
DATE: JANUARY 2021

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall Ridership for E&D. As of January 2021, the monthly average ridership for E&D services was 65% lower than the monthly average in January of 2020. This is largely due to the onset of the COVID-19 pandemic and the restrictions on ridership that continued into 2021. Part of this decrease can also be attributed to programs that were phased out, including the American Cancer Society, Dahlia, Edwards Center and Villages NW.
2. The pandemic restricted volunteer participation and hours, leading to fewer ridership within TriMet volunteer programs. For example, the Ride Connection East County office had a 98% decrease in ridership for the TriMet Service in January 2021 compared to January 2020. Ride Connection Red also saw a significant drop in monthly rides for the TriMet Service with a 94% decrease.
3. Total Costs. Overall monthly costs for Ride Connection in January 2021 were 18% lower than the previous year. This is primarily due to pandemic restrictions in place, which limited trips within the Ride Connection programs. Some programs that had a significant decrease in monthly costs include the TriMet Service for the East County office, with a 27.8% decrease and the Washington County STF service, with an 80.2% decrease.

Some programs that had an increase in monthly costs include the Ride Connection Headquarters Office's Downtown RideAbout, with a 19.6% increase, and the Washington County, Wa Co DAVS program with a 59.1% increase in monthly costs.

4. Network Cost Per Ride. The network-wide cost per ride in January 2021 was \$48.46, which is a 134.9% increase from the previous year, which was \$20.63 in January 2020. This is due to the limitations on Ride Connection programs established by the pandemic. While the monthly

cost decreased slightly from the previous year, the ridership was significantly lower which led to a high cost per ride.

RIDEWISE

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0
2. Number of individuals successfully exited out of one-on-one travel training – 0
3. There were 0 participants returning to learn a new route. Percentage of change from January 2021– 100% decrease in the number of successful customers was noted for January 2020 due to Covid-19. RideWise has provided 11 virtual school safety and transit skills presentations to 121 students in January.
4. Number of individuals successfully exited out of one-on-one travel training under the age of 60 was 0. Average training hours per individual trained one-on-one during January 2019 was 0 due to Covid-19.
5. Outreach. The RideWise program continues to increase awareness of the program. At this time, there were no events held or presentations given.
6. Ride Ambassador Program. No volunteer hours were recorded for Rider's Club events, committee meetings, or outreach due to Covid-19.
7. Riders' Clubs. No events were held due to Covid-19
8. Referral Sources. There were four referrals in January 2021. No referrals were from new agencies or new sources at agencies with which a relationship had already been established and no referrals were the result of our travel options counseling efforts.
9. School Program. No students received individual training and no trips were taken during the month of January due to Covid-19.

RideWise Performance Report – January 2021

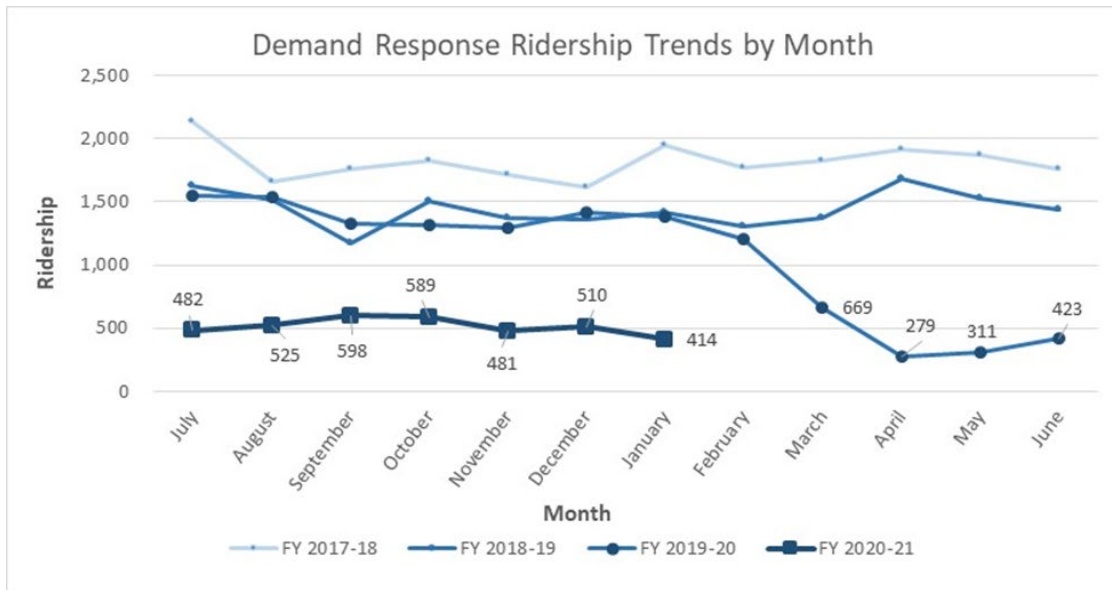
	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training	-					
One-on-one travel training work trips	0		0	\$0.00		
One-on-one travel training general trips	0		0	\$0.00		
Subtotal	0	-	0	\$0.00		
Group travel trainings						
Group travel trainings with schools	121		442	\$14,723.84		
Group travel training general	0		0	\$0.00		
Riders Club participants	0					
Subtotal	121		442	\$14,723.84		
Total	121	-	442	\$14,723.84		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	2					
Transitional staff support and pass plan	4		0	0		
Total	6	0	0	0	0	0
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$8,903.94					
Ride Ambassador hours monthly	0					
Value of volunteer hours monthly	\$0.00					
Value of transitional staff hours monthly	\$0.00					

SANDY AREA METRO (SAM)

1. Overall, January 2021 ridership is down 45.8% from January 2020. SAM Gresham was 46.8% lower. Estacada was down 41.1%. Similarly, the Shopper Shuttle was down by 58.9%.
2. SAM rides was 32.7% lower compared to January 2020. ED, however, showed an increase of 27.8% compared to January 2020.
3. SAM has been forced to turn down passengers due to COVID capacity restrictions. Staff have applied for funding for a new vehicle and funding to use as a “sweeper” vehicle so passengers are never left behind. A replacement vehicle was also requested in this grant request through CARES ACT funding.
4. STFAC grants for federal funds have were submitted as well as SAM’s STIF Plan for the 22-23 biennium. If successful, SAM expects to see slightly higher federal grant amounts for 22-23 than the previous biennium.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Ridership for SMART’s paratransit service decreased slightly in January as compared to the previous month. Attributes of the decrease are directly related to the limited services available at medical facilities due to state and local policies related to the COVID-19 pandemic. As Clackamas County and the state begin to open certain business, SMART anticipates a slight uptick in ridership over the coming months.
2. SMART continues to follow strict disinfecting guidelines to protect customers and employees from COVID-19. All vehicles are equipped with driver barriers and cleaned and treated nightly.



CANBY AREA TRANSIT (CAT)

1. Ridership continues to remain below the prior year due to the pandemic. Though some recovering slowly happening month to month. The winter weather has reduced overall ridership in January.
2. During the month of January total CAT ridership was down by -43.77% from the previous year. During the same time period Demand Responsive trips were down by -59.37% and fixed-route was down -40.22%.
3. CAT continues to operate full services during the COVID-19 pandemic. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
4. During the month of January CAT charged no fares on fixed route or Dial-a-Ride.
5. In January CAT provided 377 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

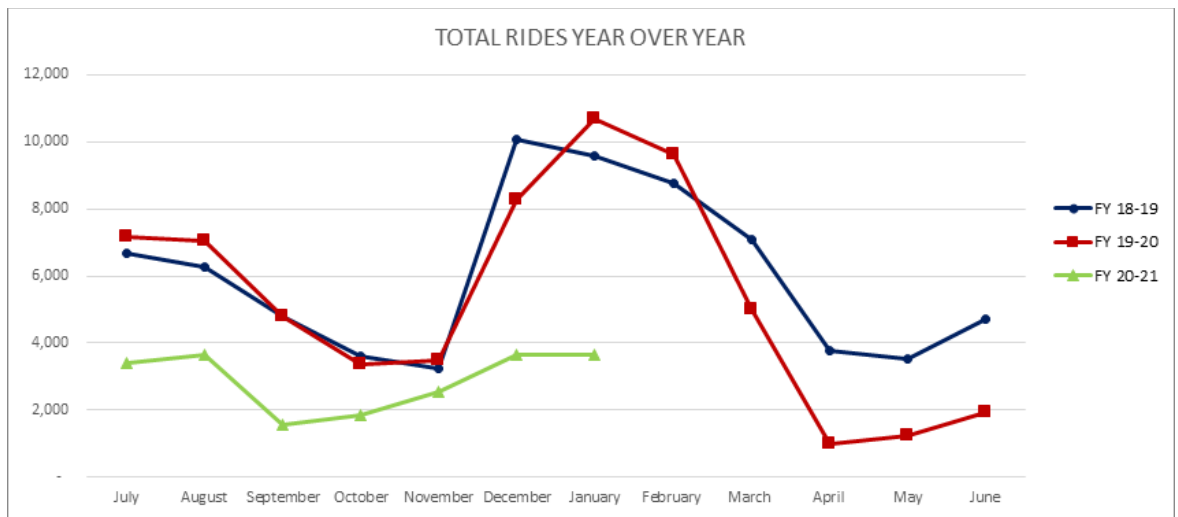
1. SCTD has continued to maintain service hours from pre-Covid-19 levels. Bus capacity has been decreased to comply with the State of Oregon's social distancing regulations, and other precautions have been maintained to limit the spread of COVID, such as face covering requirements,

providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields to help protect drivers.

2. Total SCTD system ridership in January 2021 was up compared to the previous month, by 2%. Compared to the previous year, same period, ridership was down by 50%. In total SCTD provided over 2,090 rides for the month, with the Clackamas Community College route providing over 62% of all rides. SCTD did not operate on New Year's Day.
3. Elderly and disabled ridership was up in January over the prior month, by 20%, with 418 rides for the month.
4. Saturday service provided an average of 35 rides per day. For our city route, 31% of the total Saturday rides on this service were taken by E&D riders.
5. During January, SCTD continued to not charge fares on all three routes, due to COVID-19.

MT. HOOD EXPRESS

1. Ridership numbers have increased for the winter recreation season. With extremely limited capacity January ridership was down 65.6% year over year.
2. Capacity on the Mt Hood Express route to Timberline lodge continues to be a challenge. Extra buses are being deployed on Friday, Saturday, and Sunday to help, but the demand is currently much higher than our capacity with social distancing standards in place. Clackamas County is looking at additional runs to help with capacity issues with awarded CARES funding for the remainder of the winter recreation season.
3. Driver barriers have been installed in all vehicles and more permanent barriers are being added to some of the older buses over the next few months.
4. The Mt Hood Express and Village Shuttle services remain fare free at this time.



TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jan 21	Jan 20	% Change	FY21-TD	FY20-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	23,760	87,900	-73.0%	25,007	86,580	-71.1%
Bus-Frequent Service*	<u>46,620</u>	<u>99,500</u>	-53.1%	<u>49,224</u>	<u>98,550</u>	-50.1%
Subtotal All Bus	70,380	187,400	-62.4%	74,231	185,130	-59.9%
MAX	40,780	116,100	-64.9%	43,734	118,330	-63.0%
Commuter Rail	<u>290</u>	<u>1,340</u>	-78.4%	<u>336</u>	<u>1,390</u>	-75.8%
Fixed Route Total	111,450	304,800	-63.4%	118,302	304,850	-61.2%
<u>Paratransit</u>						
LIFT& Cabs	781	3,219	-75.7%	815	3,211	-74.6%
System Total	112,231	308,004	-63.6%	119,117	308,061	-61.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	141,200	503,300	-71.9%	150,029	500,079	-70.0%
Bus-Frequent Service*	<u>299,500</u>	<u>611,300</u>	-51.0%	<u>317,299</u>	<u>610,953</u>	-48.1%
Subtotal All Bus	440,700	1,114,600	-60.5%	467,327	1,111,031	-57.9%
MAX	264,600	704,800	-62.5%	284,891	732,067	-61.1%
Commuter Rail	<u>1,450</u>	<u>6,680</u>	-78.3%	<u>1,682</u>	<u>6,957</u>	-75.8%
Fixed Route Total	706,680	1,826,105	-61.3%	753,901	1,850,056	-59.2%
Frequent Bus % of Total Bus	68.0%	54.8%	13.1%	67.9%	55.0%	12.9%
<u>Paratransit</u>						
LIFT & Cabs	4,730	18,170	-74.0%	4,911	18,259	-73.1%
System Total	711,410	1,844,275	-61.4%	758,811	1,868,315	-59.4%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$13.64	\$4.79	184.76%	\$12.31	\$4.76	158.61%
Bus-Frequent Service*	\$8.88	\$3.49	154.44%	\$7.96	\$3.50	127.43%
Subtotal All Bus	\$10.38	\$4.07	155.04%	\$9.34	\$4.06	130.05%
MAX	\$9.22	\$3.62	154.70%	\$8.55	\$3.28	160.67%
Commuter Rail	\$105.47	\$28.87	265.33%	\$93.19	\$21.21	339.37%
Fixed Route Total	\$10.13	\$3.99	153.88%	\$9.22	\$3.82	141.36%
<u>Paratransit</u>						
LIFT & Cabs	\$69.21	\$40.72	69.97%	\$84.61	\$41.73	102.76%
System Total	\$10.51	\$4.35	141.61%	\$9.71	\$4.18	132.30%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	1,891,810	4,912,780	-61.5%	2,264,708	4,789,694	-52.7%
Monthly Cost	\$19,638,952	\$20,015,763	-1.9%	\$18,828,034	\$19,814,613	-5.0%
Monthly Vehicle Mile	1,999,875	2,285,867	-12.5%	2,017,288	2,231,628	-9.6%
On-Time Performance	94.9%	88.6%	6.3%	93.6%	86.6%	7.0%
Cost per Ride	\$10.38	\$4.07	155.0%	\$8.31	\$4.14	100.7%
Cost per Mile	\$9.82	\$8.76	12.1%	\$9.33	\$8.88	5.1%
Miles per Roadcall	9,852	13,290	-25.9%	16,637	15,808	5.2%
Light Rail (MAX)						
Monthly Rides	1,147,300	3,106,470	-63.1%	1,433,439	3,191,105	-55.1%
Monthly Cost	\$10,580,135	\$11,245,673	-5.9%	\$11,293,050	\$10,676,626	5.8%
Monthly Vehicle Mile	348,773	397,109	-12.2%	358,995	386,334	-7.1%
On-Time Performance	91.0%	90.3%	0.7%	90.8%	89.8%	1.0%
Cost per Ride	\$9.22	\$3.62	154.7%	\$7.88	\$3.35	135.2%
Cost per Mile	\$30.34	\$28.32	7.1%	\$31.46	\$27.64	13.8%
Miles per Roadcall	5,813	5,593	3.9%	5,901	5,906	-0.1%
Commuter Rail (WES)						
Monthly Rides	5,800	29,370	-80.3%	9,457	29,981	-68.5%
Monthly Costs	\$611,720	\$847,864	-27.9%	\$597,926	\$644,735	-7.3%
Monthly Vehicle Mile	5,851	10,319	-43.3%	6,897	9,931	-30.6%
On Time Performance	97.7%	97.7%	0.0%	98.4%	96.3%	2.1%
Cost per Ride	\$105.47	\$28.87	265.3%	\$63.23	\$21.50	194.1%
Cost per Mile	\$104.55	\$82.17	27.2%	\$86.70	\$64.92	33.5%
Miles per Roadcall	2,926	10,319	-71.6%	5,912	23,835	-75.2%
Paratransit LIFT and Cab						
Monthly Rides	20,076	80,115	-74.9%	26,430	78,642	-66.4%
Monthly Cost	\$1,671,383	\$3,262,373	-48.8%	\$1,890,389	\$3,221,536	-41.3%
Monthly Vehicle Mile	242,684	695,829	-65.1%	289,920	667,180	-56.5%
On-Time Performance	95.9%	89.5%	6.4%	95.5%	89.4%	6.1%
Cost per Ride	\$83.25	\$40.72	104.4%	\$71.53	\$40.96	74.6%
Cost per Mile	\$6.89	\$4.69	46.9%	\$6.52	\$4.83	35.0%
Miles per Roadcall	2,427	6,889	-64.8%	2,936	5,702	-48.5%

RIDE CONNECTION*	Jan 2021	Jan 2020	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	10,898	31,210	-65.1%	11,432	31,377	-63.6%
Monthly Cost	\$528,065	\$643,960	-18.0%	\$492,992	\$636,329	-22.5%
Monthly Vehicle Mile	71,908	129,060	-44.3%	62,688	124,046	-49.5%
New Riders This Month	492	677	-27.3%	774.7	1,155.3	-32.9%
Cost per Ride	\$48.46	\$20.63	134.9%	\$43.1	\$20.28	112.6%
Cost per Mile	\$7.34	\$4.99	47.1%	\$7.86	\$5.13	53.2%
Miles per Ride	6.6	4.1	61.0%	5.5	4.0	37.5%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, April 15, 2021

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	482	1,033	-53.3%	436	1,096	-60.2%
Monthly Cost	\$23,061	\$17,012	35.6%	\$15,472	\$18,514	-16.4%
Monthly Vehicle Mile	3,396	5,336	-36.4%	2,943	5,633	-47.8%
New Riders This Month	33	26	26.9%	42.5	77.8	-45.4%
Cost per Ride	\$47.84	\$16.47	190.5%	\$35.46	\$16.90	109.8%
Cost per Mile	\$6.79	\$3.19	112.9%	\$5.26	\$3.29	59.9%
Miles per Ride	7.0	5.2	34.6%	6.7	5.1	31.4%
King City Shuttle						
Monthly Rides	130	395	-67.1%	143	324	-55.9%
Monthly Cost	\$9,102	\$9,647	-5.6%	\$7,967	\$8,828	-9.8%
Monthly Vehicle Mile	870	2,111	-58.8%	1,051	1,660	-36.7%
New Riders This Month	18	13	38.5%	13.8	21.3	-35.2%
Cost per Ride	\$70.01	\$24.42	186.7%	\$55.71	\$27.28	104.2%
Cost per Mile	\$10.46	\$4.57	128.9%	\$7.58	\$5.32	42.5%
Miles per Ride	6.7	5.3	26.4%	7.4	5.1	45.1%
Title XIX Non Medical						
Monthly Rides	2	159	-98.7%	27	101	-73.3%
Monthly Cost	\$1,254	\$6,284	-80.0%	\$2,275	\$4,620	-50.8%
Monthly Vehicle Mile	14	1,714	-99.2%	294	1,070	-72.5%
New Riders This Month	1	19	-94.7%	2.8	12.2	-77.0%
Cost per Ride	\$627.23	\$39.52	1487.1%	\$85.56	\$45.90	86.4%
Cost per Mile	\$89.60	\$3.67	2341.4%	\$7.75	\$4.32	79.4%
Miles per Ride	7.0	10.8	-35.2%	11.0	10.6	3.8%
STF Service						
Monthly Rides	336	482	-30.3%	323	509	-36.5%
Monthly Cost	\$18,990	\$11,262	68.6%	\$13,738	\$12,500	9.9%
Monthly Vehicle Mile	2,849	2,908	-2.0%	2,705	2,602	4.0%
New Riders This Month	21	21	0.0%	32.3	44.7	-27.7%
Cost per Ride	\$56.52	\$23.37	141.8%	\$42.51	\$24.55	73.2%
Cost per Mile	\$6.67	\$3.87	72.4%	\$5.08	\$4.80	5.8%
Miles per Ride	8.5	6.0	41.7%	8.4	5.1	64.7%
TriMet Service						
Monthly Rides	8	131	-93.9%	18	119	-84.9%
Monthly Cost	\$381	\$2,748	-86.1%	\$1,183	\$2,740	-56.8%
Monthly Vehicle Mile	77	649	-88.1%	147	659	-77.7%
New Riders This Month	1	11	-90.9%	3.3	12.3	-73.2%
Cost per Ride	\$47.65	\$20.98	127.1%	\$65.44	\$23.12	183.0%
Cost per Mile	\$4.95	\$4.23	17.0%	\$8.04	\$4.16	93.3%
Miles per Ride	9.6	5.0	92.0%	8.1	5.6	44.6%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
General Public						
Monthly Rides	317	622	-49.0%	329	703	-53.2%
Monthly Cost	\$12,682	\$18,596	-31.8%	\$12,188	\$20,784	-41.4%
Monthly Vehicle Mile	2,803	5,092	-45.0%	2,883	5,913	-51.2%
New Riders This Month	1	2	-50.0%	8	20	-60.0%
Cost per Ride	\$40.01	\$29.90	33.8%	\$37.01	\$29.59	25.1%
Cost per Mile	\$4.52	\$3.65	23.8%	\$4.23	\$3.51	20.5%
Miles per Ride	8.8	8.2	7.3%	8.8	8.4	4.8%
Multnomah Co. ADS Premium						
Monthly Rides	14	160	-91.3%	36	218	-83.5%
Monthly Cost	\$436	\$2,251	-80.6%	\$715	\$4,199	-83.0%
Monthly Vehicle Mile	88	174	-49.4%	104	778	-86.6%
New Riders This Month	0	4	-100.0%	2	13	-84.6%
Cost per Ride	\$31.14	\$14.07	121.3%	\$19.78	\$19.25	2.8%
Cost per Mile	\$4.95	\$12.94	-61.7%	\$6.85	\$5.40	26.9%
Miles per Ride	6.3	1.1	472.7%	2.9	3.6	-19.4%
STF Service						
Monthly Rides	925	803	15.2%	868	736	17.9%
Monthly Cost	\$28,034	\$17,800	57.5%	\$24,911	\$17,034	46.2%
Monthly Vehicle Mile	4,212	3,609	16.7%	4,121	3,367	22.4%
New Riders This Month	97	110	-11.8%	116	110	5.5%
Cost per Ride	\$30.31	\$22.17	36.7%	\$28.72	\$23.13	24.2%
Cost per Mile	\$6.66	\$4.93	35.1%	\$6.05	\$5.06	19.6%
Miles per Ride	4.6	4.5	2.2%	4.7	4.6	2.2%
Title XIX Non Medical						
Monthly Rides	226	1,419	-84.1%	377	1,509	-75.0%
Monthly Cost	\$6,662	\$33,308	-80.0%	\$9,422	\$34,296	-72.5%
Monthly Vehicle Mile	882	7,124	-87.6%	1,580	7,477	-78.9%
New Riders This Month	11	42	-73.8%	19	69	-72.5%
Cost per Ride	\$29.48	\$23.47	25.6%	\$25.01	\$22.73	10.0%
Cost per Mile	\$7.55	\$4.68	61.3%	\$5.97	\$4.59	30.1%
Miles per Ride	3.9	5.0	-22.0%	4.2	5.0	-16.0%
Wa Co DAVS						
Monthly Rides	83	118	-29.7%	77	166	-53.6%
Monthly Cost	\$3,041	\$3,566	-14.7%	\$2,453	\$4,784	-48.7%
Monthly Vehicle Mile	617	976	-36.8%	501	1,196	-58.1%
New Riders This Month	13	7	85.7%	9	17	-47.1%
Cost per Ride	\$36.64	\$30.22	21.2%	\$31.93	\$28.79	10.9%
Cost per Mile	\$4.93	\$3.65	35.1%	\$4.90	\$4.00	22.5%
Miles per Ride	7.4	8.3	-10.8%	6.5	7.2	-9.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	27	329	-91.8%	42	309	-86.4%
Monthly Cost	\$236	\$3,053	-92.3%	\$388	\$2,791	-86.1%
Monthly Vehicle Mile	299	736	-59.4%	124	731	-83.0%
New Riders This Month	2	12	-83.3%	0.7	13.9	-95.0%
Cost per Ride	\$8.75	\$9.28	-5.7%	\$9.23	\$9.04	2.1%
Cost per Mile	\$0.79	\$4.15	-81.0%	\$3.14	\$3.82	-17.8%
Miles per Ride	11.1	2.2	404.5%	2.9	2.4	20.8%
Estacada Senior Center						
Monthly Rides	234	254	-7.9%	116	233	-50.2%
Monthly Cost	\$2,046	\$2,181	-6.2%	\$985	\$2,007	-50.9%
Monthly Vehicle Mile	813	520	56.3%	178	473	-62.4%
New Riders This Month	0	4	-100.0%	0.3	4.7	-93.6%
Cost per Ride	\$8.74	\$8.58	1.9%	\$8.48	\$8.63	-1.7%
Cost per Mile	\$2.52	\$4.19	-39.9%	\$5.54	\$4.24	30.7%
Miles per Ride	3.5	2.0	75.0%	1.5	2.0	-25.0%
Gladstone Senior Center						
Monthly Rides	363	204	77.9%	89	198	-55.1%
Monthly Cost	\$3,175	\$2,104	50.9%	\$807	\$1,941	-58.4%
Monthly Vehicle Mile	251	405	-38.0%	87	454	-80.8%
New Riders This Month	0	8	-100.0%	0.8	10.8	-92.6%
Cost per Ride	\$8.75	\$10.31	-15.1%	\$9.06	\$9.83	-7.8%
Cost per Mile	\$12.65	\$5.19	143.7%	\$9.26	\$4.27	116.9%
Miles per Ride	0.7	2.0	-65.0%	1.0	2.3	-56.5%
Hoodland Senior Center						
Monthly Rides	33	102	-67.6%	28	120	-76.7%
Monthly Cost	\$1,854	\$3,051	-39.2%	\$1,286	\$3,372	-61.9%
Monthly Vehicle Mile	861	1,460	-41.0%	631	1,489	-57.6%
New Riders This Month	0	1	-100.0%	0.5	2.8	-82.1%
Cost per Ride	\$56.17	\$29.91	87.8%	\$46.36	\$28.14	64.7%
Cost per Mile	\$2.15	\$2.09	2.9%	\$2.04	\$2.26	-9.7%
Miles per Ride	26.1	14.3	82.5%	22.8	12.4	83.9%
Lake Oswego Adult Comm. Center						
Monthly Rides	9	188	-95.2%	58	272	-78.7%
Monthly Cost	\$79	\$1,633	-95.2%	\$484	\$2,299	-78.9%
Monthly Vehicle Mile	452	452	0.0%	101	659	-84.7%
New Riders This Month	0	6	-100.0%	0.2	5.8	-96.6%
Cost per Ride	\$8.75	\$8.69	0.7%	\$8.35	\$8.46	-1.3%
Cost per Mile	\$0.17	\$3.61	-95.3%	\$4.78	\$3.49	37.0%
Mile per Ride	50.2	2.4	1991.7%	1.7	2.4	-29.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	0	732	-100.0%	73	744	-90.2%
Monthly Cost	\$0	\$8,129	-100.0%	\$893	\$8,236	-89.2%
Monthly Vehicle Mile	0	1,641	-100.0%	167	1,599	-89.6%
New Riders This Month	0	7	-100.0%	0.8	23.2	-96.6%
Cost per Ride	N/A	\$11.10	N/A	\$12.17	\$11.06	10.0%
Cost per Mile	N/A	\$4.95	N/A	\$5.35	\$5.15	3.9%
Miles per Ride	N/A	2.2	N/A	2.3	2.1	9.5%
Molalla Senior Center						
Monthly Rides	50	388	-87.1%	73	412	-82.3%
Monthly Cost	\$438	\$4,597	-90.5%	\$886	\$5,281	-83.2%
Monthly Vehicle Mile	94	900	-89.6%	213	999	-78.7%
New Riders This Month	0	3	-100.0%	1.6	11.3	-85.8%
Cost per Ride	\$8.75	\$11.85	-26.2%	\$12.10	\$12.80	-5.5%
Cost per Mile	\$4.65	\$5.11	-9.0%	\$4.16	\$5.29	-21.4%
Miles per Ride	1.9	2.3	-17.4%	2.9	2.4	20.8%
Pioneer Senior Center						
Monthly Rides	499	672	-25.7%	291	692	-57.9%
Monthly Cost	\$4,363	\$6,470	-32.6%	\$2,526	\$6,512	-61.2%
Monthly Vehicle Mile	356	1,042	-65.8%	244	1,800	-86.4%
New Riders This Month	4	15	-72.7%	1.3	21.3	-93.9%
Cost per Ride	\$8.74	\$9.63	-9.2%	\$8.67	\$9.41	-7.9%
Cost per Mile	\$12.25	\$6.21	97.3%	\$10.35	\$3.62	185.9%
Miles per Ride	0.7	1.6	-56.3%	0.8	2.6	-69.2%
Sandy Senior Center						
Monthly Rides	242	265	-8.7%	174	281	-38.1%
Monthly Cost	\$2,526	\$3,130	-19.3%	\$1,822	\$3,099	-41.2%
Monthly Vehicle Mile	416	1,105	-62.4%	425	1,342	-68.3%
New Riders This Month	0	1	-100.0%	1.8	8.8	-79.5%
Cost per Ride	\$10.44	\$11.81	-11.6%	\$10.45	\$11.02	-5.2%
Cost per Mile	\$6.08	\$2.83	114.8%	\$4.28	\$2.31	85.3%
Miles per Ride	1.7	4.2	-59.5%	2.4	4.8	-50.0%
Transportation Reaching People						
Monthly Rides	478	1,817	-73.7%	515	1,710	-69.9%
Monthly Cost	\$26,066	\$38,569	-32.4%	\$30,789	\$38,831	-20.7%
Monthly Vehicle Mile	4,669	15,737	-70.3%	3,512	12,684	-72.3%
New Riders This Month	28	31	-9.7%	19.9	46.3	-57.0%
Cost per Ride	\$54.53	\$21.23	156.9%	\$59.79	\$22.71	163.3%
Cost per Mile	\$5.58	\$2.45	127.8%	\$8.77	\$3.06	186.6%
Miles per Ride	9.8	8.7	12.6%	6.8	7.4	-8.1%
Transp Reaching People-School/Work(1)						
Monthly Rides	0	58	-100.0%	8	51	-84.3%
Monthly Cost	\$0	\$677	-100.0%	\$272	\$945	-71.2%
Monthly Vehicle Mile	0	633	-100.0%	90	537	-83.2%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$11.68	N/A	\$36.22	\$18.53	95.5%
Cost per Mile	N/A	\$1.07	N/A	\$3.03	\$1.76	72.2%
Miles per Ride	N/A	10.9	N/A	11.9	10.5	13.3%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	1	0	N/A	0	18	-100.0%
Monthly Cost	\$12	\$0	N/A	\$5	\$219	-97.7%
Monthly Vehicle Mile	12	0	N/A	1	31	-96.8%
New Riders This Month	1	0	N/A	0.1	1.8	-94.4%
Cost per Ride	\$12.00	N/A	N/A	\$65.38	\$12.47	424.3%
Cost per Mile	\$1.00	N/A	N/A	\$5.45	\$7.07	-22.9%
Miles per Ride	12	N/A	N/A	12.0	1.8	566.7%
Multnomah Co. ADS Premium						
Monthly Rides	0	1	-100.0%	0	1	-100.0%
Monthly Cost	\$4	\$63	-93.4%	\$4	\$43	-90.7%
Monthly Vehicle Mile	0	7	-100.0%	1	11	-90.9%
New Riders This Month	0	1	-100.0%	0.2	0.9	-77.8%
Cost per Ride	N/A	\$63.33	N/A	\$17.09	\$30.33	-43.7%
Cost per Mile	N/A	\$9.05	N/A	\$3.20	\$3.79	-15.6%
Miles per Ride	N/A	7.0	N/A	5.3	8.0	-33.8%
STF Discretionary						
Monthly Rides	113	251	-55.0%	124	305	-59.3%
Monthly Cost	\$5,539	\$6,591	-16.0%	\$4,547	\$7,299	-37.7%
Monthly Vehicle Mile	704	844	-16.6%	658	1,033	-36.3%
New Riders This Month	4	10	-60.0%	14.0	23.0	-39.1%
Cost per Ride	\$49.23	\$26.28	87.3%	\$36.57	\$23.97	52.6%
Cost per Mile	\$7.87	\$7.81	0.8%	\$6.91	\$7.06	-2.1%
Miles per Ride	6.3	3.4	85.3%	5.3	3.4	55.9%
STF Service						
Monthly Rides	263	585	-55.0%	290	601	-51.7%
Monthly Cost	\$12,924	\$15,379	-16.0%	\$10,609	\$11,995	-11.6%
Monthly Vehicle Mile	1,642	1,969	-16.6%	1,535	2,039	-24.7%
New Riders This Month	9	22	-59.1%	32.6	39.9	-18.3%
Cost per Ride	\$49.23	\$26.28	87.3%	\$36.57	\$19.94	83.4%
Cost per Mile	\$7.87	\$7.81	0.8%	\$6.91	\$5.88	17.5%
Miles per Ride	6.3	3.4	85.3%	5.3	3.4	55.9%
TriMet Service						
Monthly Rides	53	2,684	-98.0%	365	2,485	-85.3%
Monthly Cost	\$1,908	\$2,703	-29.4%	\$1,863	\$5,007	-62.8%
Monthly Vehicle Mile	623	4,459	-86.0%	1,128	4,359	-74.1%
New Riders This Month	10	14	-28.6%	9.8	19.2	-49.0%
Cost per Ride	\$35.99	\$1.01	3463.4%	\$5.10	\$2.01	153.7%
Cost per Mile	\$3.06	\$0.61	401.6%	\$1.65	\$1.15	43.5%
Miles per Ride	11.8	1.7	594.1%	3.1	1.8	72.2%
Veterans Volunteers						
Monthly Rides	63	238	-73.5%	53	203	-73.9%
Monthly Cost	\$1,181	\$1,636	-27.8%	\$685	\$1,325	-48.3%
Monthly Vehicle Mile	691	2,589	-73.3%	650	2,047	-68.2%
New Riders This Month	5	11	-54.5%	5.8	12.9	-55.0%
Cost per Ride	\$18.74	\$6.87	172.8%	\$12.93	\$6.54	97.7%
Cost per Mile	\$1.71	\$0.63	171.4%	\$1.05	\$0.65	61.5%
Miles per Ride	11.0	10.9	0.9%	12.3	10.1	21.8%

INDIVIDUAL PROVIDER - PROGRAM

12-Month Averages

Provider - Program	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$357	-100.0%
David's Harp - STF Service						
Monthly Rides	9	170	-94.7%	24	184	-87.0%
Monthly Cost	\$279	\$682	-59.1%	\$895	\$1,062	-15.7%
Monthly Vehicle Mile	83	167	-50.3%	58	209	-72.2%
New Riders This Month	0	0	N/A	0.2	5.6	-96.4%
Cost per Ride	\$31.01	\$4.01	673.3%	\$37.70	\$5.76	554.5%
Cost per Mile	\$3.36	\$4.08	-17.6%	\$15.46	\$5.07	204.9%
Miles per Ride	9.2	1.0	820.0%	2.4	1.1	118.2%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Providence Elderplace - STF Service						
Monthly Rides	79	10,344	-99.2%	18	862	-97.9%
Monthly Cost	\$1,162	\$275,814	-99.6%	\$367	\$22,985	-98.4%
Monthly Vehicle Mile	590	32,778	-98.2%	150	2,732	-94.5%
New Riders This Month	2	38	-94.7%	1.6	3.2	-50.0%
Cost per Ride	\$14.71	\$26.66	-44.8%	\$20.39	\$26.66	-23.5%
Cost per Mile	\$1.97	\$8.41	-76.6%	\$2.45	\$8.41	-70.9%
Miles per Ride	7.5	3.2	134.4%	8.3	3.2	159.4%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	0	448	-100.0%	221	416	-46.9%
Monthly Cost	\$0	\$2,512	-100.0%	\$1,406	\$2,811	-50.0%
Monthly Vehicle Mile	0	3,417	-100.0%	1,719	3,214	-46.5%
New Riders This Month	0	0	N/A	0.6	1.8	-66.7%
Cost per Ride	N/A	\$5.61	N/A	\$6.37	\$6.77	-5.9%
Cost per Mile	N/A	\$0.74	N/A	\$0.82	\$0.87	-5.7%
Miles per Ride	N/A	7.6	N/A	7.8	7.7	1.3%
Urban League - N/NE Shuttle						
Monthly Rides	0	309	-100.0%	38	243	-84.4%
Monthly Cost	\$0	\$7,313	-100.0%	\$1,928	\$4,600	-58.1%
Monthly Vehicle Mile	0	1,041	-100.0%	158	1,037	-84.8%
New Riders This Month	0	0	N/A	0.8	6.0	-86.7%
Cost per Ride	N/A	\$23.67	N/A	\$50.86	\$18.97	168.1%
Cost per Mile	N/A	\$7.02	N/A	\$12.19	\$4.44	174.5%
Miles per Ride	N/A	3.4	N/A	4.2	4.3	-2.3%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	3,668	10,691	-65.7%	3,050	891	242.3%
Monthly Cost	\$83,000	\$39,498	110.1%	\$57,827	\$3,292	1656.6%
Monthly Vehicle Mile	25,639	23,535	8.9%	20,032	1,961	921.5%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$22.63	\$3.69	513.3%	\$18.96	\$3.69	413.8%
Cost per Mile	\$3.24	\$1.68	92.9%	\$2.89	\$1.68	72.0%
Miles per Ride	7.0	2.2	218.2%	6.6	2.2	200.0%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	23	-100.0%	2	25	-92.0%
Monthly Cost	\$429	\$423	1.4%	\$342	\$367	-6.8%
Monthly Vehicle Mile	0	195	-100.0%	18	113	-84.1%
New Riders This Month	0	3	-100.0%	0.3	1.9	-84.2%
Cost per Ride	N/A	\$18.37	N/A	\$164.13	\$14.50	1031.9%
Cost per Mile	N/A	\$2.17	N/A	\$19.45	\$3.25	498.5%
Miles per Ride	N/A	8.5	N/A	8.4	4.5	86.7%
Gateway Shuttle						
Monthly Rides	56	179	-68.7%	77	149	-48.3%
Monthly Cost	\$735	\$1,766	-58.4%	\$430	\$1,223	-64.8%
Monthly Vehicle Mile	169	235	-28.1%	172	189	-9.0%
New Riders This Month	0	4	-100.0%	3.3	4.4	-25.0%
Cost per Ride	\$13.12	\$9.87	32.9%	\$5.58	\$8.24	-32.3%
Cost per Mile	\$4.35	\$7.52	-42.2%	\$2.50	\$6.46	-61.3%
Miles per Ride	3.0	1.3	130.8%	2.2	1.3	69.2%
Mid Multnomah County						
Monthly Rides	216	458	-52.8%	235	569	-58.7%
Monthly Cost	\$6,751	\$6,788	-0.5%	\$5,836	\$6,360	-8.2%
Monthly Vehicle Mile	818	1,556	-47.4%	915	1,731	-47.1%
New Riders This Month	0	7	-100.0%	8.1	16.8	-51.8%
Cost per Ride	\$31.25	\$14.82	110.9%	\$24.88	\$11.18	122.5%
Cost per Mile	\$8.25	\$4.36	89.2%	\$6.38	\$3.67	73.8%
Miles per Ride	3.8	3.4	11.8%	3.9	3.0	30.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	0.1	0.2	-50.0%
Monthly Cost	\$0	\$0	N/A	\$1	\$1	0.0%
Monthly Vehicle Mile	0	0	N/A	1	2	-50.0%
New Riders This Month	0	0	N/A	0.1	0.2	-50.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	N/A	N/A	\$0.53	\$0.64	-17.2%
Miles per Ride	N/A	N/A	N/A	12.0	10.0	20.0%
N/NE Shuttle						
Monthly Ride	802	1,108	-27.6%	616	978	-37.0%
Monthly Cost	\$26,796	\$29,483	-9.1%	\$21,750	\$31,114	-30.1%
Monthly Vehicle Mile	6,026	4,235	42.3%	3,869	4,126	-6.2%
New Riders This Month	60	26	130.8%	48.3	48.8	-1.0%
Cost per Ride	\$33.41	\$26.61	25.6%	\$35.32	\$31.81	11.0%
Cost per Mile	\$4.45	\$6.96	-36.1%	\$5.62	\$7.54	-25.5%
Miles per Ride	7.5	3.8	97.4%	6.3	4.2	50.0%
STF Service						
Monthly Ride	125	388	-67.8%	268	444	-39.6%
Monthly Cost	\$17,264	\$17,416	-0.9%	\$17,728	\$11,942	48.5%
Monthly Vehicle Mile	507	2,451	-79.3%	1,784	2,315	-22.9%
New Riders This Month	4	28	-85.7%	39.1	42.0	-6.9%
Cost per Ride	\$138.11	\$44.89	207.7%	\$66.11	\$26.87	146.0%
Cost per Mile	\$34.05	\$7.11	378.9%	\$9.94	\$5.16	92.6%
Miles per Ride	4.1	6.3	-34.9%	6.7	5.2	28.8%
TriMet Service						
Monthly Ride	0	567	-100.0%	60	613	-90.2%
Monthly Cost	\$6,408	\$9,617	-33.4%	\$6,028	\$7,916	-23.9%
Monthly Vehicle Mile	0	3,776	-100.0%	442	3,286	-86.5%
New Riders This Month	0	31	-100.0%	3.5	41.8	-91.6%
Cost per Ride	N/A	\$16.96	N/A	\$101.17	\$12.91	683.7%
Cost per Mile	N/A	\$2.55	N/A	\$13.63	\$2.41	465.6%
Miles per Ride	N/A	6.7	N/A	7.4	5.4	37.0%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	153	341	-55.1%	147	301	-51.2%
Monthly Cost	\$7,691	\$7,935	-3.1%	\$8,863	\$8,063	9.9%
Monthly Vehicle Mile	1,275	1,462	-12.8%	902	1,357	-33.5%
New Riders This Month	18	34	-47.1%	35.8	25.1	42.6%
Cost per Ride	\$50.27	\$23.27	116.0%	\$60.26	\$26.82	124.7%
Cost per Mile	\$6.03	\$5.43	11.0%	\$9.83	\$5.94	65.5%
Miles per Ride	8.3	4.3	93.0%	6.1	4.5	35.6%
SW Shuttle Service						
Monthly Rides	42	204	-79.4%	39	138	-71.7%
Monthly Cost	\$1,454	\$2,568	-43.4%	\$986	\$2,106	-53.2%
Monthly Vehicle Mile	241	459	-47.5%	122	336	-63.7%
New Riders This Month	1	4	-75.0%	2.5	10.8	-76.9%
Cost per Rider	\$34.61	\$12.59	174.9%	\$25.56	\$15.29	67.2%
Cost per Mile	\$6.03	\$5.59	7.9%	\$8.08	\$6.27	28.9%
Miles per Ride	5.7	2.3	147.8%	3.2	2.4	33.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	50	52	-3.8%	101	29	248.3%
Monthly Cost	\$4,664	\$657	610.4%	\$6,950	\$193	3501.0%
Monthly Vehicle Mile	373	18	1972.2%	566	13	4253.8%
New Riders This Month	8	0	N/A	14.3	0.1	14200.0%
Cost per Ride	\$93.29	\$12.63	638.9%	\$68.53	\$6.67	927.4%
Cost per Mile	\$12.50	\$36.47	-65.7%	\$12.29	\$15.27	-19.5%
Miles per Ride	7.5	0.3	2055.1%	5.6	0.4	1300.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	0	0.8	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$5	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	6	-100.0%
New Riders This Month	0	0	N/A	0.0	0.5	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.79	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.0	N/A
STF Discretionary						
Monthly Rides	209	643	-67.5%	264	635	-58.4%
Monthly Cost	\$8,605	\$17,282	-50.2%	\$8,947	\$12,723	-29.7%
Monthly Vehicle Mile	971	2,035	-52.3%	878	2,050	-57.2%
New Riders This Month	26	22	18.2%	22.9	26.5	-13.6%
Cost per Ride	\$41.17	\$26.88	53.2%	\$33.89	\$20.04	69.1%
Cost per Mile	\$8.86	\$8.49	4.4%	\$10.19	\$6.21	64.1%
Miles per Ride	4.6	3.2	43.8%	3.3	3.2	3.1%
STF Service						
Monthly Rides	521	447	16.6%	401	434	-7.6%
Monthly Cost	\$5,473	\$10,192	-46.3%	\$6,063	\$8,899	-31.9%
Monthly Vehicle Mile	700	1,378	-49.2%	827	1,364	-39.4%
New Riders This Month	16	27	-40.7%	34.2	22.2	54.1%
Cost per Ride	\$10.50	\$22.80	-53.9%	\$15.14	\$20.51	-26.2%
Cost per Mile	\$7.82	\$7.40	5.7%	\$7.33	\$6.52	12.4%
Miles per Ride	1.3	3.1	-58.1%	2.1	3.1	-32.3%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER **12-Month Averages**

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	0	0	N/A	0.5	1.5	-66.7%
Monthly Cost	\$0	\$15	-100.0%	\$20	\$68	-70.6%
Monthly Vehicle Mile	0	0	N/A	4	14	-71.4%
New Riders This Month	0	0	N/A	0.1	0.8	-87.5%
Cost per Ride	N/A	N/A	N/A	\$39.45	\$45.42	-13.1%
Cost per Mile	N/A	N/A	N/A	\$4.47	\$4.98	-10.2%
Miles per Ride	N/A	N/A	N/A	8.8	9.1	-3.3%

STF Service

Monthly Ride	205	212	-3.3%	173	222	-22.0%
Monthly Cost	\$7,841	\$9,244	-15.2%	\$7,619	\$10,336	-26.3%
Monthly Vehicle Mile	1,360	1,379	-1.4%	1,082	1,210	-10.6%
New Riders This Month	20	30	-33.3%	33	47	-29.8%
Cost per Ride	\$38.25	\$43.61	-12.3%	\$43.96	\$46.59	-5.6%
Cost per Mile	\$5.77	\$6.70	-13.9%	\$7.04	\$8.54	-17.6%
Miles per Ride	6.6	6.5	1.5%	6.2	5.5	12.7%

Title XIX Non Medical

Monthly Ride	0	0	N/A	0.5	0.1	400.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$18	-100.0%
Monthly Vehicle Mile	0	0	N/A	3	2	50.0%
New Riders This Month	0	0	N/A	0.2	0.1	100.0%
Cost per Ride	N/A	N/A	N/A	\$0.00	\$212.91	-100.0%
Cost per Mile	N/A	N/A	N/A	\$0.00	\$10.65	-100.0%
Miles per Ride	N/A	N/A	N/A	6.3	20.0	-68.5%

Downtown RideAbout

Monthly Ride	111	216	-48.6%	138	189	-27.1%
Monthly Cost	\$1,781	\$1,488	19.6%	\$1,528	\$2,228	-31.4%
Monthly Vehicle Mile	127	143	-11.2%	153	146	4.8%
New Riders This Month	3	3	0.0%	4	7	-42.9%
Cost per Ride	\$16.04	\$6.89	132.8%	\$11.10	\$11.81	-6.0%
Cost per Mile	\$14.02	\$10.41	34.7%	\$10.02	\$15.30	-34.5%
Miles per Ride	1.1	0.7	57.1%	1.1	0.8	37.5%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	46	155	-70.3%	43	122	-64.8%
Monthly Cost	\$3,593	\$6,748	-46.8%	\$3,143	\$4,977	-36.8%
Monthly Vehicle Mile	867	1,283	-32.4%	619	978	-36.7%
New Riders This Month	0	2	-100.0%	2	4	-50.0%
Cost per Ride	\$78.12	\$43.53	79.5%	\$73.51	\$40.69	80.7%
Cost per Mile	\$4.14	\$5.26	-21.3%	\$5.08	\$5.09	-0.2%
Miles per Ride	18.8	8.3	126.5%	14.5	8.0	81.3%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	64	670	-90.4%	127	553	-77.0%
Monthly Cost	\$2,265	\$11,434	-80.2%	\$4,569	\$9,624	-52.5%
Monthly Vehicle Mile	497	4,346	-88.6%	1,020	3,233	-68.5%
New Riders This Month	8	9	-11.1%	12	20	-40.0%
Cost per Ride	\$35.39	\$17.07	107.3%	\$35.86	\$17.40	106.1%
Cost per Mile	\$4.56	\$2.63	73.4%	\$4.48	\$2.98	50.3%
Miles per Ride	7.8	6.5	20.0%	8.0	5.8	37.9%
Title XIX Non Medical						
Monthly Rides	0	11	-100.0%	2.3	17.1	-86.5%
Monthly Cost	\$15	\$367	-95.9%	\$101	\$575	-82.4%
Monthly Vehicle Mile	0	96	-100.0%	26	115	-77.4%
New Riders This Month	0	3	-100.0%	0.6	2.3	-73.9%
Cost per Ride	N/A	\$33.41	N/A	\$43.10	\$33.64	28.1%
Cost per Mile	N/A	\$3.83	N/A	\$3.92	\$5.01	-21.8%
Miles per Ride	N/A	8.7	N/A	11.0	6.7	64.2%
Veterans Volunteers						
Monthly Rides	2	167	-98.8%	57	177	-67.8%
Monthly Cost	\$28	\$1,595	-98.2%	\$622	\$1,631	-61.9%
Monthly Vehicle Mile	18	2,339	-99.2%	856	2,397	-64.3%
New Riders This Month	0	4	-100.0%	2	6	-66.7%
Cost per Ride	\$14.18	\$9.55	48.4%	\$0.73	\$9.23	19.3%
Cost per Mile	\$1.58	\$0.68	130.9%	\$11.01	\$0.68	7.4%
Miles per Ride	9.0	14.0	-35.7%	15.2	13.6	11.8%
Wa Co DAVS						
Monthly Rides	4	8	-50.0%	50	6	733.3%
Monthly Cost	\$288	\$181	59.1%	\$1,203	\$207	481.2%
Monthly Vehicle Mile	60	79	-24.1%	181	41	341.5%
New Riders This Month	2	1	100.0%	3.4	0.8	325.0%
Cost per Ride	\$71.97	\$22.67	217.4%	\$23.90	\$37.00	-35.4%
Cost per Mile	\$4.80	\$2.30	109.0%	\$6.65	\$5.03	32.2%
Miles per Ride	15.0	9.9	51.9%	3.6	7.4	-51.4%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	0	0	N/A	0	5	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$219	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	33	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$43.85	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$6.64	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.6	N/A
Edwards Center-(Clack., Wash.)						
Monthly Rides	0	0	N/A	0	702	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,403	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	647	-100.0%
New Riders This Month	0	0	N/A	0.0	6.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$2.00	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.17	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.9	N/A

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Providence Elderplace						
Monthly Rides	2,376	0	N/A	3,286	9,224	-64.4%
Monthly Cost	\$229,661	\$0	N/A	\$233,551	\$253,385	-7.8%
Monthly Vehicle Mile	22,005	0	N/A	19,214	28,417	-32.4%
New Riders This Month	31	0	N/A	157.3	156.3	0.6%
Cost per Ride	\$96.66	N/A	N/A	\$71.08	\$27.47	158.8%
Cost per Mile	\$10.44	N/A	N/A	\$12.16	\$8.92	36.3%
Miles per Ride	9.3	N/A	N/A	5.8	3.1	87.1%
Tualatin Valley Workshop						
Monthly Rides	277	1,047	-73.5%	95	160	-40.6%
Monthly Cost	\$1,717	\$8,402	-79.6%	\$1,328	\$1,494	-11.1%
Monthly Vehicle Mile	2,309	2,686	-14.0%	801	378	111.9%
New Riders This Month	0	21	-100.0%	6.0	2.8	111.8%
Cost per Ride	\$6.20	\$8.02	-22.7%	\$14.02	\$9.34	50.1%
Cost per Mile	\$0.74	\$3.13	-76.4%	\$1.66	\$3.95	-58.0%
Miles per Ride	8.3	2.6	219.2%	8.5	2.4	254.2%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jan 2021	Jan 2020	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	3,392	5,674	-40.2%	3,990	6,097	-34.6%
Monthly Cost	\$48,319	\$51,897	-6.9%	\$49,934	\$53,044	-5.9%
Monthly Vehicle Miles	16,020	17,676	-9.4%	16,900	17,772	-4.9%
On-Time Performance	99.4%	99.9%	-0.5%	99.9%	99.5%	0.4%
Cost per Ride	\$14.25	\$9.15	55.7%	\$12.52	\$8.70	43.9%
Cost per Mile	\$3.02	\$2.94	2.7%	\$2.95	\$2.98	-1.0%
Miles per Roadcall	16,020	17,676	-9.4%	16,900	17,772	-4.9%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	525	1,292	-59.4%	569	1,336	-57.4%
Monthly Cost	\$19,915	\$33,252	-40.1%	\$19,557	\$30,408	-35.7%
Monthly Vehicle Miles	2,880	6,113	-52.9%	2,924	5,888	-50.3%
On-Time Performance	97.0%	96.0%	1.0%	96.4%	91.1%	5.3%
Cost per Ride	\$37.93	\$25.74	47.4%	\$34.38	\$22.76	51.1%
Cost per Mile	\$6.91	\$5.44	27.0%	\$6.69	\$5.16	29.7%
Miles per Roadcall	2,880	6,113	-52.9%	2,924	5,888	-50.3%
Molalla(SCTD)-Deviated Fixed Route						
Monthly Rides	2,400	4,477	-46.4%	2,627	7,359	-64.3%
Monthly Cost	\$62,000	\$70,293	-11.8%	\$65,997	\$56,431	17.0%
Monthly Vehicle Miles	25,000	25,374	-1.5%	26,516	22,167	19.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	88.6%	-88.6%
Cost per Ride	\$25.83	\$15.70	64.5%	\$25.13	\$7.67	227.6%
Cost per Mile	\$2.48	\$2.77	-10.5%	\$2.49	\$2.55	-2.4%
Miles per Roadcall	25,000	12,687	97.1%	26,516	22,167	19.6%
Sandy(SAM)-Fixed Route						
Monthly Rides	5,170	9,934	-48.0%	5,815	9,499	-38.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,499	23,967	-10.3%	22,091	23,227	-4.9%
On-Time Performance	95.7%	97.9%	-2.2%	95.6%	96.1%	-0.5%
Cost per Ride	\$12.57	\$6.54	92.2%	\$11.18	\$6.84	63.5%
Cost per Mile	\$3.02	\$2.71	11.4%	\$2.94	\$2.80	5.0%
Miles per Roadcall	21,499	23,967	-10.3%	22,091	23,227	-4.9%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	737	1,040	-29.1%	738	1,167	-36.8%
Monthly Cost	\$65,000	\$20,000	225.0%	\$23,750	\$20,000	18.8%
Monthly Vehicle Miles	4,934	6,665	-26.0%	4,759	6,971	-31.7%
On-Time Performance	90.1%	93.6%	-3.5%	94.0%	94.1%	-0.1%
Cost per Ride	\$88.20	\$19.23	358.7%	\$32.18	\$17.13	87.9%
Cost per Mile	\$13.17	\$3.00	339.0%	\$4.99	\$2.87	73.9%
Miles per Roadcall	4,934	6,665	-26.0%	4,759	6,971	-31.7%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	7,305	23,595	-69.0%	9,885	23,443	-57.8%
Monthly Cost	\$316,155	\$352,654	-10.3%	\$306,311	\$346,779	-11.7%
Monthly Vehicle Miles	46,763	44,981	4.0%	44,962	44,363	1.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$43.28	\$14.95	189.5%	\$30.99	\$14.79	109.5%
Cost per Mile	\$6.76	\$7.84	-13.8%	\$6.81	\$7.82	-12.9%
Miles per Roadcall	46,763	44,981	4.0%	44,962	44,363	1.4%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	463	1,474	-68.6%	551	1,479	-62.7%
Monthly Cost	\$55,792	\$62,234	-10.4%	\$54,055	\$61,198	-11.7%
Monthly Vehicle Miles	2,059	5,466	-62.3%	2,337	5,412	-56.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$120.50	\$42.22	185.4%	\$98.18	\$41.39	137.2%
Cost per Mile	\$27.10	\$11.38	138.1%	\$23.13	\$11.31	104.5%
Miles per Roadcall	2,059	5,466	-62.3%	2,337	5,412	-56.8%