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**DATE: MAY 2021**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership for E&D. As of May 2021, there were 14,897 monthly rides within the Ride Connection network. This is 87.7% higher than ridership in May 2020, which was low due to the COVID-19 pandemic restrictions. As pandemic restrictions loosened, ridership increased across partners and programs. Metropolitan Family Services and Neighborhood House showed increased ridership for programs such as the shuttles, TriMet services and STF services. The N/NE shuttle for Metropolitan Family Services, for example, had 840 rides in May 2021 compared to 386 rides in May 2020.
2. The internal Ride Connection network had increased ridership in areas such as the STF service for RC Headquarters and RC East County, as well as programs like the Central Beaverton RideAbout and King City shuttle. Some areas that decreased in ridership include the Washington County office STF service, which had a 19% decrease and the RC Headquarters Downtown RideAbout, which had a 21% decrease in ridership.
3. Total Costs. The overall monthly operations costs for Ride Connection in May 2021 were 40.5% higher than in May 2020. This is likely due to pandemic restrictions in early 2020 that put programs and rides on hold. As restrictions loosened in 2021, programs re-opened and costs increased. Some programs experienced significant changes in cost. In May 2020, the RC Headquarters STF service provided 89 rides in with a cost of \$3,532. In May 2021, the number of total rides was 313 with a monthly cost of \$11,482. RC East County also had programs with significant increases in cost, such as the TriMet service, with a 60% increase, and the STF Service, with a 370% increase.
4. Network Cost Per Ride. In May 2021, the average cost was \$45.38 per ride. In May 2020, the cost was much higher at \$60.61 per ride. This can be attributed to the low number of rides that occurred during the beginning months of the COVID-19 pandemic when many programs were limiting

ridership or temporarily put on hold. Partners that had a decrease in cost per ride include David's Harp STF service, with a 53% decrease, and the Clackamas County Senior Center program, which had a 58% decrease in the monthly cost per ride from the previous fiscal year. Programs that had an increase in cost per ride include the RC East County STF services and the RC Washington County General Public program.

## **RIDEWISE**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 107. Three individuals successfully exited out of one-on-one travel training, two of whom are prior participants returned to learn a new route. There was a 300% increase of successful customers in May over last year due to Covid-19. RideWise has provided nine virtual school safety and transit skills presentations to 104 students in May and three customers received 6.50 hours of virtual transit support.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 was three persons. Average training hours per individual trained one-on-one during May 2019 was 11.33 hrs.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings, and presentations at staff meetings, etc. There were no events held due to Covid-19.
4. Ride Ambassador Program. No volunteer hours were recorded for Rider's Club events, committee meetings and outreach due to Covid-19.
5. Riders' Clubs. The RideWise program supported 0 Rider's Club activities with 0 participants due to Covid-19.
6. Referral Sources. There were 14 referrals in May 2021. One referral was from new agencies, or new sources at agencies with whom a relationship had already been established, no referrals were the result of our travel options counseling efforts.
7. School Program. 130 students received individual training during the month of May. There were 494 trips taken as a group, 40 one-on-one trips. 48 teachers and support staff reported 292 hours of training as some schools have returned to hybrid learning due to Covid-19.

### RideWise Performance Report – May 2021

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	3	16	832	\$27,722.24		
One-on-one travel training general trips	0	0	0	\$0		
Subtotal	3	16	832	\$27,722.24		
Group travel trainings with schools	104		380	\$12,655.20		
Group travel training general	0		0	\$0.00		
Riders Club participants	0					
Subtotal	104		380	\$12,655.20		
<b>Total</b>	107	16	1212	\$40,377.44		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	2					
Transitional staff support and pass plan	48	130	22	40	494	292
<b>Total</b>	52	130	22	40	494	292
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$8,671.46					
Ride Ambassador hours monthly	0					
Value of volunteer hours monthly	\$0.00					
Value of transitional staff hours monthly	\$8,587.59					

### SANDY AREA METRO (SAM)

1. With 6,300 passengers in May, ridership was 28% higher than May 2020. Although this is an increase in ridership, it remains a 46% reduction from pre-COVID ridership. Transit agencies across the State are beginning to request transit capacity restrictions be removed as we begin to welcome people back. Faced with capacity restrictions, people will remain reluctant to take the chance of waiting for a bus only to find that it is at capacity. In

rural settings, this is especially troublesome as the next bus will not arrive until at least 30 minutes later.

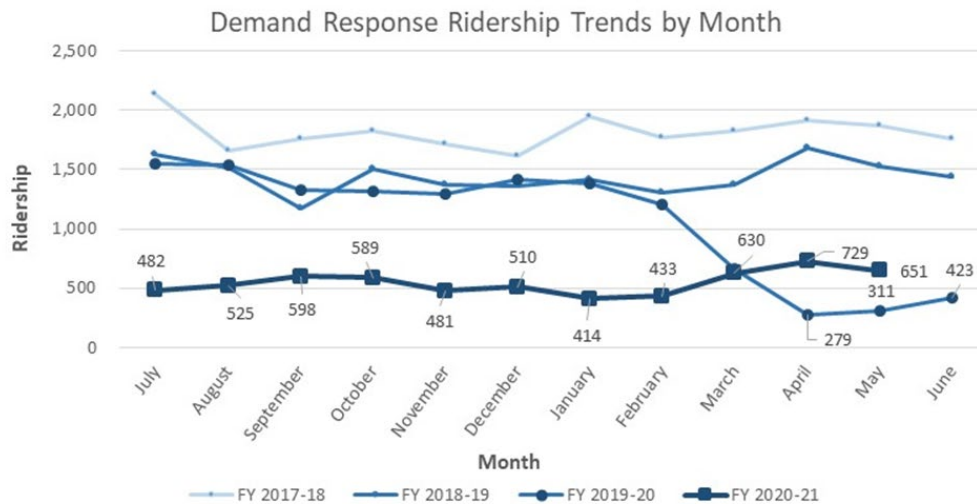
2. As for ridership per route, SAM Gresham ridership increased 26% over May 2020. SAM Estacada increased 109.5% and SAM Shopper increased 68.6%.
3. SAM rides, the dial-a-ride service, increased 21.4% while the out of town medical rides program increased 53.8%.
4. The end of May marked the one year anniversary with MV Transportation as our new contractor. This relationship was a bit unsteady during early transition, however MV was very responsive to the City's concerns and a new operations manager was assigned to the division in December. Since December, we have seen great improvement in operations and driver retainment. With driver shortages occurring across the nation, driver recruitment and retention remains a priority. Experienced drivers who know the routes, vehicles and passengers are very important for the customer experience, something the City of Sandy has always recognized as a top priority.
5. During the months of March, April and May SAM staff have been transitioning to new dispatch software. Transit staff have also worked on new grant agreements with Oregon Department of Transportation as the new biennium approaches as well as new RFQs for new vehicle procurement and new IGAs between the City and TriMet as well as the City and the County.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Ridership for May saw a consistent trend with previous years and over twice as many riders as a year ago in the early months of the COVID-19 pandemic.
2. As COVID-19 has affected many of our normal routines and behaviors, SMART is seeking to understand the transportation experiences of Wilsonville employees as they return to workplace post COVID-19 pandemic. A short 10-minute survey is being developed to help understand how the pandemic affected the way Wilsonville employees will travel in and out of Wilsonville moving past the pandemic.

This survey will be distributed through Wilsonville HR contacts of major employers and sent to the Wilsonville Chamber to share with small

business members. This Covid-19 Return to Workplace Survey will be conducted online via Survey Monkey throughout June 2021 with random rewards offered to incentivize participation. All surveys completed by June 30, 2021 will be entered into a drawing for Amazon.com gift card claim codes. Fifty random winners will be selected to receive a \$50 Amazon.com gift claim code. Survey findings will be reported in the August Council report.



## CANBY AREA TRANSIT (CAT)

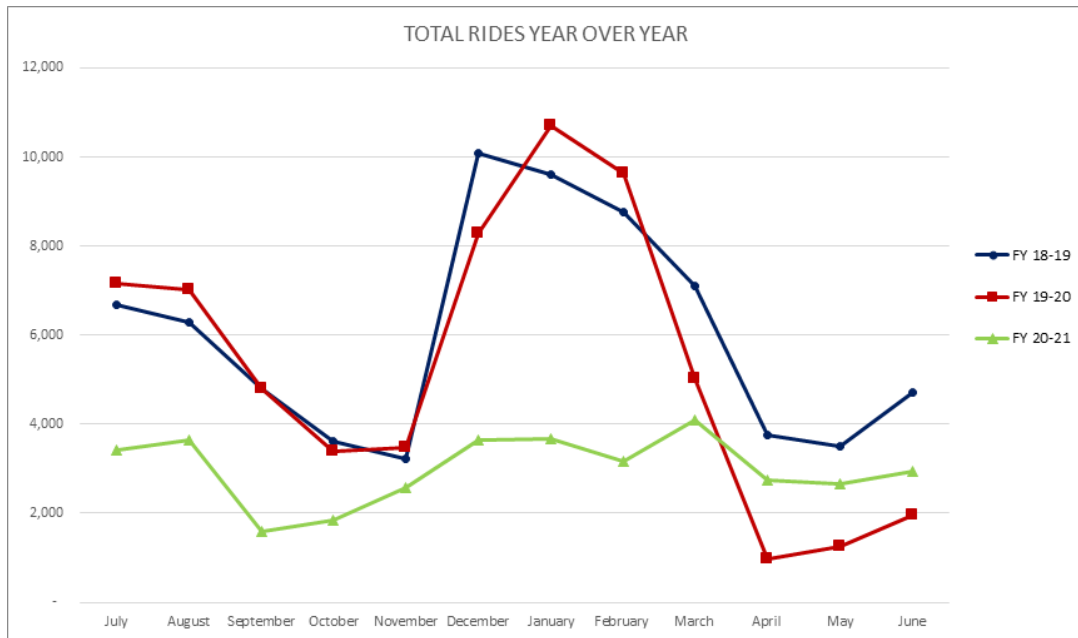
1. May of the prior year was the beginning of lock downs of the pandemic. Ridership numbers from the end of the pandemic are now rising slowly over the start of the pandemic though still significantly below normal. In May there was a short burst of closure due to being moved back to extreme in Clackamas County. This closure resulted in a slight drop in ridership from the previous month.
2. During the month of May total CAT ridership was up 30.56% from the previous year. During the same time period Demand Responsive trips rose 87.39% and fixed-route rose 24.89%.
3. CAT continues to operate full services during the COVID-19 pandemic. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
4. During the month of May CAT charged no fares on fixed route or Dial-a-Ride and provided 485 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. SCTD has continued to maintain service hours from pre-COVID-19 levels. Bus capacity has been decreased to comply with the State of Oregon's social distancing regulations and other precautions have been maintained to limit the spread of COVID, such as face covering requirements, providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields to help protect drivers.
2. Total SCTD system ridership in May 2021 was down compared to the previous month, by 6%. Compared to the previous year, same period, ridership was slightly down by 2%. SCTD provided over 2,300 rides for the month, with the Clackamas Community College route providing over 65% of all rides.
3. Elderly and disabled ridership was down in May over the prior month by 13% with 378 rides for the month.
4. Saturday service provided an average of 39 rides per day. For our city route, 30% of the total Saturday rides on this service were taken by E&D riders.
5. During May, SCTD continued to not charge fares on all three routes due to COVID-19.

## **MT. HOOD EXPRESS**

1. Ridership numbers have continued to increase over the Quarter of FY2021, and were up 51% over June 2020 numbers when COVID-19 decreases were the most significant.
2. As we continue into the last part of FY2021, capacity restrictions have eased we can accommodate high summer ridership for the various biking and hiking trails throughout the Mt Hood National Forest.
3. The Mt Hood Express and Village Shuttle services remain fare free at this time.



## TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	May 21	May 20	% Change	FY21-TD	FY20-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	30,490	18,500	64.8%	25,577	70,990	-64.0%
Bus-Frequent Service*	<u>55,500</u>	<u>40,200</u>	38.1%	<u>50,400</u>	<u>86,250</u>	-41.6%
Subtotal All Bus	85,990	58,700	46.5%	75,977	157,240	-51.7%
MAX	42,910	38,600	11.2%	43,515	100,170	-56.6%
Commuter Rail	<u>345</u>	<u>270</u>	27.8%	<u>330</u>	<u>1,130</u>	-70.8%
Fixed Route Total	129,245	97,600	32.4%	119,823	258,540	-53.7%
<b><u>Paratransit</u></b>						
LIFT& Cabs	985	591	66.7%	845	2,611	-67.6%
<b>System Total</b>	<b>130,230</b>	<b>98,151</b>	<b>32.7%</b>	<b>120,668</b>	<b>261,151</b>	<b>-53.8%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	184,100	111,800	64.7%	151,996	410,171	-62.9%
Bus-Frequent Service*	<u>358,200</u>	<u>259,300</u>	38.1%	<u>324,826</u>	<u>536,519</u>	-39.5%
Subtotal All Bus	542,300	371,100	46.1%	476,823	946,690	-49.6%
MAX	283,400	251,000	12.9%	283,317	621,544	-54.4%
Commuter Rail	<u>1,725</u>	<u>1,350</u>	27.8%	<u>1,650</u>	<u>5,657</u>	-70.8%
Fixed Route Total	827,505	623,410	32.7%	761,790	1,573,890	-51.6%
Frequent Bus % of Total Bus	66.1%	69.9%	-3.8%	68.1%	56.7%	11.4%
<b><u>Paratransit</u></b>						
LIFT & Cabs	5,970	3,546	68.4%	5,113	14,878	-65.6%
<b>System Total</b>	<b>833,475</b>	<b>626,956</b>	<b>32.9%</b>	<b>766,903</b>	<b>1,588,769</b>	<b>-51.7%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$10.96	\$15.18	-27.80%	\$12.36	\$6.94	78.10%
Bus-Frequent Service*	\$7.37	\$9.67	-23.78%	\$7.87	\$4.76	65.34%
Subtotal All Bus	\$8.57	\$11.31	-24.23%	\$9.28	\$5.56	66.91%
MAX	\$8.53	\$9.13	-6.57%	\$8.60	\$4.77	80.29%
Commuter Rail	\$108.70	\$109.76	-0.97%	\$94.08	\$37.82	148.76%
Fixed Route Total	\$8.75	\$10.62	-17.61%	\$9.20	\$5.33	72.61%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$41.83	\$84.30	-50.38%	\$77.01	\$52.35	47.11%
<b>System Total</b>	<b>\$8.99</b>	<b>\$11.03</b>	<b>-18.50%</b>	<b>\$9.64</b>	<b>\$5.72</b>	<b>68.53%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	2,333,180	1,599,090	45.9%	2,036,991	4,132,769	-50.7%
Monthly Cost	\$20,001,341	\$17,754,938	12.7%	\$19,135,040	\$19,355,551	-1.1%
Monthly Vehicle Mile	2,053,113	1,879,000	9.3%	1,999,397	2,183,608	-8.4%
On-Time Performance	92.1%	95.1%	-3.0%	93.6%	88.3%	5.3%
Cost per Ride	\$8.57	\$11.10	-22.8%	\$9.39	\$4.68	100.6%
Cost per Mile	\$9.74	\$9.45	3.1%	\$9.57	\$8.86	8.0%
Miles per Roadcall	11,600	23,197	-50.0%	13,655	17,516	-22.0%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,235,040	1,089,850	13.3%	1,227,235	2,740,178	-55.2%
Monthly Cost	\$10,537,801	\$9,888,393	6.6%	\$10,894,204	\$11,073,582	-1.6%
Monthly Vehicle Mile	337,328	353,037	-4.4%	347,759	380,313	-8.6%
On-Time Performance	88.2%	90.8%	-2.6%	90.0%	89.9%	0.1%
Cost per Ride	\$8.53	\$9.07	-6.0%	\$8.88	\$4.04	119.8%
Cost per Mile	\$31.24	\$28.01	11.5%	\$31.33	\$29.12	7.6%
Miles per Roadcall	5,111	5,431	-5.9%	5,572	5,648	-1.3%
<b>Commuter Rail (WES)</b>						
Monthly Rides	6,900	5,400	27.8%	7,029	24,557	-71.4%
Monthly Costs	\$750,037	\$592,722	26.5%	\$647,704	\$601,548	7.7%
Monthly Vehicle Mile	5,880	5,880	0.0%	6,254	9,336	-33.0%
On Time Performance	86.0%	97.5%	-11.5%	97.0%	97.1%	-0.1%
Cost per Ride	\$108.70	\$109.76	-1.0%	\$92.15	\$24.50	276.1%
Cost per Mile	\$127.56	\$100.80	26.5%	\$103.57	\$64.43	60.7%
Miles per Roadcall	5,880	5,880	0.0%	4,414	28,008	-84.2%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	25,388	14,991	69.4%	21,595	64,951	-66.8%
Monthly Cost	\$1,061,855	\$1,263,724	-16.0%	\$1,659,359	\$2,882,167	-42.4%
Monthly Vehicle Mile	295,857	192,064	54.0%	263,515	568,305	-53.6%
On-Time Performance	93.0%	97.6%	-4.6%	94.9%	90.8%	4.1%
Cost per Ride	\$41.83	\$84.30	-50.4%	\$76.84	\$44.37	73.2%
Cost per Mile	\$3.59	\$6.58	-45.4%	\$6.30	\$5.07	24.3%
Miles per Roadcall	3,401	4,001	-15.0%	2,185	5,869	-62.8%

RIDE CONNECTION*	May 2021	May 2020	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	14,897	7,937	87.7%	10,197	26,115	-61.0%
Monthly Cost	\$676,067	\$481,070	40.5%	\$460,638	\$608,205	-24.3%
Monthly Vehicle Mile	78,599	54,276	44.8%	60,790	108,892	-44.2%
New Riders This Month	709	445	59.3%	797.7	1,105.3	-27.8%
Cost per Ride	\$45.38	\$60.61	-25.1%	\$45.17	\$23.29	93.9%
Cost per Mile	\$8.60	\$8.86	-2.9%	\$7.58	\$5.59	35.6%
Miles per Ride	5.3	6.8	-22.1%	6.0	4.2	42.9%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, August 26, 2021

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

## 12-Month Averages

Programs	May 2021	May 2020	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	497	225	120.9%	359	895	-59.9%
Monthly Cost	\$26,466	\$7,085	273.5%	\$13,952	\$17,009	-18.0%
Monthly Vehicle Mile	2,414	1,339	80.3%	2,515	4,731	-46.8%
New Riders This Month	55	9	511.1%	45.6	63.3	-28.0%
Cost per Ride	\$53.25	\$31.49	69.1%	\$38.85	\$19.00	104.5%
Cost per Mile	\$10.96	\$5.29	107.2%	\$5.55	\$3.60	54.2%
Miles per Ride	4.9	6.0	-18.3%	7.0	5.3	32.1%
<b>King City Shuttle</b>						
Monthly Rides	159	116	37.1%	121	269	-55.0%
Monthly Cost	\$10,456	\$5,431	92.5%	\$6,571	\$8,726	-24.7%
Monthly Vehicle Mile	820	897	-8.6%	862	1,495	-42.3%
New Riders This Month	20	10	100.0%	16.6	21.6	-23.1%
Cost per Ride	\$65.76	\$46.82	40.5%	\$54.34	\$32.47	67.4%
Cost per Mile	\$12.75	\$6.05	110.7%	\$7.62	\$5.84	30.5%
Miles per Ride	5.2	7.7	-32.5%	7.1	5.6	26.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	23	-100.0%	5	102	-95.1%
Monthly Cost	\$1,047	\$2,195	-52.3%	\$1,142	\$5,024	-77.3%
Monthly Vehicle Mile	0	282	-100.0%	39	1,113	-96.5%
New Riders This Month	0	2	-100.0%	0.9	12.2	-92.6%
Cost per Ride	N/A	\$95.45	N/A	\$253.88	\$49.46	413.3%
Cost per Mile	N/A	\$7.78	N/A	\$29.05	\$4.51	544.1%
Miles per Ride	N/A	12.3	N/A	8.7	11.0	-20.9%
<b>STF Service</b>						
Monthly Rides	396	331	19.6%	273	433	-37.0%
Monthly Cost	\$22,573	\$12,066	87.1%	\$12,132	\$12,305	-1.4%
Monthly Vehicle Mile	2,822	3,046	-7.4%	2,254	2,656	-15.1%
New Riders This Month	52	20	160.0%	35.2	41.0	-14.1%
Cost per Ride	\$57.00	\$36.45	56.4%	\$44.51	\$28.40	56.7%
Cost per Mile	\$8.00	\$3.96	102.0%	\$5.38	\$4.63	16.2%
Miles per Ride	7.1	9.2	-22.8%	8.3	6.1	36.1%
<b>TriMet Service</b>						
Monthly Rides	9	6	50.0%	9	89	-89.9%
Monthly Cost	\$591	\$558	5.9%	\$591	\$2,185	-73.0%
Monthly Vehicle Mile	61	63	-3.2%	97	511	-81.0%
New Riders This Month	1	0	N/A	2.4	10.7	-77.6%
Cost per Ride	\$65.62	\$93.02	-29.5%	\$62.76	\$24.60	155.1%
Cost per Mile	\$9.68	\$8.86	9.3%	\$6.08	\$4.28	42.1%
Miles per Ride	6.8	10.5	-35.2%	10.3	5.8	77.6%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>General Public</b>						
Monthly Rides	403	290	39.0%	288	609	-52.7%
Monthly Cost	\$17,762	\$11,025	61.1%	\$11,614	\$18,582	-37.5%
Monthly Vehicle Mile	3,924	2,555	53.6%	2,564	5,152	-50.2%
New Riders This Month	8	2	300.0%	8	17	-52.9%
Cost per Ride	\$44.07	\$38.02	15.9%	\$40.35	\$30.52	32.2%
Cost per Mile	\$4.53	\$4.31	5.1%	\$4.53	\$3.61	25.5%
Miles per Ride	9.7	8.8	10.2%	8.9	8.5	4.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	54	11	390.9%	20	191	-89.5%
Monthly Cost	\$1,595	\$324	392.3%	\$597	\$3,456	-82.7%
Monthly Vehicle Mile	203	59	244.1%	101	565	-82.1%
New Riders This Month	2	1	100.0%	2	12	-83.3%
Cost per Ride	\$29.54	\$29.46	0.3%	\$30.50	\$18.08	68.7%
Cost per Mile	\$7.86	\$5.49	43.2%	\$5.94	\$6.12	-2.9%
Miles per Ride	3.8	5.4	-29.6%	5.1	3.0	70.0%
<b>STF Service</b>						
Monthly Rides	1,045	711	47.0%	903	747	20.9%
Monthly Cost	\$36,452	\$21,252	71.5%	\$27,817	\$17,457	59.3%
Monthly Vehicle Mile	5,248	3,066	71.2%	4,370	3,395	28.7%
New Riders This Month	125	57	119.3%	129	108	19.4%
Cost per Ride	\$34.88	\$29.89	16.7%	\$30.81	\$23.36	31.9%
Cost per Mile	\$6.95	\$6.93	0.3%	\$6.37	\$5.14	23.9%
Miles per Ride	5.0	4.3	16.3%	4.8	4.5	6.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	517	190	172.1%	245	1,195	-79.5%
Monthly Cost	\$17,770	\$4,321	311.2%	\$6,996	\$27,548	-74.6%
Monthly Vehicle Mile	2,135	630	238.9%	888	5,841	-84.8%
New Riders This Month	18	3	500.0%	17	66	-74.2%
Cost per Ride	\$34.37	\$22.74	51.1%	\$28.51	\$23.06	23.6%
Cost per Mile	\$8.32	\$6.86	21.3%	\$7.88	\$4.72	66.9%
Miles per Ride	4.1	3.3	24.2%	3.6	4.9	-26.5%
<b>Wa Co DAVS</b>						
Monthly Rides	107	67	59.7%	79	141	-44.0%
Monthly Cost	\$4,296	\$2,208	94.6%	\$2,902	\$3,950	-26.5%
Monthly Vehicle Mile	770	441	74.6%	565	977	-42.2%
New Riders This Month	10	3	233.3%	10	15	-33.3%
Cost per Ride	\$40.15	\$32.96	21.8%	\$36.62	\$28.08	30.4%
Cost per Mile	\$5.58	\$5.01	11.4%	\$5.14	\$4.04	27.2%
Miles per Ride	7.2	6.6	9.1%	7.1	6.9	2.9%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	6	0	N/A	20	239	-91.6%
Monthly Cost	\$53	\$0	N/A	\$184	\$2,193	-91.6%
Monthly Vehicle Mile	100	0	N/A	112	585	-80.9%
New Riders This Month	0	0	N/A	1.2	11.8	-89.8%
Cost per Ride	\$8.75	N/A	N/A	\$9.12	\$9.16	-0.4%
Cost per Mile	\$0.53	N/A	N/A	\$1.64	\$3.75	-56.3%
Miles per Ride	16.7	N/A	N/A	5.6	2.4	133.3%
<b>Estacada Senior Center</b>						
Monthly Rides	294	0	N/A	157	205	-23.4%
Monthly Cost	\$2,439	\$0	N/A	\$1,320	\$1,785	-26.1%
Monthly Vehicle Mile	810	0	N/A	271	350	-22.6%
New Riders This Month	0	0	N/A	1.2	4.9	-75.5%
Cost per Ride	\$8.29	N/A	N/A	\$8.42	\$8.69	-3.1%
Cost per Mile	\$3.01	N/A	N/A	\$4.87	\$5.10	-4.5%
Miles per Ride	2.8	N/A	N/A	1.7	1.7	0.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	16	4	300.0%	80	166	-51.8%
Monthly Cost	\$163	\$53	207.5%	\$694	\$1,674	-58.5%
Monthly Vehicle Mile	24	43	-45.3%	46	365	-87.4%
New Riders This Month	1	0	N/A	0.7	10.5	-93.3%
Cost per Ride	\$10.19	\$13.25	-23.1%	\$8.72	\$10.06	-13.3%
Cost per Mile	\$6.94	\$1.23	464.2%	\$15.14	\$4.59	229.8%
Miles per Ride	1.5	10.8	-86.1%	0.6	2.2	-72.7%
<b>Hoodland Senior Center</b>						
Monthly Rides	68	17	300.0%	32	94	-66.0%
Monthly Cost	\$3,524	\$1,159	203.9%	\$1,572	\$2,937	-46.5%
Monthly Vehicle Mile	1,626	546	197.8%	808	1,321	-38.8%
New Riders This Month	0	0	N/A	0.5	2.7	-81.5%
Cost per Ride	\$51.82	\$68.20	-24.0%	\$49.64	\$31.19	59.2%
Cost per Mile	\$2.17	\$2.12	2.4%	\$1.95	\$2.22	-12.2%
Miles per Ride	23.9	32.1	-25.5%	25.5	14.0	82.1%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	28	0	N/A	39	190	-79.5%
Monthly Cost	\$231	\$0	N/A	\$319	\$1,604	-80.1%
Monthly Vehicle Mile	34	0	N/A	52	448	-88.4%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$8.25	N/A	N/A	\$8.27	\$8.43	-1.9%
Cost per Mile	\$6.79	N/A	N/A	\$6.09	\$3.58	70.1%
Mile per Ride	1.2	N/A	N/A	1.4	2.4	-41.7%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

Programs	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	0	N/A	0	573	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$6,433	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	1,221	-100.0%
New Riders This Month	0	0	N/A	0.0	19.2	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$11.23	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.27	N/A
Miles per Ride	N/A	N/A	N/A	N/A	2.1	N/A
<b>Molalla Senior Center</b>						
Monthly Rides	2,786	0	N/A	278	310	-10.3%
Monthly Cost	\$30,003	\$0	N/A	\$3,016	\$3,725	-19.0%
Monthly Vehicle Mile	481	0	N/A	197	771	-74.4%
New Riders This Month	5	0	N/A	2.3	9.3	-75.3%
Cost per Ride	\$10.77	N/A	N/A	\$10.84	\$12.00	-9.7%
Cost per Mile	\$62.38	N/A	N/A	\$15.34	\$4.83	217.6%
Miles per Ride	0.2	N/A	N/A	0.7	2.5	-72.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	528	0	N/A	415	556	-25.4%
Monthly Cost	\$4,680	\$0	N/A	\$3,585	\$5,250	-31.7%
Monthly Vehicle Mile	714	0	N/A	276	1,459	-81.1%
New Riders This Month	2	0	N/A	1.8	17.7	-89.8%
Cost per Ride	\$8.86	N/A	N/A	\$8.63	\$9.45	-8.7%
Cost per Mile	\$6.55	N/A	N/A	\$12.99	\$3.60	260.8%
Miles per Ride	1.4	N/A	N/A	0.7	2.6	-73.1%
<b>Sandy Senior Center</b>						
Monthly Rides	147	11	1236.4%	201	224	-10.3%
Monthly Cost	\$2,370	\$429	452.3%	\$2,377	\$2,487	-4.4%
Monthly Vehicle Mile	686	113	507.1%	893	1,071	-16.6%
New Riders This Month	0	0	N/A	1.4	8.2	-82.9%
Cost per Ride	\$16.12	\$39.00	-58.7%	\$11.82	\$11.10	6.5%
Cost per Mile	\$3.45	\$3.80	-9.2%	\$2.66	\$2.32	14.7%
Miles per Ride	4.7	10.3	-54.4%	4.4	4.8	-8.3%
<b>Transportation Reaching People</b>						
Monthly Rides	337	340	-0.9%	458	1,401	-67.3%
Monthly Cost	\$35,700	\$38,318	-6.8%	\$30,120	\$38,889	-22.5%
Monthly Vehicle Mile	2,211	5,785	-61.8%	3,419	10,802	-68.3%
New Riders This Month	21	0	N/A	24.7	39.5	-37.5%
Cost per Ride	\$105.93	\$112.70	-6.0%	\$65.78	\$27.75	137.0%
Cost per Mile	\$16.15	\$6.62	144.0%	\$8.81	\$3.60	144.7%
Miles per Ride	6.6	17.0	-61.2%	7.5	7.7	-2.6%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	0	N/A	1	42	-97.6%
Monthly Cost	\$0	\$0	N/A	\$51	\$845	-94.0%
Monthly Vehicle Mile	0	0	N/A	6	478	-98.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$102.30	\$19.93	413.3%
Cost per Mile	N/A	N/A	N/A	\$8.10	\$1.77	357.6%
Miles per Ride	N/A	N/A	N/A	12.6	11.3	11.5%

**(1) This program replaced the discontinued JARC, effective July 2014.**

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	May 2021	May 2020	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	0	13	-100.0%
Monthly Cost	\$0	\$0	N/A	\$5	\$299	-98.3%
Monthly Vehicle Mile	0	0	N/A	1	24	-95.8%
New Riders This Month	0	0	N/A	0.1	0.8	-87.5%
Cost per Ride	N/A	N/A	N/A	\$65.38	\$23.94	173.1%
Cost per Mile	N/A	N/A	N/A	\$5.45	\$12.69	-57.1%
Miles per Ride	N/A	N/A	N/A	12.0	1.9	531.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	5	0	N/A	1	1	0.0%
Monthly Cost	\$163	(\$26)	-724.2%	\$23	\$34	-32.4%
Monthly Vehicle Mile	43	0	N/A	8	10	-20.0%
New Riders This Month	2	0	N/A	0.3	0.6	-50.0%
Cost per Ride	\$32.69	N/A	N/A	\$25.04	\$31.17	-19.7%
Cost per Mile	\$3.80	N/A	N/A	\$3.06	\$3.29	-7.0%
Miles per Ride	8.6	N/A	N/A	8.2	9.5	-13.7%
<b>STF Discretionary</b>						
Monthly Rides	170	105	61.9%	120	233	-48.5%
Monthly Cost	\$7,854	\$1,655	374.6%	\$3,949	\$5,996	-34.1%
Monthly Vehicle Mile	1,167	656	77.9%	774	842	-8.1%
New Riders This Month	14	21	-33.3%	12.3	21.3	-42.3%
Cost per Ride	\$46.25	\$15.71	194.4%	\$32.94	\$25.69	28.2%
Cost per Mile	\$6.73	\$2.52	167.1%	\$5.11	\$7.13	-28.3%
Miles per Ride	6.9	6.2	11.3%	6.5	3.6	80.6%
<b>STF Service</b>						
Monthly Rides	396	246	61.0%	280	524	-46.6%
Monthly Cost	\$18,325	\$3,861	374.6%	\$9,214	\$12,420	-25.8%
Monthly Vehicle Mile	2,723	1,532	77.7%	1,805	1,848	-2.3%
New Riders This Month	32	50	-36.0%	28.6	43.7	-34.6%
Cost per Ride	\$46.25	\$15.71	194.4%	\$32.94	\$23.72	38.9%
Cost per Mile	\$6.73	\$2.52	167.1%	\$5.11	\$6.72	-24.0%
Miles per Ride	6.9	6.2	11.3%	6.5	3.5	85.7%
<b>TriMet Service</b>						
Monthly Rides	6	55	-89.1%	60	1,978	-97.0%
Monthly Cost	\$1,142	\$709	61.1%	\$1,490	\$2,226	-33.1%
Monthly Vehicle Mile	57	712	-92.0%	655	3,371	-80.6%
New Riders This Month	2	5	-60.0%	11.1	16.8	-33.9%
Cost per Ride	\$190.32	\$12.89	1376.5%	\$25.04	\$1.13	2115.9%
Cost per Mile	\$20.03	\$1.00	1903.0%	\$2.28	\$0.66	245.5%
Miles per Ride	9.5	12.9	-26.4%	11.0	1.7	547.1%
<b>Veterans Volunteers</b>						
Monthly Rides	75	17	341.2%	47	165	-71.5%
Monthly Cost	\$1,356	\$90	1406.7%	\$704	\$1,079	-34.8%
Monthly Vehicle Mile	844	342	146.8%	573	1,700	-66.3%
New Riders This Month	10	3	233.3%	7.0	11.1	-36.9%
Cost per Ride	\$18.08	\$5.27	243.1%	\$15.00	\$6.53	129.7%
Cost per Mile	\$1.61	\$0.26	519.2%	\$1.23	\$0.64	92.2%
Miles per Ride	11.3	20.1	-43.8%	12.2	10.3	18.4%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$357	-100.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	15	5	200.0%	10	138	-92.8%
Monthly Cost	\$614	\$442	38.9%	\$765	\$1,051	-27.2%
Monthly Vehicle Mile	95	46	106.5%	59	175	-66.3%
New Riders This Month	0	0	N/A	0.0	5.3	-100.0%
Cost per Ride	\$40.93	\$88.36	-53.7%	\$79.86	\$7.61	949.4%
Cost per Mile	\$6.46	\$9.60	-32.7%	\$12.97	\$6.01	115.8%
Miles per Ride	6.3	9.2	-31.5%	6.2	1.3	376.9%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	3,111	0	N/A	1,032	862	19.7%
Monthly Cost	\$266,924	\$0	N/A	\$66,990	\$22,985	191.5%
Monthly Vehicle Mile	24,379	0	N/A	6,997	2,732	156.2%
New Riders This Month	29	0	N/A	10.8	3.2	242.1%
Cost per Ride	\$85.80	N/A	N/A	\$64.91	\$26.66	143.5%
Cost per Mile	\$10.95	N/A	N/A	\$9.57	\$8.41	13.8%
Miles per Ride	7.8	N/A	N/A	6.8	3.2	112.5%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	0	314	-100.0%	108	373	-71.0%
Monthly Cost	\$0	\$2,478	-100.0%	\$635	\$2,509	-74.7%
Monthly Vehicle Mile	0	2,481	-100.0%	940	2,838	-66.9%
New Riders This Month	0	0	N/A	0.4	1.9	-78.9%
Cost per Ride	N/A	\$7.89	N/A	\$5.91	\$6.72	-12.1%
Cost per Mile	N/A	\$1.00	N/A	\$0.68	\$0.88	-22.7%
Miles per Ride	N/A	7.9	N/A	8.7	7.6	14.5%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	0	6	-100.0%	9	230	-96.1%
Monthly Cost	\$0	\$2,586	-100.0%	\$664	\$5,209	-87.3%
Monthly Vehicle Mile	0	102	-100.0%	64	968	-93.4%
New Riders This Month	0	0	N/A	1.1	4.5	-75.6%
Cost per Ride	N/A	\$431.00	N/A	\$77.40	\$22.67	241.4%
Cost per Mile	N/A	\$25.35	N/A	\$10.45	\$5.38	94.2%
Miles per Ride	N/A	17	N/A	7.4	4.2	76.2%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>May 2021</b>	<b>May 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	2,671	1,243	114.9%	2,701	2,295	17.7%
Monthly Cost	\$78,281	\$37,357	109.5%	\$71,474	\$15,974	347.4%
Monthly Vehicle Mile	21,771	12,430	75.1%	21,713	7,781	179.1%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$29.31	\$30.05	-2.5%	\$26.46	\$6.96	280.2%
Cost per Mile	\$3.60	\$3.01	19.6%	\$3.29	\$2.05	60.5%
Miles per Ride	8.2	10.0	-18.0%	8.0	3.4	135.3%



# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	0	17	-100.0%
Monthly Cost	\$433	\$400	8.3%	\$347	\$332	4.5%
Monthly Vehicle Mile	0	0	N/A	0	100	-100.0%
New Riders This Month	0	0	N/A	0.0	2.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$19.25	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.34	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.8	N/A
<b>Gateway Shuttle</b>						
Monthly Rides	52	82	-36.6%	60	132	-54.5%
Monthly Cost	\$1,439	\$0	N/A	\$656	\$969	-32.3%
Monthly Vehicle Mile	141	189	-25.4%	155	192	-19.3%
New Riders This Month	1	0	N/A	3.3	4.3	-23.3%
Cost per Ride	\$27.68	\$0.00	N/A	\$10.89	\$7.35	48.2%
Cost per Mile	\$10.21	\$0.00	N/A	\$4.23	\$5.04	-16.1%
Miles per Ride	2.7	2.3	17.4%	2.6	1.5	73.3%
<b>Mid Multnomah County</b>						
Monthly Rides	211	191	10.5%	204	498	-59.0%
Monthly Cost	\$6,155	\$6,160	-0.1%	\$5,651	\$6,500	-13.1%
Monthly Vehicle Mile	955	969	-1.4%	855	1,605	-46.7%
New Riders This Month	2	2	0.0%	7.4	15.9	-53.5%
Cost per Ride	\$29.17	\$32.25	-9.6%	\$27.77	\$13.06	112.6%
Cost per Mile	\$6.44	\$6.36	1.3%	\$6.61	\$4.05	63.2%
Miles per Ride	4.5	5.1	-11.8%	4.2	3.2	31.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.0	0.3	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	3	-100.0%
New Riders This Month	0	0	N/A	0.0	0.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.60	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.7	N/A
<b>N/NE Shuttle</b>						
Monthly Ride	840	386	117.6%	697	845	-17.5%
Monthly Cost	\$26,500	\$18,177	45.8%	\$21,044	\$28,045	-25.0%
Monthly Vehicle Mile	6,395	2,624	143.7%	5,010	3,731	34.3%
New Riders This Month	57	17	235.3%	60.9	45.2	34.7%
Cost per Ride	\$31.55	\$47.09	-33.0%	\$30.20	\$33.21	-9.1%
Cost per Mile	\$4.14	\$6.93	-40.3%	\$4.20	\$7.52	-44.1%
Miles per Ride	7.6	6.8	11.8%	7.2	4.4	63.6%
<b>STF Service</b>						
Monthly Ride	180	327	-45.0%	208	420	-50.5%
Monthly Cost	\$18,585	\$20,176	-7.9%	\$16,629	\$15,330	8.5%
Monthly Vehicle Mile	1,558	2,741	-43.2%	1,357	2,273	-40.3%
New Riders This Month	24	54	-55.6%	29.3	49.4	-40.7%
Cost per Ride	\$103.25	\$61.70	67.3%	\$80.08	\$36.48	119.5%
Cost per Mile	\$11.93	\$7.36	62.1%	\$12.26	\$6.75	81.6%
Miles per Ride	8.7	8.4	3.6%	6.5	5.4	20.4%
<b>TriMet Service</b>						
Monthly Ride	116	0	N/A	10	472	-97.9%
Monthly Cost	\$8,678	\$7,870	10.3%	\$5,905	\$7,948	-25.7%
Monthly Vehicle Mile	1,087	0	N/A	97	2,693	-96.4%
New Riders This Month	40	0	N/A	3.6	36.1	-90.0%
Cost per Ride	\$74.81	N/A	N/A	\$590.52	\$16.83	3408.7%
Cost per Mile	\$7.98	N/A	N/A	\$60.62	\$2.95	1954.9%
Miles per Ride	9.4	N/A	N/A	9.7	5.7	70.2%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	231	91	153.8%	180	249	-27.7%
Monthly Cost	\$4,089	\$8,265	-50.5%	\$8,082	\$7,956	1.6%
Monthly Vehicle Mile	664	466	42.5%	948	1,130	-16.1%
New Riders This Month	9	39	-76.9%	34.5	25.7	34.2%
Cost per Ride	\$17.70	\$90.82	-80.5%	\$44.98	\$31.95	40.8%
Cost per Mile	\$6.16	\$17.74	-65.3%	\$8.52	\$7.04	21.0%
Miles per Ride	2.9	5.1	-43.1%	5.3	4.5	17.8%
<b>SW Shuttle Service</b>						
Monthly Rides	46	0	N/A	31	119	-73.9%
Monthly Cost	\$1,039	\$0	N/A	\$1,057	\$1,907	-44.6%
Monthly Vehicle Mile	166	0	N/A	136	302	-55.0%
New Riders This Month	1	0	N/A	1.5	8.6	-82.6%
Cost per Rider	\$22.58	N/A	N/A	\$34.36	\$16.06	113.9%
Cost per Mile	\$6.26	N/A	N/A	\$7.79	\$6.32	23.3%
Miles per Ride	3.6	N/A	N/A	4.4	2.5	76.0%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2021</b>	<b>May 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	330	152	117.1%	123	54	127.8%
Monthly Cost	\$9,081	\$9,020	0.7%	\$6,225	\$2,346	165.3%
Monthly Vehicle Mile	1,608	904	77.9%	695	180	286.1%
New Riders This Month	29	16	81.3%	17.4	3.3	435.9%
Cost per Ride	\$27.52	\$59.34	-53.6%	\$50.54	\$43.85	15.3%
Cost per Mile	\$5.65	\$9.98	-43.4%	\$8.96	\$13.04	-31.3%
Miles per Ride	4.9	5.9	-18.1%	5.6	3.4	64.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0	0.5	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$3	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	4	-100.0%
New Riders This Month	0	0	N/A	0.0	0.4	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.73	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.7	N/A
<b>STF Discretionary</b>						
Monthly Rides	81	180	-55.0%	201	533	-62.3%
Monthly Cost	\$13,575	\$9,256	46.7%	\$7,724	\$11,882	-35.0%
Monthly Vehicle Mile	511	382	33.8%	671	1,807	-62.9%
New Riders This Month	7	35	-80.0%	17.7	28.8	-38.5%
Cost per Ride	\$167.60	\$51.42	225.9%	\$38.44	\$22.29	72.5%
Cost per Mile	\$26.57	\$24.23	9.7%	\$11.52	\$6.58	75.1%
Miles per Ride	6.3	2.1	200.0%	3.3	3.4	-2.9%
<b>STF Service</b>						
Monthly Rides	172	298	-42.3%	422	411	2.7%
Monthly Cost	\$9,647	\$4,476	115.5%	\$5,670	\$8,407	-32.6%
Monthly Vehicle Mile	488	875	-44.2%	748	1,192	-37.2%
New Riders This Month	8	30	-73.3%	27.7	26.8	3.4%
Cost per Ride	\$56.09	\$15.02	273.4%	\$13.43	\$20.46	-34.4%
Cost per Mile	\$19.77	\$5.12	286.1%	\$7.58	\$7.05	7.5%
Miles per Ride	2.8	2.9	-3.4%	1.8	2.9	-37.9%

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	0	0	N/A	0.1	1.6	-93.8%
Monthly Cost	\$0	\$3	-100.0%	\$4	\$56	-92.9%
Monthly Vehicle Mile	0	0	N/A	1	15	-93.3%
New Riders This Month	0	0	N/A	0.1	0.5	-80.0%
Cost per Ride	N/A	N/A	N/A	\$46.13	\$35.47	30.1%
Cost per Mile	N/A	N/A	N/A	\$5.13	\$3.64	40.9%
Miles per Ride	N/A	N/A	N/A	9.0	9.7	-7.2%

**STF Service**

Monthly Ride	313	89	251.7%	209	223	-6.0%
Monthly Cost	\$11,482	\$3,532	225.0%	\$6,721	\$9,810	-31.5%
Monthly Vehicle Mile	1,759	527	233.8%	1,234	1,242	-0.6%
New Riders This Month	23	20	15.0%	30	48	-37.5%
Cost per Ride	\$36.68	\$39.69	-7.6%	\$32.22	\$44.07	-26.9%
Cost per Mile	\$6.53	\$6.70	-2.5%	\$5.45	\$7.90	-31.0%
Miles per Ride	5.6	5.9	-5.1%	5.9	5.6	5.4%

**Title XIX Non Medical**

Monthly Ride	0	0	N/A	0.0	0.6	-100.0%
Monthly Cost	\$5	\$0	N/A	\$0	\$0	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	5	-100.0%
New Riders This Month	0	0	N/A	0.0	0.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$0.16	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.02	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.3	N/A

**Downtown RideAbout**

Monthly Ride	100	126	-20.6%	109	191	-43.0%
Monthly Cost	\$1,738	\$777	123.6%	\$1,337	\$1,733	-22.9%
Monthly Vehicle Mile	136	136	0.0%	145	157	-7.6%
New Riders This Month	0	5	-100.0%	3	6	-50.0%
Cost per Ride	\$17.38	\$6.17	181.7%	\$12.30	\$9.08	35.5%
Cost per Mile	\$12.78	\$5.71	123.8%	\$9.25	\$11.07	-16.4%
Miles per Ride	1.4	1.1	27.3%	1.3	0.8	62.5%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2021</b>	<b>May 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	35	20	75.0%	30	110	-72.7%
Monthly Cost	\$3,586	\$940	281.5%	\$2,167	\$4,961	-56.3%
Monthly Vehicle Mile	670	472	41.9%	543	952	-43.0%
New Riders This Month	1	0	N/A	2	3	-33.3%
Cost per Ride	\$102.44	\$46.98	118.1%	\$73.06	\$45.31	61.2%
Cost per Mile	\$5.35	\$1.99	168.8%	\$3.99	\$5.21	-23.4%
Miles per Ride	19.1	23.6	-19.1%	18.3	8.7	110.3%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	132	163	-19.0%	63	467	-86.5%
Monthly Cost	\$5,030	\$4,079	23.3%	\$2,648	\$8,836	-70.0%
Monthly Vehicle Mile	922	1,220	-24.4%	622	2,867	-78.3%
New Riders This Month	20	8	150.0%	11	22	-50.0%
Cost per Ride	\$38.10	\$25.02	52.3%	\$42.25	\$18.93	123.2%
Cost per Mile	\$5.46	\$3.34	63.5%	\$4.26	\$3.08	38.3%
Miles per Ride	7.0	7.5	-6.7%	9.9	6.1	62.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	0	N/A	0.2	15.2	-98.7%
Monthly Cost	\$98	(\$34)	-388.2%	\$14	\$563	-97.5%
Monthly Vehicle Mile	0	0	N/A	2	114	-98.2%
New Riders This Month	0	0	N/A	0.1	2.4	-95.8%
Cost per Ride	N/A	N/A	N/A	\$84.22	\$37.15	126.7%
Cost per Mile	N/A	N/A	N/A	\$6.74	\$4.92	37.0%
Miles per Ride	N/A	N/A	N/A	12.5	7.5	66.7%
<b>Veterans Volunteers</b>						
Monthly Rides	8	64	-87.5%	30	152	-80.3%
Monthly Cost	\$509	\$550	-7.5%	\$437	\$1,400	-68.8%
Monthly Vehicle Mile	129	1,026	-87.4%	434	2,075	-79.1%
New Riders This Month	4	2	100.0%	2	5	-60.0%
Cost per Ride	\$63.60	\$8.59	640.5%	\$1.01	\$9.23	59.9%
Cost per Mile	\$3.94	\$0.54	636.2%	\$14.76	\$0.67	50.7%
Miles per Ride	16.1	16.0	0.6%	14.7	13.7	7.3%
<b>Wa Co DAVS</b>						
Monthly Rides	3	0	N/A	51	4	1175.0%
Monthly Cost	\$215	\$2	10650.0%	\$1,222	\$173	606.4%
Monthly Vehicle Mile	23	0	N/A	192	35	448.6%
New Riders This Month	2	0	N/A	3.8	0.8	375.0%
Cost per Ride	\$71.73	N/A	N/A	\$24.07	\$41.44	-41.9%
Cost per Mile	\$9.36	N/A	N/A	\$6.36	\$4.92	29.3%
Miles per Ride	7.7	N/A	N/A	3.8	8.4	-54.8%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	May 2021	May 2020	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,726	3,499	35.1%	3,973	5,329	-25.4%
Monthly Cost	\$52,798	\$46,105	14.5%	\$50,696	\$51,266	-1.1%
Monthly Vehicle Miles	17,635	16,028	10.0%	17,017	17,227	-1.2%
On-Time Performance	99.9%	99.9%	0.0%	99.8%	99.7%	0.1%
Cost per Ride	\$11.17	\$13.18	-15.3%	\$12.76	\$9.62	32.6%
Cost per Mile	\$2.99	\$2.88	3.8%	\$2.98	\$2.98	0.0%
Miles per Roadcall	4,409	16,028	-72.5%	17,017	17,227	-1.2%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	772	349	121.2%	575	1,109	-48.2%
Monthly Cost	\$26,239	\$14,697	78.5%	\$20,872	\$28,009	-25.5%
Monthly Vehicle Miles	3,987	1,988	100.6%	3,090	5,060	-38.9%
On-Time Performance	98.0%	97.0%	1.0%	97.3%	92.1%	5.2%
Cost per Ride	\$33.99	\$42.11	-19.3%	\$36.30	\$25.25	43.8%
Cost per Mile	\$6.58	\$7.39	-11.0%	\$6.75	\$5.54	21.8%
Miles per Roadcall	3,987	1,988	100.6%	3,090	5,060	-38.9%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,286	2,382	-4.0%	2,480	5,700	-56.5%
Monthly Cost	\$67,927	\$56,691	19.8%	\$66,134	\$59,780	10.6%
Monthly Vehicle Miles	25,388	24,775	2.5%	26,103	23,614	10.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	56.4%	-56.4%
Cost per Ride	\$29.71	\$23.80	24.8%	\$26.67	\$10.49	154.2%
Cost per Mile	\$2.68	\$2.29	17.0%	\$2.53	\$2.53	0.0%
Miles per Roadcall	25,388	24,775	2.5%	26,103	23,614	10.5%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	5,916	4,927	20.1%	5,548	8,536	-35.0%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,781	22,652	5.0%	22,737	22,431	1.4%
On-Time Performance	98.0%	98.1%	-0.1%	95.6%	96.1%	-0.5%
Cost per Ride	\$10.99	\$13.19	-16.7%	\$11.72	\$7.61	54.0%
Cost per Mile	\$2.73	\$2.87	-4.9%	\$2.86	\$2.90	-1.4%
Miles per Roadcall	23,781	22,652	5.0%	22,737	22,431	1.4%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	748	568	31.7%	764	993	-23.1%
Monthly Cost	\$20,000	\$20,000	0.0%	\$23,750	\$20,000	18.8%
Monthly Vehicle Miles	5,816	4,185	39.0%	5,128	6,100	-15.9%
On-Time Performance	95.0%	94.0%	1.0%	93.5%	94.3%	-0.8%
Cost per Ride	\$26.74	\$35.21	-24.1%	\$31.10	\$20.14	54.4%
Cost per Mile	\$3.44	\$4.78	-28.0%	\$4.63	\$3.28	41.2%
Miles per Roadcall	5,816	4,185	39.0%	5,128	6,100	-15.9%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	26,705	5,041	429.8%	9,910	20,052	-50.6%
Monthly Cost	\$110,943	\$221,567	-49.9%	\$283,503	\$315,971	-10.3%
Monthly Vehicle Miles	131,228	30,694	327.5%	54,462	42,160	29.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$4.15	\$43.95	-90.6%	\$28.61	\$15.76	81.5%
Cost per Mile	\$0.85	\$7.22	-88.2%	\$5.21	\$7.49	-30.4%
Miles per Roadcall	131,228	30,694	327.5%	54,462	42,160	29.2%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	384	309	24.3%	502	1,187	-57.7%
Monthly Cost	\$64,956	\$39,100	66.1%	\$53,811	\$55,761	-3.5%
Monthly Vehicle Miles	4,350	1,422	205.9%	2,659	4,368	-39.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$169.16	\$126.54	33.7%	\$107.17	\$46.99	128.1%
Cost per Mile	\$14.93	\$27.50	-45.7%	\$20.24	\$12.77	58.5%
Miles per Roadcall	4,350	1,422	205.9%	2,659	4,368	-39.1%