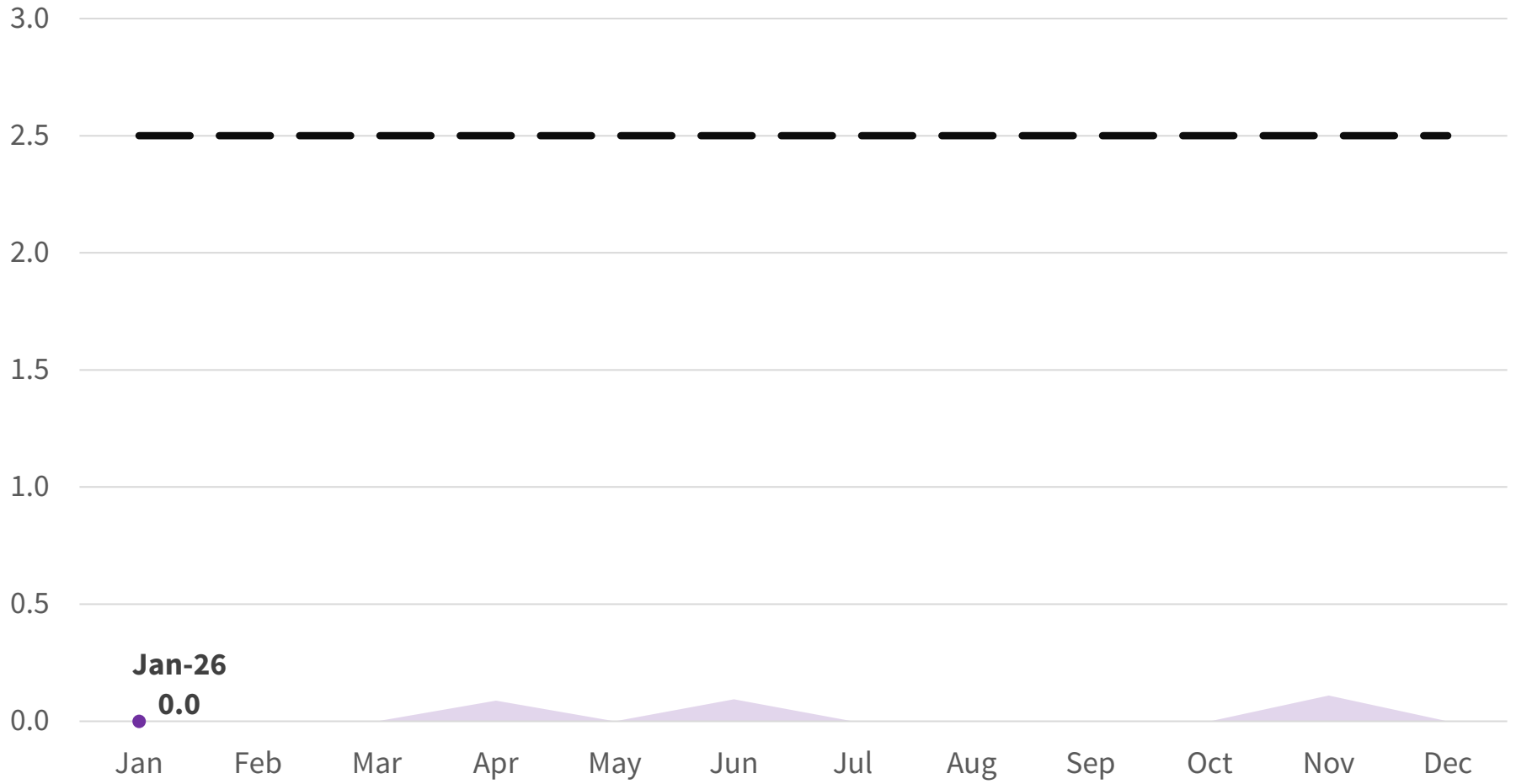
WES

Mechanical Failures



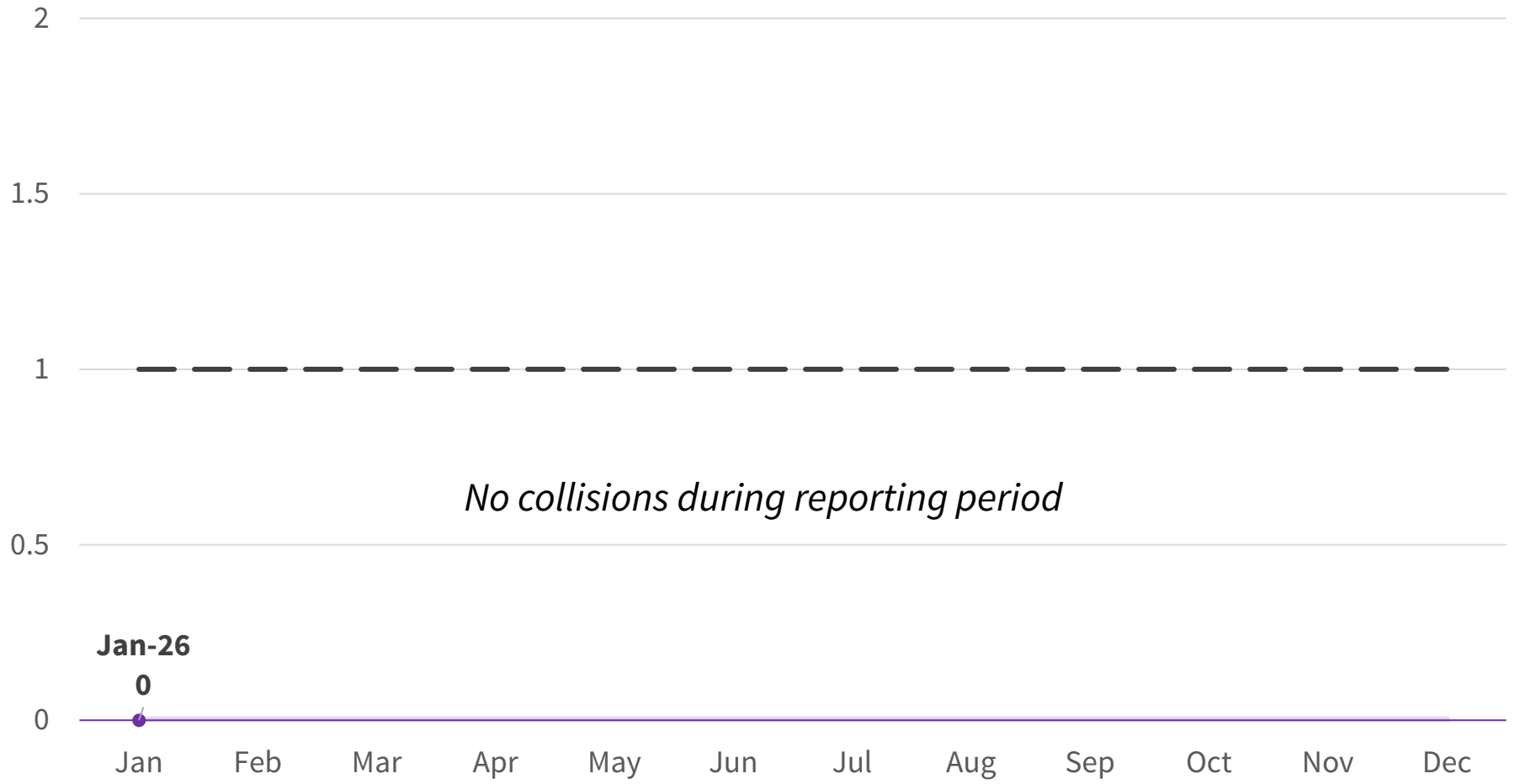
WES

Complaints per 100K Boardings



WES

Preventable Collisions per 100K Miles



Monthly performance: 12-month lookback

[1] Ridership = Unlinked Passenger Trips (Boardings). For ATP, care attendants are counted as passengers

[2] Revenue hours are the number of hours that a transit vehicle is available to provide service and does not include deadhead time.

[3] For Bus, MAX, WES, a trip is when a vehicle travels from one terminus to another and back. For ATP, it is the number of customers receiving a trip.

[4] Trips Operated to Completion ÷ Scheduled Trips

[5] For Bus, MAX, WES, vehicles are "on-time" if they depart a timepoint between 1 min early and 5 minutes late; not all stops are timepoints. For ATP, "on-time" is arrival within a scheduled 30 min window.

[6] For Bus, MAX, WES, pullout is when a vehicle is scheduled to leave its garage/rail yard. For ATP, pullout on-time is the % on-time at first stop.

[7] Complaints are compiled from phone, mail, website, & social media.

[8] A collision where the operator failed to do everything reasonable to prevent the collision from occurring.

[9] Percent of scheduled repair work completed on-time.

[10] Mean Distance Between Failure is the average distance a vehicle traveled between major and other mechanical failures. If no failures occurred, monthly mileage is reported.

*Projection; value to be finalized after the full accident review period.

TRIMET

BUS

	Ridership [1]	Ridership per Revenue Hour [2]	Trips Operated [3]	Percent Scheduled Trips Completed [4]	On-Time Performance [5]	Percent Pullout on Time [6]	Complaints [7]	Preventable Collisions [8]	Preventative Maintenance Compliance [9]	Mean Distance Between Failure [10]
Target	–	–	–	–	**≥ 85%**	**≥ 95.0%**	**≤18 per 100K ons**	**≤2.75 per 100K mi**	**≥ 80%**	**8,900 mi**
Feb25	3,130,927	20.9	127,435	99.0%	87.6%	97.1%	8.4	2.2	100.0%	8,673
Mar25	3,557,937	21.6	140,828	99.5%	88.1%	98.4%	9.7	1.9	100.0%	7,833
Apr25	3,775,680	23.2	139,356	99.5%	85.4%	98.0%	10.9	2.0	99.9%	10,180
May25	3,844,671	23.8	143,035	99.5%	84.9%	98.0%	8.1	2.0	100.0%	10,622
Jun25	3,629,833	22.1	142,627	100.0%	85.0%	98.0%	9.8	1.8	99.9%	9,958
Jul25	3,704,070	21.8	146,605	99.6%	85.7%	98.2%	9.4	0.9	100.0%	10,764
Aug25	3,618,443	21.4	144,934	99.5%	85.9%	98.0%	9.3	0.4	100.0%	10,111
Sep25	3,745,706	22.5	143,199	99.5%	85.0%	98.2%	11.0	0.5	100.0%	11,529
Oct25	3,922,868	22.6	148,945	99.5%	85.4%	98.5%	10.1	0.4	100.0%	8,779
Nov25	3,309,732	20.5	138,198	99.7%	87.3%	98.5%	9.4	0.3	100.0%	12.046
Dec25	3,438,059	20.3	144,420	99.5%	87.4%	98.4%	10.6	1.3*	99.5%	9,229
Jan26	3,493,021	20.5	141,963	99.5%	88.9%	98.3%	8.3	1.1*	99.9%	11,276
Avg	**3,597,579**	**21.7**	**141,465**	**99.5%**	**86.4%**	**98.1%**	**9.6**	**1.2**	**99.9%**	**9,081**

MAX

	Ridership [1]	Ridership per Revenue Hour [2]	Trips Operated [3]	Percent Scheduled Trips Completed [4]	On-Time Performance [5]	Percent Pullout on Time [6]	Complaints [7]	Preventable Collisions [8]	Preventative Maintenance Compliance [9]	Mean Distance Between Failure [10]
Target	–	–	–	–	**≥ 88%**	**≥ 96.0%**	**≤4 per 100K ons**	**≤1.5 per 100K mi**	**≥ 80%**	**10,900 mi**
Feb25	1,629,629	66.8	21,574	99.6%	78.0%	95.6%	1.0	0.0	98.8%	8,538
Mar25	1,877,476	69.7	23,862	99.9%	82.8%	97.7%	1.4	0.0	99.5%	10,377
Apr25	1,919,602	74.0	21,918	94.7%	82.2%	97.1%	1.4	0.5	99.5%	9,678
May25	1,926,398	75.4	23,791	99.9%	81.7%	95.3%	1.2	0.5	100.0%	11,127
Jun25	1,916,867	73.8	24,172	99.8%	82.1%	97.3%	1.8	0.0	99.9%	11,216
Jul25	2,002,179	73.8	23,994	99.9%	82.9%	96.2%	1.5	0.5	100.0%	9,705
Aug25	1,884,477	69.9	23,797	99.6%	84.4%	93.3%	1.3	0.0	87.1%	10,906
Sep25	1,777,131	67.8	25,230	99.2%	86.6%	95.9%	1.7	0.0	87.6%	12,126
Oct25	1,907,962	70.3	24,748	99.7%	85.2%	96.8%	1.8	0.0	98.3%	10,156
Nov25	1,692,739	65.1	22,969	99.9%	87.6%	97.8%	1.9	0.5	95.9%	9,919
Dec25	1,766,891	67.4	23,895	99.6%	89.1%	96.6%	2.2	0.2*	89.5%	10,041
Jan26	1,723,011	62.5	23,733	99.7%	90.2%	96.9%	1.7	0.3*	100.0%	13,821
Avg	**1,835,363**	**69.3**	**23,640**	**99.3%**	**84.4%**	**96.4%**	**1.6**	**0.2**	**96.3%**	**10,634**

ATP

	Ridership [1]	Ridership per Revenue Hour [2]	Trips Operated [3]	Percent Scheduled Trips Completed [4]	On-Time Performance [5]	Percent Pullout on Time [6]	Complaints [7]	Preventable Collisions [8]	Preventative Maintenance Compliance [9]	Mean Distance Between Failure [10]
Target	–	–	–	–	**≥ 93.5 %**	**≥ 93.5 %**	**≤1.25 per 1K ons**	**≤2 per 100K mi**	**≤97%**	**30,900 mi**
Feb25	51,468	1.51	50,627	100.0%	96.3%	98.9%	0.8	1.6	100.0%	27,499
Mar25	62,730	1.52	60,814	100.0%	94.2%	98.5%	1.5	2.6	100.0%	33,535
Apr25	63,320	1.57	63,575	100.0%	89.8%	97.8%	1.6	3.2	100.0%	45,277
May25	65,380	1.58	62,756	100.0%	90.5%	98.4%	0.7	0.9	100.0%	34,803
Jun25	62,649	1.59	59,855	100.0%	89.4%	98.1%	1.2	1.4	100.0%	50,100
Jul25	69,078	1.60	62,934	100.0%	90.5%	98.8%	1.7	1.3	100.0%	27,749
Aug25	66,800	1.57	60,878	100.0%	91.5%	98.7%	1.2	1.9	100.0%	37,439
Sep25	68,477	1.62	62,804	100.0%	90.0%	95.5%	0.9	1.3	100.0%	53,164
Oct25	74,822	1.62	69,932	100.0%	89.1%	97.9%	0.8	2.4	100.0%	31,324
Nov25	66,077	1.60	61,569	100.0%	88.6%	98.3%	1.0	1.1	100.0%	35,039
Dec25	70,342	1.58	65,503	100.0%	88.9%	98.3%	1.4	2.1	100.0%	24,679
Jan26	69,771	1.62	64,680	100.0%	91.6%	98.9%	1.3	2.1	100.0%	24,601
Avg	**67,288**	**1.58**	**62,161**	**100.0%**	**90.9%**	**98.2%**	**1.2**	**1.8**	**100.0%**	**35,434**

WES

	Ridership [1]	Ridership per Revenue Hour [2]	Trips Operated [3]	Percent Scheduled Trips Completed [4]	On-Time Performance [5]	Percent Pullout on Time [6]	Complaints [7]	Preventable Collisions [8]	Preventative Maintenance Compliance [9]	Mean Distance Between Failure [10]
Target	–	–	–	–	**≥ 95.0%**	–	**≤2.5 per 1K ons**	**≤1 per 100K mi**	**= 100%**	**▼ # of failures**
Feb25	9,140	32.0	400	100.0%	98.8%	98.8%	0.0	0.0	100.0%	1
Mar25	10,059	33.6	420	100.0%	99.8%	99.8%	0.0	0.0	100.0%	0
Apr25	11,308	36.0	440	100.0%	99.8%	99.8%	0.1	0.0	100.0%	0
May25	11,319	37.8	420	100.0%	97.9%	97.9%	0.0	0.0	100.0%	1
Jun25	10,620	37.2	400	100.0%	98.8%	98.8%	0.1	0.0	100.0%	1
Jul25	10,780	34.3	440	100.0%	99.5%	99.5%	0.0	0.0	100.0%	0
Aug25	11,508	38.4	420	100.0%	98.1%	98.1%	0.0	0.0	100.0%	0
Sep25	11,256	37.6	420	100.0%	99.5%	99.5%	0.0	0.0	100.0%	0
Oct25	12,535	38.2	460	100.0%	99.8%	99.8%	0.0	0.0	100.0%	0
Nov25	9,090	35.4	360	100.0%	97.8%	97.8%	0.1	0.0	100.0%	0
Dec25	7,938	26.5	440	100.0%	98.2%	98.2%	0.0	0.0	100.0%	2
Jan26	9,460	33.2	398	100.0%	98.6%	98.6%	0.0	0.0	100.0%	1
Avg	**10,418**	**34.9**	**418**	**100.0%**	**98.9%**	**98.9%**	**0.0**	**0.0**	**100.0%**	**0.5**