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**DATE: AUGUST 2016**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall ridership for E&D services for August 2016 increased by 0.5% compared to August 2015. While Cab Services are down 51% due to the termination of the Title XIX non-medical program, two providers (RC East County, Providence Elderplace) are most responsible for mitigating the overall ridership dip caused by the termination of the Title XIX non-medical program. Those providers increased their numbers by 42% and 14%, respectively since August 2015, for a total of 2,485 trips. East County increased their trips after a reorganization of providers to more efficiently fulfill ride requests. Providence increased their trips due to an infusion of their own money into the program.
2. Total costs increased by \$21,161, or 3.7% for Ride Connection's E&D services. Again, Cab Services were responsible for a significant decrease of \$79,561 in overall spending by Ride Connection and partners, but increased trips across the network resulted in associated cost increases as well. Providence Elderplace (+\$57,672), RC East County (+\$18,143), and RC Headquarters (+\$11,897) were the providers responsible for the largest network cost increases.
3. Cost per ride increased slightly to \$17.71 (+3.1%) compared to the previous August. This increase is due to the discrepancy between cost and ridership increases. This may be explained by the higher overhead costs associated with direct provision of service which has increased in the past year, and that while the Title XIX non-medical program was in place, a larger proportion of rides were being performed at a lower cost per ride.

## **RIDEWISE**

1. New Supportive Service Contact Sites. The RideWise program contacted several new supportive service sites this month. These contacts included providing general information about the RideWise program either through

mailings, phone conversations or follow-up from presentations and fairs. These new contacts include:

- Darylann Becker, Sequoia Mental Health
- Lisa Weisman, Africa House
- Patrick Maloney, REACH
- Monika Trujullo, Calaorga Terrace
- David Kohnstamm, Willamette View

2. During the month of August, RideWise continued to support sites and individuals we have had previous relationships with. They were:

- Bret Born, Oregon City Schools
- Joann Bittner, Lake Oswego School District
- Steve Baer, Beaverton School District
- Cheryl Renton, Molalla School District
- Tammy Johnson, Beaverton School District
- Rollie Wilson, Lake Oswego School District
- Jennii Childs, Hillsboro School District

3. Riders' Club. During the month of August 2016, there were a total of 13 trips with 97 participants.

4. The Rider's Voice. The Rider's Voice continues to be on display and is used as a resource to individuals who visit the TriMet Mobility Center. Copies of the book were distributed to staff at our safety presentations and meetings with professionals, in addition to being used by our trainers as a tool.

5. New Referral Sources. There were a total of 32 referrals in August. Of these referrals, 23 persons were from agencies we had a previous relationship with, six referrals were from Travel Options Counselors, and three other referrals were from new sources within new or existing organizations. They were:

- Michelle Valentine, Behavior Analyst
- Gabriela Taylor, Dirkse Counseling & Consulting
- Doris, Telecare

6. Outreach Activities

- RideWise presented to participants at Shriner's Hospital Transition Camp and led a group trip on transit
- Ride Ambassadors staffed a booth at the Woodstock Farmer's Market about travel options

7. School Activities. None. School is not in session right now.
8. Senior Activities
  - RideWise presented to residents at The Watershed about travel options
9. New and Notable
  - A walking group from Lake Oswego took a trip using the bus, MAX and Streetcar to have lunch on Portland's Eastside
  - Russellville Park took a Riders' Club trip to Festa Italiana

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 10,577. Overall ridership decreased by 4.2%; the SAM-Gresham route decreased by 2.9%. SAM-Estacada ridership decreased by 16.7%. STAR rides decreased by 9%. The percentage of elderly and/or disabled riders on STAR was 69%. The Elderly and Disabled program saw another large increase in ridership of 101.8% from last August. The rise in the E & D program can be largely attributed to the addition of eligible frail clients who require frequent (3 times per week) medical trips to the greater metropolitan area.
2. In August, SAM collected surveys on the FLAP (Federal Highway Access Program) funded service hours. These hours are early Saturday morning and all day Sunday on the SAM Gresham route. Most of the results of this survey are reflective of past surveys conducted during all hours of service. Overall, those surveyed are highly transit dependent.
3. Half of the participants began their trip in Sandy. Of those who began their trip outside of Sandy, 39.4% began in Portland or Gresham. 47% of the respondents use transit almost every day. The top reasons for their weekend trip was recreation and/or social at 48% and commuting to work at 42%. 78% of the respondents report not owning a vehicle they could have used for that trip and 34% earned less than \$10,000 a year. 49% are under 30 years of age.
4. The most requested improvement was more Sunday service with 70% responding "very important" followed by later service as "very important" (61%). Several respondents elaborated in comments by requesting more service and weekend service in Estacada. Sandy staff have been aware of the need for more service between Sandy and Estacada, especially on the weekends. Staff is currently analyzing possible changes to the Estacada route to meet those needs.

5. In addition to survey response, staff tracked in-town trips versus commute/express trips and elderly and/or disabled riders. The percentage of elderly and/or disabled was slightly higher than the previously predicted 14% at 17%. Additionally, during this weekend survey, only 4.2% of the trips were in-town trips.
6. Staff will conduct surveys in September during other times and routes for comparisons and will be especially interested in getting feedback from riders on the Estacada route regarding service improvement.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. SMART has seen increases in both fixed route and paratransit service in August as compared to 2015. Fixed route service saw an increase of nearly 900 rides even with gas prices lower than a year ago. One factor that can be credited for this increase is how SMART has changed its Paratransit application process. To increase efficiencies, SMART's ADA Eligibility Committee has encouraged passengers who had previously used paratransit to instead ride fixed route.
2. Paratransit ridership's increase is attributed to several factors. Through the new paratransit application process SMART implemented a year ago. SMART went from 119 customers on file to over 300 paratransit users. The new technology SMART has implemented is October of 2015 has allowed the system to run more efficiently. This efficiency comes in the form of ride scheduling that minimizes vehicle downtime and increasing ridesharing to decrease cost per ride.
3. Our paratransit program that takes customers to medical appointments in the metropolitan area has seen a 15% increase, up 262 rides, adding to the overall increased ridership for paratransit.
4. SMART took part in Wilsonville's Bike Rodeo in August to teach young cyclists how they can use transit to augment their travels.
5. SMART continued to operate the Thursday evening Farmer's Market shuttle, giving 109 rides for the month.

## **CANBY AREA TRANSIT (CAT)**

1. Fixed route ridership in September was down 9% from August. Woodburn ridership decreased 8% and Oregon City decreased by 9%. There were no accidents in the month of August.
2. Paratransit ridership was down 8% from August. ADA rides were down but the general public increased. Same day rides were also down 8% compared to August. There were no accidents.

Summary. Total ridership for the fiscal year 2015-16 was down by 15.77% as compared to the previous fiscal year. The reasons for the decrease in ridership is difficult to track down but the factors include service schedule adjustments, the Route 99 name change, TriMet's changes associated with the new Orange Line MAX and the closure of two supported employment sites in Oregon City. Other transportation providers across the State were also experiencing ridership slumps and many are pointing to lower gas prices.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. This month saw a huge jump in ridership over last year by 1,352 riders. This is due in part to the many apartment buildings that have been constructed and marijuana stores opening within the City of Molalla.
2. Work continues on finalizing plans for the administrative office building.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Aug 16	Aug 15	% Change	FY17-TD	FY16-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	84,400	89,800	-6.0%	83,750	89,550	-6.5%
Bus-Frequent Service*	<u>95,800</u>	<u>101,700</u>	-5.8%	<u>95,950</u>	<u>101,700</u>	-5.7%
Subtotal All Bus	180,200	191,500	-5.9%	179,700	191,250	-6.0%
MAX	122,605	119,300	2.8%	126,253	120,300	4.9%
Commuter Rail	<u>1,835</u>	<u>1,840</u>	-0.3%	<u>1,853</u>	<u>1,810</u>	2.3%
Fixed Route Total	304,640	312,600	-2.5%	307,805	313,360	-1.8%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,594	3,579	0.4%	3,598	3,524	2.1%
<b>System Total</b>	<b>308,234</b>	<b>316,214</b>	<b>-2.5%</b>	<b>311,403</b>	<b>316,884</b>	<b>-1.7%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	491,400	522,200	-5.9%	487,400	520,250	-6.3%
Bus-Frequent Service*	<u>598,900</u>	<u>632,200</u>	-5.3%	<u>600,150</u>	<u>631,300</u>	-4.9%
Subtotal All Bus	1,090,300	1,154,400	-5.6%	1,087,550	1,151,550	-5.6%
MAX	775,700	751,300	3.2%	798,063	753,850	5.9%
Commuter Rail	<u>9,175</u>	<u>9,180</u>	-0.1%	<u>9,263</u>	<u>9,063</u>	2.2%
Fixed Route Total	1,875,200	1,914,875	-2.1%	1,894,875	1,914,463	-1.0%
Frequent Bus % of Total Bus	54.9%	54.8%	0.2%	55.2%	54.8%	0.4%
<b><u>Paratransit</u></b>						
LIFT & Cabs	20,217	20,120	0.5%	20,244	19,798	2.3%
<b>System Total</b>	<b>1,895,417</b>	<b>1,934,995</b>	<b>-2.0%</b>	<b>1,915,119</b>	<b>1,934,260</b>	<b>-1.0%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.82	\$3.50	9.14%	\$3.87	\$3.48	11.21%
Bus-Frequent Service*	\$2.75	\$2.50	10.00%	\$2.82	\$2.48	13.71%
Subtotal All Bus	\$3.23	\$2.95	9.49%	\$3.29	\$2.93	12.29%
MAX	\$2.41	\$2.14	12.62%	\$2.32	\$2.18	6.42%
Commuter Rail	\$13.99	\$15.62	-10.44%	\$14.21	\$13.65	4.10%
Fixed Route Total	\$2.95	\$2.69	9.67%	\$2.93	\$2.69	8.92%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$34.19	\$33.92	0.80%	\$34.32	\$33.13	3.59%
<b>System Total</b>	<b>\$3.29</b>	<b>\$3.01</b>	<b>9.30%</b>	<b>\$3.26</b>	<b>\$3.00</b>	<b>8.67%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,901,800	5,006,000	-2.1%	4,947,175	5,200,792	-4.9%
Monthly Cost	\$15,853,440	\$14,758,525	7.4%	\$15,501,179	\$14,778,076	4.9%
Monthly Vehicle Mile	2,135,974	2,011,398	6.2%	2,026,180	1,981,524	2.3%
On-Time Performance	81.2%	81.4%	-0.2%	80.9%	80.7%	0.2%
Cost per Ride	\$3.23	\$2.95	9.5%	\$3.13	\$2.84	10.2%
Cost per Mile	\$7.42	\$7.34	1.1%	\$7.65	\$7.46	2.5%
Miles per Roadcall	9,327	11,300	-17.5%	11,362	10,923	4.0%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,470,715	3,279,300	5.8%	3,363,948	3,133,671	7.3%
Monthly Cost	\$8,380,321	\$7,033,905	19.1%	\$7,993,028	\$6,904,665	15.8%
Monthly Vehicle Mile	348,152	350,648	-0.7%	377,673	339,744	11.2%
On-Time Performance	83.1%	77.9%	5.2%	82.0%	80.4%	1.6%
Cost per Ride	\$2.41	\$2.14	12.6%	\$2.38	\$2.20	8.2%
Cost per Mile	\$24.07	\$20.06	20.0%	\$21.16	\$20.32	4.1%
Miles per Roadcall	1,161	1,323	-12.2%	1,153	1,406	-18.0%
<b>Commuter Rail (WES)</b>						
Monthly Rides	42,205	38,535	9.5%	38,093	39,242	-2.9%
Monthly Costs	\$590,560	\$601,818	-1.9%	\$585,330	\$541,905	8.0%
Monthly Vehicle Mile	10,716	9,746	10.0%	9,991	9,965	0.3%
On Time Performance	89.7%	93.7%	-4.0%	96.1%	95.6%	0.5%
Cost per Ride	\$13.99	\$15.62	-10.4%	\$15.37	\$13.81	11.3%
Cost per Mile	\$55.11	\$61.75	-10.8%	\$58.59	\$54.38	7.7%
Miles per Roadcall	10,716	9,746	10.0%	17,127	9,965	71.9%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	91,651	86,279	6.2%	88,845	87,000	2.1%
Monthly Cost	\$3,133,227	\$2,926,644	7.1%	\$2,961,104	\$2,841,060	4.2%
Monthly Vehicle Mile	772,227	711,309	8.6%	744,763	717,741	3.8%
On-Time Performance	92.7%	93.9%	-1.2%	91.7%	93.0%	-1.3%
Cost per Ride	\$34.19	\$33.92	0.8%	\$33.33	\$32.66	2.1%
Cost per Mile	\$4.06	\$4.11	-1.2%	\$3.98	\$3.96	0.5%
Miles per Roadcall	5,895	5,977	-1.4%	6,966	6,798	2.5%

RIDE CONNECTION*	Aug 2016	Aug 2015	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	39,453	38,649	2.1%	38,336	36,740	4.3%
Monthly Cost	\$634,576	\$628,568	1.0%	\$651,935	\$592,425	10.0%
Monthly Vehicle Mile	184,391	173,827	6.1%	178,384	168,313	6.0%
New Riders This Month	1,656	1,782	-7.1%	1,540.3	1,364.8	12.9%
Cost per Ride	\$16.08	\$16.26	-1.1%	\$17.01	\$16.13	5.5%
Cost per Mile	\$3.44	\$3.62	-5.0%	\$3.65	\$3.52	3.7%
Miles per Ride	4.7	4.5	4.4%	4.7	4.6	2.2%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

**RIDE CONNECTION RED - PROVIDER(1)**
**12-Month Averages**

Programs	Aug 2016	Aug 2015	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	784	496	58.1%	700	702	-0.3%
Monthly Cost	(\$374)	\$8,709	-104.3%	\$7,087	\$7,711	-8.1%
Monthly Vehicle Mile	4,492	3,537	27.0%	3,947	4,011	-1.6%
New Riders This Month	44	43	2.3%	30.8	34.2	-9.9%
Cost per Ride	(\$0.48)	\$17.56	-102.7%	\$10.12	\$10.98	-7.8%
Cost per Mile	(\$0.08)	\$2.46	-103.3%	\$1.80	\$1.92	-6.2%
Miles per Ride	5.7	7.1	-19.7%	5.6	5.7	-1.8%
<b>King City Shuttle</b>						
Monthly Rides	306	284	7.7%	316	313	1.0%
Monthly Cost	\$5,776	\$5,819	-0.7%	\$5,467	\$4,522	20.9%
Monthly Vehicle Mile	1,094	1,115	-1.9%	1,220	1,234	-1.1%
New Riders This Month	13	9	44.4%	8.6	11.9	-27.7%
Cost per Ride	\$18.87	\$20.49	-7.9%	\$17.29	\$14.45	19.7%
Cost per Mile	\$5.28	\$5.22	1.1%	\$4.48	\$3.66	22.4%
Miles per Ride	3.6	3.9	-7.7%	3.9	3.9	0.0%
<b>N/NE Shuttle</b>						
Monthly Rides	0	132	-100.0%	78	167	-53.3%
Monthly Cost	\$0	\$4,018	-100.0%	\$2,020	\$3,667	-44.9%
Monthly Vehicle Mile	0	1,231	-100.0%	837	1,529	-45.3%
New Riders This Month	0	22	-100.0%	10.1	19.7	-48.7%
Cost per Ride	N/A	\$30.44	N/A	\$26.00	\$22.00	18.2%
Cost per Mile	N/A	\$3.26	N/A	\$2.41	\$2.40	0.4%
Miles per Ride	N/A	9.3	N/A	10.8	9.2	17.4%
<b>STF Service</b>						
Monthly Rides	495	537	-7.8%	500	515	-2.9%
Monthly Cost	\$7,369	\$9,743	-24.4%	\$9,377	\$9,228	1.6%
Monthly Vehicle Mile	3,363	3,335	0.8%	3,293	3,708	-11.2%
New Riders This Month	29	55	-47.3%	36.3	47.3	-23.3%
Cost per Ride	\$14.89	\$18.14	-17.9%	\$18.74	\$17.93	4.5%
Cost per Mile	\$2.19	\$2.92	-25.0%	\$2.85	\$2.49	14.5%
Miles per Ride	6.8	6.2	9.7%	6.6	7.2	-8.3%
<b>TriMet ADS</b>						
Monthly Rides	0	0	N/A	0	10	-100.0%
Monthly Cost	\$0	\$28	-100.0%	\$5	\$46	-89.1%
Monthly Vehicle Mile	0	0	N/A	0	19	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$4.53	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.39	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.9	N/A
<b>TriMet Service</b>						
Monthly Rides	130	495	-73.7%	346	654	-47.1%
Monthly Cost	\$1,879	\$5,974	-68.5%	\$5,350	\$7,171	-25.4%
Monthly Vehicle Mile	689	3,296	-79.1%	2,163	3,567	-39.4%
New Riders This Month	25	47	-46.8%	26.9	42.8	-37.1%
Cost per Ride	\$14.45	\$12.07	19.7%	\$15.45	\$10.97	40.8%
Cost per Mile	\$2.73	\$1.81	50.8%	\$2.47	\$2.01	22.9%
Miles per Ride	5.3	6.7	-20.9%	6.2	5.5	12.7%



**CAB SERVICES - PROVIDER**
**12-Month Averages**

Programs	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Dialysis (NEW)</b>						
Monthly Rides	408	283	44.2%	394		
Monthly Cost	\$11,603	\$5,209	122.7%	\$10,040		
Monthly Vehicle Mile	2,509	1,335	87.9%	2,156		
New Riders This Month	21	9	133.3%	18		
Cost per Ride	\$28.44	\$18.41	54.5%	\$25.49		
Cost per Mile	\$4.62	\$3.90	18.5%	\$4.66		
Miles per Ride	6.1	4.7	29.8%	5.5		
<b>General Public</b>						
Monthly Rides	1,089	771	41.2%	950	798	19.0%
Monthly Cost	\$24,891	\$18,985	31.1%	\$24,250	\$17,328	39.9%
Monthly Vehicle Mile	8,093	6,964	16.2%	8,309	6,651	24.9%
New Riders This Month	27	12	125.0%	21	12	75.0%
Cost per Ride	\$22.86	\$24.62	-7.1%	\$25.53	\$21.70	17.6%
Cost per Mile	\$3.08	\$2.73	12.8%	\$2.92	\$2.61	11.9%
Miles per Ride	7.4	9.0	-17.8%	8.7	8.3	4.8%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	144	367	-60.8%	313	293	6.8%
Monthly Cost	\$3,169	\$4,312	-26.5%	\$5,120	\$3,906	31.1%
Monthly Vehicle Mile	766	3,506	-78.2%	1,656	2,110	-21.5%
New Riders This Month	15	30	-50.0%	20	16	25.0%
Cost per Ride	\$22.00	\$11.75	87.2%	\$16.36	\$13.31	22.9%
Cost per Mile	\$4.14	\$1.23	236.6%	\$3.09	\$1.85	67.0%
Miles per Ride	5.3	9.6	-44.8%	5.3	7.2	-26.4%
<b>STF Service</b>						
Monthly Rides	1,326	1,230	7.8%	1,597	1,258	26.9%
Monthly Cost	\$27,122	\$23,248	16.7%	\$31,979	\$21,876	46.2%
Monthly Vehicle Mile	6,920	6,802	1.7%	8,596	6,519	31.9%
New Riders This Month	235	262	-10.3%	321	180	78.3%
Cost per Ride	\$20.45	\$18.90	8.2%	\$20.03	\$17.39	15.2%
Cost per Mile	\$3.92	\$3.42	14.6%	\$3.72	\$3.36	10.7%
Miles per Ride	5.2	5.5	-5.5%	5.4	5.2	3.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,277	5,928	-78.5%	3,605	3,779	-4.6%
Monthly Cost	\$29,499	\$123,551	-76.1%	\$75,748	\$78,425	-3.4%
Monthly Vehicle Mile	7,160	30,720	-76.7%	18,548	19,250	-3.6%
New Riders This Month	78	389	-79.9%	165	249	-33.7%
Cost per Ride	\$23.10	\$20.84	10.8%	\$21.01	\$20.75	1.3%
Cost per Mile	\$4.12	\$4.02	2.5%	\$4.08	\$4.07	0.2%
Miles per Ride	5.6	5.2	7.7%	5.1	5.1	0.0%
<b>Wa Co DAVS</b>						
Monthly Rides	165	50	230.0%	143	51	180.4%
Monthly Cost	\$4,569	\$1,288	254.7%	\$3,826	\$1,245	207.3%
Monthly Vehicle Mile	1,352	398	239.7%	1,131	437	158.8%
New Riders This Month	20	9	122.2%	14	7	100.0%
Cost per Ride	\$27.69	\$25.76	7.5%	\$26.71	\$24.48	9.1%
Cost per Mile	\$3.38	\$3.24	4.3%	\$3.38	\$2.85	18.6%
Miles per Ride	8.2	8.0	2.5%	7.9	8.6	-8.1%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**

**12-Month Averages**

<b>Programs</b>	<b>Aug 2016</b>	<b>Aug 2015</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Canby Senior Center</b>						
Monthly Rides	216	307	-29.6%	260	316	-17.7%
Monthly Cost	\$1,728	\$2,456	-29.6%	\$2,078	\$2,594	-19.9%
Monthly Vehicle Mile	1,223	1,173	4.3%	1,226	1,320	-7.1%
New Riders This Month	0	5	-100.0%	6.9	29.3	-76.5%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.22	-2.7%
Cost per Mile	\$1.41	\$2.09	-32.5%	\$1.69	\$1.97	-14.2%
Miles per Ride	5.7	3.8	50.0%	4.7	4.2	11.9%
<b>Estacada Senior Center</b>						
Monthly Rides	296	250	18.4%	232	263	-11.8%
Monthly Cost	\$2,272	\$1,966	15.6%	\$1,813	\$2,042	-11.2%
Monthly Vehicle Mile	909	685	32.7%	707	808	-12.5%
New Riders This Month	7	7	0.0%	5.3	5.2	1.9%
Cost per Ride	\$7.68	\$7.86	-2.3%	\$7.82	\$7.76	0.8%
Cost per Mile	\$2.50	\$2.87	-12.9%	\$2.57	\$2.53	1.6%
Miles per Ride	3.1	2.7	14.8%	3.0	3.1	-3.2%
<b>Gladstone Senior Center</b>						
Monthly Rides	223	220	1.4%	224	205	9.3%
Monthly Cost	\$1,673	\$1,787	-6.4%	\$1,745	\$1,661	5.1%
Monthly Vehicle Mile	460	850	-45.9%	856	517	65.6%
New Riders This Month	13	16	-18.8%	8.3	10.2	-18.6%
Cost per Ride	\$7.50	\$8.12	-7.6%	\$7.78	\$8.12	-4.2%
Cost per Mile	\$3.64	\$2.10	73.3%	\$2.04	\$3.21	-36.4%
Miles per Ride	2.1	3.9	-46.2%	3.8	2.5	52.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	90	175	-48.6%	145	181	-19.9%
Monthly Cost	\$1,712	\$2,657	-35.6%	\$2,785	\$3,590	-22.4%
Monthly Vehicle Mile	1,148	1,364	-15.8%	1,349	1,399	-3.6%
New Riders This Month	0	24	-100.0%	2.0	8.8	-77.3%
Cost per Ride	\$19.02	\$15.19	25.2%	\$19.25	\$19.88	-3.2%
Cost per Mile	\$1.49	\$1.95	-23.6%	\$2.06	\$2.57	-19.8%
Miles per Ride	12.8	7.8	64.1%	9.3	7.7	20.8%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	122	164	-25.6%	259	297	-12.8%
Monthly Cost	\$915	\$1,230	-25.6%	\$1,944	\$2,225	-12.6%
Monthly Vehicle Mile	430	662	-35.0%	747	871	-14.2%
New Riders This Month	0	8	-100.0%	6.2	4.8	29.2%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.13	\$1.86	14.5%	\$2.60	\$2.55	2.0%
Mile per Ride	3.5	4.0	-12.5%	2.9	2.9	0.0%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	828	854	-3.0%	791	862	-8.2%
Monthly Cost	\$8,172	\$8,236	-0.8%	\$7,643	\$8,352	-8.5%
Monthly Vehicle Mile	2,292	2,227	2.9%	2,072	2,129	-2.7%
New Riders This Month	23	23	0.0%	16.8	19.3	-13.0%
Cost per Ride	\$9.87	\$9.64	2.4%	\$9.66	\$9.69	-0.3%
Cost per Mile	\$3.57	\$3.70	-3.5%	\$3.69	\$3.92	-5.9%
Miles per Ride	2.8	2.6	7.7%	2.6	2.5	4.0%
<b>Molalla Senior Center</b>						
Monthly Rides	399	347	15.0%	397	516	-23.1%
Monthly Cost	\$4,430	\$3,439	28.8%	\$5,028	\$5,865	-14.3%
Monthly Vehicle Mile	920	687	33.9%	998	936	6.6%
New Riders This Month	14	7	100.0%	7.3	9.4	-22.3%
Cost per Ride	\$11.10	\$9.91	12.0%	\$12.66	\$11.37	11.3%
Cost per Mile	\$4.81	\$5.01	-4.0%	\$5.04	\$6.27	-19.6%
Miles per Ride	2.3	2.0	15.0%	2.5	1.8	38.9%
<b>Pioneer Senior Center</b>						
Monthly Rides	832	657	26.6%	695	625	11.2%
Monthly Cost	\$7,111	\$5,311	33.9%	\$5,782	\$5,129	12.7%
Monthly Vehicle Mile	2,805	2,183	28.5%	2,262	2,071	9.2%
New Riders This Month	32	29	10.3%	25.6	21.9	16.9%
Cost per Ride	\$8.55	\$8.08	5.8%	\$8.32	\$8.21	1.3%
Cost per Mile	\$2.54	\$2.43	4.5%	\$2.56	\$2.48	3.2%
Miles per Ride	3.4	3.3	3.0%	3.3	3.3	0.0%
<b>Sandy Senior Center</b>						
Monthly Rides	360	242	48.8%	245	276	-11.2%
Monthly Cost	\$3,843	\$2,703	42.2%	\$2,839	\$3,294	-13.8%
Monthly Vehicle Mile	1,578	1,213	30.1%	1,095	1,417	-22.7%
New Riders This Month	26	17	52.9%	12.8	12.9	-0.8%
Cost per Ride	\$10.68	\$11.17	-4.4%	\$11.58	\$11.92	-2.9%
Cost per Mile	\$2.44	\$2.23	9.4%	\$2.59	\$2.32	11.6%
Miles per Ride	4.4	5.0	-12.0%	4.5	5.1	-11.8%
<b>Transportation Reaching People</b>						
Monthly Rides	2,550	2,146	18.8%	2,232	2,184	2.2%
Monthly Cost	\$25,325	\$26,934	-6.0%	\$26,616	\$27,804	-4.3%
Monthly Vehicle Mile	23,583	21,905	7.7%	20,881	22,791	-8.4%
New Riders This Month	73	94	-22.3%	61.8	64.8	-4.6%
Cost per Ride	\$9.93	\$12.55	-20.9%	\$11.93	\$12.73	-6.3%
Cost per Mile	\$1.07	\$1.23	-13.0%	\$1.27	\$1.22	4.1%
Miles per Ride	9.2	10.2	-9.8%	9.4	10.4	-9.6%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	153	172	-11.0%	159	197	-19.3%
Monthly Cost	\$2,122	\$2,887	-26.5%	\$2,667	\$3,129	-14.8%
Monthly Vehicle Mile	1,214	1,182	2.7%	1,237	1,436	-13.9%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$13.87	\$16.79	-17.4%	\$16.76	\$15.85	5.7%
Cost per Mile	\$1.75	\$2.44	-28.3%	\$2.16	\$2.18	-0.9%
Miles per Ride	7.9	6.9	14.5%	7.8	7.3	6.8%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Aug 2016	Aug 2015	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	26	20	30.0%	26	23	13.0%
Monthly Cost	\$92	\$105	-12.4%	\$134	\$117	14.5%
Monthly Vehicle Mile	79	57	38.6%	77	62	24.2%
New Riders This Month	1	1	0.0%	0.8	0.4	100.0%
Cost per Ride	\$3.55	\$5.25	-32.4%	\$5.21	\$5.14	1.4%
Cost per Mile	\$1.17	\$1.84	-36.4%	\$1.73	\$1.87	-7.5%
Miles per Ride	3.0	2.9	3.4%	3.0	2.8	7.1%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	119	38	213.2%	70	75	-6.7%
Monthly Cost	\$664	\$252	163.5%	\$387	\$335	15.5%
Monthly Vehicle Mile	262	121	116.5%	139	161	-13.7%
New Riders This Month	3	0	N/A	4.8	1.2	300.0%
Cost per Ride	\$5.58	\$6.63	-15.8%	\$5.54	\$4.44	24.8%
Cost per Mile	\$2.53	\$2.08	21.6%	\$2.78	\$2.08	33.7%
Miles per Ride	2.2	3.2	-31.3%	2.0	2.1	-4.8%
<b>STF Discretionary</b>						
Monthly Rides	604	593	1.9%	539	679	-20.6%
Monthly Cost	\$11,929	\$8,898	34.1%	\$10,970	\$10,534	4.1%
Monthly Vehicle Mile	2,439	1,581	54.3%	1,936	2,176	-11.0%
New Riders This Month	58	21	176.2%	45.9	27.3	68.1%
Cost per Ride	\$19.75	\$15.01	31.6%	\$20.34	\$15.52	31.1%
Cost per Mile	\$4.89	\$5.63	-13.1%	\$5.67	\$4.84	17.1%
Miles per Ride	4.0	2.7	48.1%	3.6	3.2	12.5%
<b>STF Service</b>						
Monthly Rides	580	570	1.8%	463	498	-7.0%
Monthly Cost	\$11,383	\$8,593	32.5%	\$9,136	\$8,092	12.9%
Monthly Vehicle Mile	2,145	1,563	37.2%	1,419	1,512	-6.2%
New Riders This Month	69	25	176.0%	24.8	24.5	1.2%
Cost per Ride	\$19.63	\$15.08	30.2%	\$19.73	\$16.24	21.5%
Cost per Mile	\$5.31	\$5.50	-3.5%	\$6.44	\$5.35	20.4%
Miles per Ride	3.7	2.7	37.0%	3.1	3.0	3.3%
<b>TriMet Service</b>						
Monthly Rides	2,239	1,428	56.8%	1,649	933	76.7%
Monthly Cost	\$6,219	\$6,895	-9.8%	\$6,009	\$4,003	50.1%
Monthly Vehicle Mile	5,362	4,775	12.3%	5,147	3,127	64.6%
New Riders This Month	57	38	50.0%	34.8	26.9	29.4%
Cost per Ride	\$2.78	\$4.83	-42.4%	\$3.64	\$4.29	-15.2%
Cost per Mile	\$1.16	\$1.44	-19.4%	\$1.17	\$1.28	-8.6%
Miles per Ride	2.4	3.3	-27.3%	3.1	3.4	-8.8%
<b>Veterans Volunteers</b>						
Monthly Rides	137	191	-28.3%	165	183	-9.8%
Monthly Cost	\$1,046	\$1,227	-14.8%	\$1,237	\$1,054	17.4%
Monthly Vehicle Mile	1,428	2,366	-39.6%	1,970	1,982	-0.6%
New Riders This Month	24	26	-7.7%	15.8	17.8	-11.2%
Cost per Ride	\$7.64	\$6.42	19.0%	\$7.48	\$5.77	29.6%
Cost per Mile	\$0.73	\$0.52	40.4%	\$0.63	\$0.53	18.9%
Miles per Ride	10.4	12.4	-16.1%	11.9	10.8	10.2%

**INDIVIDUAL PROVIDER - PROGRAM**
**12-Month Averages**

Provider - Program	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$3,387	\$3,939	-14.0%	\$2,830	\$3,364	-15.9%
<b>David's Harp - STF Service</b>						
Monthly Rides	110	171	-35.7%	166	193	-14.0%
Monthly Cost	\$747	\$1,700	-56.1%	\$1,136	\$2,552	-55.5%
Monthly Vehicle Mile	156	239	-34.7%	195	254	-23.2%
New Riders This Month	0	1	-100.0%	3.3	4.3	-23.3%
Cost per Ride	\$6.79	\$9.94	-31.7%	\$6.85	\$13.21	-48.1%
Cost per Mile	\$4.79	\$7.11	-32.6%	\$5.83	\$10.04	-41.9%
Miles per Ride	1.4	1.4	0.0%	1.2	1.3	-7.7%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	167	144	16.0%	180	161	11.8%
Monthly Cost	\$11,752	\$9,808	19.8%	\$12,288	\$9,675	27.0%
Monthly Vehicle Mile	994	1,045	-4.9%	959	1,021	-6.1%
New Riders This Month	25	9	177.8%	13.0	11.8	10.2%
Cost per Ride	\$70.37	\$68.11	3.3%	\$68.39	\$60.15	13.7%
Cost per Mile	\$11.82	\$9.39	25.9%	\$12.81	\$9.47	35.3%
Miles per Ride	6.0	7.3	-17.8%	5.3	6.3	-15.9%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	332	362	-8.3%	310	337	-8.0%
Monthly Cost	\$3,623	\$3,964	-8.6%	\$3,111	\$3,294	-5.6%
Monthly Vehicle Mile	1,532	1,277	20.0%	1,124	1,247	-9.9%
New Riders This Month	124	136	-8.8%	68.8	69.8	-1.4%
Cost per Ride	\$10.91	\$10.95	-0.4%	\$10.03	\$9.78	2.6%
Cost per Mile	\$2.36	\$3.10	-23.9%	\$2.77	\$2.64	4.9%
Miles per Ride	4.6	3.5	31.4%	3.6	3.7	-2.7%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	575	234	145.7%	371	287	29.3%
Monthly Cost	\$2,402	\$2,175	10.4%	\$2,067	\$1,899	8.8%
Monthly Vehicle Mile	4,157	1,475	181.8%	2,343	1,867	25.5%
New Riders This Month	2	0	N/A	3.0	0.8	275.0%
Cost per Ride	\$4.18	\$9.29	-55.0%	\$5.57	\$6.63	-16.0%
Cost per Mile	\$0.58	\$1.47	-60.5%	\$0.88	\$1.02	-13.7%
Miles per Ride	7.2	6.3	14.3%	6.3	6.5	-3.1%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	347	527	-34.2%	446	495	-9.9%
Monthly Cost	\$4,038	\$4,113	-1.8%	\$4,321	\$4,324	-0.1%
Monthly Vehicle Mile	1,111	838	32.6%	850	778	9.3%
New Riders This Month	2	1	100.0%	3.4	4.4	-22.7%
Cost per Ride	\$11.64	\$7.80	49.2%	\$9.68	\$8.73	10.9%
Cost per Mile	\$3.63	\$4.91	-26.1%	\$5.08	\$5.56	-8.6%
Miles per Ride	3.2	1.6	100.0%	1.9	1.6	18.8%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>Aug 2016</b>	<b>Aug 2015</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	5,382	3,966	35.7%	4,612	3,613	27.7%
Monthly Cost	\$38,000	\$41,861	-9.2%	\$33,716	\$33,456	0.8%
Monthly Vehicle Mile	17,117	16,927	1.1%	17,290	16,737	3.3%
New Riders This Month	56	162	-65.4%	189.1	268.4	-29.5%
Cost per Ride	\$7.06	\$10.55	-33.1%	\$7.31	\$9.26	-21.1%
Cost per Mile	\$2.22	\$2.47	-10.1%	\$1.95	\$2.00	-2.5%
Miles per Ride	3.2	4.3	-25.6%	3.7	4.6	-19.6%

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

Programs	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	35	43	-18.6%	44	43	2.3%
Monthly Cost	\$260	\$442	-41.2%	\$335	\$420	-20.2%
Monthly Vehicle Mile	78	88	-11.4%	85	106	-19.8%
New Riders This Month	2	0	N/A	1.8	1.0	80.0%
Cost per Ride	\$7.43	\$10.28	-27.7%	\$7.69	\$9.87	-22.1%
Cost per Mile	\$3.34	\$5.02	-33.5%	\$3.95	\$3.96	-0.3%
Miles per Ride	2.2	2.0	10.0%	1.9	2.5	-24.0%
<b>Gateway Shuttle</b>						
Monthly Rides	187	153	22.2%	196	152	28.9%
Monthly Cost	\$802	\$1,119	-28.3%	\$794	\$816	-2.7%
Monthly Vehicle Mile	291	207	40.6%	277	237	16.9%
New Riders This Month	6	3	100.0%	4.4	4.3	2.3%
Cost per Ride	\$4.29	\$7.31	-41.3%	\$4.06	\$5.35	-24.1%
Cost per Mile	\$2.75	\$5.41	-49.2%	\$2.87	\$3.45	-16.8%
Miles per Ride	1.6	1.4	14.3%	1.4	1.6	-12.5%
<b>Mid Multnomah County</b>						
Monthly Rides	553	777	-28.8%	705	815	-13.5%
Monthly Cost	\$4,662	\$14,130	-67.0%	\$11,528	\$13,297	-13.3%
Monthly Vehicle Mile	2,098	3,756	-44.1%	3,004	4,244	-29.2%
New Riders This Month	22	40	-45.0%	26.0	39.8	-34.7%
Cost per Ride	\$8.43	\$18.19	-53.7%	\$16.36	\$16.32	0.2%
Cost per Mile	\$2.22	\$3.76	-41.0%	\$3.84	\$3.13	22.7%
Miles per Ride	3.8	4.8	-20.8%	4.3	5.2	-17.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	12	9	33.3%	14	22	-36.4%
Monthly Cost	\$40	\$20	100.0%	\$33	\$68	-51.5%
Monthly Vehicle Mile	29	14	107.1%	24	40	-40.0%
New Riders This Month	0	0	N/A	0.6	0.3	100.0%
Cost per Ride	\$3.33	\$2.22	50.0%	\$2.28	\$3.15	-27.6%
Cost per Mile	\$1.38	\$1.43	-3.5%	\$1.37	\$1.71	-19.9%
Miles per Ride	2.4	1.6	50.0%	1.7	1.8	-5.6%
<b>N/NE Shuttle</b>						
Monthly Ride	731	432	69.2%	420	573	-26.7%
Monthly Cost	\$11,358	\$7,049	61.1%	\$11,124	\$9,509	17.0%
Monthly Vehicle Mile	2,997	884	239.0%	1,338	986	35.7%
New Riders This Month	64	11	481.8%	26.1	11.0	137.3%
Cost per Ride	\$15.54	\$16.32	-4.8%	\$26.49	\$16.59	59.7%
Cost per Mile	\$3.79	\$7.97	-52.4%	\$8.32	\$9.64	-13.7%
Miles per Ride	4.1	2.0	105.0%	3.2	1.7	88.2%
<b>STF Service</b>						
Monthly Ride	543	415	30.8%	445	398	11.8%
Monthly Cost	\$20,525	\$13,845	48.2%	\$13,148	\$14,392	-8.6%
Monthly Vehicle Mile	2,915	2,099	38.9%	2,249	1,767	27.3%
New Riders This Month	61	38	60.5%	42.8	31.2	37.2%
Cost per Ride	\$37.80	\$33.36	13.3%	\$29.58	\$36.14	-18.2%
Cost per Mile	\$7.04	\$6.60	6.7%	\$5.85	\$8.14	-28.1%
Miles per Ride	5.4	5.1	5.9%	5.1	4.4	15.9%
<b>TriMet Service</b>						
Monthly Ride	907	326	178.2%	588	425	38.4%
Monthly Cost	\$8,717	\$4,685	86.1%	\$4,788	\$3,819	25.4%
Monthly Vehicle Mile	5,574	1,738	220.7%	3,038	1,927	57.7%
New Riders This Month	69	23	200.0%	35.0	20.3	72.4%
Cost per Ride	\$9.61	\$14.37	-33.1%	\$8.14	\$8.99	-9.5%
Cost per Mile	\$1.56	\$2.70	-42.2%	\$1.58	\$1.98	-20.2%
Miles per Ride	6.1	5.3	15.1%	5.2	4.5	15.6%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	431	505	-14.7%	517	486	6.4%
Monthly Cost	\$4,773	\$7,141	-33.2%	\$7,629	\$7,029	8.5%
Monthly Vehicle Mile	1,479	1,163	27.2%	1,595	1,105	44.3%
New Riders This Month	35	43	-18.6%	30.1	25.3	19.0%
Cost per Ride	\$11.07	\$14.14	-21.7%	\$14.75	\$14.47	1.9%
Cost per Mile	\$3.23	\$6.14	-47.4%	\$4.78	\$6.36	-24.8%
Miles per Ride	3.4	2.3	47.8%	3.1	2.3	34.8%
<b>SW Shuttle Service</b>						
Monthly Rides	88	103	-14.6%	95	141	-32.6%
Monthly Cost	\$720	\$1,926	-62.6%	\$2,224	\$2,088	6.5%
Monthly Vehicle Mile	184	192	-4.2%	179	264	-32.2%
New Riders This Month	2	2	0.0%	2.3	4.7	-51.1%
Cost per Rider	\$8.18	\$18.70	-56.3%	\$23.45	\$14.77	58.8%
Cost per Mile	\$3.91	\$10.03	-61.0%	\$12.41	\$7.92	56.7%
Miles per Ride	2.1	1.9	10.5%	1.9	1.9	0.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	180	230	-21.7%	171	173	-1.2%
Monthly Cost	\$440	\$825	-46.7%	\$763	\$743	2.7%
Monthly Vehicle Mile	130	148	-12.2%	111	115	-3.5%
New Riders This Month	0	2	-100.0%	0.8	1.4	-42.9%
Cost per Ride	\$2.45	\$3.59	-31.8%	\$4.45	\$4.31	3.2%
Cost per Mile	\$3.39	\$5.57	-39.1%	\$6.89	\$6.48	6.3%
Miles per Ride	0.7	0.6	16.7%	0.6	0.7	-14.3%



**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

Programs	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	82	58	41.4%	54	45	20.0%
Monthly Cost	\$91	\$64	42.2%	\$473	\$466	1.5%
Monthly Vehicle Mile	43	41	4.9%	54	36	50.0%
New Riders This Month	0	0	N/A	0.3	0.1	200.0%
Cost per Ride	\$1.11	\$1.10	0.9%	\$8.79	\$10.28	-14.5%
Cost per Mile	\$2.12	\$1.56	35.9%	\$8.84	\$12.80	-30.9%
Miles per Ride	0.5	0.7	-28.6%	1.0	0.8	25.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	3	20	-85.0%	6	11.8	-50.0%
Monthly Cost	\$15	\$100	-85.0%	\$31	\$58	-46.6%
Monthly Vehicle Mile	24	133	-82.0%	52	80	-35.0%
New Riders This Month	1	5	-80.0%	1.2	2.2	-45.5%
Cost per Ride	\$5.00	\$5.00	0.0%	\$5.00	\$4.93	1.4%
Cost per Mile	\$0.63	\$0.75	-16.0%	\$0.60	\$0.73	-17.8%
Miles per Ride	8.0	6.7	19.4%	8.4	6.8	23.5%
<b>STF Discretionary</b>						
Monthly Rides	777	793	-2.0%	684	636	7.5%
Monthly Cost	\$16,299	\$13,787	18.2%	\$12,788	\$14,361	-11.0%
Monthly Vehicle Mile	3,143	2,695	16.6%	2,691	2,514	7.0%
New Riders This Month	60	48	25.0%	31.4	43.2	-27.3%
Cost per Ride	\$20.98	\$17.39	20.6%	\$18.69	\$22.60	-17.3%
Cost per Mile	\$5.19	\$5.12	1.4%	\$4.75	\$5.71	-16.8%
Miles per Ride	4.0	3.4	17.6%	3.9	4.0	-2.5%
<b>STF Service</b>						
Monthly Rides	540	551	-2.0%	467	456	2.4%
Monthly Cost	\$11,007	\$9,248	19.0%	\$10,580	\$9,108	16.2%
Monthly Vehicle Mile	2,211	2,355	-6.1%	1,952	2,022	-3.5%
New Riders This Month	69	56	23.2%	29.6	39.3	-24.7%
Cost per Ride	\$20.38	\$16.78	21.5%	\$22.68	\$19.96	13.6%
Cost per Mile	\$4.98	\$3.93	26.7%	\$5.42	\$4.51	20.2%
Miles per Ride	4.1	4.3	-4.7%	4.2	4.4	-4.5%
<b>Dialysis (NEW)</b>						
Monthly Rides	0	25	-100.0%	9		
Monthly Cost	\$0	\$250	-100.0%	\$91		
Monthly Vehicle Mile	0	206	-100.0%	60		
New Riders This Month	0	4	-100.0%	1		
Cost per Ride	N/A	\$10.00	N/A	\$9.82		
Cost per Mile	N/A	\$1.21	N/A	\$1.51		
Miles per Ride	N/A	8.2	N/A	6.5		
<b>Title XIX Non Medical (NEW)</b>						
Monthly Rides	0	22	-100.0%	6		
Monthly Cost	\$0	\$330	-100.0%	\$85		
Monthly Vehicle Mile	0	143	-100.0%	48		
New Riders This Month	0	6	-100.0%	2		
Cost per Ride	N/A	\$15.00	N/A	\$15.00		
Cost per Mile	N/A	\$2.31	N/A	\$1.78		
Miles per Ride	N/A	6.5	N/A	8.4		

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Aug 2016</b>	<b>Aug 2015</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	16	7	128.6%	11		
Monthly Cost	\$700	\$110	536.3%	\$166		
Monthly Vehicle Mile	216	64	237.5%	119		
New Riders This Month	2	4	-50.0%	3		
Cost per Ride	\$43.74	\$15.71	178.4%	\$14.63		
Cost per Mile	\$3.24	\$1.72	88.4%	\$1.39		
Miles per Ride	13.5	9.1	48.4%	10.5		
<b>STF Service</b>						
Monthly Ride	249	99	151.5%	158		
Monthly Cost	\$7,828	\$2,027	286.2%	\$3,249		
Monthly Vehicle Mile	1,924	449	328.5%	1,303		
New Riders This Month	64	19	236.8%	46		
Cost per Ride	\$31.44	\$20.47	53.6%	\$20.51		
Cost per Mile	\$4.07	\$4.51	-9.8%	\$2.49		
Miles per Ride	7.7	4.5	71.1%	8.2		
<b>Title XIX Non Medical</b>						
Monthly Ride	58	66	-12.1%	85		
Monthly Cost	\$1,921	\$587	227.2%	\$469		
Monthly Vehicle Mile	665	795	-16.4%	893		
New Riders This Month	12	16	-25.0%	18		
Cost per Ride	\$33.11	\$8.89	272.4%	\$5.53		
Cost per Mile	\$2.89	\$0.74	290.5%	\$0.53		
Miles per Ride	11.5	12.0	-4.2%	10.5		
<b>Dialysis</b>						
Monthly Ride	125	61	104.9%	97		
Monthly Cost	\$5,671	\$1,213	367.6%	\$2,336		
Monthly Vehicle Mile	1,487	654	127.4%	1,086		
New Riders This Month	2	2	0.0%	3		
Cost per Ride	\$45.37	\$19.89	128.1%	\$24.19		
Cost per Mile	\$3.81	\$1.85	105.9%	\$2.15		
Miles per Ride	11.9	10.7	11.2%	11.2		

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Aug 2016</b>	<b>Aug 2015</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	7	6	16.7%	5	14	-64.3%
Monthly Cost	\$134	\$223	-39.9%	\$748	\$761	-1.7%
Monthly Vehicle Mile	45	30	50.0%	33	91	-63.7%
New Riders This Month	2	1	100.0%	2	2	0.0%
Cost per Ride	\$19.16	\$37.17	-48.5%	\$149.57	\$54.33	175.3%
Cost per Mile	\$2.98	\$7.43	-59.9%	\$22.78	\$8.40	171.2%
Miles per Ride	6.4	5.0	28.0%	6.6	6.5	1.5%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	508	218	133.0%	488	349	39.8%
Monthly Cost	\$6,220	\$4,820	29.0%	\$6,073	\$5,391	12.7%
Monthly Vehicle Mile	1,819	848	114.5%	1,588	1,418	12.0%
New Riders This Month	9	8	12.5%	11	8	37.5%
Cost per Ride	\$12.24	\$22.11	-44.6%	\$12.46	\$15.43	-19.2%
Cost per Mile	\$3.42	\$5.68	-39.8%	\$3.82	\$3.80	0.5%
Miles per Ride	3.6	3.9	-7.7%	3.3	4.1	-19.5%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$19	\$62	-69.4%	\$87	\$115	-24.3%
Monthly Vehicle Mile	0	0	N/A	4	8	-50.0%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$174.58	\$86.13	102.7%
Cost per Mile	N/A	N/A	N/A	\$19.76	\$14.35	37.7%
Miles per Ride	N/A	N/A	N/A	8.8	6.0	46.7%
<b>Veterans Volunteers</b>						
Monthly Rides	221	247	-10.5%	212		
Monthly Cost	\$2,303	\$1,866	23.4%	\$1,880		
Monthly Vehicle Mile	3,615	2,857	26.5%	3,291		
New Riders This Month	11	16	-31.3%	9		
Cost per Ride	\$10.42	\$7.55	37.9%	\$0.57		
Cost per Mile	\$0.64	\$0.65	-2.5%	\$8.86		
Miles per Ride	16.4	11.6	41.4%	15.5		
<b>Wa Co DAVS</b>						
Monthly Rides	3	0	N/A	0		
Monthly Cost	\$735	\$39	1784.6%	\$227		
Monthly Vehicle Mile	15	0	N/A	2		
New Riders This Month	1	0	N/A	0		
Cost per Ride	\$245.11	N/A	N/A	\$545.26		
Cost per Mile	\$49.02	N/A	N/A	\$143.49		
Miles per Ride	5.0	N/A	N/A	3.8		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	723	640	13.0%	715	641	11.5%
Monthly Cost	\$9,462	\$3,761	151.6%	\$8,149	\$4,211	93.5%
Monthly Vehicle Mile	3,533	2,983	18.4%	3,091	3,130	-1.2%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$13.09	\$5.88	122.6%	\$11.39	\$6.57	73.4%
Cost per Mile	\$2.68	\$1.26	112.7%	\$2.64	\$1.35	95.6%
Miles per Ride	4.9	4.7	4.3%	4.3	4.9	-12.2%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	195	61	219.7%	177	113	56.6%
Monthly Cost	\$791	\$791	0.0%	\$1,592	\$791	101.3%
Monthly Vehicle Mile	1,495	544	174.8%	1,205	827	45.7%
New Riders This Month	15	9	66.7%	19.3	9.8	96.9%
Cost per Ride	\$4.06	\$12.97	-68.7%	\$8.98	\$7.00	28.3%
Cost per Mile	\$0.53	\$1.45	-63.4%	\$1.32	\$0.96	37.5%
Miles per Ride	7.7	8.9	-13.5%	6.8	7.3	-6.8%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,458	879	65.9%	1,150	807	42.5%
Monthly Cost	\$4,833	\$3,569	35.4%	\$4,368	\$3,419	27.8%
Monthly Vehicle Mile	2,293	2,081	10.2%	2,256	2,346	-3.8%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.31	\$4.06	-18.5%	\$3.80	\$4.24	-10.4%
Cost per Mile	\$2.11	\$1.72	22.7%	\$1.94	\$1.46	32.9%
Miles per Ride	1.6	2.4	-33.3%	2.0	2.9	-31.0%
<b>Maryville Nursing Home</b>						
Monthly Rides	0	38	-100.0%	37	46	-19.6%
Monthly Cost	\$0	\$716	-100.0%	\$492	\$470	4.7%
Monthly Vehicle Mile	0	28	-100.0%	62	63	-1.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$18.84	N/A	\$13.37	\$10.11	32.2%
Cost per Mile	N/A	\$25.57	N/A	\$7.89	\$7.40	6.6%
Miles per Ride	N/A	0.7	N/A	1.7	1.4	21.4%
<b>Mary's Woods</b>						
Monthly Rides	1,658	1,038	59.7%	1,243	1,001	24.2%
Monthly Cost	\$6,345	\$6,225	1.9%	\$5,907	\$8,108	-27.1%
Monthly Vehicle Mile	1,929	2,111	-8.6%	1,847	1,829	1.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.83	\$6.00	-36.2%	\$4.75	\$8.10	-41.4%
Cost per Mile	\$3.29	\$2.95	11.5%	\$3.20	\$4.43	-27.8%
Miles per Ride	1.2	2.0	-40.0%	1.5	1.8	-16.7%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	786	771	1.9%	710	754	-5.8%
Monthly Cost	\$868	\$929	-6.6%	\$840	\$838	0.2%
Monthly Vehicle Mile	610	522	16.9%	523	465	12.5%
New Rider This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$1.10	\$1.20	-8.3%	\$1.18	\$1.11	6.3%
Cost per Mile	\$1.42	\$1.78	-20.2%	\$1.60	\$1.80	-11.1%
Miles per Ride	0.8	0.7	14.3%	0.7	0.6	16.7%
<b>Providence Elderplace</b>						
Monthly Rides	10,069	8,779	14.7%	9,255	8,917	3.8%
Monthly Cost	\$254,461	\$196,448	29.5%	\$234,574	\$203,579	15.2%
Monthly Vehicle Mile	44,499	28,369	56.9%	39,388	34,499	14.2%
New Riders This Month	32	27	18.5%	128.0	23.9	435.6%
Cost per Ride	\$25.27	\$22.38	12.9%	\$25.35	\$22.83	11.0%
Cost per Mile	\$5.72	\$6.92	-17.3%	\$5.96	\$5.90	1.0%
Miles per Ride	4.4	3.2	37.5%	4.3	3.9	10.3%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	240	485	-50.5%	259	208	24.5%
Monthly Cost	\$4,457	\$5,180	-14.0%	\$5,162	\$3,032	70.3%
Monthly Vehicle Mile	903	814	10.9%	808	528	53.0%
New Riders This Month	0	1	-100.0%	0.0	0.1	-100.0%
Cost per Ride	\$18.57	\$10.68	73.9%	\$19.95	\$14.58	36.8%
Cost per Mile	\$4.94	\$6.36	-22.3%	\$6.39	\$5.75	11.1%
Miles per Ride	3.8	1.7	123.5%	3.1	2.5	24.0%
<b>West Linn</b>						
Monthly Ride	102	145	-29.7%	101	155	-34.8%
Monthly Cost	\$274	\$274	0.0%	\$315	\$325	-3.1%
Monthly Vehicle Mile	153	46	232.6%	113	119	-5.0%
New Riders This Month	0	0	N/A	0.0	5.3	-100.0%
Cost per Ride	\$2.69	\$1.89	42.3%	\$3.13	\$2.09	49.8%
Cost per Mile	\$1.79	\$5.96	-70.0%	\$2.79	\$2.74	1.8%
Miles per Ride	1.5	0.3	400.0%	1.1	0.8	37.5%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Aug 2016	Aug 2015	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	6,193	6,477	-4.4%	6,078	7,368	-17.5%
Monthly Cost	\$43,495	\$40,732	6.8%	\$37,623	\$33,286	13.0%
Monthly Vehicle Miles	13,235	12,288	7.7%	12,100	10,755	12.5%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	98.9%	0.2%
Cost per Ride	\$7.02	\$6.29	11.6%	\$6.19	\$4.52	36.9%
Cost per Mile	\$3.29	\$3.31	-0.6%	\$3.11	\$3.10	0.3%
Miles per Roadcall	13,235	12,288	7.7%	12,100	10,755	12.5%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,442	1,204	19.8%	2,156	1,515	42.3%
Monthly Cost	\$37,185	\$28,177	32.0%	\$32,626	\$33,594	-2.9%
Monthly Vehicle Miles	4,190	3,773	11.1%	4,447	5,441	-18.3%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	99.0%	0.1%
Cost per Ride	\$25.79	\$23.40	10.2%	\$15.14	\$22.17	-31.7%
Cost per Mile	\$8.87	\$7.47	18.7%	\$7.34	\$6.17	19.0%
Miles per Roadcall	4,190	3,773	11.1%	4,447	5,441	-18.3%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	9,791	7,628	28.4%	8,695	8,550	1.7%
Monthly Cost	\$53,015	\$48,473	9.4%	\$50,802	\$49,735	2.1%
Monthly Vehicle Miles	22,928	21,562	6.3%	21,379	21,979	-2.7%
On-Time Performance	96.0%	97.0%	-1.0%	97.6%	89.2%	8.4%
Cost per Ride	\$5.41	\$6.35	-14.8%	\$5.84	\$5.82	0.3%
Cost per Mile	\$2.31	\$2.25	2.7%	\$2.38	\$2.26	5.3%
Miles per Roadcall	22,928	7,187	219.0%	21,379	10,990	94.5%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,180	9,573	-4.1%	8,993	9,735	-7.6%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,086	20,962	5.4%	20,942	20,584	1.7%
On-Time Performance	99.9%	99.8%	0.1%	99.8%	99.8%	0.0%
Cost per Ride	\$7.08	\$6.79	4.3%	\$7.23	\$6.68	8.2%
Cost per Mile	\$2.94	\$3.10	-5.2%	\$3.10	\$3.16	-1.9%
Miles per Roadcall	22,086	20,962	5.4%	20,942	20,584	1.7%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,397	1,467	-4.8%	1,337	1,472	-9.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	8,003	6,292	27.2%	7,073	7,131	-0.8%
On-Time Performance	97.6%	96.6%	1.0%	96.6%	96.5%	0.1%
Cost per Ride	\$14.32	\$13.63	5.1%	\$14.96	\$13.58	10.2%
Cost per Mile	\$2.50	\$3.18	-21.4%	\$2.83	\$2.80	1.1%
Miles per Roadcall	8,003	6,292	27.2%	7,073	7,131	-0.8%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	26,098	25,214	3.5%	23,600	26,430	-10.7%
Monthly Cost	\$292,416	\$302,842	-3.4%	\$330,989	\$320,854	3.2%
Monthly Vehicle Miles	42,350	46,023	-8.0%	45,234	45,786	-1.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$11.20	\$12.01	-6.7%	\$14.02	\$12.14	15.5%
Cost per Mile	\$6.90	\$6.58	4.9%	\$7.32	\$7.01	4.4%
Miles per Roadcall	42,350	46,023	-8.0%	45,234	45,786	-1.2%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	2,968	1,506	97.1%	2,930	1,489	96.8%
Monthly Cost	\$51,603	\$53,443	-3.4%	\$58,410	\$56,622	3.2%
Monthly Vehicle Miles	8,010	8,875	-9.7%	8,925	9,999	-10.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$17.39	\$35.49	-51.0%	\$19.93	\$38.02	-47.6%
Cost per Mile	\$6.44	\$6.02	7.0%	\$6.54	\$5.66	15.5%
Miles per Roadcall	8,010	8,875	-9.7%	8,925	9,999	-10.7%

### RideWise Performance Report - August 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	11	72	3,744	\$98,167.68		
One-on-one travel training general trips	13	29	1,508	\$39,539.76		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	24	101	5,252	\$137,707.44		
Group travel training						
Group travel training with schools	0		0	\$0.00		
Group travel training general	5		18	\$478.78		
Riders Club participants	97					
Subtotal	102		18	\$478.78		
<b>Total</b>	<b>126</b>	<b>101</b>	<b>5,270</b>	<b>\$138,186.22</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	0					
Transitional staff support and pass plan	0	0	0	0	0	0
<b>Total</b>	<b>5</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$47,020.52					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	153.50					
Value of volunteer hours monthly	\$3,616.46					
Value of transitional staff hours monthly						

## RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	19	121	6,292	\$164,976.24		
One-on-one travel training general trips	27	65	3,380	\$88,623.60		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	46	186	9,672	\$253,599.84		
Group travel training with schools	0		0	\$0.00		
Group travel training general	28		102	\$2,681.15		
Riders Club participants	211					
Subtotal	239		102	\$2,681.15		
<b>Total</b>	<b>285</b>	<b>186</b>	<b>9,774</b>	<b>\$256,280.99</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	9					
Transitional staff support only	1					
Transitional staff support and pass plan	0	0	0	0	0	0
<b>Total</b>	<b>10</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$92,246.88					
Annual cost avoidance of trips	\$256,280.99					
Total cost avoidance	\$164,034.11					
Total trainer hours annual	1,386.60					
Ride Ambassador hours annual	292.75					
Value of volunteer hours annual	\$6,897.19					
Value of transitional staff hours annual	\$0.00					