



SOLARWORLD AMERICAS INC – 4050 NE Evergreen Rd., Hillsboro, OR 97124

July 23, 2018

To Whom It May Concern:

We conducted a survey with our employees to provide feedback regarding TriMet service in our area. Here are the results.

SolarWorld Census:

Current HC = 320 of which 159 responded.

- 66% of our staff work a compressed work week schedule. Start times: 5:30-5:45 am/pm and 6:30-6:45 am/pm (either am to pm or pm to am), including 1 weekend day.
- 68% use public transportation on a regular basis.
- 12% use TriMet to get to work, 23% some of the time.
- 9% use it as their only means of transportation.
- 38% commute to work from Hillsboro, 25% from Beaverton, 9% from Portland, 28% from Other.

Of the 50% who responded, here are needs/concerns and suggestions our employees expressed:

- Bus 46 does not run early enough for employees to use to get to work and/or back home. First drop off/pick up in front of SolarWorld is not until 7:00am.
- Bus 46 does not run frequent enough for the employees. The average drop off/pick up is once an hour. Some employees would have to wait up to an hour after working a 12 hour shift. Suggestion to increase the frequency during peak hours of 5:00 – 7:00 am/pm (either am to pm or pm to am).
- Bus 46 does not run on weekends and for those who use TriMet as their only means of transportation, it's a big issue for them.
- 40% say if TriMet ran earlier, they would use it frequently to commute to work.
- 44% say if TriMet ran on weekends, they would use frequently to commute to work.

Other suggestions:

- A bus route looping from Hillsboro Fair Grounds to Willow Creek, via 25th to Evergreen, then on to 185th.
- A bus route in the Sunburst Meadows area in Hillsboro. We have a few employees who live in the area and would use TriMet if there was a bus line for them.

I hope this information is helpful. Let me know if you have any questions.

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